



February 13, 2025

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## Employment Department phone access hours

The Oregon Employment Department closes for state holidays. We also set aside a day each month when phones are temporarily closed. We are still working during these days, but closing the phones allows staff to focus on processing reports and responding to employer requests. In addition to the Contributions & Recovery Division, Unemployment Insurance and Paid Leave Oregon will not accept inbound calls on the following days:

- Presidents Day (Monday, Feb. 17) and Tuesday, Feb. 18
- Wednesday, March 26
- Friday, April 18
- Memorial Day (Monday, May 26) and Tuesday, May 27
- Juneteenth (Thursday, June 19) and Friday, June 20
- Thursday, July 3, and Independence Day (Friday, July 4)

You can still send us a message through your [Frances Online](#) account during these days. Log in to Frances Online and select “I Want To...” and then “Send a Message” under “Messages.” Sending a message while logged in will help us respond more quickly.

If you cannot log in to Frances Online, use the [Contact Us form](#) on our website.

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### Do you know how the labor market in your area is performing?

The Oregon Employment Department's  
Workforce Analysts (Economists) send out  
monthly newsletters with economic indicators



detailing the most up-to-date labor market conditions in your area. Oregon businesses can subscribe at no cost.

These economists live and work throughout Oregon, so they have a truly local understanding of their areas. As an employer, you have access to these economists to answer your labor market questions! To get reliable, current data on wage rates, demographics, or industrial and occupational growth projections for your area – reach out to your local economist (find your local economist on the list below).

You can see the latest Economic Indicator report for your area by clicking on your area. To get it every month going forward, click on the name of the Workforce Analyst, then send them an email asking to be added to their Economic Indicators newsletter. You can include any specific questions you might have about your area as well. Click below for your area's most recent Economic Indicator report:

- [Clackamas Economic Indicators](#) by [Lynn Wallis](#)
- [Central Oregon Economic Indicators](#) by [Andrew Grimoldby](#)
- [Columbia Gorge Economic Indicators](#) by [Andrew Grimoldby](#)
- [Klamath and Lake Counties Economic Indicators](#) by [Jeff McAllister](#)
- [Columbia Basin Economic Indicators](#) by [Tony Wendel](#)
- [Northeast Oregon Economic Indicators](#) by [Tony Wendel](#)
- [Southeast Oregon Economic Indicators](#) by [Tony Wendel](#)
- [Lane County Economic Indicators](#) by [Henry Fields](#)
- [Mid-Valley Economic Indicators](#) by [Madeline Judokusumo](#)
- [Northwest Oregon](#) by [Madeline Judokusumo](#)
- [Multnomah County Economic Indicators](#) by [Jake Procino](#)
- [Washington County Economic Indicators](#) by [Brannigan Vogt](#)
- [Rogue Valley Economic Indicators](#) by [Jeff McAllister](#)
- [Southwestern Oregon Economic Indicators](#) by [Jeff McAllister](#)
- [Douglas County Economic Indicators](#) (scroll to bottom for Douglas) by [Henry Fields](#)

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## Report job refusals as a part of reporting UI Fraud

To be eligible for unemployment insurance benefits, claimants must accept suitable offers of work. If claimants refuse a suitable work offer, their benefits may be denied.



If you have information that someone receiving benefits has **refused an offer of work**, please complete the Employer Reported Job Refusal form by selecting “Report UI Employee Job Refusal” from the “Report Fraud” panel of your [Employer Frances Online home page](#). We will investigate and follow up if we have questions.

Thank you for helping us stop unemployment insurance fraud. Please visit our [Fraud webpage](#) for more information and prevention tips.

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## Attention Small Businesses!



### Plan to attend the Oregon Small Business Summit in your area

The Department of Administrative Services will host the **"Oregon Small Business Summit"** throughout 2025 around Oregon. Our WorkSource Business Services team will be participating in this event to:

- Empower small business owners and future entrepreneurs.
- Get the resources and information you need to start, grow and improve your business.

The summit brings together local, state, and federal partners to share useful insights about business programs, technical support services, and state contracts. All events are scheduled from 8:00 a.m. - 1:00 p.m. There is no cost to attend.

Visit the Department of Administrative Services [events page](#) for dates, locations and to register.

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The Oregon Employment Department (OED) is an equal opportunity agency. OED provides free help so you can use our services. Some examples are sign language and spoken-language interpreters, written materials in other languages, large print, audio, and other formats. To get help, please call 503-947-1444. TTY users call 711. You can also send an email to [communications@employ.oregon.gov](mailto:communications@employ.oregon.gov).

El Departamento de Empleo de Oregon (OED) es una agencia de igualdad de oportunidades. El OED proporciona ayuda gratuita para que usted pueda utilizar nuestros servicios. Algunos ejemplos son intérpretes de lengua de señas e idiomas hablados, materiales escritos en otros idiomas, letra grande, audio y otros formatos. Para obtener ayuda, por favor llame al 503-947-1444. Usuarios de TTY pueden llamar al 711. También puede enviar un correo electrónico a [communications@employ.oregon.gov](mailto:communications@employ.oregon.gov).

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