



# Oregon

Kate Brown, Governor

**Higher Education Coordinating Commission**

Office of Private Postsecondary Education

225 Capitol St NE

Salem, OR 97301

## ITT Tech Updates

### **Nursing Program Teach Out:**

We are continuing to work with PCC on a possible teach-out. We are continuing to make progress with the institution, the federal government, and PCC's accreditor. To support PCC's planning efforts, the HECC is making a \$50,000 grant to the institution.

### **Loan Discharge for Nursing Students Seeking CNA Certification**

Please note that the Oregon Higher Education Coordinating does not have the jurisdiction to make any determinations with regard to Student Loan Discharge. However, we have received a number of inquiries from nursing students asking how applying to the Oregon State Board of Nursing for CNA licensure might impact eligibility for discharge of federal loans related to courses completed as part of the Associate of Applied Science in Nursing at ITT Technical Institute. In response to this question we would refer students to the [Loan Discharge Application: School Closure](#) which can be found by accessing this link:

<https://studentaid.ed.gov/sa/sites/default/files/closed-school-loan-discharge-form.pdf>

If you have any questions related to Loan Discharge Application, please call:

Federal Student Aid Information Center at 1-800-4-FED-AID.

### **Surety Bond Claims**

If you were enrolled at the ITT Technical Institute, Portland or Salem campus as of Tuesday, September 6, 2016, the date of the campus closure, you may be entitled to a tuition refund under the terms of a Surety Bond obtained by ITT Educational Services, Inc. in December 2015.

The bond number for ITT Technical Institute, Portland is K09320131 or for ITT Technical Institute, Salem is K09320143.

An initial notice to the below address should provide the bond number, student's full name, address, email address if available, phone number, date of course registration, proof of registration, course length (from when to when), amount of tuition paid, proof of tuition paid, source of tuition paid (Federal Loan, Private Loan, Cash, etc.), a statement that the student was enrolled and attending the course at the time of school closure, whether a final grade was given and the amount of the claim.

Westchester Fire Insurance Company ("WFIC" or "Chubb") has established a dedicated address, email and telephone number for any claims in connection with the ITT surety bond. If you have any questions regarding the surety bond or would like to make a claim, please use the contact information below:

The dedicated phone number:

- 844-822-9823

The email address:

- [ittclaims@chubb.com](mailto:ittclaims@chubb.com)

Any hard copy documents are to be sent to the below address:

- Chubb, 600 Independence Parkway, PO Box 2191, Chesapeake, VA 23327-4700

## Transcripts

**Parchment** has confirmed that as of last week, they are actively fulfilling transcript requests. Given the large backlog of orders, it will take several weeks to fulfill the initial “rush” of orders. After that **Parchment** expects requests to be processed in less than 48 hours. **Parchment also reports that** as of last week, they are actively fulfilling digital diploma, enrollment verification and degree verification requests. They are not yet taking or fulfilling print diploma requests, but are working to do so as soon as possible.

The request fee for electronic request and delivery during the remainder of 2016 is \$10. If a requestor chooses for their transcript to be printed and delivered by mail, there is an additional \$2.50 handling fee. We recommend requesters send electronically, both to save those costs and because it's the delivery method colleges prefer. If a requestor chooses overnight delivery or international destinations, the handling fee will be higher based on what they have chosen.

To order an ITT Tech transcript through Parchment, follow this three-step process:

- Log in or create an account on Parchment's unique ITT Tech ordering page:  
<http://www.parchment.com/itt/>
- Select the destination that you want to send your transcript to
- Confirm order details and enter payment

Once you place an order through Parchment, you will have access to real-time order tracking and online web support