



Helping employers strategize, not downsize

Frances Online Tutorial for Employees/Claimants

List of Tutorials

How to submit an Initial Claim.
How to submit a Weekly Claim.
How to submit an Additional Claim.



How Employees Establish Unemployment Insurance Claims

You will use Frances Online to submit your initial claim

- The date the initial claim is submitted determines the start date of the claim.
- You are not eligible for benefits until the claim is approved.
- Initial Claims submitted before the Work Share plan is approved will initially be administered as regular unemployment.
 - If you had a regular UI claim before, your initial claim will automatically connect with the Work Share Plan when your employer adds you to their Work Share plan, then you will be eligible for Work Share benefits.



First log on to Frances Online

If you do not have a current claim, you will have the option to "File an Unemployment Claim" or "File a Paid Leave Claim."

To start your Initial Claim, select "File an Unemployment Insurance Claim."

PAM BEESLEY ***-**-4825 13000 NW OLD GERMANTOWN RD PORTLAND OR 97231-2773		Welcome, Pam Beelsey Manage My Profile 0
Home Action Center Settings I Want To		
PAM BEESLEY ***-**-4825 13000 NW OLD GERMANTOWN RD PORTLAND OR 97231-2773	Claimant Services	 > File an Unemployment Insurance claim > File a Paid Leave Oregon Claim



You will need to verify your identity by entering your Social Security Number (SSN).

You must check the box to confirm that you will answer questions honestly and accurately.

Select "Next" to continue.

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File a Benefit Claim

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***-**-4825

Identity

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You must enter your Social Security Number to verify your identity. Protecting your personal information is important to us.

You must tell the truth on this application

It is very important that you provide true and accurate information on your application. There may be additional penalties if you intentionally make a false statement or purposefully do not report true and accurate information so you can receive benefits.

What could happen if I do not provide accurate information?

- Our work on your claim may be delayed, which could delay your benefits.
- · Your claim can be denied, and you will not receive benefits.
- Your claim can be overpaid, and you will have to repay benefits.
- If you knowingly give us false information, you may have to complete a number of penalty weeks on your claim. This means you can claim these weeks and be eligible for benefits, but you will not be paid for these weeks.
- · You can be prosecuted for a crime and be forced to pay penalties and serve time in jail.

Disclaimer

By checking this box, I certify that all statements provided are true and accurate. I understand that these statements are made under the penalty of perjury and that any intentional misrepresentation is considered fraud. If I am found to have committed fraud, I understand that I may be subject to prosecution.





This screen shows the information you will need to complete the initial claim.

After reviewing, select "Next" to continue.

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Regular Unemployment Insurance Claim

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0			
Gather Materials			

Unemployment Insurance Oregon Application for Benefits

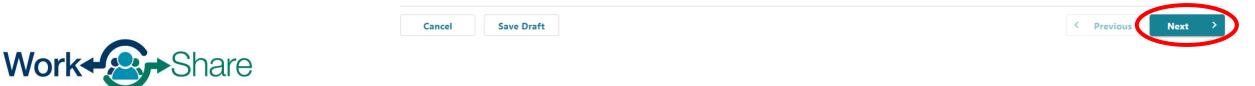
Before filing your claim, please gather and be prepared to provide the following information:

- Your work history for the last 18 months, including
 - Dates of employment
 - Your employers' business names, addresses, and phone numbers. If you worked for the federal government, but were not in the military, you may find this information on an SF-8 or SF-50 form.
 - Your salary from each employer.
- If you are not a citizen of the United States, you will need your Worker Authorization number, or information from your Visa, I-94, or Passport.
- Verify that your listed phone number is where we can reach you during normal business hours (8:00 a.m. 5:00 p.m. Pacific time).

In order to be eligible for benefits:

- You must be able to work, be available for work, and be actively seeking work each week you claim. It is your responsibility to keep track of your work-seeking activities.
- You must look for work in your labor market and normal occupation. You must stay in the area of your permanent residence for more than half the week. If you are seeking work outside your labor marker for more than half the week, you must be willing to relocate to the area where you sought work.
- You must be willing to work all days and hours or shifts normal for your occupation.
- You must be available for full-time, part-time, and temporary work. If you are limited to part-time work because of a permanent or long-term disability, you may still be eligible for benefits.

The Internal Revenue Code and Oregon Administrative Rules require that you disclose your Social Security Number when claiming unemployment compensation. Your Social Security Number will be used to report your benefits to the Internal Revenue Service and Oregon Department of Revenue as income that is taxable. The number will be sent to the Social Security Administration for identity verification. The number will also be used as a record for processing your claim, for statistical purposes, to register you in our electronic job matching system and will be shared with WorkSource Partners for One-Stop services. **The number may be used for state agency debt collection activities** and may be sent to U.S. Bank to issue you a ReliaCard VISA card if you select ReliaCard for your benefit payments.



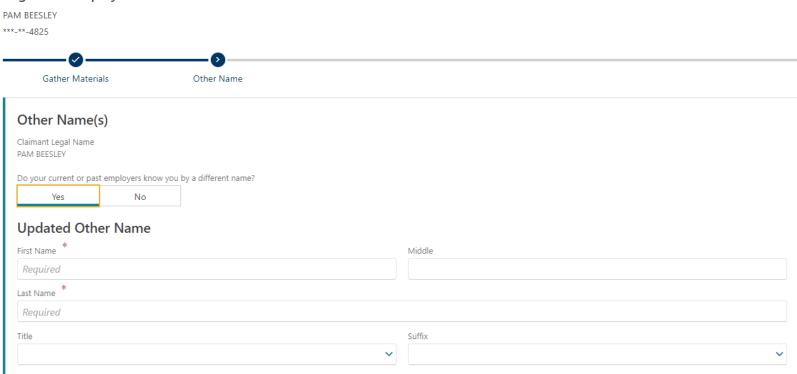
List any other names your current or former employers know you by.

If you have not used another name, select "No."

When ready to continue, select "Next."

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Regular Unemployment Insurance Claim









Make sure we have your current contact information.

Check the box if you would like to give us permission to leave detailed messages with information about your claim.

When complete, select "Next" to continue.

Regular Unemployment Insurance Claim PAM BEESLEY ***-**-4825 $\mathbf{\Sigma}$ Gather Materials Other Name Contact Contact Please provide your contact information. Updated Contact Email Address * Required Primary Phone Type * Primary Phone Country Primary Phone Number \mathbf{v} Required ✓ Required USA I give the Oregon Employment Department permission to leave a detailed message or questions regarding my claim. ride? No Cancel Save Draft < Previou



Work Share is an Oregon Employment Department Program

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Confirm the physical address we have for you is correct.

If correct, select "Yes."

If not correct, select "No" and make necessary corrections.

When complete, select "Next" to continue.

< PAM BEESLEY **Regular Unemployment Insurance Claim** PAM BEESLEY ***-**-4825 6 Gather Materials Other Name Contact Physical Address **Physical Address** Address 13000 NW OLD GERMANTOWN RD PORTLAND OR 97231-2773 s your physical address correct? Yes < Previous Cancel Save Draft



Confirm the mailing address we have for you is correct.

If correct, select "Yes."

If not correct, select "No" and make necessary corrections.

When complete, select "Next" to continue.

⊘	⊘	⊘	⊘	0
Gather Materials	Other Name	Contact	Physical Address	Mailing Address
ailing Address				
dress				
	D POPTLAND OR 97231-2773			
our mailing address the same as y	our physical address?			
Yes No				



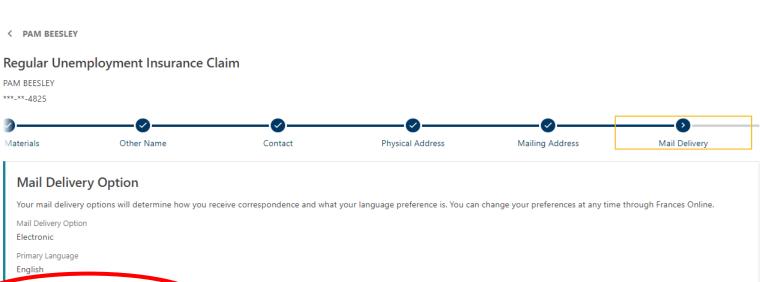
Work Share is an Oregon Employment Department Program

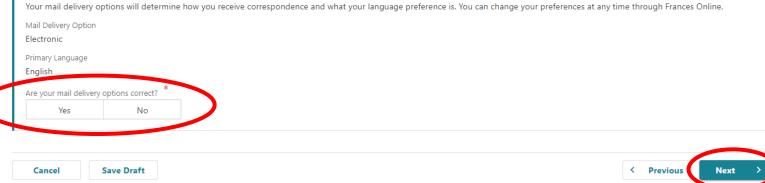
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Choose if you would like to receive important documents electronically or through the mail.

If you choose to have letters sent electronically, be aware that some letters are still required by law to be sent through the U.S. mail, so check your mail regularly.

When complete, select "Next" to continue.







We need to know if you have applied for unemployment insurance in another state, worked outside of Oregon, worked for the federal government, or were on active duty for 180 days or more.

Select "Next" to continue.

Regular Unemployment Insurance Claim PAM BEESLEY ***-**-4825 1 Name Contact Physical Address Mailing Address Mail Delivery Wage Type Wage Type In the last 12 months, have you filed a claim or applied for benefits from any state other than Oregon? Yes No What state did you file in? Between April 1, 2024 and March 31, 2025 did you: Work outside the state of Oregon? Yes No Work for the federal government? No Yes Perform any active military service of 180 days or more, other than training with a National Guard or reserve unit? No Yes

< Previous



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Cancel

Save Draft

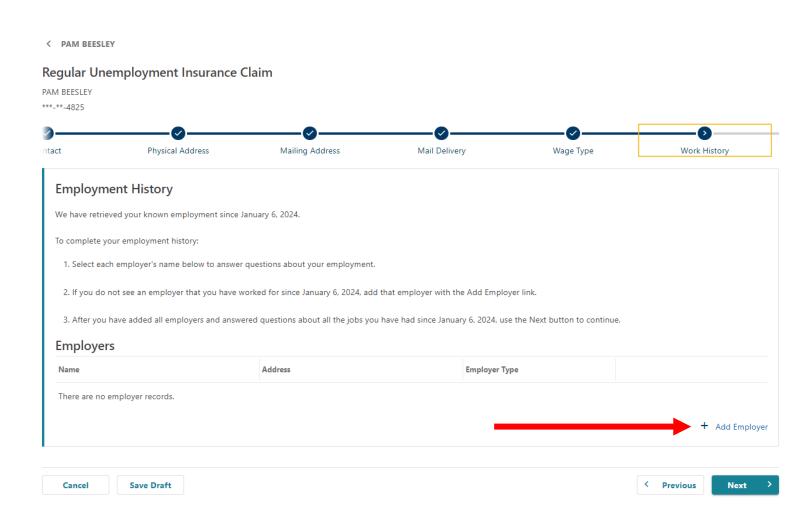
We need details about your employment history.

If available, a list of previous and/or current employers will appear.

If you see a triangle next to the employer, there may be information missing from the employer's record.

You will need to select the employer's name and update the information before continuing.





If the employer is listed, skip the next three pages or <u>continue the</u> <u>tutorial here</u>.

If the employer is not listed, follow the next three pages to add the employer manually.

Previous Employers		Show Older Employer
Name	Address	Туре
DUNDER MIFFLIN PAPER CO	3385 CENTER ST NE SALEM OR 97301-4609	In-State Employer



Manually add employer

If no previous employers were available, the screen will prompt you to add an employer.

Select "+ Add Employer" to add the employer to the claim.

A BEESLEY		
**-4825		
Use the Add Employer link to add an em	ployer you worked for since January 1, 2022. *	
	iis time. You will be asked to provide the details of your recent employment history on a different scree	n.
You only need to add one employer at th		+ Add Emplo

< Previous

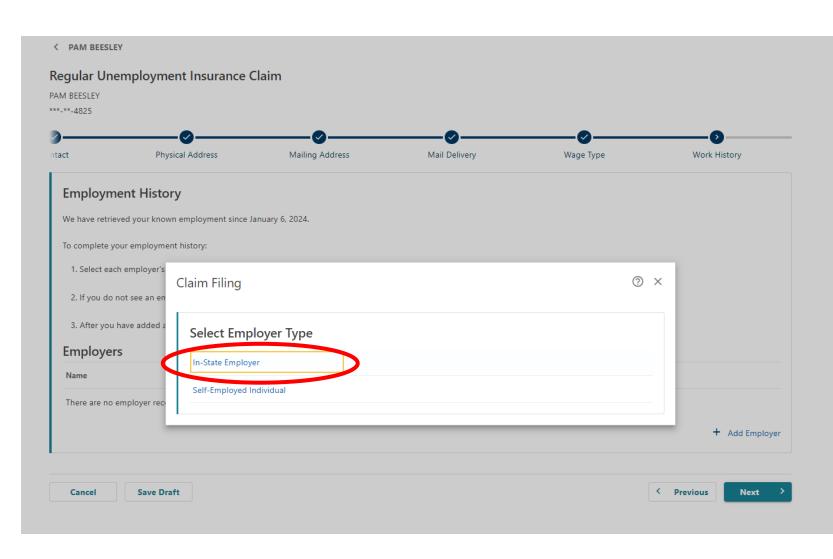
Next





Select the Employer Type as "In-State Employer."





You can search for the employer by entering the employer's Federal Employer Identification Number (FEIN) or Business Identification Number (BIN) or by searching for the employer by name. The most accurate method is by providing the BIN or FEIN.

You can find the employer's FEIN or BIN on a paystub or W-2. To choose this option, select "ID," enter the number in the text box and select "Search."

If using the employer's name, there may be several employers with similar names. Please ensure the correct employer's name is selected. To choose this option, select "Name," enter the name in the text box and select "Search."



File a Benefit Claim AM BEESLEY **-**-4825		
	on to help decide how to proceed.	
Use the Add Employer link to add an employer yo	u worked for since January 1, 2022.	
rou only need to add one employer at this time. I	où will be asked to provide the details of your recent employment history on a dimerent screen.	+ Add Emplo
lect a Claim		
lect a Claim		
	Results	
lect a Claim Search for Employer ^{Search By}	Results	
Search for Employer	Results	
Search for Employer	Results	
Search for Employer Search By Name ID	Results	

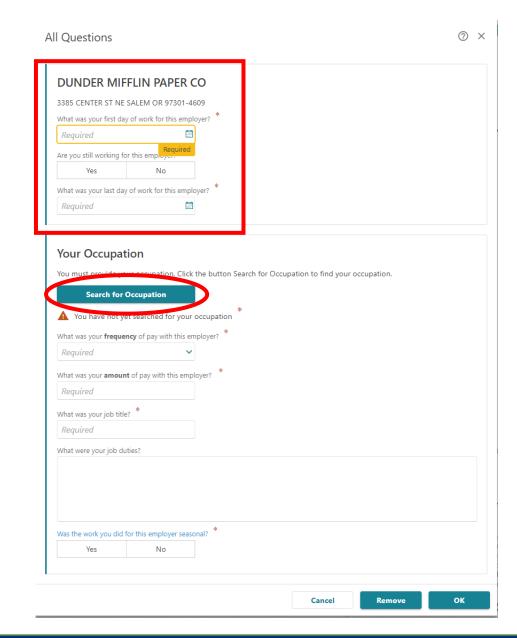
Enter the first day you worked for the employer.

For the Work Share employer, choose "Yes," to the question asking if you are still working for the employer.

For the Work Share employer, enter the current date for "What was the last day of work for this employer?"

For non-Work Share employers, enter the actual last day worked.

When you select "Search for Occupation," a new screen will open so you can search by keyword.





Enter the title of your job and select "Search."

	1
DUNDER MIFFLIN PAPER CO 3385 CENTER ST NE SALEM OR 97301-4609 What was your first day of work for this employer? 07-May-2018 Image: Colspan="2">Image: Colspan="2">Image: Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2" Are you still working for this employer? Yes No When did you last work for this employer? O3-Jul-2025 Image: Colspan="2">Image: Colspan="2">Colspan="2"	Work History
Results Enter a keyword to search.	⊘ ×
Required What were your job duties?	Cancel
	3385 CENTER ST NE SALEM OR 97301-4609 What was your first day of work for this employer? 07-May-2018 Yes No When did you last work for this employer? 03-Jul-2025 Image: Sequence of the sequence of



Choose the job title that best matches your job by selecting the "Code" next the most appropriate title.

Activity Code Search		
Search Keyword	Results	Page 1 of 2 > Filter
office manager	Code	Title
Search	11-3012	Administrative Services Managers
	11-3031	Financial Managers
	11-3061	Purchasing Managers
	11-9151	Social and Community Service Managers
	11-3021	Computer and Information Systems Managers
	11-3071	Transportation, Storage, and Distribution Managers
	11-9111	Medical and Health Services Managers
	13-1075	Labor Relations Specialists
	15-1299	Computer Occupations, All Other
	55-1011	Air Crew Officers



This screen will show a description of the job code you selected.

If the description is not a good match, select "No" to try again.

If the description is correct, select "Yes" to continue.

?	Are you sure you want to select this code?
	11-3012 - Administrative Services Managers
	Plan, direct, or coordinate one or more administrative services of an organization, such as records and information management, mail distribution, and other office support services. Medical records administrators are included in "Medical and Health Services Managers" (11-9111). Excludes "Facilities Managers" (11-3013) and "Purchasing Managers" (11-3061).
	Business Office Manager; Business Unit Manager; Records and Information Manager; Records Management Director; University Registrar
	No



Enter the frequency and amount of your pay.

Enter your job title and a short description of your duties.

The next question asks for more information about your situation and gives you a drop-down menu of choices.

For the Work Share employer, choose "**Still Working** – **Reduction in hours.**"

All Questions	() ×		
BUNDER MIFFLIN PAPER CO 3385 CENTER ST NE SALEM OR 97301-4609 What was your first day of work for this employer? Required Preguired Yes No What was your last day of work for this employer? Required			
Your Occupation You must provide your occupation. Click the button Search for Occupation to find your occupation.		Was the work you d	id for this employer seasonal?
Search for Occupation Xou have not yet searched for your occupation		Yes	No
What was your frequency of pay with this employer? Required What was your amount of pay with this employer?		Which of these desc	ribes your situation? *
Required What was your job title? *		Required	~
Required What were your job duties? Was the work you did for this employer seasonal? Yes No		Still Working -	No reduction in hours Reduction in hours
Cancel	ок	or Suspended	ut



Enter the current date in the field asking when the reduction of hours began.

Work Share claims are valid for 52 weeks.

Enter the date 52 weeks (or one year) from the current date in the field asking when you expect to return to work full-time.

Select "OK" to continue.

Yes	No	
of these describe	your situation?	
Working - Red	uction in hour 🗸	
(- the state of the	
	rvices for this employer, with a reduction in h	burs.
did your reduction	of hours begin?	
Mar-2024		
do vou expect to	eturn to work full-time?	
Mar-2025		
viai-2025		



You will see each employer you add on the list.

If you see a triangle next to the employer, there may be information missing from the employer's record.

You will need to select the employer's name and update the information before continuing.

Repeat the previous steps if you need to add more employers. <u>Go back to that</u> process here.

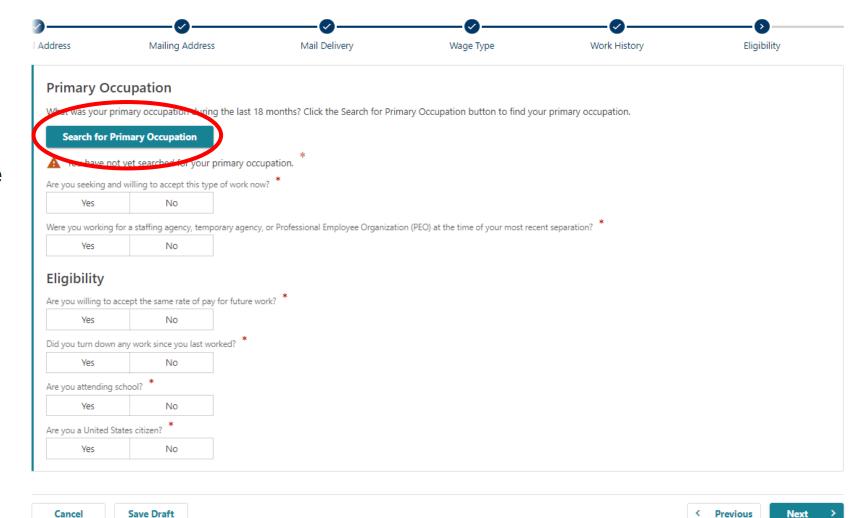
If all employers have been provided, select "Next" to continue.



tact	Physical Address	Mailing Address	Mail Delivery	Wage Type	Work History
Employme	ent History				
We have retrieve	ed your known employment si	nce January 7, 2024.			
To complete you	ur employment history:				
1. Select each	employer's name below to an	swer questions about your employment.			
2. If you do no	ot see an employer that you ha	ive worked for since January 7, 2024, add that emp	loyer with the Add Employe	er link.	
3. After you h	ave added all employers and a	nswered questions about all the jobs you have had	since January 7, 2024, use	the Next button to continue.	
Identification N		dresses. For the most accurate results, search for yo er Identification Number (FEIN). To find this numbe			
	/our employer. rong employer will cause delay	rs in your claim.			
	rong employer will cause delay	rs in your claim.			
Choosing the w	rong employer will cause delay	rs in your claim. Address	Employer Typ	e	
Choosing the wind the mathematical contract of the mathematical contract o	rong employer will cause delay				move
Choosing the wind the mathematical contract of the mathematical contract o	rong employer will cause delay	Address			move + Add Emp
Choosing the wind the mathematical contract of the mathematical contract o	rong employer will cause delay	Address			
Choosing the wind the mathematical contract of the mathematical contract o	rong employer will cause delay	Address			
Choosing the with Employers Name	MIFFLIN PAPER CO	Address			+ Add Emp
Choosing the with Employers Name Choosing the with Employers Cancel Choosing the with Employers Employers	MIFFLIN PAPER CO	Address 3385 CENTER ST NE SALEM OR 97301-46	09 In-State Emp	loyer Re	+ Add Emp
Choosing the with Employers Name DUNDER N Cancel Choo Employers Name	VIIFFLIN PAPER CO	Address 3385 CENTER ST NE SALEM OR 97301-40	09 In-State Emp Employer Typ	loyer Re	+ Add Emp < Previous Next
Choosing the with Employers Name DUNDER N Cancel Choo Employers Name	MIFFLIN PAPER CO	Address 3385 CENTER ST NE SALEM OR 97301-46	09 In-State Emp Employer Typ	loyer Re	+ Add Emp

Your position with the Work Share employer may be different from your usual job, or occupation.

Select "Search for Primary Occupation" to search and add your usual occupation.





Enter the title or commonly used term for your Primary Occupation.

Then select "Search."

***-**-4825					
Address	Mailing Address	Mail Delivery	Wage Type	Work History	Eligibility
0		18 months? Click the Search for Prim	ary Occupation button to find you	rr primary occupation.	
tivity Code S					
Search		Results			
Required		Enter a keyword to s	earch.		
	Search				
					c
	*				
105	school:				
Are you attending	No				
Are you attending Yes Are you a United	No				



Choose the job title that best matches your usual occupation by selecting the "Code" next the most appropriate title.

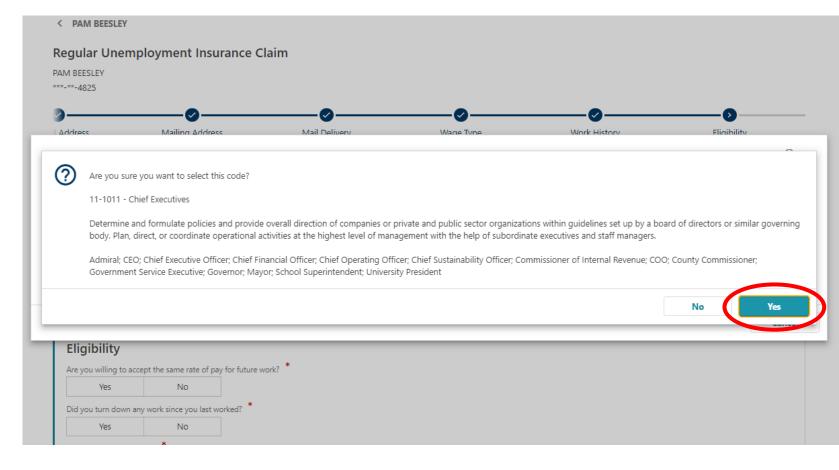
Activity Code Search		
Search		Page 1 of 2
Keyword	Results	Filter
office manager	Code	Title
Search	11-3012	Administrative Services Managers
	11-3031	Financial Managers
	11-3061	Purchasing Managers
	11-9151	Social and Community Service Managers
	11-3021	Computer and Information Systems Managers
	11-3071	Transportation, Storage, and Distribution Managers
	11-9111	Medical and Health Services Managers
	13-1075	Labor Relations Specialists
	15-1299	Computer Occupations, All Other
	55-1011	Air Crew Officers



This screen will show a description of the job code you selected.

If the description is not a good match, select "No" to try again.

If the description is correct, select "Yes" to continue.





The next screen asks questions about your intent to return to your normal schedule with the Work Share employer.

Select "Yes," to the question asking if you are seeking and willing to accept this type of work now?

Select "Yes," to the question asking if you are willing to accept the same rate of pay for future work.

After answering the other questions, select "Next" to continue.

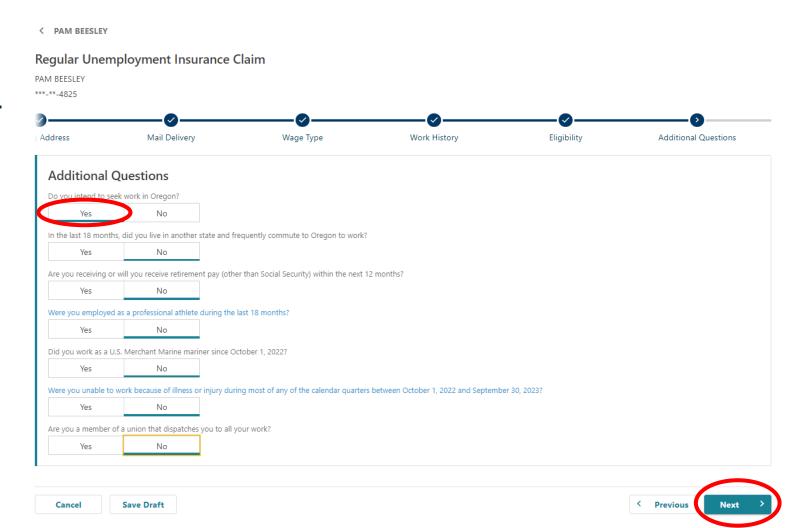


M BEESLEY -**-4825					
4020					
ddress	Mailing Address	Mail Delivery	Wage Type	Work History	Eligibility
Primary O	ccupation				
-	-	8 months? Click the Search for Prir	mary Occupation button to find your p	primary occupation.	
Search for I	Primary Occupation				
11-1011 - Chief					
	nd willing to accept this type of work n	w?			
Yes	No				
Were you working	g for a staffing agency, temporary agenc	y, or Professional Employee Organizati	ion (PEO) at the time of your most recent s	separation?	
Yes	No				
Eligibility					
	accept the same rate of pay for future v	vork?			
Yes	No				
Did you turn dow	n any work since you last worked?				
Yes	No				
Are you attending	school?				
Yes	No				
Are you a United	States citizen?				
Yes	No				

Respond to the next series of questions as if you are seeking to work for the Work Share employer.

Select "Yes," to the question asking if you intend to seek work in Oregon?

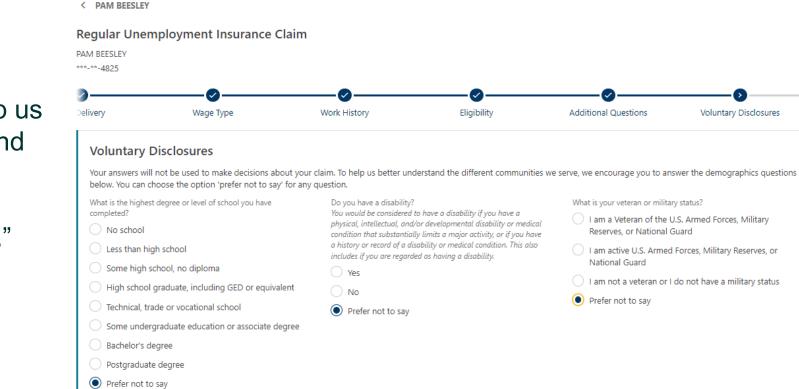
After answering the other questions, select "Next" to continue.





There are several questions to help us better understand the customers and communities we serve.

You may answer "Prefer not to say."







Choose how you would like to receive your payments.

If you choose direct deposit, you will need to provide your banking information.

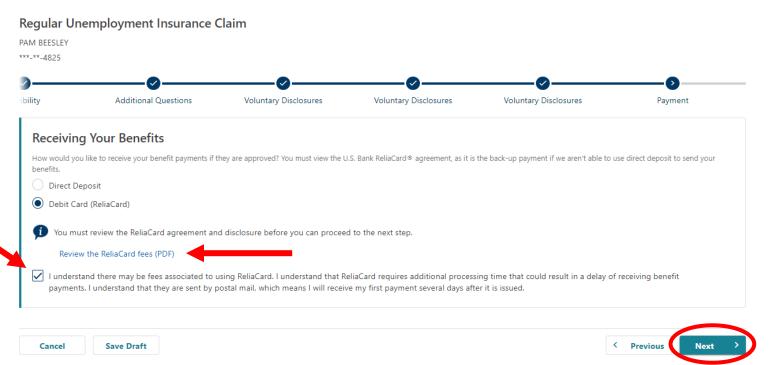


< PAM BEESLEY</p> **Regular Unemployment Insurance Claim** PAM BEESLEY ***-**-4825 5 ibility Additional Questions Voluntary Disclosures Voluntary Disclosures Voluntary Disclosures Payment **Receiving Your Benefits** How would you like to receive your benefit payments if they are approved? You must view the U.S. Bank ReliaCard® agreement, as it is the back-up payment if we aren't able to use direct deposit to send your benefits. Direct Deposit Debit Card (ReliaCard) Bank Account Information Bank Account Type Checking Savings Routing Number Required Account Number * Confirm Account Number 🔰 You must review the ReliaCard agreement and disclosure before you can proceed to the next step. Review the ReliaCard fees (PDF) In case we are unable to deposit your benefit payment using your direct deposit bank account, we will automatically update your benefit payment method to ReliaCard. You must review the ReliaCard agreement and disclosure before you can proceed to the next step. Save Draft Cancel < Previous

If you choose Debit Card (ReliaCard), you must review the ReliaCard fees (PDF) and check the box confirming you have read the agreement and agree to the fees associated with using the ReliaCard.

When complete, select "Next" to continue.

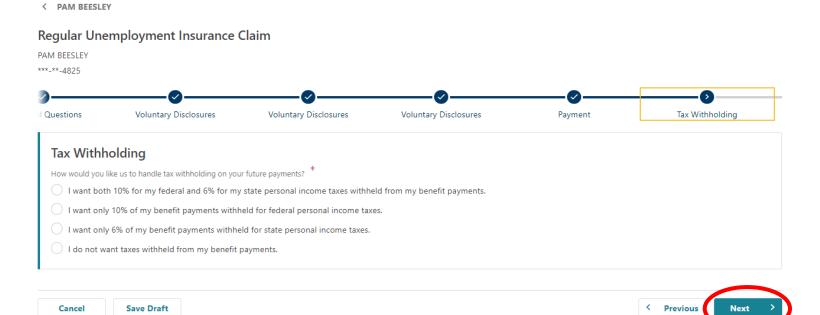
< PAM BEESLEY





Choose how much tax you would like withheld from your payments.

Select "Next" to continue.





You must enter your name to certify that the information you provided is correct.

Read the requirements so you know what you need to do to remain eligible.

Additionally, you must read and agree to the Work Share requirements by selecting the checkbox provided.

Once selected, select "Next" to continue.



< PAM BEESLEY



Certification

I certify under penalty of perjury that I am a citizen of the United States or was legally authorized to work in the United States during the weeks I am claiming benefits.

I understand the questions I have been asked. My answers are true to the best of my knowledge.

I understand the law provides penalties for making false statements in order to obtain benefits from the Unemployment Insurance Program.

By submitting this application, I hereby register for work and request an initial determination of benefits potentially payable to me. I authorize the Employment Department to obtain and use information from any source I provided for administering unemployment insurance and employment service activities.

I certify that I understand that it is my responsibility to know the information in both the Unemployment Insurance Claimant Handbook and Work Share Claimant Handbook. More information is on the Work Share website.

< Previous

By entering your name in the box below, you are certifying the above information.

Eligibility Notice: Your Work Share Requirements

Your weekly hours must be reduced between 10% and 50%. You must be available for all work offered through your Work Share employer. You must remain in contact with your Work Share employer. You must not be a seasonal worker. For each week you claim benefits, you must be: • Able to work: • Able to work: • Available for full-time, part-time, and temporary work during all of the days and hours typical for your type of work. The following situations are not common: You may be considered temporarily unemployed if your hours are reduced more than 50% for four weeks in a row. You must resume work-seeking activities after five consecutive weeks of being considered temporarily unemployed.

I agree to the above statements.

Cancel

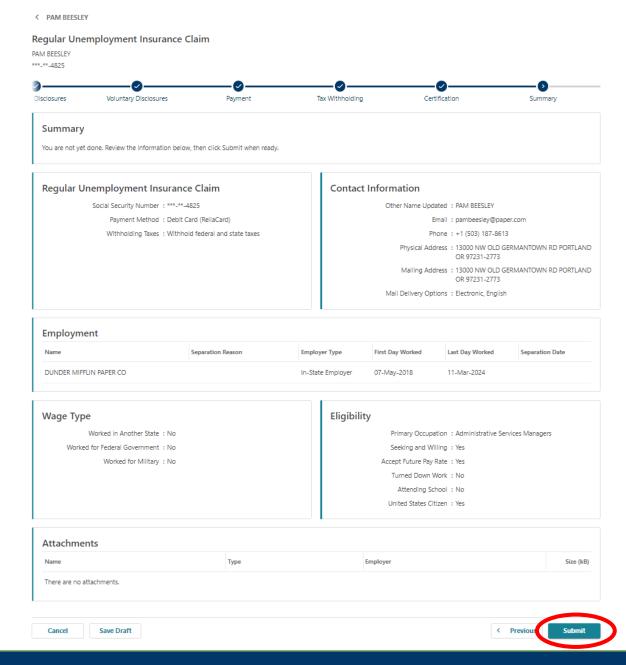
Work Share is an Oregon Employment Department Program

Save Draft

Look over the summary page to make sure the information is correct.

You can use the "Previous" button to go back and change information.

When you are ready, select "Submit" to finish your application.





How Employees File Weekly Claims

Employees will use Frances Online to submit their weekly claims

- Claims must be filed during the week (Sunday Saturday) immediately following the week being claimed.
 - If hours are reduced this week, the weekly claim should be filed between Sunday-Saturday of next week.
- You can claim all weeks:
 - If you are not eligible for benefits, the week will not be paid.
 - If your weekly hours reduction is outside of 10%-50% range, the claim will default to regular UI rules, but can still be claimed.
 - If there is a break between weeks claimed, you will file an "Additional Claim" before resuming your weekly claiming schedule.



Log on to Frances Online.

On your home screen, look for the "Ready to File" message for the week you want to file a claim. Select "File Now "

If the week you can see says "Not Filed" and "Restart My Claim" is visible in the bottom of the UI Benefits panel, you will need to file an "Additional Claim."

In this case, please refer to the guide for submitting an additional claim.



ISAAC MCADOO

Filter

```
***-**-8510
6250 BONITA RD
LAKE OSWEGO OR 97035-2256
```

Home Action Center Settings I Want To... **ISAAC MCADOO** > File a Paid Leave Oregon Claim **Claimant Services** ***-**-8510 6250 BONITA RD LAKE OSWEGO OR 97035-2256 **Current Unemployment Insurance** > File Now Claim for Week of 05-Jul-2025 Benefits File your weekly claim in order to receive benefits. Benefit Begin: 11-May-2025 Status Eligibility Through: 09-May-2026 Ready to File Claim for Week of 28-Jun-2025 This week is has not received a weekly claim filing Status Not Filed View Week History Benefit Details \$812.00 per week from 11-May-2025 to 09-May-2026 > View or Change Benefit Details > Update Benefit Payment Method > Reopen or File an Additional Claim **Restart My Claim**

Welcome, Isaac mcadoo Manage My Profile 0 This screen asks if you were temporarily laid off by your Work Share employer.

Temporary Layoff (TLO) means:

- 0 hours of work offered
- \$0 paid
- Your employer still paying for benefits at same level as normal
- You are still accruing leave at same rate as normal
- If any of these criteria are not met, indicate "No"

If you are TLO for more than 4 consecutive weeks, you will need to begin performing work searches until you return to work.

After answering the question, select "Next" to continue.



< LESLIE HIGG	INS					
UI Weekly C	laim					
05-Jul-2025						
Regular Unemploy	ment Insurance Benefits					
000-0477501						
LESLIE HIGGINS						
Introd		Work Share				
Work Sha	re					
Were you tempo	rarily laid off by your Work S	* *				
Yes	No					
-						
Cancel				< Previous	Next	>

This screen asks if you missed a work opportunity?

"Missed Work"

• When the employer offers a reasonable opportunity for work and the employee does not accept it (i.e. out for vacation, sick, bereavement, Jury Duty, etc.).

Not "Missed Work"

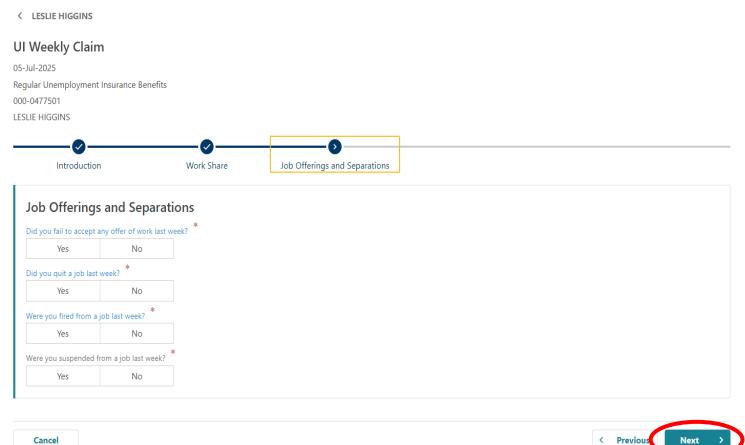
- Paid Holidays
- Accrued leave solely used to increase hours paid and not due to absence

I Weekly Clain	n	
-Jul-2025		
gular Unemployment	Insurance Benefits	
0-0477501		
SLIE HIGGINS		
	_	D D
Introduction	n Work Share	•
introduction	i work share	
Job Offerings	s and Separations	
	any offer of work last week?	
Yes	No	
Did you quit a job last	week?	
Yes	No	
Were you fired from a	job last week?	
Yes	No	
	* *	
Were you suspended t		
Yes	No	
		< Previous Next

Missed Work may be allowed if accrued leave is used to cover it completely and is "for the purposes of serving jury duty, the employee being sick, caring for immediate family member who is sick or in response to a declared emergency as defined by OAR 471-030-0071 and the entire week is not "missed."



After answering the other questions, select "Next" to continue.



Cancel



Answer questions about the hours you worked for the Work Share employer and what you earned.

"Hours Worked" is combination of actual hours work, paid holidays, and any accrued leave you took.

"Earnings" is a combination of pay from actual hours work, paid holidays, and any accrued leave you took.

"Other Pay" reflects earnings not associated with hours worked. Examples include bonuses, commissions, tips, etc.

After answering the questions, select "Next" to continue.





What are the total gross hours and earnings through the Work Share employer including earnings from leave, bonus, commissions, paid holidays, etc. for the week ending July 5, 2025?

Employer Name	Hours Worked	Earnings	Other Pay	Total
AFC RICHMOND	0	0.00	0.00	0.00

Cancel	<	Previous	Next	>)

We need information about any other benefits you received.

After answering the questions, select "Next" to continue.

UI Weekly Claim 05-Jul-2025 Regular Unemployment Insurance Benefits 000-0477501 LESLIE HIGGINS 6 \checkmark Work Share Job Offerings and Separations Introduction Work Share Earnings Other Benefits **Other Benefits** Did you apply or receive workers' compensation for an on the job injury? No Yes Other than social security, did you apply for or have a change in retirement plan, pension, or annuity not previously reported? No Yes

< Previous



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< LESLIE HIGGINS

Cancel

This screen asks about earnings from other or secondary employment. If you had any secondary earnings, select "yes" and fill in the form. If you did not, select "no."

"Hours Worked" is combination of actual hours work, paid holidays, and any accrued leave you took.

"Earnings" is a combination of pay from actual hours worked, paid holidays, and any accrued leave you took.

"Other Pay" shows earnings not associated with hours worked. This could include bonuses, commissions, tips, etc.

After answering the questions, select "Next" to continue.



 LESLIE HIGGINS UI Weekly Claim 05-Jul-2025 Regular Unemployment Insuran 000-0477501 LESLIE HIGGINS 	ice Benefits					
duction N	Work Share Jo	b Offerings and Separations	Work Share Earni	ngs Other Be		rnings
Earnings Did you have earnings outside Yes Employers Employer Nam	No		Hours Worked	Earnings	Other Pay	Add Employer Total
Cancel					< Previou	Next >

We want to make sure you receive important information that we mail.

Check to make sure your mailing address is correct.

Confirm or update your address and select "Next."

Weekly (laim				
ul-2025					
ular Unemplo	ment Insurance Benefits				
0-0477501					
SLIE HIGGINS					
					0
are	Job Offerings and Separations	Work Share Earnings	Other Benefits	Earnings	Address
hare	Job Offerings and Separations	Work Share Earnings	Other Benefits	Earnings	Address
		Work Share Earnings	Other Benefits	Earnings	Address
	Job Offerings and Separations	Work Share Earnings	Other Benefits	Earnings	Address
Address					
Address \ It is very impo	/erification				
Address N It is very impo please review	/erification tant that you keep us informed of you				
Address N It is very impo please review 14980 SW DIV	/erification tant that you keep us informed of you he mailing address we have for you.				

< Previous



Cancel

Review the information you provided before checking the box to confirm the information is accurate.

Select "Submit" to finish your weekly claim.



< LESLIE HIGGINS



Earnings

Other Benefits

Review				
Review				
I C VIC W				
Were you temporarily laid	l off by your Work Share employe	r last week?		
Did you fail to accept any No	offer of work last week?			
Did you quit a job last we No	ek?			
Were you fired from a job No	last week?			
Were you suspended from No	n a job last week?			
Did you have earnings ou No	tside your Work Share employer?			
Did you apply or receive No	workers' compensation for an on	the job injury?		
Other than social security No	, did you apply for or have a char	ge in retirement plan, pension, or an	nuity not previously reported?	

< Previous

Confirm

By checking this, I certify this claim is true and correct and is filed under penalty of false swearing.

Cancel

Work Share Earnings

To print the record of your claim, select "Printable View," and then "OK."

< LESLIE HIGGINS

Confirmation

Your weekly claim for the week of July 5, 2025 has been sent.

Your confirmation number is: 0-000-181-506

Question	Answer
Did you fail to accept an offer of work last week?	No
Did you quit a job last week?	No
Were you fired from a job last week?	No
Were you suspended from a job last week?	No
Did you have earnings outside your Work Share employer?	No
Did you apply to receive workers' compensation for an on the job injury?	No
Other than social security, did you apply for or have a change in retirement plan, pension, or annuity not previously reported?	No





After you have submitted your claim, your home page could show the claim status that may be one of the following:

"Processing: no issue with the submission, claim should release payment on the following 1-2 days

"In Suspense": submission has at least one item that requires adjudication

"Denied": claim will not pay due to issues such as an adjudication decision

"Excess Earnings": claim indicates 40 hours worked or if earnings were too great to qualify for benefits



ESLIE HIGGINS **-**-6548 4980 SW DIVISION ST EAVERTON OR 97007-2731		Welcome, leslie higgins Manage My Profile
Home Action Center Settings I Want To		
Filter		
LESLIE HIGGINS ***	Claimant Services	> File a Paid Leave Oregon Claim
Current Unemployment Insurance Benefits Benefit Begin: 11-May-2025 Eligibility Through: 09-May-2026	Claim for Week of 05-Jul-2025 The week is currently processing. Status Processing	
	Benefit Details \$812.00 per week from 11-May-2025 to 09-May-2026	 View Week History View or Change Benefit Details Update Benefit Payment Method
	Restart My Claim	Reopen or File an Additional Claim



Additional Claims

- Frances Online supports multiple programs, including Regular UI, Work Share, and SEA.
- If there has been a break between the weeks you have claimed, you must file an Additional Claim.
- "Additional Claims" are a new part of the Work Share process.



Additional Claims

- To begin your claim, you must meet these two criteria:
 - Have sufficient work history over the previous 5 completed quarters to support a claim.
 - Be unemployed through no fault of your own (i.e. did not voluntarily quit, not fired due to violation of policy, etc.).
- If you do not meet these criteria, your unemployment insurance claim will be evaluated against the employer who is responsible for your unemployment.



Why do you need to file an Additional Claim?

- When you stop claiming, we think you returned to work, or you were hired by a new employer.
- When you start claiming again, we need to assess your claim to determine:
 - if you are out of work again through no fault of your own.
 - the employer responsible for your unemployment.
- An Additional Claim collects this information to determine you are eligible for the program.



If you do not see the option to claim a week of benefits when you log on to Frances Online, you will need to file an "Additional Claim" before submitting weekly claims again.

To file the Additional Claim, select "Reopen or File an Additional Claim."

ome Action Center ² Settings I Want To	D	
COLIN HUGHES ***-**-3908 21217 NW SAUVIE ISLAND RD PORTLAND OR 97231-1319	Claimant Services	> File a Paid Leave Oregon Claim
Current Unemployment Insurance Benefits Benefit Begin: 30-Mar-2025	Benefit Details \$812.00 per week from 30-Mar-2025 to 28-Mar-2026	 View Week History View or Change Benefit Details
Eligibility Through: 28-Mar-2026 Action Center Items ²	Restart My Claim	 > Update Benefit Payment Method > Reopen or File an Additional Claim



You will need to verify your identity by entering your Social Security Number (SSN).

You must check the box to confirm that you will answer questions honestly and accurately.

Select "Next" to continue.

< PAM BEESLEY

File a Benefit Claim

PAM BEESLEY

***-**-4825

Identity

You must enter your Social Security Number to verify your identity. Protecting your personal information is important to us.



You must tell the truth on this application

It is very important that you provide true and accurate information on your application. There may be additional penalties if you intentionally make a false statement or purposefully do not report true and accurate information so you can receive benefits.

What could happen if I do not provide accurate information?

- Our work on your claim may be delayed, which could delay your benefits.
- · Your claim can be denied, and you will not receive benefits.
- Your claim can be overpaid, and you will have to repay benefits.
- If you knowingly give us false information, you may have to complete a number of penalty weeks on your claim. This means you can claim these weeks and be eligible for benefits, but you will not be paid for these weeks.
- · You can be prosecuted for a crime and be forced to pay penalties and serve time in jail.

Disclaimer

By checking this box, I certify that all statements provided are true and accurate. I understand that these statements are made under the penalty of perjury and that any intentional misrepresentation is considered fraud. If I am found to have committed fraud, I understand that I may be subject to prosecution.





The Additional Claim asks about any employment you had during the period that you did not submit claims.

As a Work Share claimant, select "Yes" to the question asking if you were working for an employer during the period that was not claimed.

As a Work Share claimant, select "No" to the question asking if you were working as an independent contractor or were self-employed during the period that was not claimed.

Select "Next" to continue.



< ISAAC MCADOO	
File a Benefit Claim	
ISAAC MCADOO	
***-**-8510	
Provide the following information to help decide how to proceed. Have you worked for an employer since June 22, 2025? Yes No Have you worked as an independent contractor or been self-employed since June 22, 2025? Yes No	
Cancel	< Previous Next >

This screen asked additional questions about earnings while you were not claiming.

Answer the questions based on your situation.

Select "Next" to continue.

< ISAAC MC/	ADOO

File a Benefit Claim

ISAAC MCADOO

Earnings Last	Week
During the week of June	e 29, 2025 through J
Yes	No
During the week of June	e 29, 2025 through J
Yes	No







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This screen shows the information you will need to complete the Additional Claim.

After reviewing, select "Next" to continue.

< ISAAC MCADOO

Additional Unemployment Insurance Claim ISAAC MCADOO ***-**-8510

Gather Materials

Unemployment Insurance Oregon Application for Benefits

Please gather and be prepared to provide the following information:

- Your work history for the last 18 months, including
 - Dates of employment
 - Your employers' business names, addresses, and phone numbers. If you worked for a Federal employer that was not the military, you may find this information on an SF-8 or SF-50.
 - Your salary from each employer.

Before restarting your claim, please review some of the eligibility requirements.

- You must be able to work, be available for work, and be actively seeking work each week you claim. It is your responsibility to keep track of your work search efforts.
- You must look for work in your labor market and normal occupation. You must stay in the area of your permanent residence for the major portion of the week unless you are seeking work elsewhere.
- You must be willing to work all days and shifts normal for your occupation.
- You must be available for full-time, part-time, and temporary work. If you are limited to part time work because of a permanent or long-term disability, you may still be eligible for benefits.

Previou





You must report all work you did during the time you were not claiming.

Enter your employment history by selecting "+ Add Employer" to choose an employer.

Repeat the process until you have added all the employers you worked for during that time.

This process will be very similar to the process used for filing an initial claim.



Additional Unemploy Claim GAAC MCADOO **-**-8510	ment Insurance				
Gather Materials	Subsequent Employment	Work History			
Employment Histor	y Since Your Previous Claim				
We have retrieved your know	n employment since your last active claim.				
To complete your employmer	nt history:				
1. Select each employer's n	ame below to answer questions about your	employment.			
2. If you do not see an emp	loyer that you have worked for since June 2	22, 2025, add that employer with the	Add Employer link.		
3. After you have added all	employers and answered questions about a	all the jobs you have had since June	22, 2025, use the Next button to continue	à.	
Employers					
Name	Address		Employer Type		
There are no employer recor	ds.				+ Add Employer
Cancel Save Dra	ft			< Previous	Next >

If available, a list of previous and/or current employers will appear.

Choose the employer by selecting the employer's name.

If the employer is listed, skip the next three pages or <u>continue the</u> <u>tutorial here</u>.

If an employer is not listed, follow the next three pages to add the employer manually.

Previous Employers		Show Olde	er Employers
Name	Address	Туре	
DUNDER MIFFLIN PAPER CO	3385 CENTER ST NE SALEM OR 97301-4609	In-State Employer	



Manually add employer

If no previous employers were available, the screen will prompt you to add an employer.

Select "+ Add Employer" to add the employer to the claim.

e a Benefit Claim			
1 BEESLEY			
**-4825			
-	nformation to help decide l	*	
You only need to add one amploy	r at this time. You will be asked to provide	the details of your recent employment history on a different screen	

< Previous

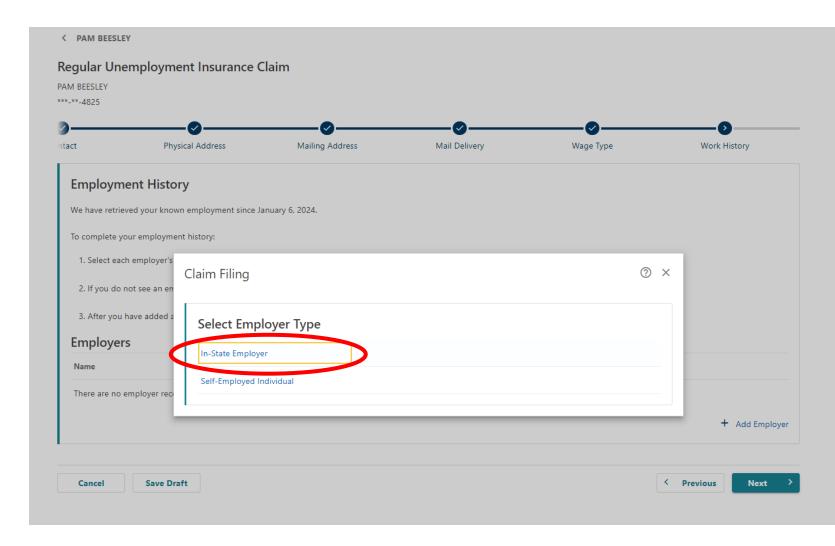
Next

Cancel



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Select the Employer Type as "In-State Employer."





You can search for the employer by entering the employer's Federal Employer Identification Number (FEIN) or Business Identification Number (BIN) or by searching for the employer by name. The most accurate method is by providing the BIN or FEIN.

You can find the employer's FEIN or BIN on a paystub or W-2. To choose this option, select "ID," enter the number in the text box and select "Search."

If using the employer's name, be aware there may be several employers with similar names. Please ensure the correct employer's name is selected. To choose this option, select "Name," enter the name in the text box and select "Search."



to help decide how to proceed.	
rorked for since January 1, 2022. *	
will be asked to provide the details of your recent employment history on a different screen.	
	+ Add Emplo
Results	
	vorked for since January 1, 2022 . will be asked to provide the details of your recent employment history on a different screen.

Enter the first day you worked for the employer.

For the Work Share employer, choose "Yes," to the question if you are still working for the employer.

For the Work Share employer, enter the current date for "What was the last day of work for this employer."

For non-Work Share employers, enter the actual last day worked.

When you select "Search for Occupation," a new screen will open so you can search by keyword.

3385 CENTER ST NE	FLIN PAPER CO SALEM OR 97301-4609 of work for this employer? *		
Yes What was your last day <i>Required</i>	No of work for this employer? *		
Your Occupat	ion		
You must provide yo	recompation. Click the button Search for Occupa	tion to find your occupation.	
Search for O	Occupation		
A You have not ve	* searched for your occupation		
	rcy of pay with this employer? *		
Required			
negatica	~		
	t of pay with this employer?		
	t of pay with this employer? *		
What was your amount Required			
What was your amoun			
What was your amount <i>Required</i> What was your job title	?*		
What was your amount Required What was your job title Required What were your job dut	? * ities?		
What was your amount Required What was your job title Required What were your job dut	? * 		
What was your amount Required What was your job title Required What were your job dut What were your job dut	? * ities? or this employer seasonal? *		



Enter the title of your job and select "Search."

< PAM BEESLEY		
Regular Unemploym PAM BEESLEY ***_**-4825	DUNDER MIFFLIN PAPER CO 3385 CENTER ST NE SALEM OR 97301-4609 What was your first day of work for this employer? 07-May-2018 Are you still working for this employer? Yes No When did you last work for this employer? 03-Jul-2025	Work History
Activity Code Search Search Keyword * Required Search	Results Enter a keyword to search.	⑦ ×
Cancel Save D	Required What were your job duties?	Cancel



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Choose the job title that best matches your job by selecting the "Code" next the most appropriate title.

Activity Code Search		
Search		Page 1 of 2
Keyword	Results	Filter
office manager	Code	Title
Search	11-3012	Administrative Services Managers
	11-3031	Financial Managers
	11-3061	Purchasing Managers
	11-9151	Social and Community Service Managers
	11-3021	Computer and Information Systems Managers
	11-3071	Transportation, Storage, and Distribution Managers
	11-9111	Medical and Health Services Managers
	13-1075	Labor Relations Specialists
	15-1299	Computer Occupations, All Other
	55-1011	Air Crew Officers



This screen will show a description of the job code you selected.

If the description is not a good match, select "No" to try again.

If the description is correct, select "Yes" to continue.

?	Are you sure you want to select this code?		
	11-3012 - Administrative Services Managers		
	Plan, direct, or coordinate one or more administrative services of an organization, such as records and information management, mail distribution, and records administrators are included in "Medical and Health Services Managers" (11-9111). Excludes "Facilities Managers" (11-3013) and "Purchasing Material Services Managers" (11-9111).		
	Business Office Manager; Business Unit Manager; Records and Information Manager; Records Management Director; University Registrar		
		Νο	Yes



Enter the frequency and amount of your pay.

Enter your Job Title and a short description of your duties.

The next question asks for more information about your situation and gives you a drop-down menu of choices.

For the Work Share employer, choose "Still Working – Reduction in hours."

All Questions	⊘ ×		
DUNDER MIFFLIN PAPER CO 3385 CENTER ST NE SALEM OR 97301-4609 What was your first day of work for this employer? Required Required Yes What was your last day of work for this employer? What was your last day of work for this employer? What was your last day of work for this employer?			
Your Occupation You must provide your occupation. Click the button Search for Occupation to find your occupation.		Was the work you d	id for this employer seasonal?
Search for Occupation * You have not yet searched for your occupation		Yes	No
What was your frequency of pay with this employer? Required What was your amount of pay with this employer?		Which of these desc	ribes your situation? *
Required What was your job title? *		Required	~
Required What were your job duties? Was the work you did for this employer seasonal?			No reduction in hours
Yes No Cancel Remove	ОК	Still Working - Strike or Locko Suspended	Reduction in hours ut



Enter the current date in the field asking when the reduction of hours began.

Work Share claims are valid for 52 weeks. Enter the date 52 weeks (or one year) from the current date in the field asking when you expect to return to work full-time.

Select "OK" to continue.

Yes	No		
nich of these describe	es your situation?		
still Working - Rec	luction in hour 🗸		
u ara parformina a	anvisos for this amployor y	ith a reduction in hours	
	ervices for this employer, v	th a reduction in hours.	
Vhen did your reductio	n of hours begin?		
11-Mar-2024			
/hen do you expect to	return to work full-time?		
07-Mar-2025			



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You will see each employer you add on the list.

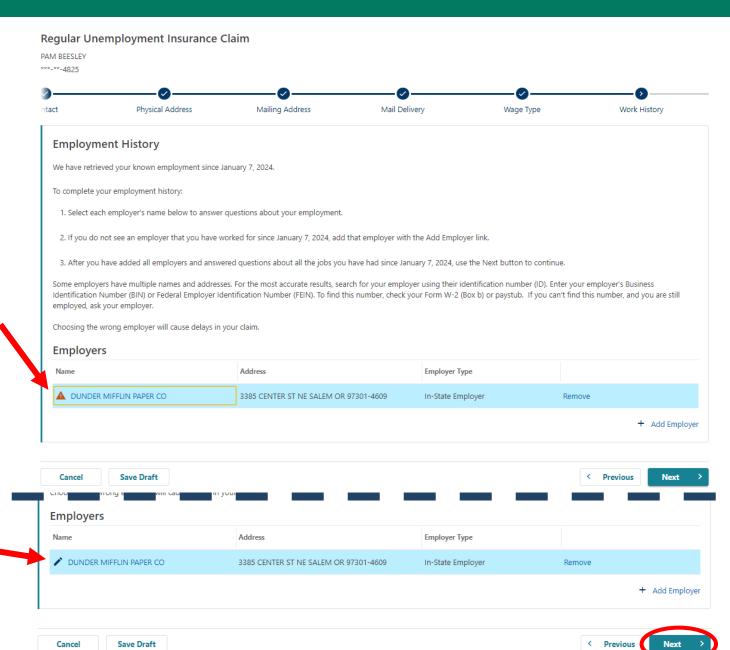
If you see a triangle next to the employer, there may be information missing from the employer's record.

You will need to select the employer's name and update the information before continuing.

Repeat the previous steps if you need to add more employers. <u>Go back to that process</u> <u>here.</u>

If all employers have been provided, select "Next" to continue.





You must enter your name to certify that the information you provided is correct.

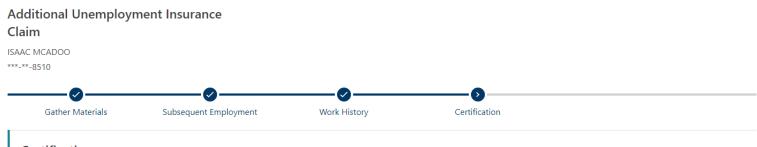
Read the requirements so you know what you need to do to remain eligible.

Additionally, you must read and agree to the Work Share requirements by selecting the checkbox provided.

Once selected, select "Next" to continue.



< ISAAC MCADOO



Certification

I understand the questions I have been asked. My answers are true to the best of my knowledge.

I understand the law provides penalties for making false statements in order to obtain benefits from the Unemployment Insurance Program.

I certify that I understand that it is my responsibility to know the information in both the Unemployment Insurance Claimant Handbook and Work Share Claimant Handbook. More information is on the Work Share website.

By entering your name in the box below, you are certifying the above information. Required

Eligibility Notice: Your Work Share Requirements

Your weekly hours must be reduced between 10% and 50%.
You must be available for all work offered through your Work Share employer.
You must remain in contact with your Work Share employer.
You must not be a seasonal worker.
For each week you claim benefits, you must be:

Able to work;
Available for full-time, part-time, and temporary work during all of the days and hours typical for your type of work.

The following situations are not common:

You may be considered temporarily unemployed if your hours are reduced more than 50% for four weeks in a row. You must resume work-seeking activities after five consecutive weeks of being considered temporarily unemployed.

I agree to the above statements.

Save Draft

Cancel

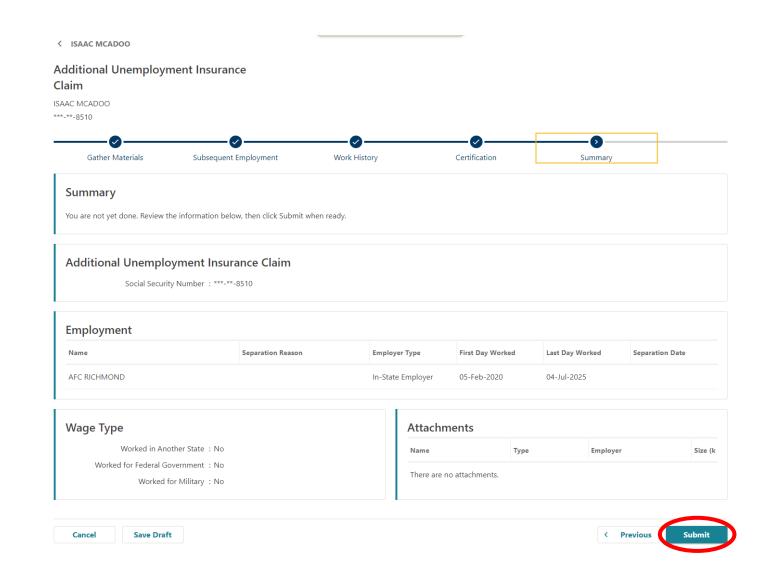
< Previous Next >

Look over the summary page to make sure the information is correct.

You can use the "Previous" button to go back and change information.

When you are ready, select "Submit" to finish your application.

Work Share



Work Share is an Oregon Employment Department Program

After you complete the additional claim process, the weekly claim will reflect "Ready to File."

You can select "File Now" to submit a weekly claim.

