WorkSource Oregon centers are making social distancing health recommendation adjustments to provide services to individuals and businesses during the COVID-19 crisis while protecting customers, employees and the public.

With the large increase in unemployment benefit claims filings, the goal is to maximize service to the public while encouraging actions that could prevent the spread of the disease.

Our WorkSource partners want to serve and protect the community. We thank the public for adopting these new practices to reduce the risk of illness spread for all of us. These new procedures are effective immediately.

Alternate Ways to Provide Services

- In-person appointments/conversations now are being offered over the phone or via Skype.
- Resume assistance, interview guidance, job-search strategizing, and desk-side conversations are now offered over the phone or via Skype.

WorkSource Oregon Centers

- Customers are asked to respect social distancing boundaries of a minimum of 3 feet.
- Computers are reserved for job-seeking activities, including filing Unemployment Insurance benefit initial claims and weekly claims.
- Job search computers are self-serve, with a one-hour time limit.
- Lobby tables must be checked out and are reserved for one person only.
- To help with social distancing, customers will see fewer chairs around tables, computer workstations, and staff work areas.
- Centers may limit the number of customers inside the center based on the latest health recommendations. Door greeters may be used to help maintain appropriate levels.
- Regularly scheduled classes and proctoring of the National Career Readiness Certificate exams may be put on hold. Appointments may be available on an individual, as-needed basis.

Centers continue providing support to connect potential employees to companies who are hiring. Businesses can still get help to list job openings, find workers, or engage services such as the Work Share program, which helps them to retain employees while reducing hours. Telephone, Skype, and email contact is encouraged.

Contact information for WorkSource Oregon centers is available at http://www.worksourceoregon.org/Centers.html.