

Monitoring Report

Timely Processing of Regular Unemployment Insurance Initial Claims

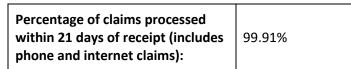
Date of Report: August 6, 2021

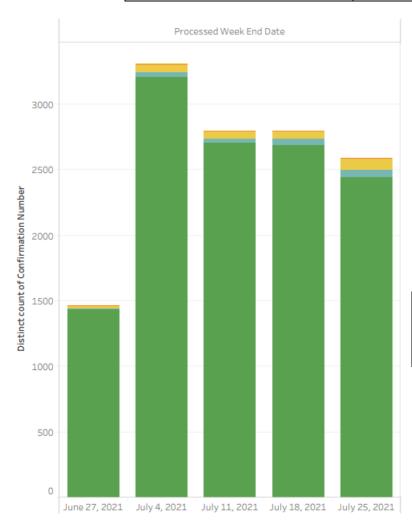
Summary:

The Oregon Employment Department has a goal of processing at least 80% of initial claims for Regular Unemployment Insurance (UI) benefits within 21 calendar days of the claim being filed.

June Performance:

The Oregon Employment Department exceeded its goal for timely processing of regular UI initial claims. Of all Regular UI initial claims processed between July 1, 2021 and July 31, 2021, 99.91% were processed within 21 days of the claim being filed (97.04% were processed within four days of being filed).





7/1/2021 to 7/31/2021 Processing Times Processed beyond 21 days Processed within 21 days Processed within 7 days Processed within 4 days

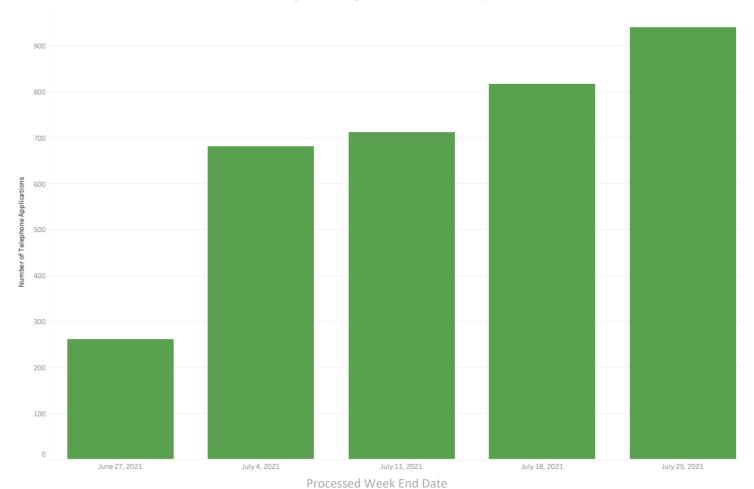
Initial Claim Entered Date

Processing Times for Regular UI Internet Initial Claims

Processed beyond 21 days	0.12%
Processed between 8 and 21 days	2.18%
Processed between 5 and 7 days	1.43%
Processed within 4 days	96.27%



Processing Times for Regular UI Phone Initial Claims by Week



Processing Times for Regular UI Phone Initial Claims

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Processed within 1 day	100%
Processed beyond 1 day	0.00%