

Monitoring Report

Timely Processing of Regular Unemployment Insurance Initial Claims

Date of Report: October 12, 2021

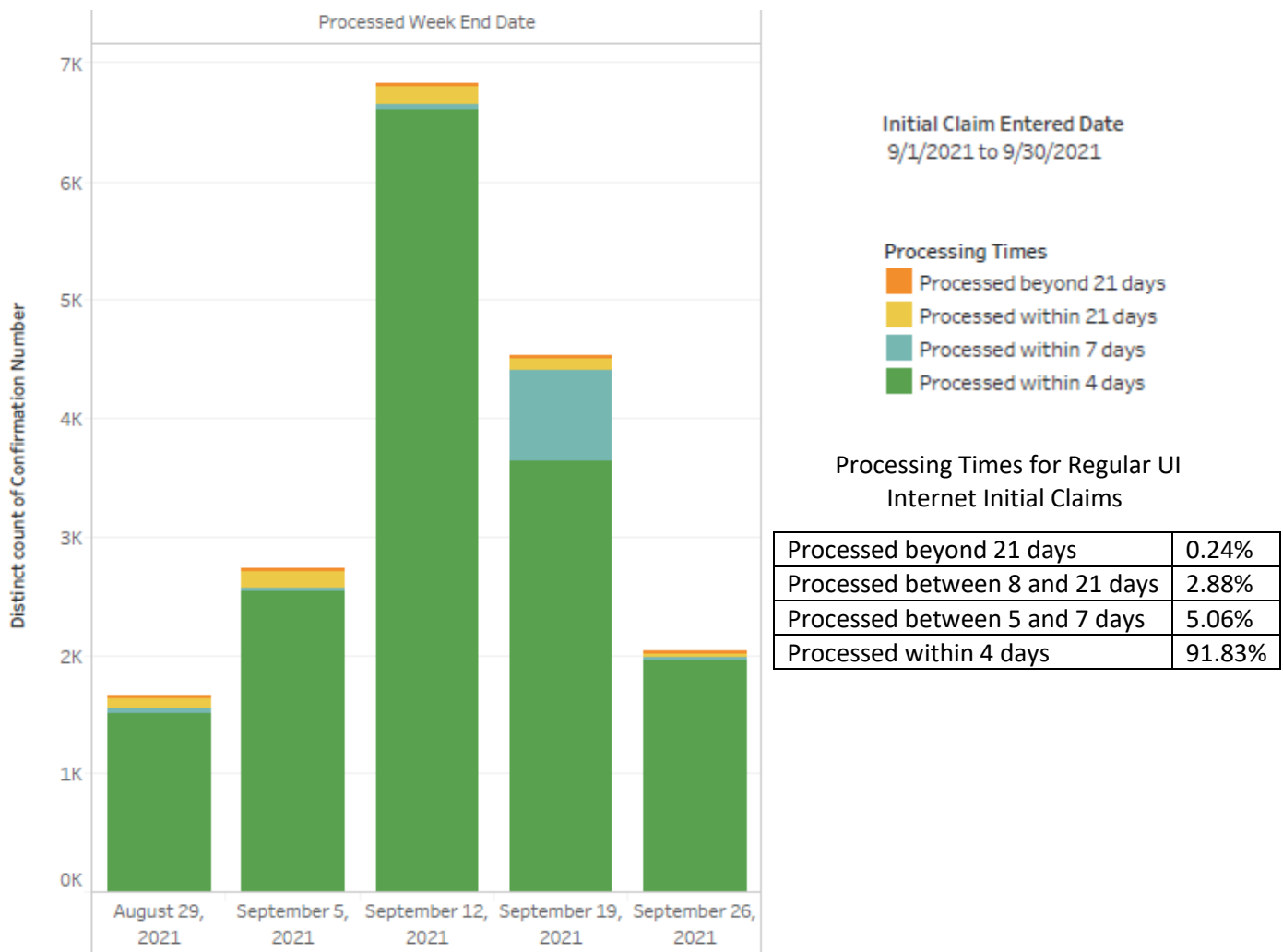
Summary:

The Oregon Employment Department has a goal of processing at least 80% of initial claims for Regular Unemployment Insurance (UI) benefits within 21 calendar days of the claim being filed.

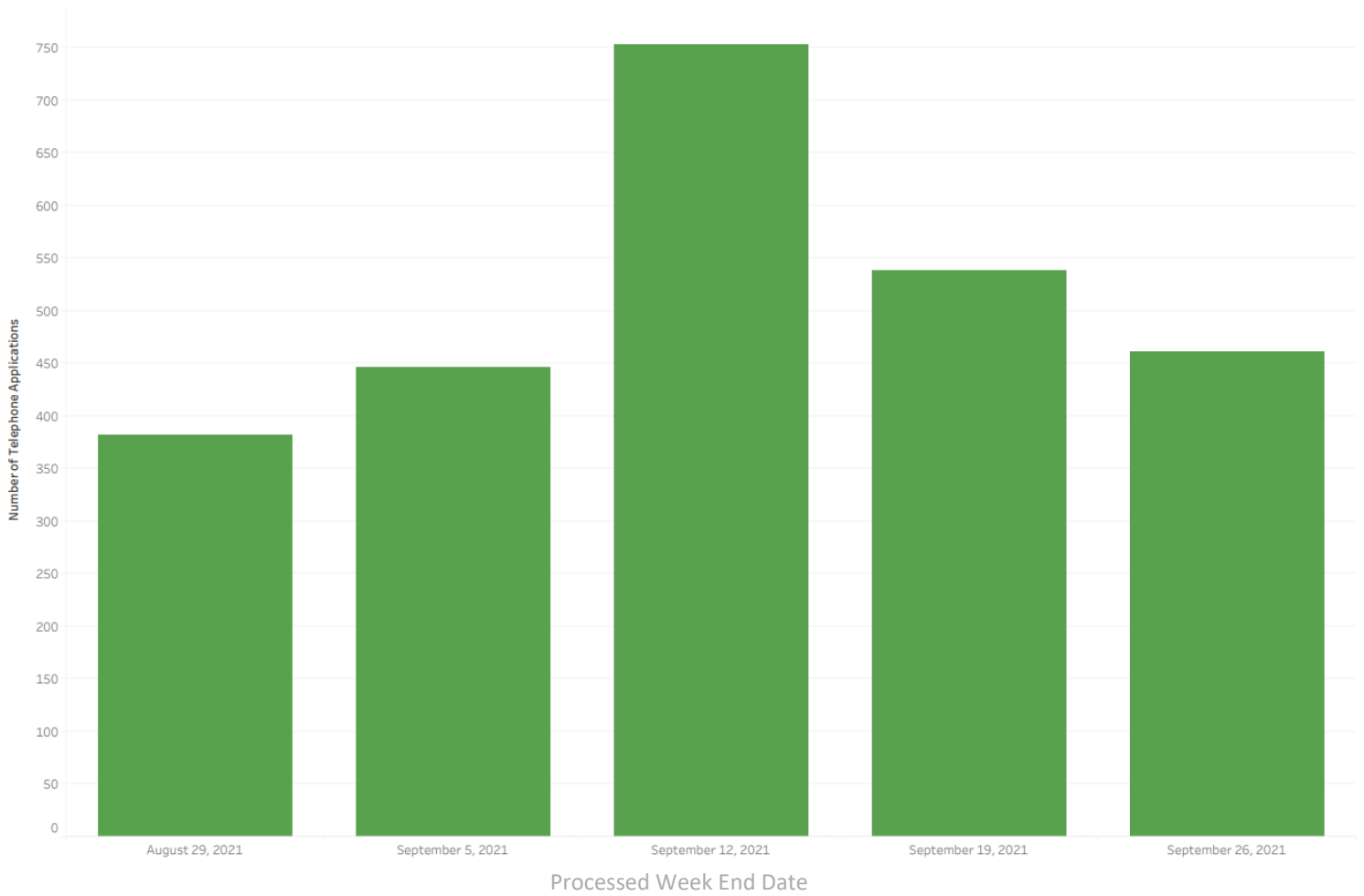
August Performance:

The Oregon Employment Department exceeded its goal for timely processing of regular UI initial claims. Of all Regular UI initial claims processed between September 1, 2021 and September 30, 2021, 99.79% were processed within 21 days of the claim being filed (**92.86% were processed within four days of being filed**).

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| Percentage of claims processed within 21 days of receipt (includes phone and internet claims): | 99.79% |
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Phone Initial Claims – Regular UI



Processing Times for Regular UI Phone Initial Claims

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|------------------------|-------|
| Processed within 1 day | 100% |
| Processed beyond 1 day | 0.00% |