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## **Juan Serratos Named director of Paid Leave Oregon**

**SALEM, Ore.** — The Oregon Employment Department (OED) has named Juan Serratos as the new Director of Paid Leave Oregon. Serratos has served as acting director of Paid Leave since July 2025 and has been part of the program’s leadership team since 2022. He has played an integral role in helping Paid Leave become a reliable source of support for workers and families across Oregon and a model for paid family and medical leave programs nationwide.

“Juan has a unique skill set and proven experience building and leading one of Oregon’s most important public service programs,” said Oregon Employment Department Director Andrew R. Stolfi. “He brings deep operational knowledge, strong leadership, and a commitment to serving Oregonians. Paid Leave Oregon is in good hands under Juan’s leadership.”

Serratos joined Paid Leave Oregon in January 2022 as deputy director after leading the Unemployment Insurance Benefits Services section beginning in 2019. He brings more than 17 years of public service experience, including work at Human Solutions, the Oregon Department of Human Services, and the Oregon Department of Justice. At OED, he helped rapidly build up the Benefits Services team during the pandemic response and has been a key leader in building Paid Leave Oregon from the ground up.

Since launching benefits in 2023, the program has become an essential part of Oregon’s support system for workers and families across the state. In 2025, the program served 103,000 people and their families and paid out more than \$783 million in benefits.

“I’m proud of what this team has built,” said Serratos. “We’ve created a program that Oregonians can count on during some of the most important moments in their lives. I’m honored to continue leading this work as we strengthen customer service, keep the program running well, and make sure it remains sustainable and dependable for the people who rely on it.”

Paid Leave Oregon provides benefits to workers who need time away from work for some of life’s most important and difficult moments. The program supports employees who need to care for themselves or a family member with a serious medical condition, bond with a new

child after birth, adoption, or foster placement, or take safe leave related to domestic violence, sexual assault, stalking, or harassment.

Through partial wage replacement, Paid Leave Oregon helps workers take needed time off without losing all of their income, and it helps employers retain experienced employees who might otherwise be forced to leave the workforce. Eligible employees can receive up to 12 weeks of benefits per year, helping reduce the pressure to choose between a paycheck, a job, and caring for themselves or their families. Learn more at [paidleave.oregon.gov](https://paidleave.oregon.gov).

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The Oregon Employment Department (OED) provides economic stability to Oregon communities by providing vital services to both businesses and workers. OED supports businesses with finding qualified job candidates, labor market information, tax incentives and support, and retaining talent through economic downturns. OED promotes employment through wage replacement benefits during unemployment and significant life events, job placement, training, and useful career information. Learn more at [employment.oregon.gov](https://employment.oregon.gov).

Paid Leave Oregon provides temporary, paid time away from work so employees can have financial security when experiencing significant life events. Covered events include welcoming a new child, recovering from a serious health condition, caring for a family member with a serious health condition, or addressing issues related to sexual assault, domestic violence, stalking, or harassment. Paid leave benefits help Oregonians stay connected to their jobs and maintain financial stability during these major personal events. Learn more at [paidleave.oregon.gov](https://paidleave.oregon.gov).

The Oregon Employment Department (OED) is an equal opportunity agency. OED provides free help so you can use our services. Some examples are sign language and spoken language interpreters, written materials in other languages, large print, audio, and other formats. To get help, please call 503-947-1444. TTY users call 711. You can also send an email to [communications@employ.oregon.gov](mailto:communications@employ.oregon.gov).

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