

Department of Consumer and Business Services Racial Equity Impact Statement

2023-25 Agency Request Budget

Program Overview

DFR Consumer Education and Outreach Program

- Goal: Empower all Oregon consumers to make well-informed decisions about insurance, other financial services
- Partner Sponsorship Program - 5 sponsorships
 - One year for \$25,000 each
 - Priority to those helping underserved communities

Oregon OSHA enforcement

- Ensures occupational safety and health rules complied with in workplaces through inspections
- Inspections: Fatality and accident investigations, complaints, referrals, scheduled inspections, follow-ups
- Inspections include abatement assistance for employers to help correct hazards

Level of Engagement

DFR

- Current: Consult and involve, depending on the partner
- Goal: Collaborate
- Held two open houses
- Engaged with phone calls, emails
- 7 meetings scheduled for sharing ideas and collaborating

OSHA

- Most achieved level: Consult
- Interact directly in trainings, conferences, listening sessions
- Solicit, collect feedback directly (in-person, phone, virtual)
- Engage community representatives in advisory committees, hearings

Overview of Program ARB Proposal/s

DFR

- Partners want relationships, smaller engagement
- Culture shifts include:
 - Sponsorship Program
 - Website videos
 - Wildfire information for tribal communities

OSHA

- Proposing community engagement coordinator
- Continuation, expansion of community engagement efforts
- Direct targeted outreach to 12 community partner groups
- Continued engagement with community partners to provide ongoing input, partnering to engage directly with workers

Overview of Feedback

DFR

- Important for their clients to know DFR's mission and what services we can provide
- Focus needed on small businesses, including Native-owned businesses
- Feedback currently receiving and are seeking will help inform decisions for the next biennium

OSHA

- Broadening enforcement activities, language options
- Improving accessibility of services
- Protecting worker rights and personally identifiable information
- Providing info about Oregon OSHA, its services through radio

Data Analysis

DFR

- Use census data to determine demographics of different communities in the state
- Do not collect data from those who participate in our activities
- Census data helps inform outreach strategies, assessments of regulated industries

OSHA

- Total number of annual inspections will be significant benchmark
- Engaged partners for feedback on demographic data collection: Vocal opponents and proponents
- Plan to partner with Employment on demographic info to help inform strategies, initiatives for underserved communities

Accountability to Community Partners

DFR

- Have ongoing relationship with each of our partners
- Will engage our partners and implement feedback
- Sponsorship program: Will develop deeper-rooted relationship with partners serving underserved communities
- Allocate resources to sponsorship program; will help empower, financially support partners

OSHA

- Have standing meetings with advocacy groups, advisory committees
- Will seek input from community partners on key decisions
- Ensure enforcement prioritized in high-hazard industries
- Recruit diverse, bilingual officers
- Improve access to services through culturally appropriate materials

Evaluation

DFR

- Use community partners' expertise
- Partners want relationships
- Partners are busy, at capacity; provide something that builds their capacity to engage meaningfully
- Engagement on a smaller scale is more salient for partners
- Committed to overall engagement levels, but it will take time

OSHA

- Standing meetings with community partners provide significant benefit
- Proactive outreach and trainings have been successful
- Important to engage community leaders earlier in planning process
- Continue to seek ways to provide services to employees, employers that promote racial equity, benefit underrepresented communities 8

Agency Team

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Department of
**Consumer and
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Thank you



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