

Contractor Training Webinar

Questions & Answers

This document outlines some of the questions asked during the contractor training webinar hosted by the Oregon Department of Energy on June 10, 2026, for the Oregon Solar + Storage Rebate Program.

How many reservations can a contractor have at one time?

A contractor can have a maximum of 40 reservations per contractor at a time, but can only have a maximum of 20 reservations in each of the two categories:

- systems for residential customers who are not low- or moderate-income; and
- systems for low- or moderate-income residential customers or low-income service providers.

When in the process do the funds become reserved?

Once you submit your reservation application, the program staff will review the reservation application to ensure it complies with program rules and requirements. Once staff have reviewed the application and if everything is in order, the contractor will receive written confirmation that the reservation application has been approved and that funds are reserved for the project.

If a PV panel is not on the list in PowerClerk, how should we proceed?

Contractors should use a panel from the same or a different manufacturer that has the same kW generation. The panel must meet the minimum 20-year warranty requirement.

If a low-income service provider has a contract with a general contractor who then subcontracts the solar installation, does the contract need to be between the solar contractor and the general contractor or the low-income service provider?

The owner must sign the contract. That can be done either as being a part of the contract or signing a copy of the contract to verify they have seen the contract.



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