



Oregon home energy rebate programs frequently asked questions

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Overview

What are the Oregon home energy rebate programs?

Two programs make up the home energy rebate programs, which provide rebates for Oregonians to make energy-efficiency improvements or install eligible appliances in their homes. [The Home Efficiency Rebates Program](#) (also known as HOMES) and the [Home Electrification and Appliance Rebates Program](#) (also known as HEAR) will provide rebates for high-efficiency home improvements and appliance installation to eligible single-family and multifamily households, particularly low- and moderate-income households.

Funding for the programs comes from the 2022 Inflation Reduction Act, a large federal funding package that includes grants, tax incentives, and rebates to help consumers lower their energy usage and save on energy bills.

When will the rebate programs be available in Oregon?

We are eager to deliver the benefits of energy efficiency upgrades to Oregonians, but do not have an anticipated date to launch rebates at this time. We are seeking approval from the U.S. Department of Energy to launch our programs, which is a requirement of the federal grant. However, in response to a federal [Executive Order](#), U.S. DOE suspended their approvals of all launch requests from state home energy rebate programs as they review their agency's overall priorities and published requirements for these programs.

The Oregon home energy rebate team anticipates being ready for launch within the next few months. However, we don't anticipate setting a new launch date until we have more information on a timeline from U.S. DOE.

Oregon expects to launch the programs in three phases, with applications for single-family homes opening first, followed a few months later by the opening of applications for multifamily properties, and then in-store HEAR rebate coupons. We will announce the anticipated launch dates for each phase once we have received approval to launch from U.S. DOE.

If you would like receive updates on our progress, we will continue to provide updates through the [programs' website](#), and you can also [sign up to receive email updates](#).

How are Earth Advantage and Energy Trust of Oregon involved?

Energy Trust of Oregon and Earth Advantage will be responsible for processing rebates for both the HOMES and HEAR programs in Oregon.

This work will also include processing installation incentives, verifying income, and conducting education and outreach to contractors, retailers, distributors, utilities, and communities. They will also partner with utilities and community-based organizations to help ensure widespread and equitable access to rebates.

Energy Trust of Oregon will deliver the programs in areas served by PGE and Pacific Power, and Earth Advantage will deliver the programs in the 38 consumer-owned electric and Idaho Power Company service areas.

To identify a utility service provider by address, please visit ODOE's ["Find Your Utility" webpage](#). After launch, project applications will be automatically routed to the appropriate organization, but anyone with questions, comments, or concerns may [contact ODOE, Energy Trust, or Earth Advantage](#) at any time.

What role will utilities play?

Utilities have been engaged in program design and will continue to be important partners as ODOE implements these rebates. ODOE and the program team will work with utilities to develop rebate processes that integrate as much as possible with existing programs to make it easy for consumers to combine rebates.

About the Home Efficiency Rebates Program (HOMES)

What is the Home Efficiency Rebates (HOMES) Program?

The Home Efficiency Rebates Program (also known as HOMES) will provide performance-based rebates for energy efficiency upgrades in existing single-family and multifamily homes. Upgrades include installing more efficient equipment like a heat pump or on-demand water heater, weatherization measures like insulation or air sealing, smart thermostats, and more.

To qualify for a rebate, each HOMES applicant must complete an energy assessment that demonstrates a projected minimum of 20 percent energy savings, based on the home, project, and historical energy use.

How much money will be available to HOMES projects?

HOMES rebates will be available for single-family homes and multifamily buildings, according to the following table:

Modeled Savings	Income Level	Single-Family Homes	Multifamily Buildings
20%-34%	Low-Income	Lesser of \$8,000 or 100% of project cost	Lesser of \$8,000 per unit or 100% of project cost
20%-34%	Moderate- and Higher-Income	Lesser of \$2,000 or 50% of project cost	\$2,000 per unit, up to \$200,000 per building
35% Or Greater	Low-Income	Lesser of \$10,000 or 100% of project cost	Lesser of \$10,000 per unit or 100% of project cost
35% Or Greater	Moderate- and Higher-Income	Lesser of \$4,000 or 50% of project cost	\$4,000 per unit, up to \$400,000 per building

How will HOMES projects estimate the savings potential?

All HOMES projects will be required to complete a Home Energy Assessment (or the program-approved equivalent) and an energy model that will produce an estimate of anticipated savings from the proposed upgrades. The professional conducting the model (either the installation contractor or a program trained and approved energy modeler) will collect the most recent 12 months of energy consumption data and produce a savings estimate using software approved by the U.S. Department of Energy. Qualifying low-income households may be able to receive financial assistance in covering the cost of the required assessment. In preparation for the program's launch, Oregon will be working closely with contractors and releasing detailed guidance on the home assessment, modeling, and other program requirements.

About the Home Electrification and Appliance Rebates (HEAR)

What is the Home Electrification and Appliance Rebates (HEAR) Program?

The Home Electrification and Appliance Rebates Program (also known as HEAR) will provide rebates to low- and moderate-income households to install specific eligible high-efficiency electric appliances and associated upgrades.

The new electric appliances must replace existing non-electric appliances, be first-time purchases of the product, or be installed in new construction homes. HEAR rebate coupons will be available for use at participating retail locations across the state with purchase of a qualifying appliance. This program is only available to low-income (80 percent of Area Median Income and below) and moderate-income (between 80 percent and 150 percent of Area Median Income) households.

How much money will be available to HEAR projects?

HEAR rebates will be available according to the following limits:

Upgrade Type	Qualified Product/Measure	Limit
Appliances	Heat Pump Water Heater	\$1,750
Appliances	Heat Pump for Space Heating and Cooling	\$8,000
Appliances	Electric Heat Pump Clothes Dryer	\$840
Appliances	Electric Stove, Cooktop, Range, or Oven	\$840
Building Materials	Electric Load Service Center	\$4,000
Building Materials	Insulation, Air Sealing, and Ventilation	\$1,600
Building Materials	Electric Wiring	\$2,500
Maximum Rebate	-	\$14,000

Low-income households may receive up to 100 percent of project costs, and moderate-income households may receive up to 50 percent of project costs. All projects are limited to a maximum of \$14,000. Additional details can be found in section 4.2.2 of [U.S. DOE's program guidance](#), and ODOE will start releasing summary guidance on all program requirements as we prepare for launch.

Do HEAR projects have to estimate savings too?

HEAR projects do not need to model the project's potential energy savings. However, HEAR projects that include a heat pump for space heating and cooling will need to conduct a Home Energy Assessment (or the program-approved equivalent), which includes inspecting and documenting the existing condition of the insulation, duct sealing, and building envelope. In Oregon, most projects will fulfill this requirement through the completion of [a certified Home Energy Score](#). Before the program launches, Oregon will release guidance for completing these home assessments.

What retailers will accept a HEAR rebate coupon for a point-of-sale purchase?

ODOE is still developing these details and will release guidance about point-of-sale rebates as we get closer to the launch of in-store rebate coupons.

Understanding Energy Efficiency Retrofits and Upgrades

What is an energy retrofit or upgrade?

Energy efficiency retrofits and upgrades are projects that can reduce a home's energy use. This includes, but is not limited to, installing more efficient equipment such as a heat pump or on-demand water heater; weatherization measures like insulation and air sealing; energy management practices or devices such as temperature setbacks, occupancy sensors, and smart thermostats; and many others.

What kind of energy retrofits or upgrades will be eligible?

HOMES does not specify the types of upgrades that qualify; however, any approved upgrades must be able to demonstrate a minimum of 20 percent expected energy savings. HEAR provides a list of qualifying products and measures, up to a specified maximum rebate amount. See more about HEAR rebate amounts in the table: [How much money will be available to HEAR projects?](#)

Both programs require the installation of upgrades that are ENERGY STAR certified, where such certification exists.

Funding

How much money will Oregon receive for its home energy rebate programs?

For Oregon, U.S. DOE has allocated nearly \$57 million for each program (approximately \$113.6 million in total) to be managed and distributed by the Oregon Department of Energy.

How much of that funding will go directly to rebates?

After accounting for administrative costs, the programs will distribute approximately \$91.4 million in customer rebates and other financial incentives.

How many households will these programs serve?

This depends on the average rebate amount a household receives, which can be difficult to estimate due to the range of rebate levels available for each program. Using an average household rebate amount, ODOE estimates fewer than 11,000 households in Oregon could benefit from these programs, which is less than 1 percent of the housing units in Oregon. If all projects received the maximum amount available, these programs would serve fewer than 7,500 households.

Because these programs primarily serve low-income households, it is important that rebates cover a large portion of the up-front cost to ensure Oregonians with limited resources can take advantage of these rebates with minimal out-of-pocket costs. Larger rebates mean fewer households will receive funding under these programs, but it will ensure that those who receive rebates will have lower out-of-pocket costs.

What happens when the rebates run out?

Recognizing the relatively limited reach of these programs, ODOE is focusing on creating systems and program delivery infrastructure that can stay in place long after the federal funding has been spent. Our goal is to use these programs as a springboard to build the state's capacity and workforce to deliver energy efficiency projects across Oregon, bringing together our utility partners, Energy Trust of Oregon, sister agencies, non-profit organizations, installers, and a range of other key stakeholders. We will continue to update the public as we develop these processes.

Qualification and Income Eligibility

Can a project receive a rebate from both programs?

Projects may receive a rebate from both programs; however, projects may not receive rebates from both programs for the same upgrade.

What kinds of households can qualify? Can rental properties qualify?

HOMES and HEAR are open to single-family and multi-family homes, including owner-occupied and rental properties. HOMES rebates are not available to new construction. HEAR rebates are available to both new and existing construction. More detailed information regarding specific program eligibility will be shared before the programs launch.

Will the programs prioritize low-income households? Are there income restrictions?

The Inflation Reduction Act sets minimum household eligibility guidelines for both rebate programs, with rebate levels varying based on household income and the technology being installed.

For both programs, households making less than 80 percent of Area Median Income are considered low income, and households making between 80 percent and 150 percent of Area Median Income are considered moderate income. Area Median Income is established by the U.S. Department of Housing and Urban Development for the most recent tax year, and the limits are established according to county and household size. A table containing the 2023 and 2024 income limits (published in 2024 and 2025, respectively) for all Oregon Counties [is available for download as an Excel file](#). Limits are updated annually, so applicants will need to reference the appropriate income limit for the most recent tax year to determine qualification. ODOE will publish an updated workbook each year when the data become available.

Potential applicants will be able to demonstrate their income eligibility through one of two pathways. The first pathway will require all income earners in a household to submit tax transcripts from the most recent tax filing year, and the summation of this income must be less than the amount listed in the income table for that household size and county. To order a tax transcript customers may call the Oregon Department of Revenue at 503-378-4988, visit any Oregon Department of Revenue location in person, or visit <https://www.irs.gov/individuals/get-transcript>.

The second pathway is through categorical eligibility, where at least one member of the household provides official documentation of participation in a pre-qualifying program. Programs that have been approved by U.S. DOE include the following:

- Low Income Home Energy Assistance Program (LIHEAP)
- Medicaid

- Supplemental Nutrition Assistance Program (SNAP)
- Head Start
- Lifeline Support for Affordable Communications (Lifeline)
- Food Distribution Program on Indian Reservations (FDPIR)
- National School Lunch Program – Free (NSLP)
- Housing Improvement Program (HIP)
- Housing Opportunities for Persons with AIDS
- Supplemental Social Security Income (SSI)
- Weatherization Assistance Program (WAP)¹
- Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)²
- Public Housing (housing owned by Public Housing Authorities)
- Privately owned multifamily buildings receiving project-based assistance (Section 8, Section 202, Section 811)
- Privately-owned multifamily buildings that house residents receiving tenant-based assistance
- Low Income Housing Tax Credit (LIHTC)

While the HOMES program is open to all income levels, at least 40 percent of rebate funding is reserved for low-income households and an additional 10 percent for low-income multifamily households.

The HEAR program is limited to low- and moderate-income households only. Households earning more than 150 percent Area Median Income are ineligible for a HEAR rebate. ODOE has reserved 60 percent of HEAR rebate funding for low-income single-family households and an additional 20 percent for low-income multifamily households.

What are Justice40 communities? What are disadvantaged communities? What is the Justice 40 Initiative?

Both HOMES and HEAR were previously required to adhere to the [Justice40 Initiative](#), which was established by Executive Order 14008 in 2021 requiring that 40 percent of benefits of certain federal investments – including the IRA rebate programs – flow to disadvantaged communities. These were identified as areas that are marginalized, underserved, and overburdened in the following categories: fossil dependence, energy burden, environmental and climate hazards, and socio-economic vulnerabilities. However, the Trump Administration rescinded the Executive Order on January 20, 2025, and, on January 27, 2025, the [U.S. Department of Energy ordered State Energy Offices to cease implementation of Justice40 and other activities related to diversity, justice, equity, and inclusion.](#)

ODOE has been and will continue to develop and implement programs that deliver benefits to Oregon households with the greatest need. Our programs will continue to serve low-income households, as well as Oregon Tribes, households in rural areas, and communities with high energy costs.

¹ For 2025, households of one to four people may qualify for categorical eligibility through WAP. Households of any size may qualify in Benton, Clackamas, Columbia, Deschutes, Hood River, Multnomah, Washington, and Yamhill Counties. All other households may still qualify through another categorical eligibility program or through the income pathway.

² For 2025, households of one to five people may qualify for categorical eligibility through WIC. Households of any size may qualify in Benton, Clackamas, Clatsop, Columbia, Deschutes, Hood River, Multnomah, Washington, and Yamhill Counties. All other households may still qualify through another categorical eligibility program or through the income pathway.

One way our programs will drive investment in these areas is by offering installation incentives to contractors and other professionals who complete substantial installations in areas identified by our program. To identify these areas, ODOE will use the [Northwest Clean Energy Atlas map of poverty and energy burden](#). The map identifies, by census tract, the percentage of the population who are living at or below 150 percent of the federal poverty line (below an annual income \$41,625 for a family of four) and the estimated average energy burden (the percentage of annual household income spent on energy). Areas that are categorized as at least “high” for either metric, or “medium” for both metrics, will be considered eligible for the installation incentive. Installations completed in Tribal areas will also qualify for these incentives. ODOE will release a map of incentive-qualifying areas before the programs launch.

What if I am not low-income?

While a substantial portion of the rebate funds are still available to moderate-income households, and HOMES rebates are additionally available to higher-income households, we encourage customers who are not low-income to investigate other options that may be available for your project. Please see the question, [What rebates are available to me now?](#) for more information on other incentive programs that may be available to you.

What if I install a home efficiency upgrade before the programs launch? Will rebates be available retroactively?

According to U.S. DOE program guidance, HEAR rebates **cannot** be retroactively available to installations completed before the program launches.

For the HOMES program, retroactive rebates are allowed per [U.S. DOE program guidance](#) for projects completed after August 16, 2022 (the date of the passage of the Inflation Reduction Act) and before the program launches. However, any projects seeking a retroactive rebate must still meet all program requirements, something potential applicants may have difficulty ensuring before launch and before any final guidance is released. Most notably, such applicants should consider the following risks:

- The program requires that a certified Home Energy Score (or the program-approved equivalent) must be conducted by a program-approved assessor on the pre-installation condition of the home. Projects will not qualify if a qualifying assessment was not completed, if a qualifying assessment was completed post-installation, or if the assessment was completed by an assessor who is not enrolled in the program at the time of rebate application.
- HOMES applicants are required to work with a program-approved installation contractor. Applicants seeking a retroactive rebate will need to have worked with a contractor who enrolls in the program once it opens for contractor enrollment.
- All HOMES projects must create and submit an energy savings model that demonstrates your project can meet a minimum amount of energy savings to qualify. This model must be completed and submitted by your installation contractor. Guidance for completing these models is not yet available, so your installation contractor would need to be able to complete and submit the model after launch on your behalf. However, it will be up to the individual contractor to determine if they are willing to do this additional work.
- If your project is completed and paid for before the programs launch, and your retroactive application is approved, then your installation contractor must issue you a payment or a refund once they receive the rebate reimbursement from the state. Applicants should work directly with their contractor to ensure they receive the payment or refund in full.

Prior to launch, a checklist will be available to help determine if your project is eligible for a retroactive rebate.

We do not recommend that households wait to accomplish essential home energy upgrades, and we encourage you to pursue other incentive options that are available to you now. Please see the response [What rebates are available to me now?](#) for more information on other incentive programs that may be available to you.

Can the IRA rebate programs be used in conjunction with federal tax credits?

The HOMES and HEAR programs can potentially be used alongside tax credits, but we cannot provide specific tax advice. It is incumbent upon the taxpayer to follow IRS rules regarding the applicability of tax credits, especially if any subsidy, rebate, or incentive was received for the upgrade. Specific guidance on tax credits should be sought from the IRS or a tax advisor. IRS resources have comprehensive information on tax credit eligibility and utilization. Please note that because Congress decided to [terminate the program](#), **tax credits will now only be available for installations completed through December 31, 2025.**

I know that I want to apply for a rebate: Where can I find an application?

Rebate applications are not yet available. We are still in the process of developing the programs, and our plans need to be approved by the U.S. Department of Energy before we can release detailed program materials, forms, or other guidance.

When the programs launch, participants can apply for a rebate through a program portal. All program information can be found on [the program website](#).

Other Rebate Programs and Resources

I can't wait to install an upgrade: What rebates are available to me now?

We recommend that folks begin their search for available incentives using Oregon's incentives finder, which is published on the Energy Hub for Incentives Programs and Projects in Oregon (the Energy HIPPO) and available at [incentives.oregon.gov](#). This tool enables users to enter basic information about a home and household to receive a list of energy efficiency rebate programs that are likely available for that project.

We always recommend **contacting your local energy utility**, which can be found [using this map](#). Many utilities offer rebate and incentive programs to customers for the installation of energy efficient technologies. If you are a customer of one of Oregon's investor-owned utilities (i.e., Portland General Electric, Pacific Power, NW Natural, Cascade Natural Gas, or Avista), these utility programs are collectively administered by [Energy Trust of Oregon](#).

The State of Oregon also offers three heat pump programs:

- **The Oregon Heat Pump Purchase Program** offers heat pump rebates for homeowners, rental property owners, and new construction. ODOE opened two rounds of funding and at this time, incentives are fully reserved for owner-occupied homes with funds available for rental properties and new construction. Please [visit the website](#) to determine if funding is available for your project and for a list of program-approved contractors.

- **The Community Heat Pump Deployment Program** distributes grant funds to regional administrators, who in turn provide financial assistance to homeowners. [Visit the website](#) or view a handout to see more [information on regional administrators and funding availability](#).
- **The Oregon Rental Home Heat Pump Program** offers rebates to install heat pumps in rental homes, and in recreational vehicles or manufactured homes in a rented space. ODOE's general program funding has been completely reserved, and the agency is only accepting applications for rental housing occupied by members of specific Tribes; please [visit the program website](#) for more information.

In addition to utility incentive programs, **federal tax credits** are available through the Inflation Reduction Act to support installation of energy efficient technologies. Although the IRA had made the tax credits available through December 31, 2032, Congress recently decided to [terminate the program](#), and so **tax credits will now only be available for installations completed through December 31, 2025**. You can find more information about these tax credits on the [Energy Star website](#), and the IRS website provides details on [how to qualify](#). We recommend contacting a qualified tax professional to help you navigate any potential tax credits. ODOE encourages the following groups to consider leveraging the federal tax credits:

- Households above 150 percent Area Median Income, defined by household size at the county level. [View tables for Oregon](#).
- Households with a tax burden (i.e., households expecting to owe federal income taxes when they file their annual tax return).
- Households that urgently need to replace old or broken equipment.

In addition, Oregon Housing and Community Services operates a low-income weatherization program that provides low-income households with home weatherization services that can increase energy savings and improve comfort. Find more information about the Weatherization Assistance Program [on the program's website](#).

There are many other federal opportunities available to businesses, non-profits, Tribes, and residents in Oregon. While this list is not exhaustive, [view a spreadsheet of opportunities](#) ODOE is tracking.

What is the one-stop-shop? What is the Energy HIPPO?

House Bill 3630 directed ODOE to create a single resource that provides information, technical assistance, and support in identifying contractors and financing options related to energy efficiency incentives and programs. ODOE launched the [Energy Hub for Incentives Programs and Projects](#) in Oregon, also known as the Energy HIPPO, in 2025. In addition to providing home energy and efficiency upgrade information, this “one-stop-shop” also includes an incentives finder tool that enables users to enter basic information about a home and household to receive a list of energy efficiency rebate programs that are likely available for that project.

Installation Contractors

Will I be able to work with any installation contractor to access a rebate?

Per U.S. DOE's program requirements, most installations must be completed by an installer on ODOE's Enrolled Contractor list; this will include all HOMES projects and all HEAR projects that require the completion of a home assessment. This qualified contractor network will ensure all participating

contractors meet the program standards that are required by Oregon and the federal government. Before launch, contractors will have an opportunity to register as an Enrolled Contractor, by demonstrating their qualifications and meeting specific criteria. Oregon will publish the contractor qualifications and participation requirements in advance of the programs' launch.

I already have a contractor that I want to work with. Will they be able to get me a rebate?

Once ODOE has developed and released the list of Enrolled Contractors, you can confirm whether any individual contractor is participating in the program. If the contractor you want to work with is not on the list, encourage them to enroll.

I am a contractor or energy auditor. How do I sign up to participate in these programs?

More information will become available in the coming months. In the meantime, please [sign up for email updates](#).

Someone called me, emailed me, or came to my house and wanted to talk to me about funding programs they say are available from the state. Were they talking about these programs?

Unless you have previously contacted our office seeking information about these programs, ODOE will not call you, email you, or come to your home to talk about home energy rebates or incentives. The only instance where ODOE would potentially come to your home is if you have participated in an ODOE incentive program and we are conducting a quality assurance inspection. If an inspection is needed, program staff would always reach out to the homeowner first to schedule a date and time for the visit.

Closer to the launch of the programs, you may begin to see information from Energy Trust of Oregon and Earth Advantage, who are administering the programs for Oregon and will be conducting inspections.

We recommend that you validate any information received about an incentive program that you did not specifically request whether through email, in person, or via text. If someone approaches you in person with unsolicited information about a program, we recommend that you ask for identification that at minimum includes the individual's name and the name of the company or organization that they represent. If the visitor does not have a business card or brochure that you can keep, be sure to write down or take a photo of the details. If you are interested in the opportunity, you can use these details to research the offer on your own to validate its legitimacy first and contact the company/organization later.

If you are still unsure about whether an opportunity is legitimate, or if you suspect that someone is fraudulently representing themselves as being affiliated with a state program or agency, please don't hesitate to contact our office by phone at 503-378-4040, online through our [customer contact portal](#), or by sending an email to HomeEnergyRebates@energy.oregon.gov.

Additionally, ODOE recommends that you receive quotes from multiple reputable vendors prior to deciding on any large project for your home or rental property, including energy efficiency upgrades.

Schedule and Federal Actions

The IRA passed in August 2022. Why aren't rebates available yet?

ODOE received approval of our applications for both programs in September 2024. Rebate funding cannot be available until ODOE has the necessary people and systems, including Energy Trust of Oregon and Earth Advantage, in place to deliver rebates, and a program portal to process contractor enrollment and participant applications. The Oregon home energy rebate team anticipates the program portal, and all other materials will be ready for launch within the next few months.

In addition, the U.S. Department of Energy must approve Oregon to launch. In response to a federal [Executive Order](#), U.S. DOE suspended their approvals of all launch requests from state home energy rebate programs as they review their agency's overall priorities and revise their requirements for these programs. We do not know when U.S. DOE will finish its review.

How have actions at the federal level affected these rebate programs?

ODOE finalized an agreement with U.S. DOE in September 2024, and ODOE has provided all required submissions and milestones to U.S. DOE for approval in preparation for launch, which is a requirement of the federal grant.

ODOE is committed to helping Oregonians make the switch to renewable energy, strengthening climate resilience, and improving energy efficiency in our state. We will provide updates as we learn more about any impacts on federal funding or ODOE's programs.

I still have questions. Who can I contact for answers?

If you would like to reach out to the program team with a question about the Oregon home energy rebate programs, you can contact the program team:

- Toll free phone: [1.888.803.7914](tel:1.888.803.7914)
- [Email Energy Trust of Oregon](#)
- [Email Earth Advantage](#)
- [Email ODOE](#)