PEER SERVICES

The Profession & The Workforce

Behavioral Health Talent Council Janie Gullickson MPA: HA, CRM II, PSS October 23, 2025



formerly









WHY PEER SUPPORT?



With workforce shortage - untapped workforce



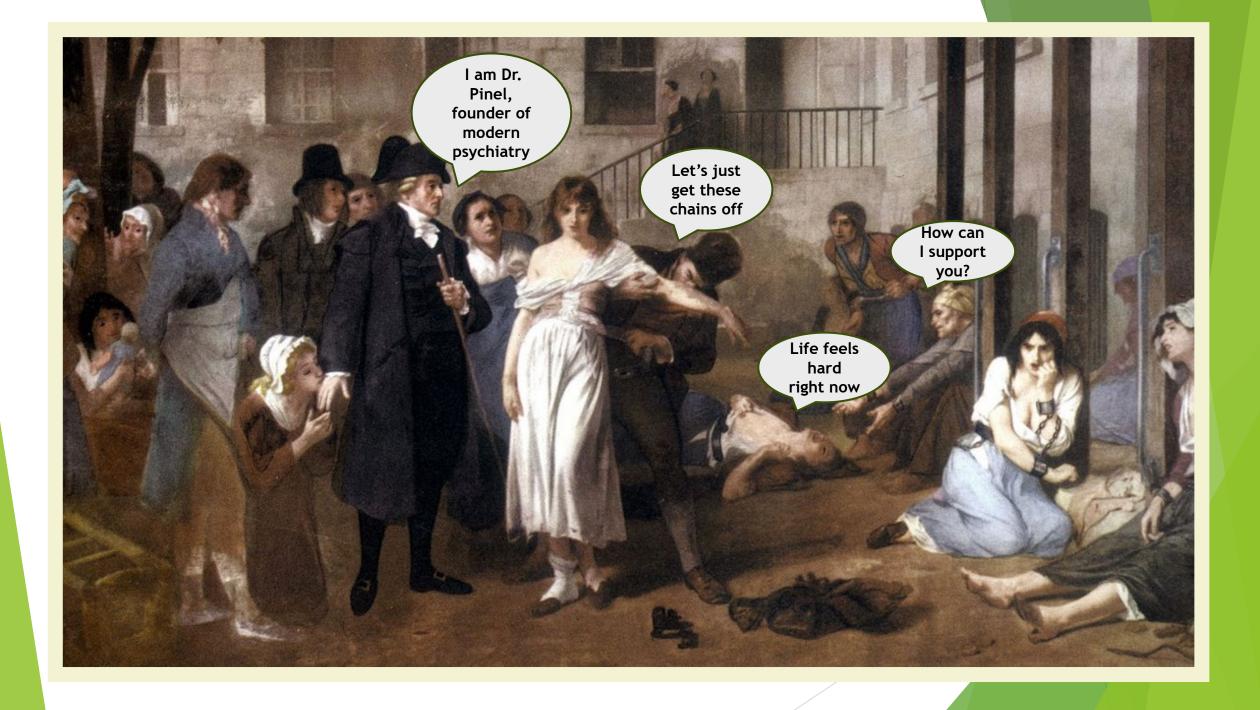
Cost effective



Connection and trust via shared lived experience



Path to employment



Relationship-Focused

Recovery-Oriented

Voluntary

Person-
Centered/Driven

Traumainformed



WHAT PSSs DO

- Experiential sharing
- Person-directed planning
- Mentoring/coaching
- Connecting to resources
- Socializing/self-esteem building
- Systems navigation
- Co-author encounter notes
- Advocacy

Core Competencies

Certification

Scope of Practice

Job Description

Practice Standards

CONSIDERATIONS

Support only from leadership

Isolation from other peer support workers

Lack of training or continuing ed

Limited/no profession-specific supervision

Employing a person just because they have lived experience

Clash of values of policies

PEER DRIFT

Peer Drift?



Peer drift happens when we slide into roles that aren't ours and lose sight of what is unique about peer services.

Peer Support Roles vs.

Peer-Informed

Peer Support

Broad, Non-Directive

Case Management



Resource connection, meeting people where they are

Navigator
Focused, Directive

SUPERVISION

- Administrative
- Educational/Consultive
- Supportive

OAR 309-019-0105 (83) "Peer Delivered Services Supervisor" means an individual qualified to evaluate and guide PSSs and PWSs in the delivery of peer delivered services and supports. This individual shall be a certified PSS or PWS with at least one year experience as a PSS or PWS". At least one hour monthly must be provided by PDS supervisor (and more is beneficial). When billing Medicaid and clinical licensure is required for supervision a peer supervisor and non-peer supervisor will provide co-supervision.

Info for Taking the Deep Dive

- PEER SUPPORT: RESEARCH AND REPORTS
- PEER SUPPORT WORKERS FOR THOSE IN RECOVERY: SAMHSA
- NATIONAL PRACTICE GUIDELINES FOR PEER SPECIALISTS AND SUPERVISORS (NAPS)
- FORENSIC PEER BEST PRACTICES (MAAPPS)
- SEQUENTIAL INTERCEPT MODEL (SIM)
- SEQUENTIAL INTERCEPT MODEL MAPPING IN OREGON
- HISTORICAL ROOTS OF PEER PRACTITIONERS
- 2025 BH DEFLECTION BEST PRACTICES REPORT
- ADA, ADDICTION AND RECOVERY
- OHA OFFICE OF EQUITY & INCLUSION TRADITIONAL HEALTH WORKER (THW)
- METROPLUS ASSOCIATION OF ADDICTION PEER PROFESSIONALS