



## ITT Technical Institute Oregon Campus Closure Update

Summarized below are updates to assist with moving forward with your education:

### Transfer of Credit to Other Schools

The HECC has been pro-actively working with several schools to identify transfer and completion options for ITT students. These schools include:

- Mt. Hood Community College
- Portland Community College
- Chemeketa Community College

Other public colleges and universities as well as private institutions that are part of the Oregon Alliance of Independent Colleges and Universities might be an option, should you wish to transfer to another school to complete your education. For more information regarding private independent colleges and universities contact:

Oregon Alliance of Independent Colleges and Universities  
16101 SW 72nd Avenue, Suite 100  
Portland, Oregon 97224  
Phone (503) 639-4541  
FAX (503) 639-4851

For information regarding public colleges and universities, please contact the respective institution.

For information regarding the transfer of Financial Aid to other institutions, please see **Federal Student Aid** below.

### Transcripts

A transcript will be necessary for the receiving school to make determinations with regard to transfer of credit. ITT Technical Institute has confirmed that in the event of a precipitous closure, the Oregon campuses are prepared to generate official transcripts and financial ledgers and provide them to all currently enrolled students.

Students can request a copy of official transcripts via ITT's Student Portal at <https://studentportal.itt-tech.edu>.

ITT Educational Services is also planning to transfer all permanent academic records to a third-party custodian. The contact information of this custodian will be made available at a later time. Please note that Credentials Inc. will not be housing or processing student records.

## **Federal Student Aid**

The United States Department of Education highly recommends that any student who is considering a transfer to another institution should go to the FAFSA website and ADD the school, or several schools, that they are considering. This will allow the current FAFSA information to be sent very quickly to the schools so that they can ascertain the student's eligibility. The student should also query NSLDS for their aid transcript.

They can access the FAFSA at <https://fafsa.ed.gov/>

The NSLDS student portal is <https://www.nsls.ed.gov>

## **Loan Discharge**

- Due to the circumstances of the school closure, you may be eligible for a student loan discharge. Below is the contact information and also the web page for your review if choose to explore this option.
  - <https://studentaid.ed.gov/repay-loans/forgiveness-cancellation>
  - Additionally, you can call 415-486-5677 for further questions/clarifications
  - You can also access your loan servicer via the National Student Loan Database System.

*Once you have processed your federal loan discharge and have received a determination, schools could use that information to support your efforts to request a private loan discharge.*

## **Surety Bond Information**

If you were enrolled at the ITT Technical Institute, Portland or Salem campus as of Tuesday, September 6, 2016, the date of the campus closure, you may be entitled to a tuition refund under the terms of a Surety Bond obtained by ITT Educational Services, Inc. in December 2015.

HECC cannot provide you with any legal advice regarding this matter, nor directly pursue action on your behalf. You may wish to consult an attorney to help you determine your eligibility for a tuition refund.

For information regarding the surety bond, please contact

### **Richard E. Towle**

Vice President - Surety Claims,

Chubb North American Financial Lines

15 Mountain View Road, Warren, New Jersey 07059, USA

908-903-3423

E: [rtowle@chubb.com](mailto:rtowle@chubb.com)

The bond number for ITT Technical Institute, Portland is K09320131 or for ITT Technical Institute, Salem is K09320143.

An initial notice to the above address should provide the bond number, student's full name, address, email address if available, phone number, date of course registration, proof of registration, course length (from when to when), amount of tuition paid, proof of tuition paid, source of tuition paid (Federal Loan, Private Loan, Cash, etc.), a statement that the student was enrolled and attending the

course at the time of school closure, whether a final grade was given and the amount of the claim. If any further information is needed, **Chubb North American Financial Lines** will work directly with the student/claimant.

### **Veterans Benefits**

- Contact the U.S. Department of Veterans Affairs for benefit information:
- VA student hotline: 888-GIBILL-1 (888-442-4551)
- GI Bill website: <http://www.benefits.va.gov/gibill/>
- eBenefits: [www.ebenefits.va.gov/ebenefits/](http://www.ebenefits.va.gov/ebenefits/)
- Calculate benefits and research approved programs by using VA's School Comparison Tool: <http://department-of-veterans-affairs.github.io/gi-bill-comparison-tool/>
- Contact a School Advisor or School Certifying Official (SCO) in the Veterans Office of the school you are interested in attending for information regarding programs and VA benefits.

### **Key Contacts in Oregon**

- Transcripts and General Questions
  - Anna Usselman (503) 947-5716 or Rebecca Fuller, (503) 947-5751
  - email: [info.PPS@state.or.us](mailto:info.PPS@state.or.us)
- Veterans Questions
  - Barbara R. Zeal, (503) 947-5727
- State Regulatory Questions
  - Helen Dunford, (503) 373-0014

The following information was provided to students from Robin Shapiro, Director of Regulatory Affairs at ITT Technical Institute in an email dated September 6, 2016:

Please be assured that we are committed to keeping you informed about the impact on you of the closure of your school.

To that end, below is some key information to answer, what we imagine are, some of your immediate questions:

#### **How do I see my grades at the end of this term?**

You may access your academic record via the Student Portal by clicking this [link](https://studentportal.itt-tech.edu) at <https://studentportal.itt-tech.edu>. Please use your student email and network password to login. We expect to have all grades for the July 2016 term updated by **Friday, October 21<sup>st</sup>**.

#### **How do I obtain my official transcript at the end of this term?**

You may request a copy of your official transcript via the Student Portal by clicking this [link](https://studentportal.itt-tech.edu) at <https://studentportal.itt-tech.edu>. Please use your student email and network password to login.

#### **Will my credits transfer to another institution?**

As always, the decision to accept transfer credits is up to the receiving institution. You may view a list of other schools that have entered into articulation agreements with the ITT Technical Institutes at [www.itt-tech.edu/articulation](http://www.itt-tech.edu/articulation). Additionally, we have compiled a list of schools in your area that offer similar programs of study, as well as some institutions offering similar programs online, which you may want to contact. See the following question for a list of schools.

**Are there any schools in my area with similar programs of study?**

Click [here](#) at <http://d31hzhk6di2h5.cloudfront.net/20160905/a9/65/c1/46/ab538c872ac4798c4970c1fb/List-of-Institutions.pdf> to download a list of schools in your area with programs of study similar to those offered by your school, as well as some institutions offering similar programs online.

**When is the last day ITT Tech campuses will be open?**

While ITT Tech campuses will be closing immediately, at this time we expect that you will be able to complete the July 2016 academic term online. Additionally, we will continue to provide resources to assist you in obtaining your transcript and other records. Please check the Student Portal by clicking this [link](#) at <https://studentportal.itt-tech.edu> for updated information from us about the issues covered in this notice and other important matters. In the near term, you may also email [StudentQuestions@itt-tech.edu](mailto:StudentQuestions@itt-tech.edu) with questions.

**In the future, after the Student Portal is no longer accessible, how do I obtain a copy of my records?**

Once the campuses close and the Student Portal is no longer accessible, you will be able to obtain your records and other key contact information at [www.itt-tech.edu](http://www.itt-tech.edu) and Credentials, Inc. at <http://www.credentialssolutions.net/links-for-students-alumni>. These sites will house links to request your transcript, education verification and other information.

**Will I have to repay my student loans?**

It may be possible for you to discharge your federal student loans and not have to repay them under certain circumstances. For more information about this, please click [here](#) <https://studentaid.ed.gov/sa/repay-loans/forgiveness-cancellation/closed-schoolat>

For additional information on student financial aid and other options available, please also see information provided by the U.S. Department of Education available by clicking [here](#) at <http://blog.ed.gov/2016/08/increased-oversight-of-itt-and-the-impact-on-students> and [here](#) at <https://studentaid.ed.gov/sa/about/announcements/itt>.

For additional information on GI Bill benefits, please contact the U.S. Department of Veterans Affairs Education Call Center at 1-888-442-4551 or visit the GI Bill website by clicking [here](#) at <http://www.benefits.va.gov/gibill/>.

Please know we are extremely disappointed to have to discontinue our operations after more than 50 years of serving students.

We want to thank all of the men and women that have diligently served you throughout your studies at IIT Technical Institute. We, and they, apologize for this unexpected disruption to your education and we sincerely wish you the best as you move forward.