

## Monitoring Report

*Unemployment Insurance Claims in Suspense  
Claims in suspense as of April 12, 2021*

**Date of Report:**

July 02, 2021

**Summary:**

The Oregon Employment Department continues to be focused on processing unemployment insurance claims and paying benefits to those who are eligible as quickly as possible. Some claims are straightforward and can be processed within several business days of receiving the initial claim application. Others are more complex and may require additional information, either from the claimant, their employer, or both, before we are able to make an eligibility decision.

Unemployment insurance is a weekly eligibility program. A claimant may have one or more weeks of valid weekly certifications that have been processed and paid, along with other weeks that require additional information in order to be processed. Weekly claims requiring additional information or investigation to determine eligibility are “in suspense” until the week(s) is paid or denied.

The Oregon Employment Department has a goal of paying or denying at least 50% of the total weeks that were in suspense on or before April 12, 2021, prioritizing the oldest weeks first, by June 30, 2021. As of July 2, 2021, the Oregon Employment has paid or denied 74.8% of claims that were in suspense on or before April 12, 2021.

<b>Percentage of total claims paid or denied that were in suspense as of April 12, 2021</b>	74.8%
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