



FOR IMMEDIATE RELEASE

March 27, 2025

Contact:

Seth Gordon

seth.c.gordon@employ.oregon.gov

Oregon Employment Department Identifies Errors To Unemployment Insurance Tax Forms

Errors are due to legacy system and Frances Online integration for 2024 tax year, OED is working around the clock to fix issues

March 27, 2025 (Salem, OR) — The Oregon Employment Department (OED) identified errors with some 1099-G tax forms it issued in January regarding Unemployment Insurance benefits paid in 2024. As a result, approximately 5 percent or 12,000 1099-G forms needed to be updated. OED is issuing corrected 1099-G tax forms this week.

“We are very sorry for the inconvenience this caused some people,” OED director David Gerstenfeld said. “The Employment Department is committed to providing people with accurate information as quickly as possible, which is why our employees are working hard to follow up with each impacted person with more specific information about their situation.”

1099-Gs are tax forms that show how much a government agency has paid to a person and are used when that person files federal and state income taxes.

The agency is going through a process to identify all errors, validate the forms claimants should use for the 2024 tax year, and provide updates to impacted customers.

OED will post detailed information for affected claimants, including updates on the situation and answers to frequently asked questions, on our [Unemployment Insurance 1099-G information page](#).

During the 2024 calendar year, benefit payments were paid out through both our legacy system and Frances Online, which launched on March 4, 2024. This is the first time that 1099-G tax forms were created for the Unemployment Insurance program using Frances Online. This is the only time that the new system will have to issue 1099G forms covering payments made from both the new, and the legacy, systems.

OED implemented an update to Frances Online overnight on Monday, March 24, to address the errors, generate corrected 1099-G forms, and make them available to claimants in Frances Online. Impacted claimants received an automated message with a new 1099-G in their Frances Online accounts, and those were also mailed to impacted individuals.

OED is now validating those forms and following up with each impacted person about next steps, if any, they may need to take.



OED leadership will be available to answer questions from the media at today's regularly scheduled monthly media briefing at 1 p.m. To RSVP, please send an email to OED_Communications@employ.oregon.gov by noon today, Thursday March 27.

###

The Oregon Employment Department (OED) is an equal opportunity agency. OED provides free help so you can use our services. Some examples are sign language and spoken-language interpreters, written materials in other languages, large print, audio, and other formats. To get help, please call 503-947-1444. TTY users call 711. You can also send an email to communications@employ.oregon.gov.

El Departamento de Empleo de Oregon (OED) es una agencia de igualdad de oportunidades. El OED proporciona ayuda gratuita para que usted pueda utilizar nuestros servicios. Algunos ejemplos son intérpretes de lengua de señas e idiomas hablados, materiales escritos en otros idiomas, letra grande, audio y otros formatos. Para obtener ayuda, por favor llame al 503-947-1444. Usuarios de TTY pueden llamar al 711. También puede enviar un correo electrónico a communications@employ.oregon.gov.