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2024-25 FAFSA/ORSAA Line-by-Line

OSAC WEBINAR SERIES

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FAFSA/ORSAA Eligibility

FAFSA ← **ORSAA** →

FAFSA:
- U.S. Citizens or eligible non-citizens
- Used to access Federal and State financial aid, and many scholarships

Only Submit 1
If you are unsure which form to complete use the OSAC FAFSA/ORSAA filter tool

ORSAA:
- Oregon students who are undocumented, or have DACA/TPS status
- Used to access state financial aid, and many scholarships

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Better FAFSA/ORSAA

What we know about changes to the FAFSA and ORSAA

1 The 2024-25 FAFSA launched 12/30/23 and the 2024-25 ORSAA launched on 1/19/24, along with additional processing delays for both applications

2 The Expected Family Contribution (EFC) has been replaced by the Student Aid Index (SAI)

3 Every contributor on the FAFSA will need an FSA ID, and it will need to be set up prior to use

4 Pell Grant eligibility will be expanded to serve more students. The Dept. of Ed estimates about 7,200 Oregon students will be Pell eligible for 2024-25

5 Don't panic, we are here to help

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How does this impact you?

Help Center   Submit a Complaint   English | Español

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION

FAFSA® Form ⌄   Loans and Grants ⌄   Loan Repayment ⌄   Loan Forgiveness ⌄

Soft Launch Form Maintenance
The 2024–25 FAFSA form will be available for short periods of time during our soft launch. Learn more about the 2024–25 FAFSA form.

A Better 2024–25 FAFSA Form

The FAFSA form is available for short periods of time while we monitor site performance and update the form to provide you with a better experience. Learn more about the 2024–25 FAFSA form.

2024–25 FAFSA® Form

Start New Form   Access Existing Form

Need to access last year's form? Start or Edit a 2023–24 FAFSA Form

Check FAFSA® Deadlines for the State You Live in

Some states and colleges use information from the FAFSA form to determine your eligibility for their grants, scholarships, and loans. Check your state's deadlines here!

Missing a state deadline does not impact your eligibility for federal student aid, so fill out your FAFSA form even if your state deadline has passed.

School Year

State of Residence

Find Deadlines

View All FAFSA Deadlines

2024-25 FAFSA Soft Launch

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Contributors & FSA ID

A contributor is anyone who is required to provide information on the FAFSA

- Every contributor will need an FSA ID to access the FAFSA
- Every contributor must provide consent
- All individuals must set up at least one form of multi-factor authentication

Types of contributors

- Students: All students who are filling out the FAFSA must have an FSA ID
- Parents: Parents and/or stepparents who are required to be listed on the FAFSA
  - If parent/parent spouse filed taxes jointly, only one parent will need an FSA ID
  - If parent/parent spouse filed taxes separately (including if they did not file), both parents/parent spouse will need individual FSA IDs
- Student Spouse: Only if student and their spouse filed taxes separately

Undocumented Parents

- Must create FSA ID. There will be no more paper signatures.
- Parent(s) will have the opportunity to confirm they don't have a social security number when applying for an FSA ID and completing the FAFSA. Zeroes or ITIN will not be used in lieu of the SSN for FSA ID creation.

Student

Parent(s)

Spouse

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FSA ID and Application Process

Visit https://studentaid.gov/fsa-id/create-account/launch to create your FSA ID if you do not have one already. FSA ID is for life – **do not attempt to make one if you have one (this goes for students and parents).**

1. What you need to create an FSA ID
   - Social Security number
   - Full legal name
   - Date of birth
2. Create an account username and password, along with challenge questions (in case you forget it)
3. Multi-Factor authentication required – (email, U.S. phone number, authenticator app)
4. It will take 1-3 days after FSA ID account creation before it can be used.

A Social Security number, email address, and mobile phone number can only be associated with one FSA ID. If you share an email address with someone else, only one person can use that email for an FSA ID.

Undocumented Parents: FSA ID and Application Process

StudentAid.gov Account Creation Instructions (step-by-step) for Individuals Without a Social Security Number (SSN)
This process outlines the steps needed in order for an individual without an SSN to have their identity verified and StudentAid.gov account created.

Step 1: An individual should visit StudentAid.gov, select "Create Account" and complete all steps, including answering 1-4 knowledge-based verification questions via TransUnion®.

Step 2: Upon completing the Create Account process, the individual will see a confirmation page with the results of their identity verification. If they failed the TransUnion® process, the individual will be informed that FSA was unable to verify their information and that they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.

▪ *Note: The individual will also receive an email from FSA informing them to call FSAIC for next steps and verify their identity.*

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Undocumented Parents: FSA ID and Application Process

Step 3: For those who failed the verification process or could not complete it, they must contact FSAIC. Once the individual contacts FSAIC, FSA will create a case number and send them a verification email, which will include guidance on how to submit copies of unexpired acceptable documentation (listed below) to verify their identity. Individuals will also be required to submit an attestation and validation of identity form along with their approved identity documentation. This form will be available on https://studentaid.gov/forms-library.

> **Acceptable Documents to Establish an Individual's Identity:**
> Provide one (1) of the following documents to establish identity:
> - U.S. Driver's License
> - U.S. State/City Identification Card
> - Foreign Passport
>
> Or
>
> One (1) set of documents below to establish identity:
> - Municipal Identification Cards + utility bill
> - Community ID + utility bill
> - Consular Identification Cards/Matricula Consular + utility bill

Step 4: Upon receipt of the email that FSA was unable to verify their identity, an individual is then required to submit one or a combination of their acceptable documentation from the list above and a signed attestation form to: IDVerification@ed.gov.

Step 5: FSA will review an individual's submitted documentation and signed attestation form to ensure it is acceptable and matches the account information provided during the Create Account process. If there is a successful match, the Department will finalize the account creation. The individual will receive an email indicating their identity has been verified and that they may now use their account username and password (FSA ID) to log in at StudentAid.gov and complete applications for student financial assistance programs.

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FSA ID & Troubleshooting

- What info do I need to create an FSA ID?
  - Full name and SSN, as they appear on social security card (if applicable)
  - Date of birth
  - Valid email address & phone number (no foreign phone numbers)
  - Immediate access to your email account for verification
  - Your residential address (even if a foreign address)
- Multi-Factor Authentication Required (2-Steps)
  - Text
  - Email
  - Authenticator App
- Can I edit my FSA ID?
  - Yes. If your personal information changes or is updated, log in at studentaid.gov and select "settings" under your account information.
- What if I forget my FSA ID?
  - Username retrieval or password reset: secure code sent to your phone/email or answering challenge questions (30-minute delay). **DO NOT CREATE MULTIPLE ACCOUNTS.**
- What if I do need help?
  - Contact the Federal Student Aid Center: https://studentaid.gov/help-center/contact

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ORSAA Account Creation

1. Student goes through FAFSA/ORSAA filter tool to determine if they should complete FAFSA, ORSAA, or neither
2. If eligible to submit ORSAA, click ORSAA button to go to ORSAA Student Portal (students should bookmark link for future use)
3. If new student, create account. If existing user, log in with credentials. **Students should contact ORSAAHelp@hecc.oregon.gov before attempting to make duplicate account.**
4. Student goes through the application (completing both student and parent sections, if applicable), and then electronically signs.
5. If dependent student, student sends electronic invite from ORSAA Form to parent (using the email they will use for their ORSAA Parent Account). **If parent already has parent account, use the same email for the parent.**
6. Parent logs into their email, clicks unique link that creates their account. Parent will need to enter in both student and parent name and DOB to confirm identity before account is created.
7. Parent reviews all answers, then electronically signs.

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FAFSA Log In

If the student selects "Start a New 24-25 Form" from the FAFSA® landing page and they are not logged in to StudentAid.gov, they are taken to the "Log In" page to enter their log-in credentials. To access the FAFSA form, all students are required to have an FSA ID (account username and password). If the student doesn't have an FSA ID, they can select "Create an Account." – the screen looks identical when the parent is logging in to complete their portion of the FAFSA Form ®

Roles

After logging in, the student can select the applicable role to fill out the FAFSA® form:

- Student or Parent

Student and Parent Onboarding

When the student or parent begins the 2024–25 FAFSA® process for the first time, they are taken through the FAFSA onboarding process with on screen tips and videos.

Identity Information

Items that can be edited within their FSA ID account settings:

- Name

- Email

- Phone number

- Address

If there are any issues editing parts of the FSA ID, the user will need to contact FSA directly.

FAFSA® FORM 2024–25   👤 Student **Raya Tran**   💾 Save | FAFSA Menu ⋮

Student Identity Information

Review the information below and verify that it's correct before moving forward.

Name
Raya A. Tran

Date of Birth
05/05/1995

Social Security Number
•••-••-1234

Email Address
rayaatran@gmail.com

Mobile Phone Number
(555) 555-5555

To update this information for all federal student aid communications, go to Account Settings.

State of Legal Residence

The user selects the state from a dropdown box and provides the month and year when they became a legal resident (same for both students and parents). FSA defines it as the state where your permanent address is located. **However, each state determines legal residency differently.**

If you moved into a state for the sole purpose of attending a school, don't count that state as your permanent address.

Please contact your college's or career school's financial aid office for assistance with permanent address questions.

FAFSA FORM 2024–25   👤 Student **Raya Tran**   ⬇ Save | FAFSA Menu ⋮

Student State of Legal Residence

State

New York (NY)   ⌄   ⓘ

Date the Student Became a legal Resident
Month   Year
01   2000   ⓘ

Previous   Continue

ORSAA TIP!

Consent

- By providing consent, the student's federal tax information is transferred directly into the FAFSA® form from the IRS.

- All contributors, including the student, must provide consent.

College or Career School Plans

ORSAA TIP!

The student is asked about their college grade level for the 2024–25 school year and if they will have their first bachelor's degree.
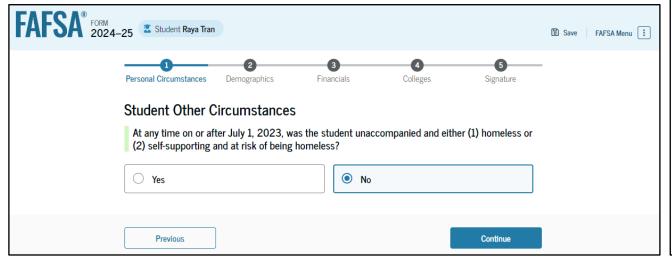
Many high school seniors often answer this question incorrectly (by stating graduate student) – please have students answer the question based on their college grade level for the defined academic year.
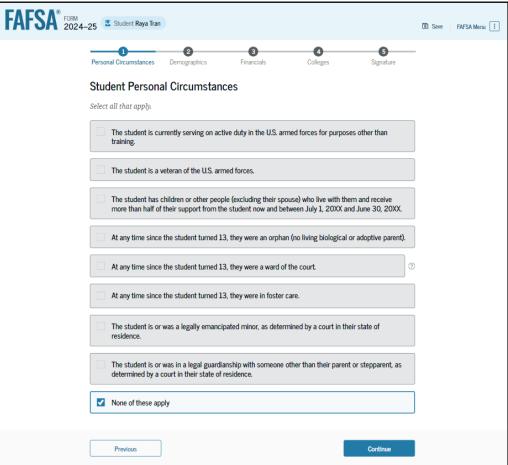
Personal Circumstances

The student is asked if any of the listed personal circumstances apply to them (known as dependency determination questions). Then, the student is asked if they were homeless or at risk of being homeless.
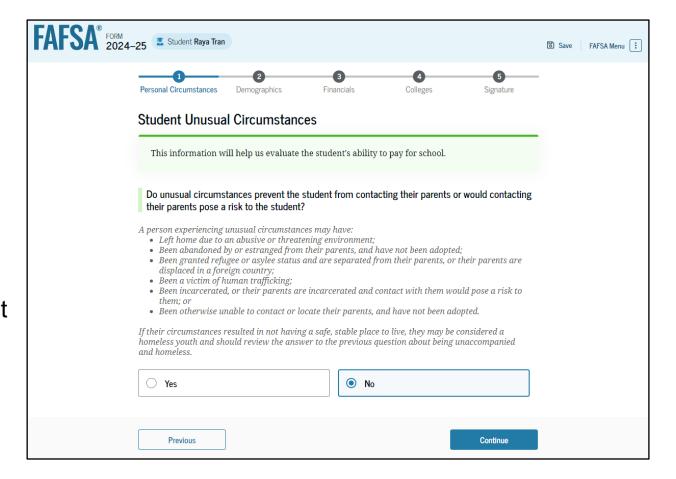
Unusual Circumstances

The student is asked if unusual circumstances prevent them from contacting their parent(s). Only answer this question if there is an **extreme extenuating circumstance** preventing contact with parent(s). If student answers yes, then they will be considered a provisionally independent student and will need to contact their college financial aid office ASAP for review. A provisional independent status is an incomplete FAFSA/ORSAA.

Unusual Circumstances & Special Circumstances

Unusual Circumstances	Special Circumstance
• A dependent student may indicate that they are unable to contact their parent(s) due to an unusual circumstance • This will allow student to submit FAFSA with a "provisional independent" status • FAA will determine whether student is eligible for dependency override or not	• A dependent student completes the FAFSA and indicates they have a special circumstance • FAFSA calculates a provisional SAI • Student/family provide documentation to FAA that could lead to a change in the data elements on the FAFSA (tax, income, etc.) • FAA will approve or deny request

FAA = Financial Aid Administrator at College Financial Aid Office
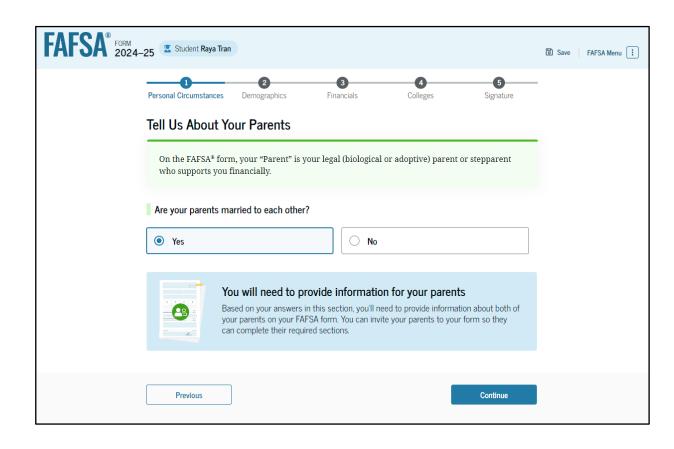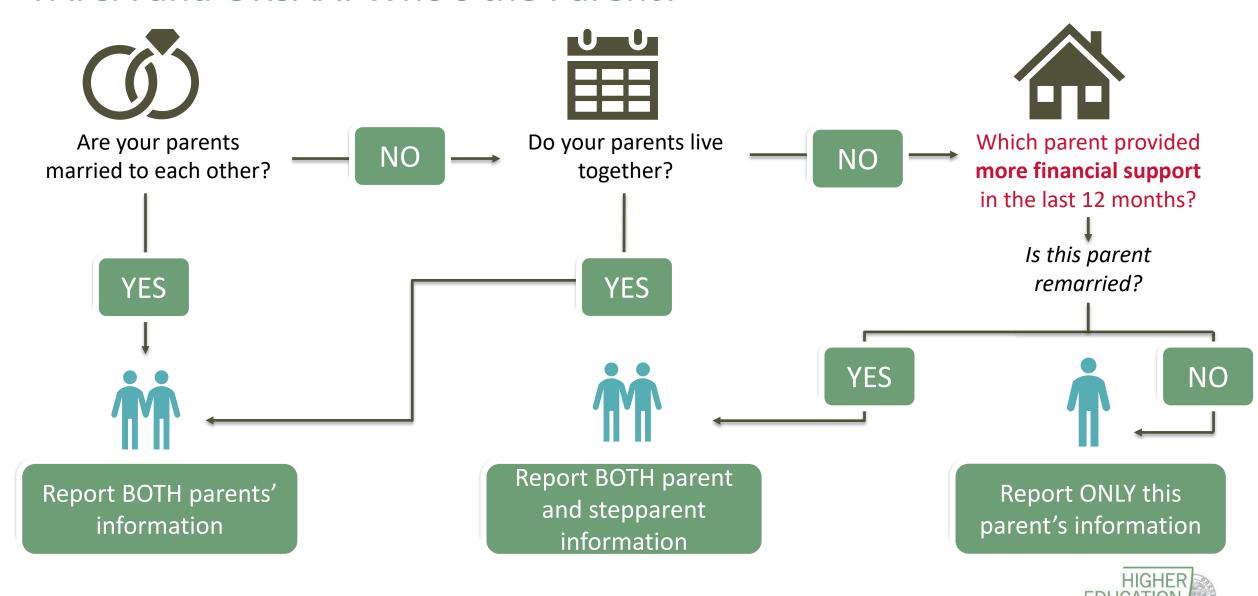
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Dependent Student: Tell Us About Your Parents

If the student is considered dependent, they are asked to provide information about their parents. The FAFSA® form considers their "Parent" to be their legal (biological or adoptive) parent. These questions are considered to be the Parent Wizard and walks the student through yes/no questions to determine who is their FAFSA parent.

FAFSA and ORSAA: Who's the Parent?

Are your parents married to each other?

→ NO → **Do your parents live together?**

→ NO → **Which parent provided more financial support in the last 12 months?**

↓ *Is this parent remarried?*

Are your parents married to each other? → YES → **Report BOTH parents' information**

Do your parents live together? → YES → **Report BOTH parent and stepparent information**

Is this parent remarried? → YES → **Report BOTH parent and stepparent information**

Is this parent remarried? → NO → **Report ONLY this parent's information**

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FAFSA and ORSAA: Not Financial Aid Parents

Unless they have legally adopted the student

Grandparents   Foster Parents   Legal Guardians   Older Siblings   Other Family   Widowed Stepparent
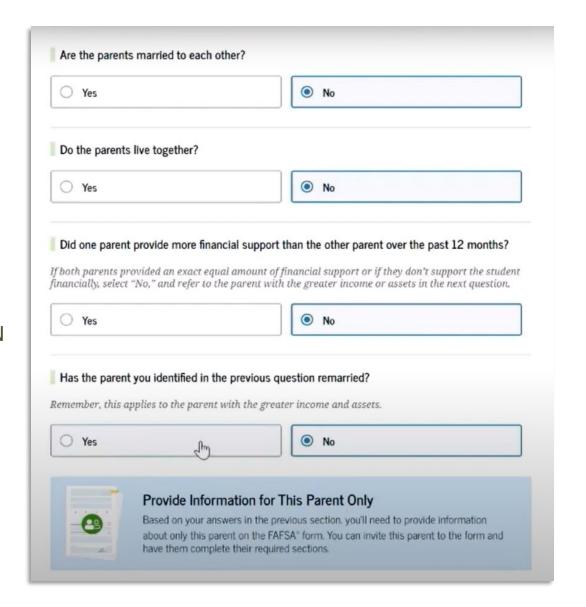
Parent Wizard Questions

- ARE YOUR PARENTS MARRIED TO EACH OTHER?

  - If yes, provide information about both parents

  - If no, next question

- DO THE PARENTS LIVE TOGETHER?

  - If yes, provide information about both parents

  - If no, next question

- DID ONE PARENT PROVIDE MORE FINANCIAL SUPPORT THAN THE OTHER OVER THE PAST 12 MONTHS?

  - If both parents provided an exact equal amount of financial support or if they don't support the student financially, select "No," and refer to the parent with the greater income or assets in the next question.

  - Yes or No, next question

- HAS THE PARENT YOU IDENTIFIED IN THE PREVIOUS QUESTION REMARRIED?

  - If yes, provide information for the parent and stepparent

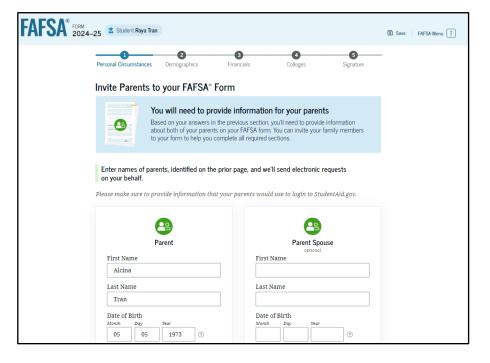 - If no, provide information about this parent only

Dependent Student Invites Parents to FAFSA® Form

The student is asked to enter personal information about their parents in order to send them an invite to their FAFSA® form.
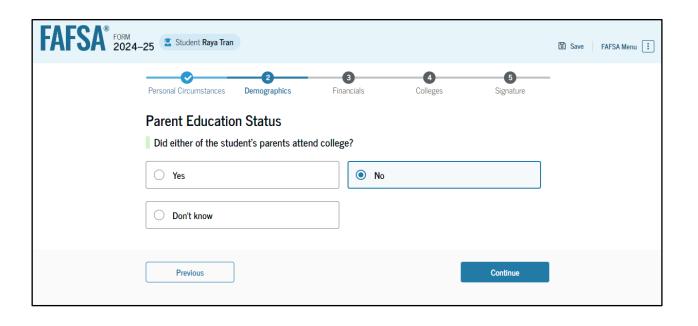
ORSAA TIP!

Dependent Student's Parent Education Status

The student is asked about their parents' education status.

The ORSAA asks this with a few additional options to describe parent education status.
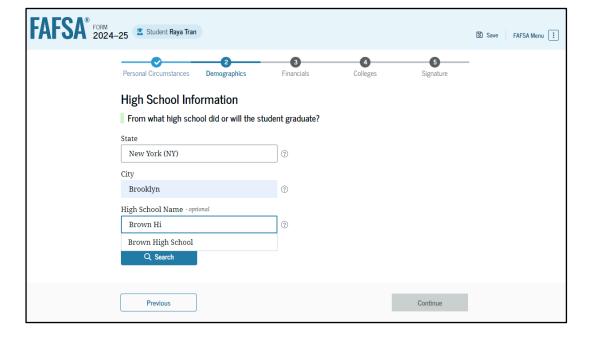

ORSAA TIP!

High School Information

The student is asked which high school they did or will graduate from. The student enters their high school's state and city. After selecting "Search," they select the correct high school from the search results. If possible, always select the high school instead of manually typing it.
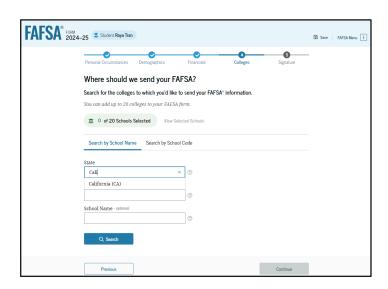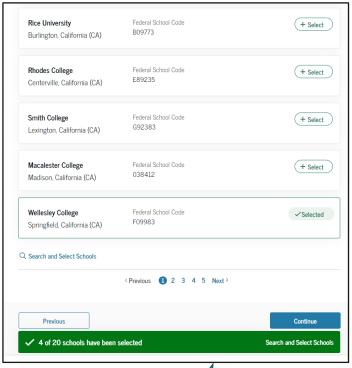
ORSAA TIP!

College Search

The student is asked to search for the colleges and/or career schools they would like to receive their FAFSA® information. The student searches for a school by entering a state, city, and/or school name. After selecting "Search," they select the correct school from the search results. Students can select to send their FAFSA/ORSAA information to a maximum of 20 schools.
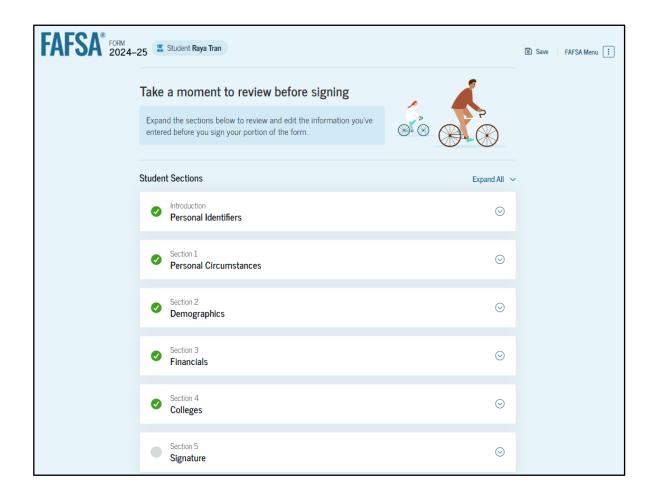

ORSAA TIP!

Student Review Page

The review page displays the responses that the student has provided in the FAFSA® form. The student can view all their responses by selecting "Expand All" or expand each section individually. To edit a response, the student can select the question's hyperlink and will be taken to the corresponding page. Additionally, since the student invited their parent into the form, they see the parent contributor section and the status of their parent's invite.
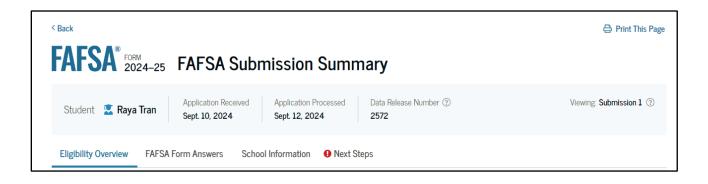
Signature

On this page, the student acknowledges the terms and conditions of the FAFSA® form and signs their section. After agreeing and signing, the student is able to submit their section of the FAFSA form. Since parent information has not been provided, the FAFSA form is not considered complete and can't be processed yet. The signature page looks identical for all contributors.
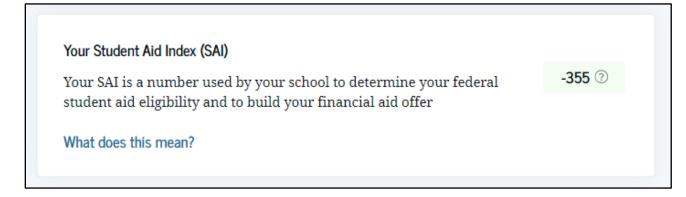
FAFSA Submission Summary Landing Page

The student receives a FAFSA Submission Summary for their processed FAFSA® form and any subsequent corrections that they submit. The FAFSA Submission Summary is broken into four tabs: Eligibility Overview, FAFSA Form Answers, School Information, and Next Steps. At the top, the student will see information about when their form was received and processed. They also have the option to print their FAFSA Submission Summary to keep for their records.

< Back

🖨 Print This Page

FAFSA® FORM 2024–25 **FAFSA Submission Summary**

| Student | 🎓 Raya Tran | Application Received Sept. 10, 2024 | Application Processed Sept. 12, 2024 | Data Release Number ⍰ 2572 | Viewing: **Submission 1** ⍰ |

Eligibility Overview   FAFSA Form Answers   School Information   ⊗ Next Steps

Your Student Aid Index (SAI)

Your SAI is a number used by your school to determine your federal student aid eligibility and to build your financial aid offer
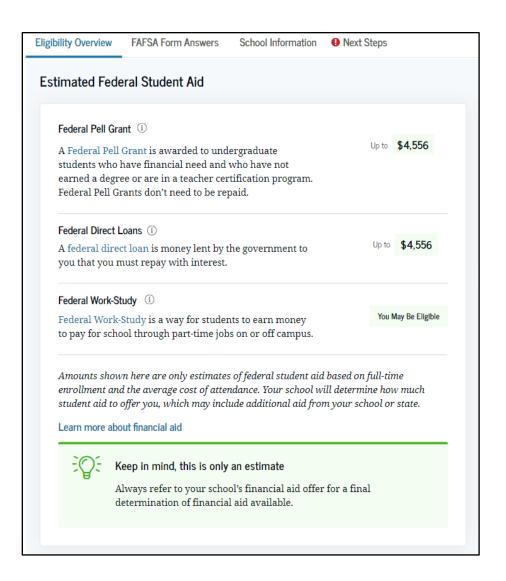
-355 ⍰

What does this mean?

FAFSA Eligibility Overview

On the Eligibility Overview tab, the student sees information about what federal student aid they may be eligible for, such as a Federal Pell Grant and Federal Direct Loans. They are also able to view the Student Aid Index. Any amounts of financial aid that display on this tab are estimates and are not guaranteed. Final determination of the student's financial aid eligibility is provided by their school's financial aid office.

Federal Student Aid: Issue Alerts

- FSA has created a resource page listing open issues and suggesting work arounds when available.

- Check this page periodically for updates and changes to processes that have no been working well, during this soft launch period.

- https://fsapartners.ed.gov/knowledge-center/topics/fafsa-simplification-information/2024-25-fafsa-issue-alerts

- Inflation Adjustment: https://www.npr.org/2024/01/23/1226406495/families-colleges-remain-limbo-education-department-promises-fix-fafsa-mistake

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Trusted Partners & Social Media

OSAC Oregon   OSAC Oregon   @OregonStudentAid   @OSAC

Questions?

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