

Resources for Businesses and Employers

COVID-19 GENERAL BUSINESS RESOURCE LISTS

Coronavirus (COVID-19) Resources for Businesses

Business Oregon offers a [list of links and resources](#) for Oregon businesses looking for assistance in the event of local, regional, or statewide economic impacts due to identified disasters.

OEDA Businesses with Coronavirus Impact Assistance

Oregon Economic Development Association has [information and resources](#) to assist businesses as they experience impact related to the coronavirus.

EMPLOYEE RECRUITMENT ASSISTANCE

Place a Job Listing on iMatchSkills

This site allows [employers to list and manage job listings online and match to qualified job seekers](#). WorkSource Oregon is available to assist employers with registration or job listing management.

Recruitment Services from WorkSource Oregon

WorkSource Oregon continues offering a variety of [statewide recruitment services](#). If you are seeking employers, contact a local WorkSource Oregon center and speak to a Business and Employment Specialist.

FINANCIAL ASSISTANCE

ODR Tax Relief Options

The Oregon Department of Revenue is evaluating options related to tax deferment. The department has announced it will not assess underpayment penalties to companies under the Corporate Activity Tax to taxpayers making a good-faith estimate of first quarter payments. The Department of Revenue [provides updates](#) on its website.

IRS Tax Relief Options

The [Internal Revenue Service has established a special section](#) focused on steps to help taxpayers, businesses and others affected by the coronavirus. This page will be updated as new information is available.

GUIDANCE AND PLANNING

CDC Interim Guidance for Businesses and Employers

Centers for Disease Control and Prevention's has created an [Interim Guidance for Businesses and Employers](#) to plan, prepare and respond to COVID-19.

OHA Employer Guide on COVID-19.

The Oregon Health Authority [has COVID-19 guidance for employers](#).

PERMANENT BUSINESS CLOSURES

Rapid Response Services

The Higher Education Coordinating Commission (HECC) has [rapid response services](#) to plan for job transitions that are needed when a business closes or mass layoff occurs. These include natural and other disasters. Local Rapid Response teams coordinate with the employer, worker representative, Trade Act and Labor.

Secretary of State Business Closure Resources

The Secretary of State outlines [steps for businesses to take when making a permanent closure](#). Links to information and forms from state and federal agencies are provided.

SMALL BUSINESS SUPPORT

SCORE Small Business Disaster Preparedness

[SCORE offer free resources](#) to help small businesses be better prepared for unplanned business interruptions. They can help your business prepare for natural disasters and build a more resilient community. Volunteer mentors with decades of experience are available in your area to help you get your business back on track.

COVID-19: Small Business Guidance and Loan Resources

The U.S. Small Business Administration (SBA) offers [COVID-19 guidance and resources for small businesses and employers](#), including targeted, low-interest loans to small businesses and non-profits that have been severely impacted by the Coronavirus (COVID-19).

Small Business Advocates

The Small Business Advocates help [small businesses that have a question or concern](#) about state or local government.

Closing a Small Business

This page outlines the steps [for businesses making a permanent closure](#). It includes links to necessary information and forms from state and federal agencies.

TEMPORARY LAYOFFS, CLOSURES and UNEMPLOYMENT INSURANCE

COVID-19 Related Business Layoffs, Closures and UI Benefits

The Oregon Employment Department provides [COVID-19 guidance](#), resources, closures, press releases on business layoffs, and unemployment Insurance benefits for employers, workers, and job seekers.

COVID-19 Scenarios and Benefits Chart

The Oregon Employment Department provides a comprehensive list of possible scenarios and applicable [Employer Paid Sick Leave and Unemployment Insurance benefits](#) available for employees impacted by COVID-19.

Information for Employers Considering Layoffs

Information and resources are provided for [employers considering layoffs](#) due to business interruption.

Oregon Rapid Response and Layoff Aversion Information and Contacts

[Business closures and worker layoffs](#) can occur for a variety of reasons, including the potential threat posed by COVID-19. If there is an indication that a business closing or a layoff could be averted, contact the Oregon's Dislocated Worker Unit. This unit works with the local Rapid Response Teams and other partners to provide technical assistance to interested parties and investigate possible layoff aversion strategies.

Work Share Layoff Aversion Program

During tough times, [Work Share provides Oregon businesses with an alternative to layoffs](#). This newly streamlined program allows employers to leverage unemployment insurance (UI) to subsidize a portion of lost wages for employees whose work time is reduced due to market downturns or other business stressors.

AREA SPECIFIC BUSINESS RESOURCES

COVID-19 Central Oregon

Updates on the [COVID-19 impact on Central Oregon Businesses](#)

COVID-19 Deschutes County

Updates on the [COVID-19 impact on Deschutes County Businesses](#)

COVID-19 Multnomah County

Updates on the [COVID-19 impact on Multnomah County](#)

COVID-19 Greater Portland Business Resources

This page provides information about resources for [Greater Portland businesses affected by COVID-19](#). This is a rapidly evolving situation and we will update this page as new information becomes available.

INDUSTRY SPECIFIC COVID-19 RESOURCES BUSINESS RESOURCES

Oregon Restaurants and Lodging Association

ORLA monitors and works on behalf of Oregon's hospitality industry to provide information and resources to help [mitigate the negative impacts of the coronavirus \(COVID-19\)](#).

Oregon Manufacturers Extension Partnership

OMEP mobilizes information resources and other direct [assistance to manufacturing businesses](#)

Technology Association of Oregon

Technology Association of Oregon will be featuring the [benefits and value](#) TAO member companies can provide to our greater community in response to the COVID-19 pandemic.

Resources for Workers and Job Seekers

FOOD ASSISTANCE

Online Application for SNAP Benefits

SNAP offers food benefits to eligible, low-income individuals and families. [Apply for Supplemental Nutrition Assistance Program \(SNAP\) benefits](#) through this online application.

SNAP (Supplemental Nutrition Assistance Program) FAQ

[Supplemental Nutrition Assistance Frequently Asked Questions](#) assist with applying for and receiving SNAP benefits.

Oregon Food Banks

[Find local food resources and information to access food banks](#) in response to COVID-19. Pantries and food assistance sites across the state remain open with increased cleaning and changes in service to help minimize contact among groups of people. This website updates hours and availability daily. They advise calling ahead before visiting a partner agency.

Where to Find School Meals During COVID-19 Closures

Partners for a Hunger-Free Oregon has a [list of where to find school meals during COVID-10 closures](#) in Oregon. The list is sorted by School District.

Accessing Food During the Coronavirus Outbreak

Partners for a Hunger-Free Oregon has compiled [a list of food resources](#) and advice for Oregonians.

HEALTH CARE OPTIONS and MEDICAL ASSISTANCE

Oregon Health Authority COVID-19 Updates

Updates about the [latest COVID-19 information](#) on the outbreak and other fact sheets.

COVID-19 Testing Coverage

The state has reached an agreement with several health insurance companies [to waive co-payments, co-insurance, and deductibles for their customers who need COVID-19 testing](#). This page gives details on what is being covered and which companies are participating.

COVID-19 Resources for Managing Stress

The U.S. Department of Veterans Affairs [lists resources to manage stress](#) for anyone experiencing stress reactions due to the impact of COVID-19. Links to stress management resources for community leaders and health care workers are also included.

Health Coverage Options

OregonHealthCare.gov offers resources to connect Oregonian's to [health coverage options](#).

Oregon Health Plan

The Oregon Health Plan (OHP) [provides health care coverage for Oregonians](#) from all walks of life. This includes working families, children, pregnant women, single adults and seniors.

Free Clinics in Oregon

An [online directory of free and affordable Oregon health clinics](#). Most clinics listed in the database receive

federal grants, state subsidies, or are owned and operated by non-profit organizations and provide services that are either free or at a reduced rate.

Oregon Financial Aid and Assistance Programs

[Find financial help, government assistance programs](#), and grants in all cities and counties in Oregon. Resources include help with rent, utilities, child care, and prescription drugs.

COBRA

The Consolidated Omnibus Budget Reconciliation Act (COBRA) [gives workers and their families who lose their health benefits the right to choose](#) to continue group health benefits provided by their group health plan for limited periods of time under certain circumstances such as voluntary or involuntary job loss, reduction in the hours worked, transition between jobs, death, divorce, and other life events.

COBRA Plans Explained and Alternatives

My Oregon Health Insurance [explains COBRA plans and offers possible solutions and alternatives](#) to save your family money.

HOUSING and UTILITY ASSISTANCE

211info Connection to Assistance Programs

211info [connects people with health and social service organizations](#) to include enhanced information and referral and assistance programs that target specific services. Visit this site to find connect to assistance with utilities, housing, health, food, and other programs.

Emergency Housing Help

This [list of housing assistance programs for lower income Oregonians](#) operates through local agencies (CAAs) and community service providers.

Oregon Housing and Community Services

[Resources for foreclosure prevention](#), homelessness prevention, and more.

Low Income Home Energy Assistance Program (LIHEAP)

The Low Income Home Energy Assistance Program (LIHEAP) provides [low-income Oregonians assistance with their home energy expenses](#). The LIHEAP program includes bill payment assistance, energy education, case management, and home weatherization services.

Oregon Energy Assistance Program (OEAP)

The Oregon Energy Assistance Program (OEAP) is [a low-income electric bill payment assistance](#) program for customers of Pacific Power and Portland General Electric. The purpose of this program is to effectively reduce service disconnections to those customers.

Oregon Financial Aid and Assistance Programs

[Find financial help, government assistance programs](#), and grants in all cities and counties in Oregon. Resources include help with rent, utilities, child care, and prescription drugs.

Oregon Energy Fund

Oregon Energy Fund [provides funds for energy assistance](#) to 30+ partner agencies and nonprofits throughout Oregon.

JOB SEARCH SUPPORT

WorkSource Oregon Job Search Services

The WorkSource Oregon website [provides links to resources that support job seekers](#) in preparing for and finding employment. Employer job listings, resume writing resources, career exploration tools and labor market information are among the services provided. Staff is available to assist you and introduce you to services that will benefit you in your work search.

Alternate Ways to Access WorkSource Services

In an effort to help slow the spread of COVID-19 in Oregon and protect our customers, teams, and partners, [WorkSource Oregon centers](#) are changing the way we provide services. Offices will remain open but in-person interactions between employees and the public will be by appointment only. WorkSource Oregon teams are available during regular business hours to customers by Skype, telephone, and email.

Contact a Local WorkSource Oregon Center

Find your local WorkSource Oregon [contact information](#).

STUDENT LOAN DEFERMENT

Coronavirus Forbearance Info for Student Loans

To provide relief to student loan borrowers during the COVID-19 national emergency, federal student loan borrowers can be placed in an administrative forbearance, which allows you to temporarily stop making your monthly loan payment. Read the borrower Q and As to learn more, and contact your loan servicer to find out your specific options.

TAX RELIEF

ODR Tax Relief Options

The Oregon Department of Revenue has several [COVID-19 tax relief options](#) under federal or state declarations of emergency, or when situations arise that impair the ability of taxpayers to meet their obligations. Some options and legal authority are described on this site.

IRS Tax Relief Options

The Internal Revenue Service has established a [special COVID-19 section](#) on steps to help taxpayers, businesses and others affected by the coronavirus. This page will be updated as new information is available.

UNEMPLOYMENT INSURANCE (UI)

Unemployment Insurance Benefits

The Oregon Employment Department provides [Unemployment Insurance \(UI\) benefits to most workers](#) who are out of work through no fault of their own. To get benefits, workers must meet some requirements. In general, to receive UI benefits for a week, you must be able to work, be available for work, and look for work you can do.

COVID-19 Related Business Layoffs, Closures and UI Benefits

The Oregon Employment Department [provides COVID-19 guidance](#), resources, press releases on business layoffs, closures, and Unemployment Insurance benefits for employers, workers, and job seekers.

Employment Department Temporary Rules for UI Benefits Flexibility

This rule sets [out unemployment insurance provisions applicable to the unique situations arising due to COVID-19](#) and the actions to slow its spread. The unemployment insurance system aims to help workers and businesses, and the communities they are in, during times of disrupted employment.

How to File an Initial Claim for UI Benefits

This [video shows how to file an initial claim](#) for Unemployment Insurance benefits.

How to File a Weekly UI Claim

This [video shows how to file your weekly claim](#) for Unemployment Insurance benefits.

Online Claim System

[File for weekly benefits, view the status of your claim](#), change your PIN, sign up for Electronic Deposit of UI benefits, and more.

Weekly Claim Line Phone List

For customers [unable to file their weekly claim through the Online Claim System](#), this list offers Claim Line phone numbers for all of Oregon.

UI Claimant Handbook

This handbook explains [what you need to know while claiming Unemployment Insurance](#) (UI) benefits.

Unemployment Insurance FAQ

Save time on the phone by first checking this page of [Frequently Asked Questions](#) to see if the answer you are looking for is available online.

Videos on Unemployment Insurance Tips

Watch [informational videos with tips and answers about related to Unemployment Insurance](#), including how to file initial and weekly claims, what is a waiting week, how to sign up for Direct Deposit of UI benefits, working while claiming UI benefits, and more.

Tips for Calling Unemployment Insurance

You can file an initial claim for UI benefits over the phone by calling 877-345-3484. Be aware that there may be significant wait times on the phone due to heavy demand, so file online if at all possible at www.oregon.gov/employ. Before you call, have your social security number ready and your Complete Work History for the past 18 months including employer names, addresses, and phone numbers, dates of employment, and estimated earnings.

VETERANS ASSISTANCE

Military Heroes Fund COVID-19 Emergency Financial Relief Program

The COVID-19 Emergency Financial Relief Program [provides financial assistance to all Veterans, Active Duty, Reserves and National Guard](#) who are experiencing a financial setback due to the negative economic effects of the COVID-19 pandemic. The grant amount will support one month of payment up to \$1500 in the following areas: Rent, mortgage, auto loan/lease, utilities (electric, water, and heat).