



Helping employers strategize, not downsize

Frances Online Tutorial for Employers

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- How to Apply/Renew a Work Share Plan
- How to Review Weeks Claimed
- How to Update Authorized Representatives
- How to Update the Participant List



How to Apply for or Renew a Work Share Plan

- Work Share plans are valid for 52 weeks.
- Plans can start on the Sunday of the week the application is submitted or on a future Sunday.
- Plans can be renewed year after year.
- Plans are tied directly to the Oregon Business Identification Number (BIN) that provides payroll for the affected employees.



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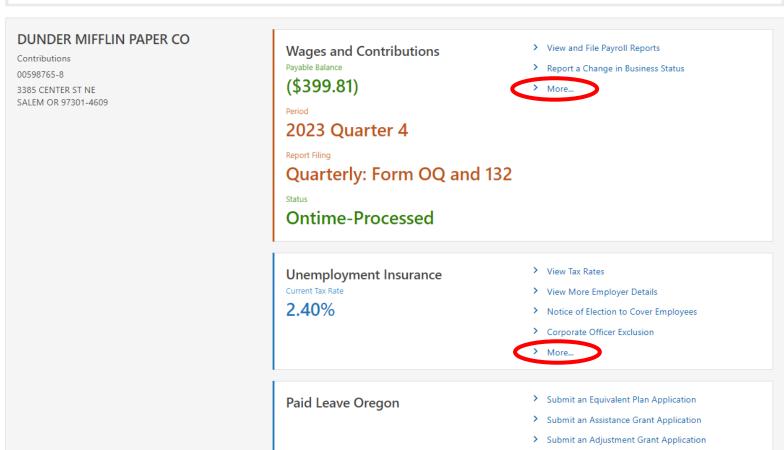
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Home Action Center Settings I Want To...

Filter

On the Home tab, select the "More" hyperlink in either the Wages and Contributions panel or the Unemployment Insurance panel.

(Depending on your access, you may not see both panels.)





On the More tab, you will see several sub-panels, including Work Share Plans.

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More...

Contributions 00598765-8

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More...

Q What are you looking for?

Wages and Contributions

Submit requests relating to your wages and contributions account.

- > View and File Payroll Reports
- > Make Garnishment Payment
- > Report a Change in Business Status
- > Add Authorized Representative
- > Tax Compliance Certification

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Request a new or replacement refund for your contributions account.

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Apply for Work Share or view and manage an existing Work Share plan.

- > Apply for Work Share
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- View Filed Claims

₹ SIDES

The State Information Data Exchange System (SIDES), is a system that allows electronic transmission of information regarding unemployment insurance claims between agencies and employers. Click below to register for SIDES or request a PIN reset.

- > Register for SIDES
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- Select "Apply for Work Share" to submit an application.
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The Introduction screen shows minimum requirements information and Work Share program guidelines.

After reviewing, select "Next" to continue.

< More...

Work Share Application

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Introduction

Introduction

The Work Share program provides an alternative for employers and workers who may be facing a layoff situation. Work Share allows employers to reduce work hours for their employees by providing partial unemployment insurance benefits that supplement workers' reduced wages.

To qualify for the program, the following criteria must be met:

- Minimum of three (3) qualifying employees must be participating throughout the program.
- Seasonal or temporary employees are not eligible for the Work Share program.
- Weekly work hours and wages for participating employees will be reduced by at least 10% and not more than 50%.
- Customary work week may not fluctuate from week to week.
- If the participating employees are part of a union, then the plan must be approved by the collective bargaining agent for each affected employee under a collective bargaining agreement.

Plans are in effect for one year from the start date. The plan may be cancelled or adjusted at any time within the year using Frances Online.

An employer may apply for the program by completing the following application and participant information.

Cancel

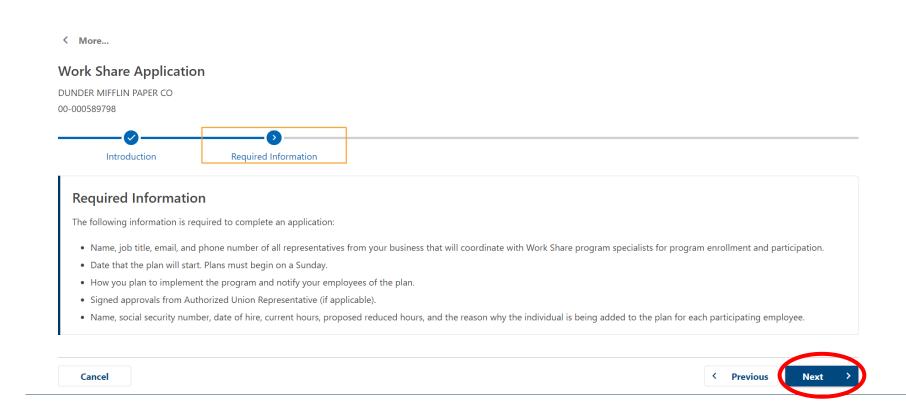






Review the list of information needed to complete the Work Share application.

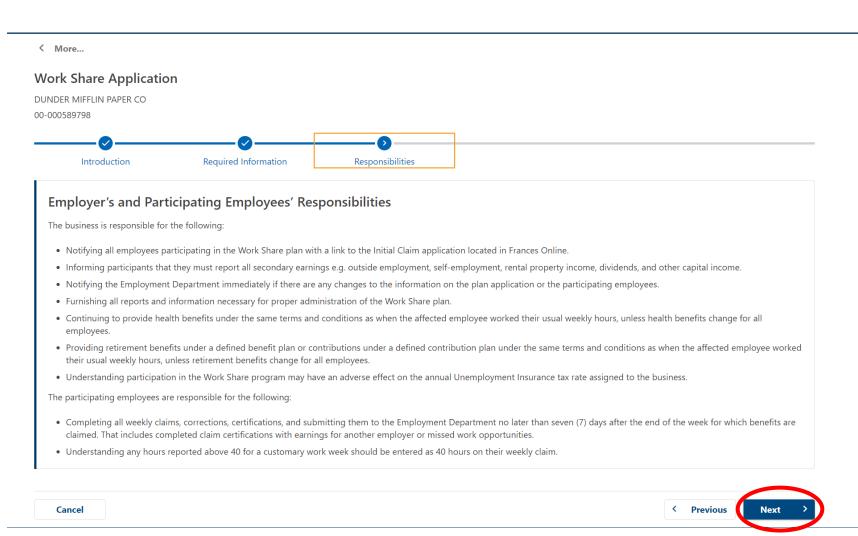
After reviewing, select "Next" to continue.





This screen describes Employer and Participating Employees' responsibilities related to the Work Share program.

After reviewing, select "Next" to continue.





Choose the appropriate answer form the dropdown menu and select "Next" to continue.

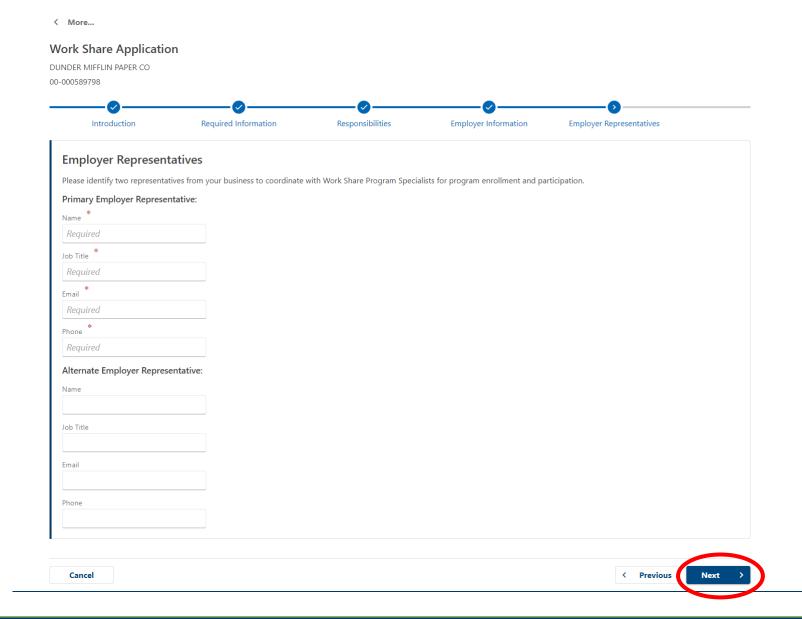




Enter the name and contact information for an authorized Work Share program representative.

You must provide one Primary Employer Representative; however, we strongly encourage designating an alternate.

Enter the appropriate information and select "Next" to continue.





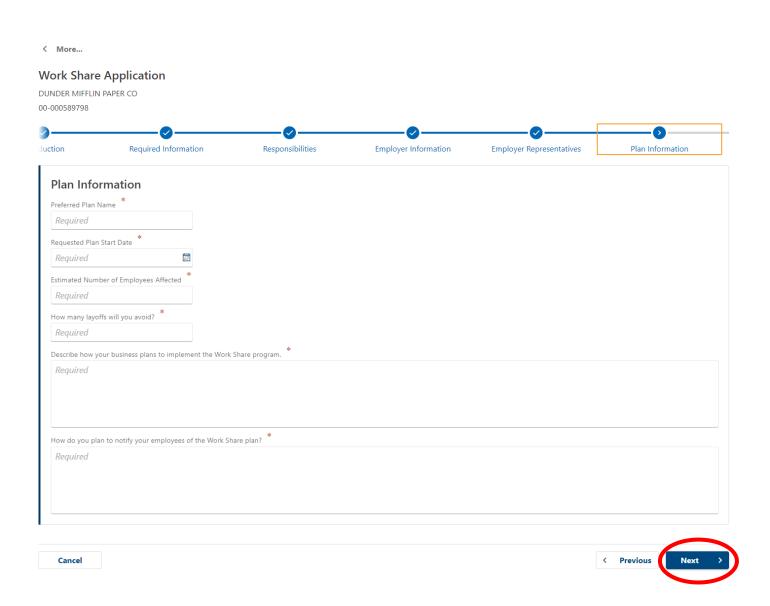
Here you will enter information about your plan, including:

Plan Preferred Name (required): Can be any combination of numbers and/or letters. Names commonly seen are plan numbers, dates/years or office locations.

Requested Plan Start Date (required): Must be a Sunday date, can be the Sunday of the current week or a future Sunday date.

After providing your plan information, select "Next" to continue.

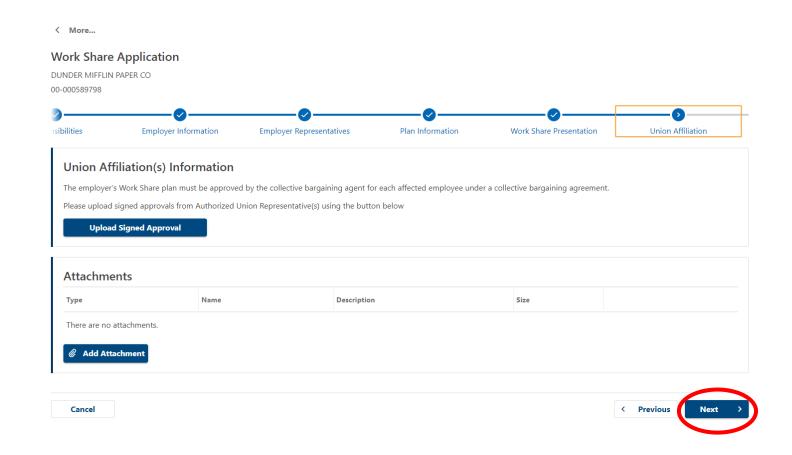




If the affected employees have a Union Affiliation, use this screen to upload signed approvals.

OED does not have a formal form for this purpose. You may use your own letter or document signed by the Authorized Union Representatives.

After providing the appropriate information, select "Next" to continue.

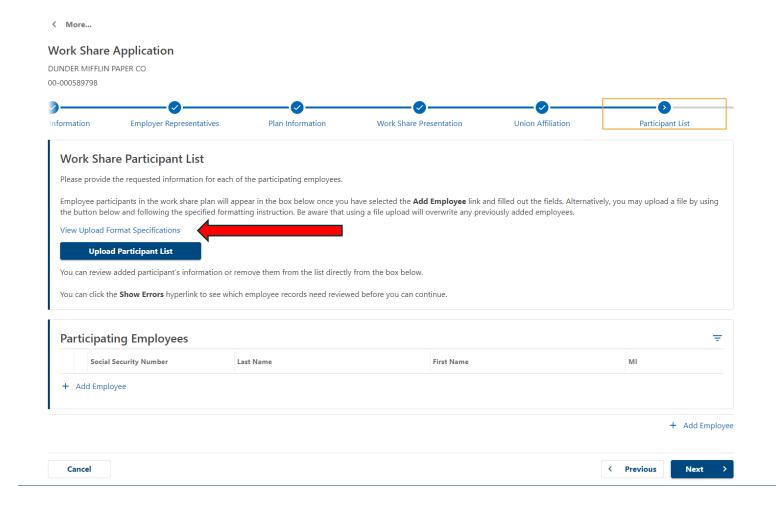




You must add a **minimum of three** employees to your Work Share participant list to submit your plan.

You can manually add participants or add multiple names at once using an Excel spreadsheet.

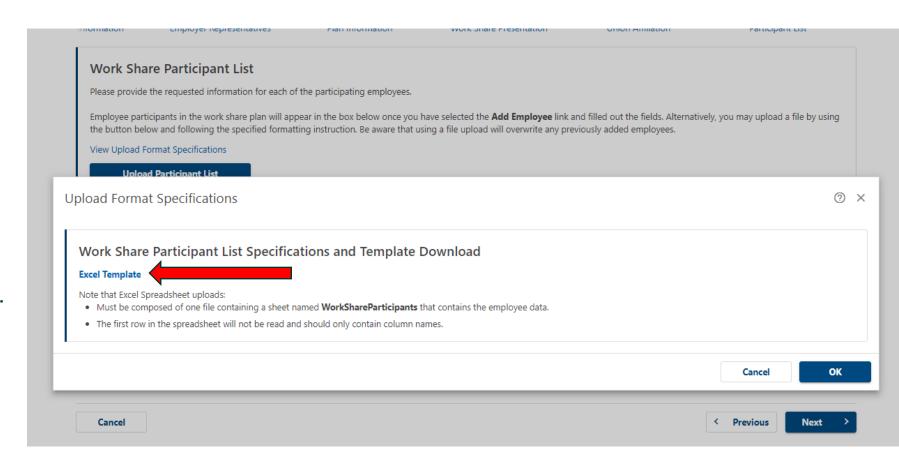
Select "View Upload Format Specifications" to use an Excel spreadsheet.





Select "Excel Template" to download the Participant List template.

After downloading the Excel Template, select "OK" to continue.





Example Participant List spreadsheet:

"Current Hours" = number of hours the employee works during normal (not reduced) operations.

"Reduced Hours" = estimation of proposed reduced hours during a business slowdown.

Actual reductions may differ and do not require approval or updates to the Participant List.

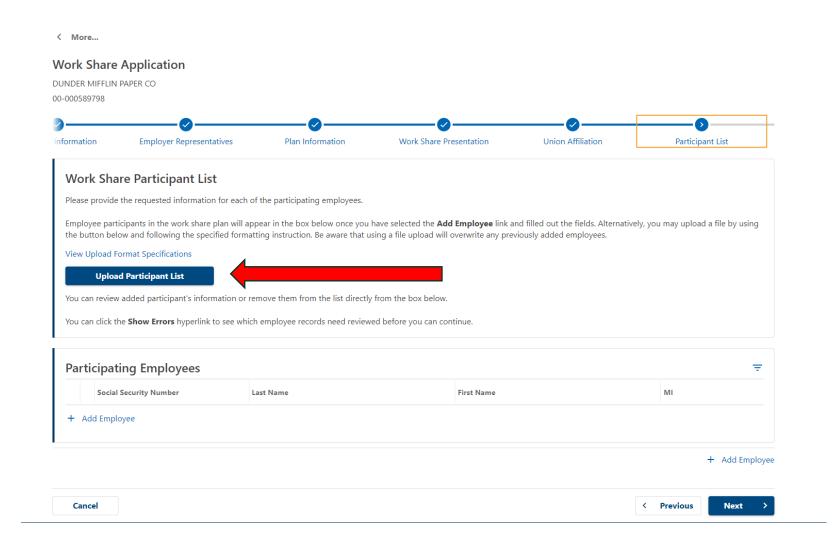
	Α	В	С	D	Е	F	G	Н
1	SSN	Last Name	First Name	Middle Initial	Date of Hire	Current Hours	Reduced Hours	Why is this person being added?
2	***-**-4825	Beesley	Pam		5/7/2018	40	32	Reduction in work hours
3	***-**-8755	Flenderson	Toby		1/31/2012	40	32	Reduction in work hours
4	***-**-7462	Halpert	Jim		2/1/2019	40	32	Reduction in work hours
5	***-**-8510	Hannon	Erin		10/3/2021	40	32	Reduction in work hours
6	***-**-6468	Hudson	Stanley		1/5/2009	40	32	Reduction in work hours
7	***-**-5485	Kapoor	Kelly		11/1/2020	40	32	Reduction in work hours
8	***-**-2104	Malone	Kevin		10/1/2015	40	32	Reduction in work hours
9	***-**-8754	Martin	Angela		3/2/2017	40	32	Reduction in work hours
10	***-**-4852	Nunez	Oscar		9/2/2016	40	32	Reduction in work hours
11	***-**-0548	Palmer	Meredith		5/3/2016	40	32	Reduction in work hours
12	***-**-1425	Schrute	Dwight		4/6/2015	40	32	Reduction in work hours
13	***-**-2255	Scott	Michael		8/15/2012	40	32	Reduction in work hours
14	***-**-3908	Vance	Phyllis		6/1/2010	40	32	Reduction in work hours
15								
16								



To upload the Participant List Excel spreadsheet, select "Upload Participant List."

To upload correctly, the file name must be: WorkShareParticipants

(no spaces)





Confirm participating employees are listed correctly.

To remove employees, select the "X" next to the appropriate line.

To update other participant information, select the "pencil" icon next to the appropriate line.



Work Share Participant List

Please provide the requested information for each of the participating employees.

Employee participants in the work share plan will appear in the box below once you have selected the **Add Employee** link and filled out the fields. Alternatively, you may upload a file by using the button below and following the specified formatting instruction. Be aware that using a file upload will overwrite any previously added employees.

View Upload Format Specifications

Upload Participant List

You can review added participant's information or remove them from the list directly from the box below.

You can click the Show Errors hyperlink to see which employee records need reviewed before you can continue.

Social Security Number	Last Name	First Name	MI
× ***-**-4825	BEESLEY	PAM	
× ***-**-8755	FLENDERSON	TOBY	
× ***-**-7462	HALPERT	JIM	
× ***-**-8510	HANNON	ERIN	
× ***-**-6468	HUDSON	STANLEY	
× ***-**-5485	KAPOOR	KELLY	
× ***-**-2104	MALONE	KEVIN	
× ***-**-8754	MARTIN	ANGELA	
× ***-**-4852	NUNEZ	OSCAR	
× ***-**-0548	PALMER	MEREDITH	
× ***-**-1425	SCHRUTE	DWIGHT	
× ***-**-2255	SCOTT	MICHAEL	
× ***-**-3908	VANCE	PHYLLIS	

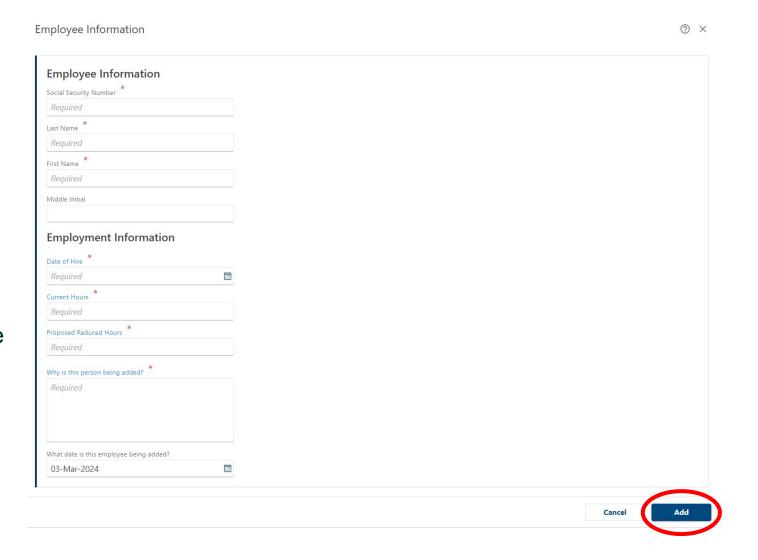
Employee Information can be manually added on this screen.

"Current Hours" = number of hours the employee works during normal (not reduced) operations.

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Actual reductions may differ and do not require approval or updates to the Participant List.

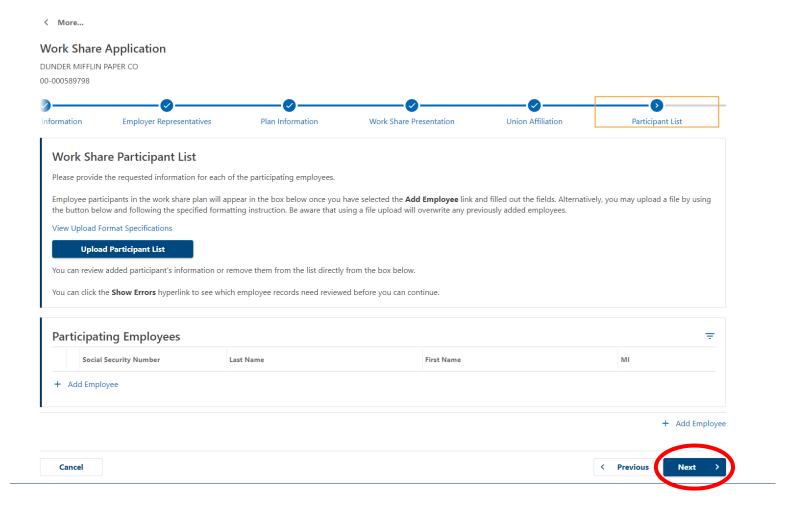
After entering all required information, select "Add" to continue.





When you are finished adding participating employees, select "Next" to continue.

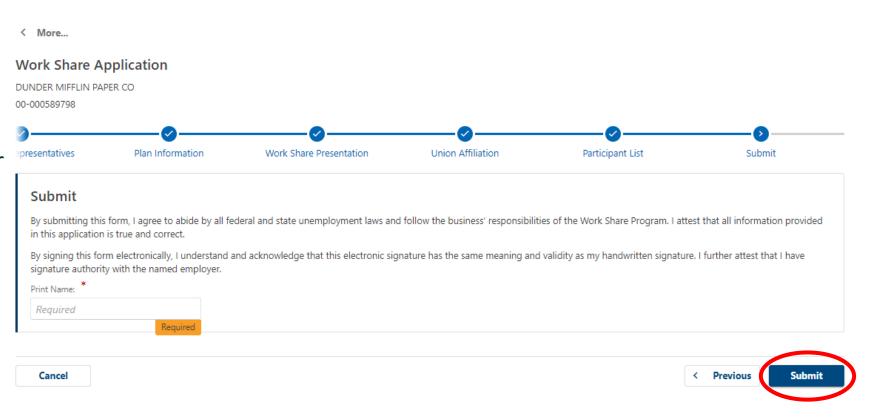
If you did not add at least three participants, you will see an error message and will need to add additional employees to continue.





Review the agreements and enter your name in the "Print Name" block.

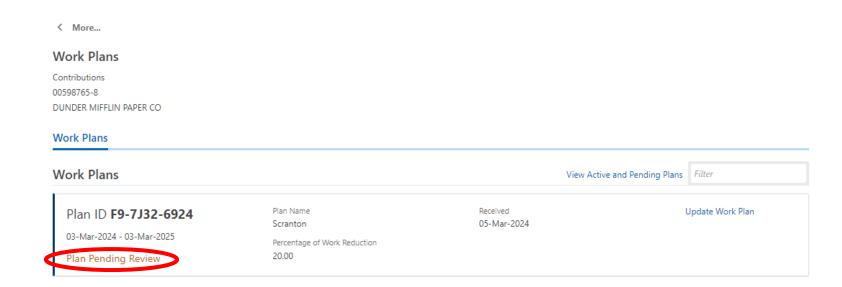
Select "Submit" to complete the application.





The application will show as "Plan Pending Review" while Work Share staff are reviewing your plan.

Select "More" at the top of the screen to return to the More tab.





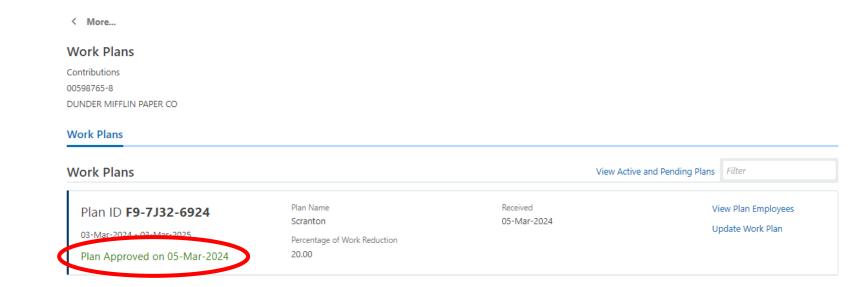
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When the Work Share plan has been approved, the status on this screen will change to "Plan Approved on (date)"

After your plan is approved, more options will be visible in the Work Plans panel, including:

- "View Plan Employees"
- "Update Work Plan."

Select "More" at the top of the screen to return to the More tab.





How to Review Weeks Claimed

- An employer can view their Work Share employees' weekly claims
- If the claim was made within the past 14 days, the employer can dispute the details of the claim
 - Employers are not required to review
 - Weekly claims will be paid from the information originally provided
 - Any logged disputes will be investigated, and over or under-payments will be addressed if necessary



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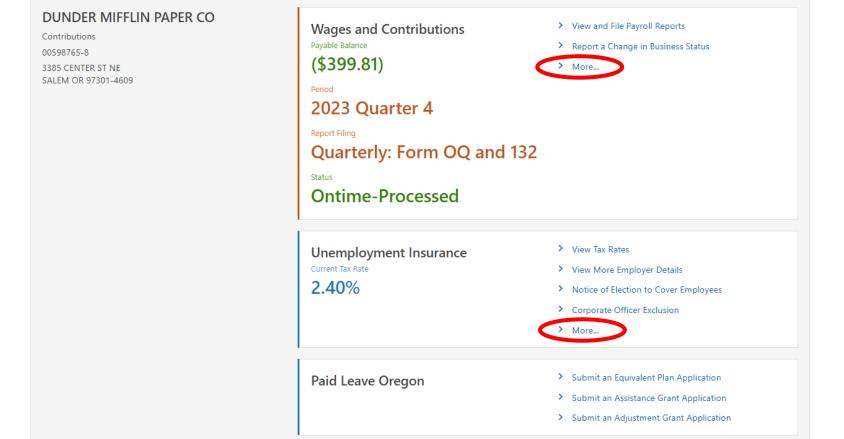
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Contributions 00598765-8

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File payroll reports for multiple BINs.

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Work Share Plans

Apply for Work Share or view and manage an existing Work Share plan.

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- > View Filed Claims

The State Information Data Exchange System (SIDES), is a system that allows electronic transmission of information regarding unemployment insurance claims between agencies and employers. Click below to register for SIDES or request a PIN reset.

- > Register for SIDES
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From the Work Share Plan panel, you can:

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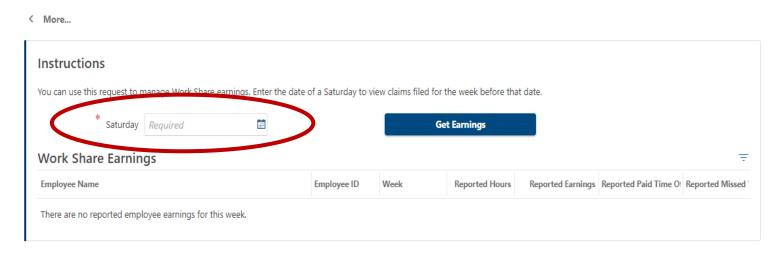
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Enter the date of a Saturday to review claims submitted by Work Share participants for that week.

Example:

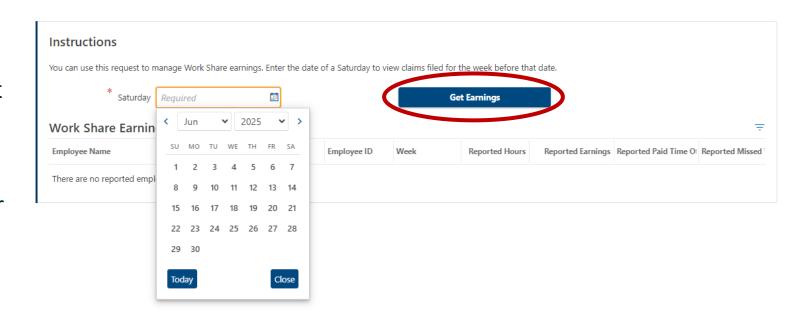
- The claimant's hours were reduced during the week of 02/04/24 – 02/10/24.
- To claim for that week, they need to submit a weekly claim during the week of 2/11/24-02/18/24.
- To review the claim, the employer must select the date of 02/10/24.





You can enter the date manually or by selecting the calendar icon on the right side of the field and choosing the date.

After entering the date, select "Get Earnings" to view the claims submitted for that week.



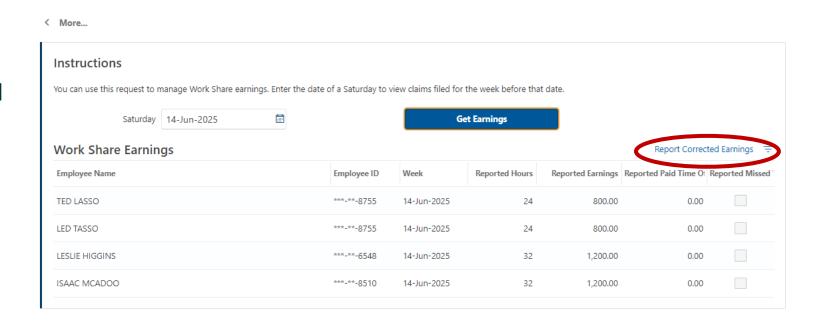


You can use this request process to manage all Work Share earnings.

To review other weeks, enter a new date in the "Saturday" box and select "Get Earnings" to refresh the list for the desired week.

If there the entries are correct, select "More" at the top left of the screen to exit the window.

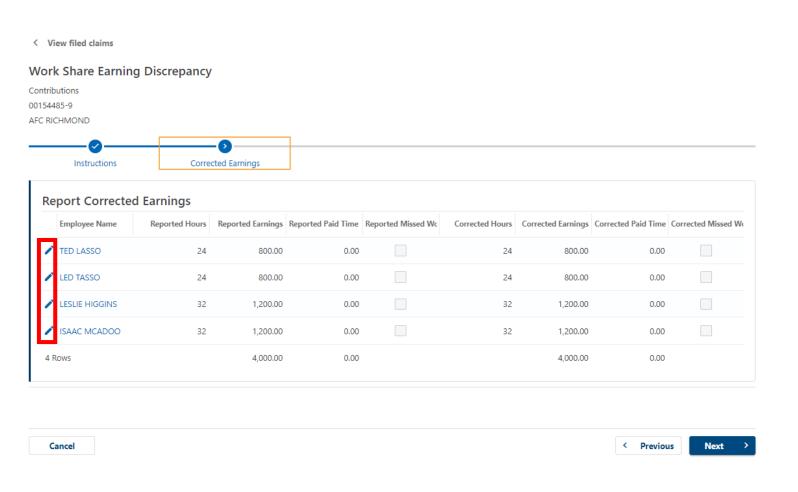
If you need to report discrepancies, select "Report Corrected Earnings."





Individual claims can be disputed for the selected period.

To dispute claimant data, select the "pencil" icon on the left, next to the claimant's name.



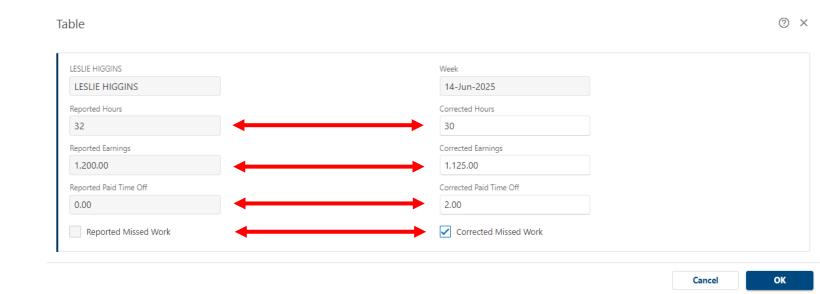


Corrections can be entered for each data point on the selected claim.

Here the employer corrected:

- Reported hours
 - Adjusted 32 to 30
- Reported earnings
 - Adjusted \$1200 to \$1,125
- Reported time off
 - Adjusted 0 to 2.0 hours
- Unreported missed work opportunity

Select "OK" after making corrections or "Cancel" if no corrections are needed.

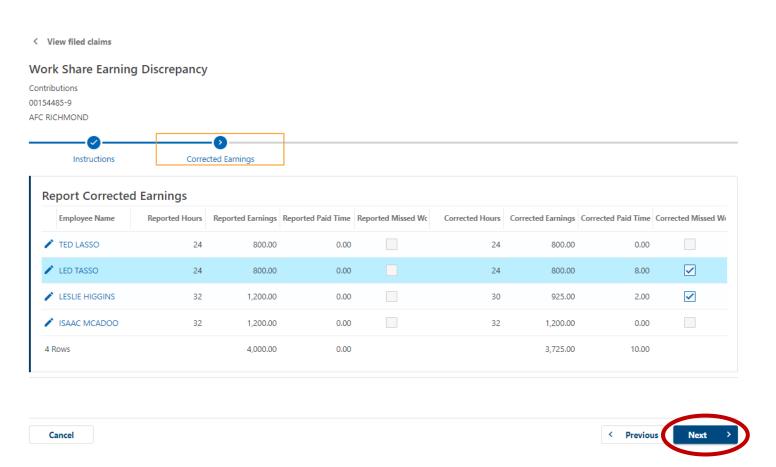




Changes in the system happen in real time.

Select the "pencil" icon on the left of each row to complete all additional updates.

Select "Next" to continue.

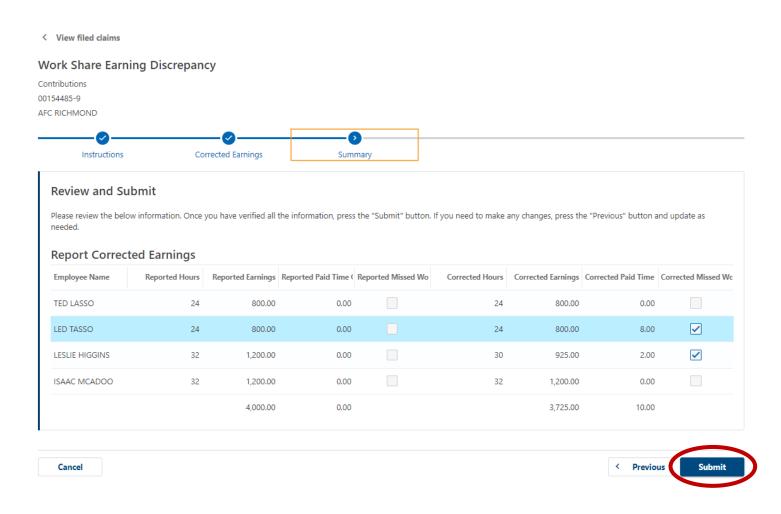




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Review corrections before submitting. If needed, select "Previous" to return to the "Corrected Earnings" screen.

If all corrections are in order, select "Submit" to complete the process.





How to Update Work Share Plan Authorized Representatives

- An employer can make changes to the Authorized Representatives at any point while a plan is active.
- You must provide one Primary Employer Representative; however, we strongly encourage designating an alternate.
- Only Authorized Representatives may have access to Work Share plan information.



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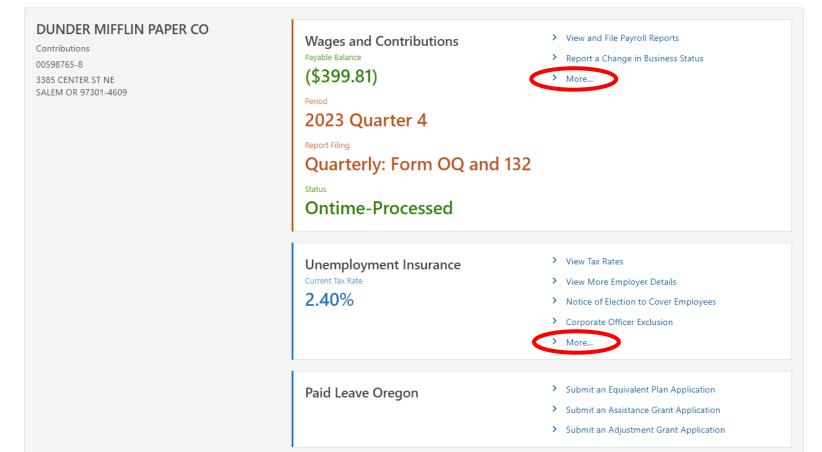
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Work Share Plans

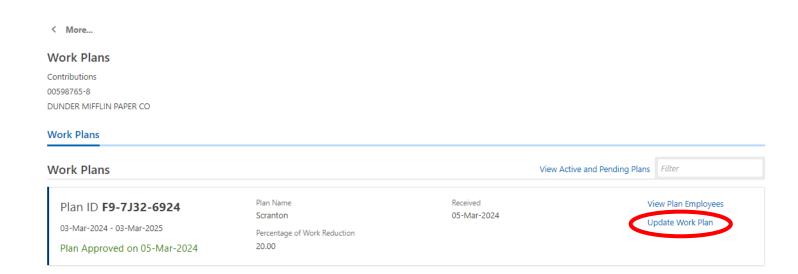
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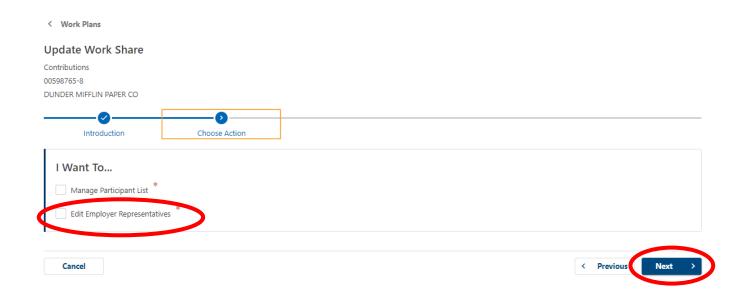
The Work Share Plans panel shows all active and inactive Work Share Plans associated with the business' BIN.

To edit the Authorized Representatives for a specific plan, select "Update Work Plan" for the appropriate plan.



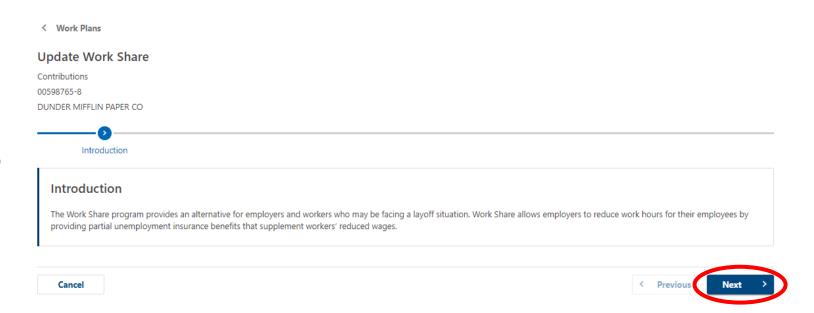


Choose edit "Employer Representatives" from the list of options and select "Next" to continue.



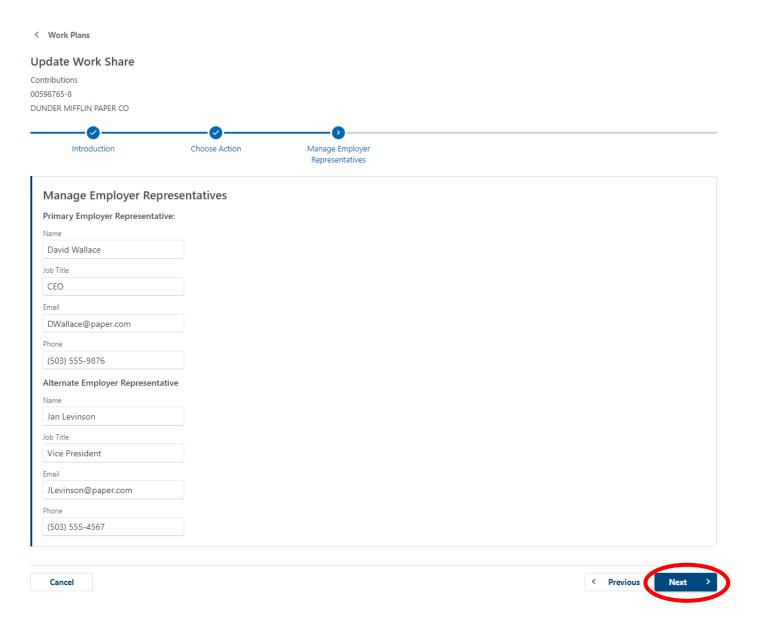


Read the Introduction and select "Next" to continue.





Edit the Primary and Alternate Employer Representative information and select "Next" to continue.

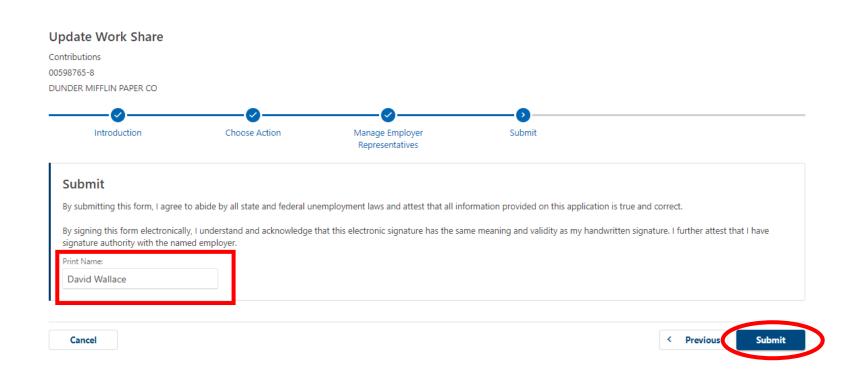




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Review the agreements and enter your name in the "Print Name" block.

Select "Submit" to complete the application.





How to Update the Participant List

- The Participant List can be updated at any point during the active period of a Work Share Plan.
- A minimum of three employees must always be present on a Participant List.
- When an employee separates from a business, they must be removed from the Participant List.



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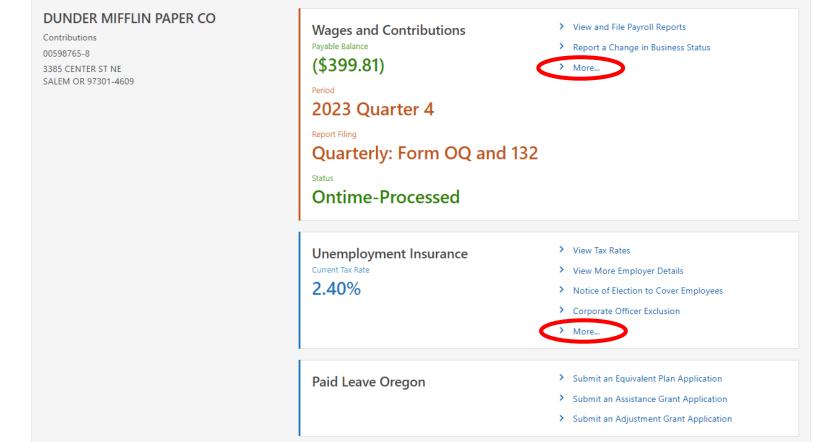
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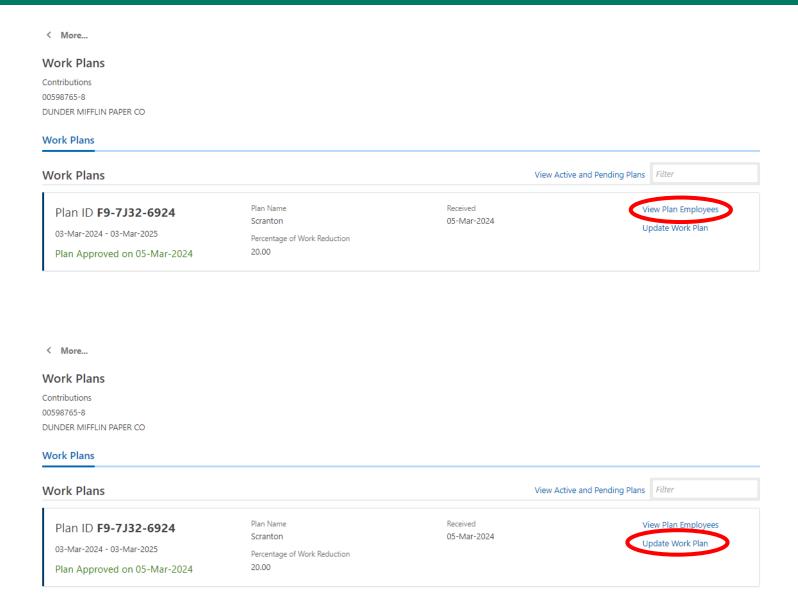
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- View Filed Claims



The Work Share Plans panel shows all active and inactive Work Share Plans associated with the business' BIN.

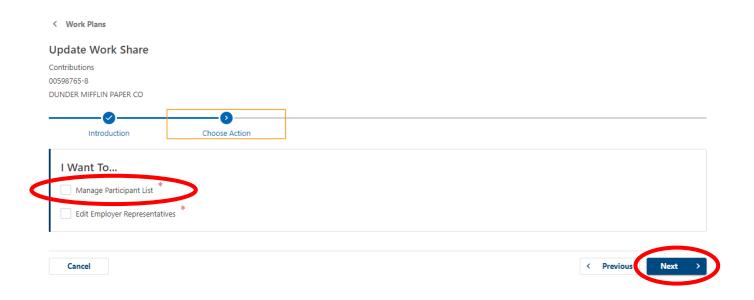
Select "View Plan Employees" to view the Participant List for a specific plan.

Select "Update Work Plan" to edit the Participant List for a specific plan.



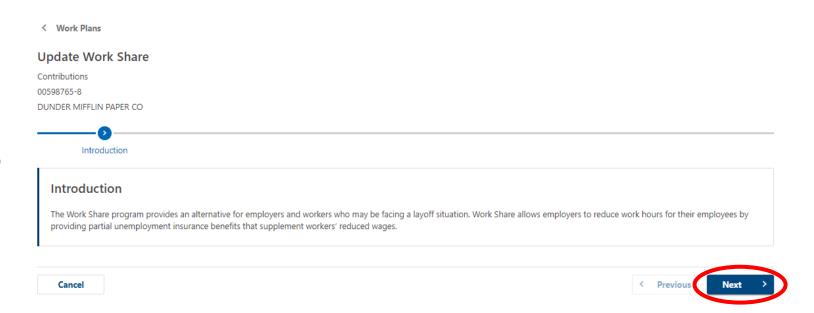


Select Edit "Manage Participant list" from the list of options and select "Next" to continue.





Read the Introduction and select "Next" to continue.





Use this list of participating employees to add, update, or remove employees as needed.

Select "Add Employees" to add employees to the Participant List.

Select "Update" to make changes to existing participants, including updating employment from full-time to part-time.

Select "Remove" to update the list when an employee separates from the employer or requests to be removed from Work Share.



< Work Plans

Update Work Share

Contributions 00598765-8

DUNDER MIFFLIN PAPER CO

Introduction Choose Action Manage Employees

Manage Employees

Below is the list of employees currently participating in this Work Share plan.

You may select the **Add Employee** link and fill out the fields to add additional employees to the plan. You may also manage existing employees clicking on the existing employee record or the edit button. You may then select **Update** or **Remove** to modify an employees information or remove them from the plan.

You can click the Show Errors hyperlink to see which employee records need reviewed before you can continue.

	Social Security Numb	Last Name	First Name	MI	Plan Commence	Plan Cease	New	Update	Remove
*	***-**-4825	BEESLEY	PAM		03-Mar-2024				
	***-**-7462	HALPERT	JIM		03-Mar-2024				
*	***-**-6468	HUDSON	STANLEY		03-Mar-2024				
	***-**-2104	MALONE	KEVIN		03-Mar-2024				
	***-**-4852	NUNEZ	OSCAR		03-Mar-2024				
	***-**-1425	SCHRUTE	DWIGHT		03-Mar-2024				
/	***-**-3908	VANCE	PHYLLIS		03-Mar-2024				
	***-**-2255	SCOTT	MICHAEL		03-Mar-2024				
	***-**-0548	PALMER	MEREDITH		03-Mar-2024				
	***-**-8754	MARTIN	ANGELA		03-Mar-2024				
	***-**-5485	KAPOOR	KELLY		03-Mar-2024				
	***-**-8510	HANNON	ERIN		03-Mar-2024				
•	***-**-8755	FLENDERSON	TOBY		03-Mar-2024				

Add Employee

To add an employee to the Participant List, select "+ Add Employee" at the bottom of the screen.



< Work Plans

Update Work Share

Contributions 00598765-8

DUNDER MIFFLIN PAPER CO



Manage Employees

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•	***-**-8510	HANNON	ERIN		03-Mar-2024				
•	***-**-8755	FLENDERSON	TOBY		03-Mar-2024				

Employee Information can be manually added on this screen.

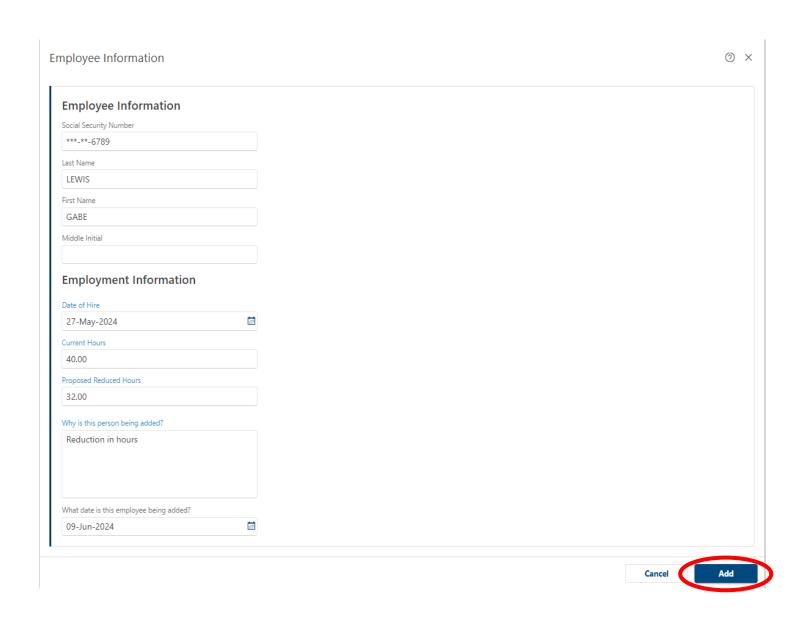
"Current Hours" = number of hours the employee works during normal (not reduced) operations.

"Reduced Hours" = estimation of proposed reduced hours during a business slowdown.

Actual reductions may differ and do not require approval or updates to the Participant List.

After entering all required information, select "Add" to continue.





Update Employee

To update the condition of employment, such as a permanent transition from full-time to parttime employment, select the "pencil" icon next to the employee's name.



< Work Plans

Update Work Share

Contributions 00598765-8

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Choose Action

Manage Employees

Manage Employees

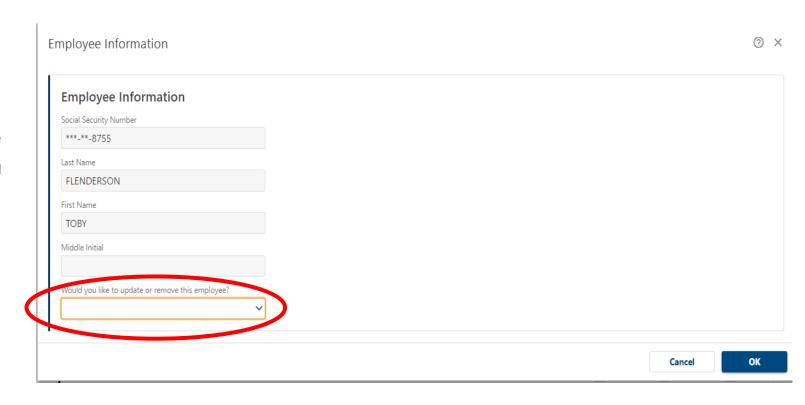
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4	Social Security Numb	Last Name	First Name	MI	Plan Commence	Plan Cease	New	Update	Remove
•	***-**-4825	BEESLEY	PAM		03-Mar-2024				
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•	***-**-6468	HUDSON	STANLEY		03-Mar-2024				
•	***-**-2104	MALONE	KEVIN		03-Mar-2024				
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•	***-**-8510	HANNON	ERIN		03-Mar-2024				
•	***-**-8755	FLENDERSON	TOBY		03-Mar-2024				

To update the employee information, select "Would you like to update or remove this employee?" and choose "Update" from the dropdown menu.





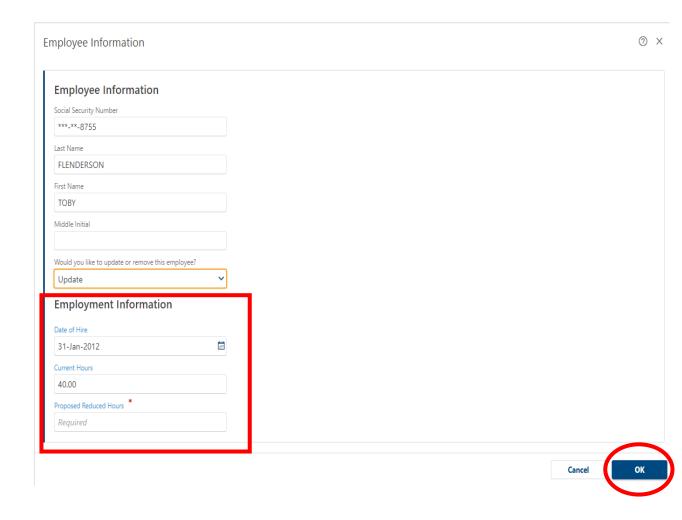
Employee Information can be added on this screen.

"Current Hours" = number of hours the employee works during normal (not reduced) operations.

"Reduced Hours" = estimation of proposed reduced hours during a business slowdown.

Actual reductions may differ and do not require approval or updates to the Participant List.

Select "OK" to continue.





Remove Employee

Select "Remove" to update the list when an employee separates from the employer or requests to be removed from Work Share.

To remove a claimant from the Participant List, select the "pencil" icon next to their name.



< Work Plans

Update Work Share

Contributions 00598765-8

DUNDER MIFFLIN PAPER CO



Manage Employees

Manage Employees

Below is the list of employees currently participating in this Work Share plan.

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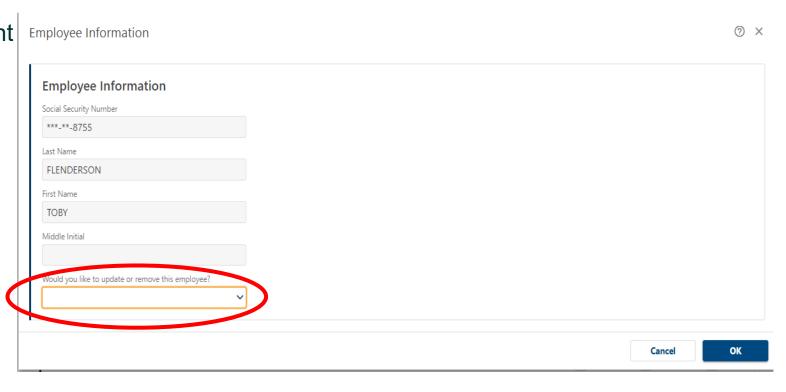
You can click the Show Errors hyperlink to see which employee records need reviewed before you can continue.

Social Security Nun	nb Last Name	First Name	MI	Plan Commence Plan Cease	New	Update	Remove
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***-**-4852	NUNEZ	OSCAR		03-Mar-2024			
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***-**-5485	KAPOOR	KELLY		03-Mar-2024			
***-**-8510	HANNON	ERIN		03-Mar-2024			
***-**-8755	FLENDERSON	TOBY		03-Mar-2024			

+ Add Employee

To remove the employee from the Participant List, select "Would you like to update or remove this employee?" and choose "Remove" from the dropdown menu.

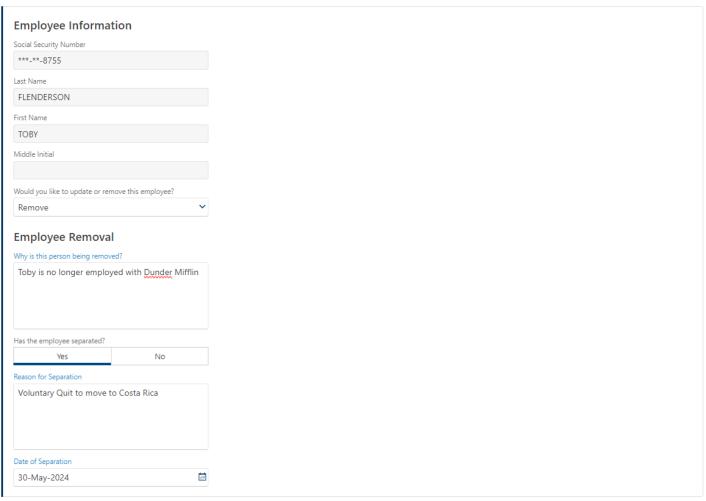
Enter requested information on the conditions for removal.





After providing the requested information, select "OK" to continue.





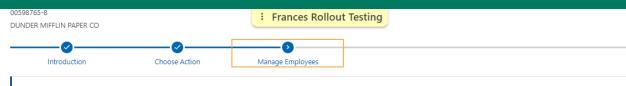




Participant List changes will be reflected in the checkboxes below the headings "New," "Update," and "Remove."

After completing desired updates, select "Next" to continue.





Manage Employees

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•	***-**-4852	NUNEZ	OSCAR		03-Mar-2024				
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•	***-**-2255	SCOTT	MICHAEL		03-Mar-2024				
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•	***-**-5485	KAPOOR	KELLY		03-Mar-2024				
•	***-**-8510	HANNON	ERIN		03-Mar-2024				
•	***-**-8755	FLENDERSON	TOBY		03-Mar-2024	01-Jun-2024			✓
×	***-**-6789	LEWIS	GABE		09-Jun-2024		~		

+ Add Employee

Cancel



Return to Table of Contents

Review the agreements and enter your name in the "Print Name" block.

Select "Submit" to complete the application.

