



September 11, 2025

Employment Department Contact Centers Closed Oct. 8

The Oregon Employment Department will temporarily close our contact centers to inbound phone calls for the day on Wednesday, Oct. 8 to allow us to focus on training, processing reports, and responding to employer requests. In addition to the Contributions & Recovery Division, Unemployment Insurance and Paid Leave Oregon will not accept inbound calls on **Oct. 8, 2025**.

You can still send us a message through your [Frances Online](#) account on Oct. 8. Log in to Frances Online and select “I Want To...” and then “Send a Message” under “Messages.” Sending a message while logged in will help us respond more quickly.

If you cannot log in to Frances Online, use the [Contact Us form](#) on our website.

Workers' compensation pure premium rate to decrease in 2026



Under a [proposal](#) from the Department of Consumer and Business Services (DCBS), Oregon employers will, on average, **pay less** for workers' compensation insurance in 2026.

Under the proposed changes, employers would pay **87 cents per \$100 of payroll on average**, down from **91 cents in 2025**.

- The **pure premium rate** would drop by an average of **3%**.
- The **premium assessment** would stay the same at **8%**.
- The **Workers' Benefit Fund assessment** would decrease to **8 cents per hour worked** in 2026.

You can provide comment during public hearings on the [premium assessment](#) and the [Workers' Benefit Fund assessment](#) on **Thursday, Sept. 18**, at 3 p.m. and 4 p.m., respectively. DCBS will accept written comments until **5 p.m. on Thursday, Sept. 25**, by contacting the Director's Office of the Department of Consumer and Business Services, P.O. Box 14480, Salem, OR 97309-0405.

Oregon OSHA Workplace 101 for Worker Health and Safety



Department of Consumer and Business Services

The [Department of Consumer and Business Services](#) (DCBS) has just posted Oregon OSHA's [new Workplace 101 brochure](#), which has a great summary of information for employers and employees.

Do you have questions on how Oregon OSHA rules affect your business? Oregon OSHA has offices across the state. If you have questions or need more information, call the [office near you](#) or 800-922-2689, or use this [online form](#).

Join WorkSource Oregon and reserve your space to meet hundreds of job candidates affected by layoffs

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Support dislocated workers and showcase your business and programs

Hillsboro Job & Resource Career Expo

Reserve your space and connect with hundreds of skilled, motivated professionals impacted by recent layoffs, including those from Intel. Whether you're ready to hire now or want to build your future talent pipeline, this is your chance to meet experienced candidates. There is no cost for your business to host a table at this event.

Wednesday, Sept. 24, 10 a.m. - 3 p.m.

Wingspan Event Center 801 NE 34th Ave., Hillsboro, OR 97214

[Register here to reserve your spot!](#)



Make sure your payments credit to your account on time





Important information: The time it takes us to process your UI and Paid Leave payments varies depending on the **type** of payment. To avoid late filing fees and penalties, please allow enough time:

- Allow at least five business days for your payments to post to the Department of Revenue using [RevenueOnline](#), through your Frances Online account.
- If you are submitting **late** payments through Frances Online, your payments will appear in your account within one business day. This is the fastest and most reliable way to make late payments.
- If you are mailing a **paper check**, allow at least 10 business days for it to arrive, process, and show up in your account. Please include the payment voucher from your statement, or supporting documentation, such as your Business Identification Number (BIN), program (UI or Paid Leave Oregon), and the quarter.
- If you are **calling and making a payment over the phone**, allow at least five business days for your payment to show up in your account.

When submitting your reports, remember that you must report all wages, for each subject employee, for each program, every quarter.

If you have a Paid Leave equivalent plan, you still must report paid leave subject wages on your 132/OQ forms.

We want to hear from you!

Your opinion matters, and your feedback will help us serve you better. We want to understand your experiences with the Employment Department as a whole and with specific programs. Providing your input through our survey will take about ten minutes to complete, depending on your answers: [OED Customer Service Survey](#).



Your feedback is extremely valuable to us, thank you in advance for each response!

The Oregon Employment Department (OED) is an equal opportunity agency. OED provides free help so you can use our services. Some examples are sign language and spoken-language interpreters, written materials in other languages, large print, audio, and other formats. To get help, please call 503-947-1444. TTY users call 711. You can also send an email to communications@employ.oregon.gov.

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ayuda, por favor llame al 503-947-1444. Usuarios de TTY pueden llamar al 711. También puede enviar un correo electrónico a communications@employ.oregon.gov.

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