FRANCES ONLINE

TWO-STEP AUTHENTICATION ON FRANCES ONLINE

Frances Online offers three methods for two-step authentication. Setting up one or more of these methods will help you better protect your online account.

Two-Step Authentication Options
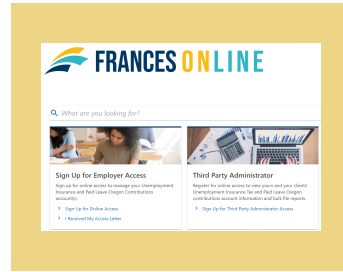
Text Message

- You can add multiple phone numbers.

Authentication App

- Common authentication apps include Google Authenticator and Microsoft Authenticator.
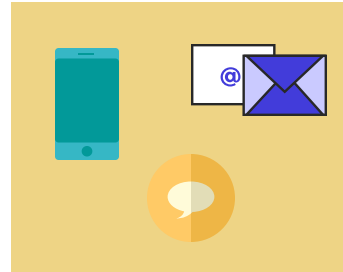- You will need an authentication app to scan the QR code.

Email

- You can add multiple email addresses.
- Please add DoNotReply@emp.state.or.us to your email whitelist to prevent security codes from going to your junk folder.

1

Access Frances Online

Go to Frances Online.
Sign up for Employer or TPA access.
For help, check out the **Employer Registration on Frances Online** or **Registering for Frances Online as a TPA** infographics at francesinfo.oregon.gov.

2

Select Your Preferred Method

Use one of the following methods to set up your two-step authentication:
- Text message
- Authentication app
- Email

Please refer to the list on the left for more details.

3

Set Up an Authentication Method

Follow the instructions for each method.
If you have all three methods set up, you can select which method you would like to receive your code with.