



Oregon Volunteers: Oregon Commission for Voluntary Action and Service

COMMISSION MEETING AGENDA

January 24th, 10:30am – 2:30pm

HECC PSB H301

255 Capitol Street NE, Third Floor, Salem, OR 97310

To listen, call: 888-808-6929, Access Code: 2135630

Persons wishing to testify during the public comment period should sign up at the meeting. Times approximate and order of agenda items may vary.

10:30	1.0	Call to Order & Welcome	D. Schubert
10:40	2.0	Commission Business	D. Schubert
	2.1	Public Comment	
	2.2	Agenda Review	
	2.3	Commission Member Announcements	
	2.4	Membership Updates	
	2.5	Director Reports	
	2.6	Consent Agenda Items:	
		• November Minutes	
11:10	3.0	Programming Development	C. Bauer
	3.1	Presentation: Service Year & Disaster Corps Concepts	
11:30	4.0	Legislative Planning	J. Todd
	4.1	Legislative Updates	K. Humelbaugh
	4.2	ORS Revision Workgroup Update	C. Bauer
	4.3	Outreach Plan	
12:00		<i>working lunch</i>	
1:15	5.0	Commission Business II	D. Schubert
	5.1	<i>(continued)</i>	
2:00	6.0	Commission ROI Update	J. Todd
	6.1	Guest: Jessamyn Luiz	
2:20	7.0	Upcoming Dates & Meetings	D. Schubert
2:30	8.0	Adjourn	D. Schubert

Members:

- DERENDA SCHUBERT, PhD
Co-Chair
- JOSH TODD
Co-Chair
- SIERRA BARNES
- PABLO BRITO
- ROSS CORNELIUS
- SHENIKA CUMBERBATCH
- JORGE CRUZ
- HEIDI EDWARDS
- MICHAEL FIELDMAN
- TODD JONES
- ADELE McAFEE
- JAYESH PALSHIKAR
- NATHAN RIX
- COURTNEY SNEAD
- ELIAS VILLEGAS
- KELLY WESSELS

Ex-Officio:

GEOFFREY HICKOX

Staff:

- CARIE BAUER
Director, Oregon Volunteers
- STEPHANIE SOLOMON,
Program Officer, Oregon Volunteers

SYDNEY KING
Office Specialist, Office of Workforce Investments

Technical Advisor:

- KAREN HUMELBAUGH
Director, Office of Workforce Investments

All meetings of the Oregon Volunteers - Oregon Commission for Voluntary Action and Service are open to the public and will conform to Oregon public meetings laws. A request for an interpreter for the hearing impaired or for accommodations for people with disabilities should be made to Sydney King at (503) 934-3475 or by email at Sydney.G.KING@oregon.gov. Requests for accommodation should be made at least 72 hours in advance. Staff respectfully requests that you submit 25 collated copies of written materials at the time of your testimony. Persons making presentations including the use of video, DVD, PowerPoint or overhead projection equipment are asked to contact OV staff 24 hours prior to the meeting.



Oregon Commission for Voluntary Action and Service

DRAFT

November 15, 2019

11:00am – 3:00pm

Beaverton Bridge Meadows

5995 SW Menlo Dr., Beaverton, OR 97005

To listen, call: 888-808-6929 Access Code 2135630

Members:

DERENDA SCHUBERT, PhD
Co-Chair

JOSH TODD
Co-Chair

PABLO BRITO

ROSS CORNELIUS

JORGE CRUZ

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ELIAS VILLEGAS

KELLY WESSELS

Non-voting members:

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Commission Staff:

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Director

STEPHANIE SOLOMON
Program Officer

SYDNEY KING
Office Specialist

Technical Advisors:

KAREN HUMELBAUGH
Director, Office of Workforce Investments

KURT TACKMAN
Deputy Director, Office of Workforce Investments

MEETING MINUTES

Members Present: Derenda Schubert (co-chair), Josh Todd (co-chair), Jorge Cruz, Michael Fieldman (phone), Heidi Edwards, Geoffrey Hickox (phone), Jayesh Palshikar, Nathan Rix, Elias Villegas

Members Absent: Pablo Brito, Ross Cornelius, Adele McAfee, Courtney Snead, Kelly Wessels

Technical Advisors and Staff Present: Carie Bauer, Karen Humelbaugh, Sydney King, Stephanie Solomon

1.0 Call to Order & Welcome

1.1 Meeting called to order at 11:06am by Co-chair Derenda Schubert

1.2 Oregon Volunteers welcomes Nathan Rix, newest member. Nathan works in state government. He highlighted how important it is to tie Oregon Volunteers with state government and prepare for the upcoming wave of retirement.

2.0 Commission Business I

2.1 Public Comment: none.

2.2 Director Carie Bauer requested to add an update to the Commission ROI project to the round table discussion. Co-chair Schubert must leave the meeting early at 2:30.

2.3 New members Sierra Barnes, Shenika Cumberbatch and Todd Jones will be appointed next week. Barnes and Jones were in attendance. 1 appointee application was retracted due to new information from VISTA regarding currently serving members and conflict of interest. Cord Bueker resigned on November 1st. There are two unfilled roles on the Oregon Volunteers Commission. One being the Department of Education designee, the other the

Oregon Commission for Voluntary Action and Service

November 15, 2019 MINUTES (continued)

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*Deputy Director, Office of
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business leadership seat. Oregon Volunteers is also seeking tribal representation on the Commission.

2.4 State Office:

- CNCS Representative, Geoffrey Hickox reported the upcoming 2020 fiscal year will be focusing on engaging 55 years+ Americans in **volunteer service. Theresa O'Halloran has retired from the CNCS Office** after 33 years of service.

Oregon Volunteers:

- Director of Oregon Volunteers, Carie Bauer, reported that Barbara Zeal has resigned from her role with Oregon Volunteers. Stephanie Solomon continues to operate as interim Program Officer. Director of the Office of Workforce Investments, in which Oregon Volunteers **is housed, continues to work with the agency's human resources** department to finalize the two program officer positions.
- The Commission Operation Grants (CSG & CIF) are in the final stage of review with ongoing rounds of clarifications occurring this week. **A year's worth of Training and Technical Assistance funds were** given to OV (and all Commissions) to spend in 6 months. OV is struggling to spend it without the staff to implement the funded activities. Director Bauer is planning to request carryover to utilize the funds in the next year.
- Deadlines for Fiscal Year 2020 Continuing Resolution lapses on November 21st. Suggestions around pushing the deadline to February have been discussed. These discussions increase the likelihood of **maintaining Fiscal Year's 2019 budget, \$50 million below projected** budget.
- AmeriCorps Associates appear to no longer be supported by CNCS. Massachusetts Commonwealth Corps is an example of a Commission-developed service year opportunity that has additional flexibility by using state dollars to provide a program that supports members with a living stipend, health insurance and end of year payment. Director Bauer will follow-up and meet with MA CC for additional information and possible MA CC presentation to the Commission board.
- With wildfires becoming more prominent, the disaster response that Oregon Volunteers can provide becomes more pertinent. The Federal, State and local government has been called on to help from the Governor's Council. Oregon Volunteers has programs that do these things, and can look at gaining funding in that way.
- ROI Project: Director Bauer has received the Impact Framework for the project and is seeking Commission board input on the measurements and data collection.

Oregon Commission for Voluntary Action and Service

November 15, 2019 MINUTES (continued)

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2.5 Consent Agenda Items:

- Board Policy Update
- October Minutes
- State Service Plan (Final)
- Elections Slate

Co-chair Josh Todd motioned to approve the consent agenda, Jayesh seconded, so moved.

3.0 ORS Discussion & Legislative Planning

3.1 Guest Kyle Thomas, Director of Legislative Policy & Affairs, of the Higher Education Coordinating Commission (HECC), presented to Oregon Volunteers. He went over **HECC's strategy in looking forward to 2021**. Short session is usually focused on budgeting fixes, long session typically focuses more on policy making. There is a legislative schedule that will be sent to Commissioners after the meeting. Kyle called on the Commission to think about how they want to be introduced to legislators. Discussion surrounded what the Commission is encouraged to take action on. In terms of updating the ORS, the Commission has to decide if they want a stand-alone bill or to be included in something like the Omnibus Bill.

Karen Humelbaugh, Director of the Office of Workforce Investments (OWI), mentioned that Senator Baerschinger and Senator Golden are both supportive of Wildfire Prevention and Recovery. This could be a natural fit. She also spoke to the two program officer positions within OWI, 1 will be internal, and 1 will be open to external and competitive.

4.0 Commission Business II

4.1 Program updates included a report out of the various grants Oregon Volunteers offers, 7 formula and 2 competitive.

4.2 Oregon Volunteers has dedicated funds to engage ASC Staff and/or a consultant to assist OV in making initial changes to the grant-making revision process in order to assure OV is utilizing best practices and positioning itself to grow its AmeriCorps portfolio. Discussion surrounded a potential third-party facilitator.

4.3 CNCS has received feedback from Commissions regarding the role of ex-officio being filled by a CNCS supervisory position. ASC will continue to solicit feedback from Commissions. Discussion ensued.

5.0 AmeriCorps*State Round Table

5.1 While the Commission meeting was going on, so was a 2 day training for program directors. The meetings integrated and began a round table discussion. First, going around the room and introducing the various programs and what they do, what they need from the Commission, and then

Oregon Commission for Voluntary Action and Service

November 15, 2019 MINUTES (continued)

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the Commissioners, and what role they fill. Some topics of discussion included:

- Recruitment issues - how to increase and sustain recruits; connection with housing access issues.
- Various media and how it can be used to help spread the AmeriCorps message.
- Diversity, equity and inclusion (DEI) issues, including issue that the FBI checks do not allow for Tribal Identification to be considered a Primary ID, resulting in the need for members to acquire additional ID.
- AmeriCorps as an option for veterans and large portion of people are considering AmeriCorps for their sunset careers and for veterans and sunset careers.
- Adjusting the Education Award to make it more enticing to a wide variety of people.
- Possibility of programs or partners to become Fieldprint sites, to increase access for members and reduce travel issues.
- OHP Templates for advocating for member eligibility

Action Item: Program Directors to send OV any templates that could be included in program manual or shared amongst program directors. OV to look into Fieldprint sites. OV and Commissions to continue to discuss and research solutions to housing issues.

6.0 Upcoming Dates & Meetings

6.1 Commission Meeting Dates:

- 1/3/2020
- 2/21/2020
- 5/8/2020
- 6/26-27/2020 (retreat)
- 10/9/2020

Executive Committee Meetings:

- 4/23/2020
- 8/20/2020
- 12/17/2020

7.0 Adjourn

7.1 Adjourned at 3:06pm.

CNCS FY20 APPROPRIATIONS UPDATE

In December, the House and Senate leadership reached an agreement on the FY20 Labor, Health and Human Services, Education and Related Agencies Appropriations bill (Labor/HHS bill), which provides appropriations for the Corporation for National and Community Service. On Dec. 20, President Trump signed the bill into law.

The bill included a \$21.4 million increase to programs and the Trust. The specific breakdown by line item is as follows:

- AmeriCorps State & National: \$428.5 Million (increase of \$3.5M)
- AmeriCorps VISTA: \$93.3 Million (increase of \$1M)
- AmeriCorps NCCC: \$32.5 Million (increase of \$500K)
- Senior Corps FGP: \$118.8 Million (increase of \$7.9M)
- Senior Corps SCP: \$50.8 Million (increase of \$4M)
- Senior Corps RSVP: \$51.35 Million (increase of \$1M)
- Volunteer Generation Fund: \$6.4 Million (increase of \$1M)
- Days of Service: \$3.2 Million (increase of \$1M for 9/11 Day)
- National Service Trust: \$208.34 Million (increase of \$1.5M)
- Salaries & Expenses: \$83.737 Million (level)

PROPOSED RULEMAKING- NATIONAL SERVICE CRIMINAL HISTORY CHECKS

On Jan. 8, CNCS published a Notice of Proposed Rulemaking regarding National Service Criminal History Checks (NSCHC) for public comment in the Federal Register. The intent is to streamline and update the rule to reduce noncompliance and ensure the safety of those who serve and are served by our programs.

Our programs' historical rates of compliance with the requirements of NSCHC have been a focus of lawmakers and CNCS's Inspector General. Over the last year, CNCS pursued a number of initiatives to support improved grantee compliance with our programs' NSCHC requirements and ensure the safety of those who participate in national service programs.

These initiatives include providing CNCS grantees with access to a national vendor to conduct streamlined and compliant NSCHC checks. A preliminary analysis found use of the vendor resolved 88 percent of NSCHC-related improper payments. These results were encouraging and a testament to CNCS and grant recipients' efforts to significantly impact the NSCHC compliance rate.

To further streamline the NSCHC process for CNCS grantees, sponsors, and partners, the new proposed rule includes the following elements:

- Making CNCS-approved vendor use mandatory.
- Eliminating the NSCHC requirements for:
 - AmeriCorps State and National Planning Grants and Nonprofit Capacity Building Grants.
 - Staff on fixed-amount grants.
 - Those who are under age 18 on their first day of service.
- Requiring a three-part check for everyone (no more two-part checks).
- Requiring all checks to be complete before work or service begins.
- For those who are working or serving at the time the rule is effective, it provides 180 days to comply with the rule by obtaining a check through the vendors.

After publication, the public has 60 days to comment on the proposed rule on [regulations.gov](https://www.regulations.gov). After this comment period, CNCS is required to respond to substantive comments presented and consider feedback before publishing a final rule.

We want to emphasize the intent of this rule is to ensure the safety of those who serve in and are served by our programs, as well as to create a streamlined and clear process of what meets the requirements of the NSCHC process. CNCS welcomes grantees, partners, and other interested parties to provide feedback on the impact this proposed rule would have on their organization and suggest modifications that would assist in reducing noncompliance.

Please share your feedback using the formal comment process on [regulations.gov](https://www.regulations.gov). We look forward to your insights on this important topic.

RAISING THE AWARENESS OF NATIONAL SERVICE- BRANDPIE

CNCS has kicked off an exciting effort to raise awareness of national service programs and the important work being done. Many of you participated in a research study last year that helped us understand the public perception of national service programs. The research shows what many of you have been telling us: we have a great story to tell but we need to do a better job of telling it.

Based on these findings, CNCS has engaged the firm Brandpie to help us develop the tools we need to better communicate national service opportunities to you, members and potential partners. Brandpie is an expert in helping organizations define their messaging and achieve their full potential.

This month, we are kicking off the Discovery Phase. Brandpie has an innovative collaboration technology called ThinkTank which they will use to collect information about our brands and programs, capture opinions, and evaluate ideas. This technology is used to run virtual focus groups with people from different functional areas, geographies, and career roles.

The goal is to release and begin the implementation of new brand architecture, visual identity and messaging in July 2020. [You can review the project timeline and see the detailed phases here.](#)

Docket Item:

Programming Development Concepts

Summary:

This agenda item presents potential programming concepts for Oregon Volunteers to explore to address expansion of service in underserved areas of Oregon and the role of Oregon Volunteers in disaster response.

Docket Material:

Concept Papers

Massachusetts Commonwealth Corps PowerPoint

Staff Recommendation:

This is an informational item.

Strategic Plan Goals:

1

- Strengthen Oregon's AmeriCorps Programs

2

- Strengthen Oregon Volunteers: Commission for Voluntary Action & Service

Concept: Service Year

This is a concept in development to explore the creation of a Commission Corps to address service gaps in Oregon. A state-funded service program, the Commission Corps Service Year model could utilize the proven model of AmeriCorps*State, but with funding flexibility that allows increased access to underserved communities and members to utilize a Service Year as a tool to address community needs, and provide additional career and life-skill pathways.

The Commission Corps' mission could be to engage Oregon residents of all ages and backgrounds in direct service to strengthen communities, address critical needs, and increase volunteerism. The Corps would provide opportunities for skill building and leadership development, and encourage and enhance a lifelong civic vocation for Corps members. Corps members would provide direct service, build capacity, and recruit, organize and mobilize additional volunteers, thus building a grassroots movement of volunteers dedicated to service. Focus areas of the Corps would complement CNCS' focus areas, and expand into state-specific needs, such as Governor priorities, Disaster Response, Veteran's Services and Housing and Homelessness.

Issues and Solutions:

Recruitment	Flexible opportunities results in greater diversity of members in age, gender, ethnicity and socio-economic backgrounds. PT / HT service years.
Housing	Resident only: existing resources to support successful service year
Rural and remote communities too distant to serve as intermediary to a subgrantee	Commission grantee; team assignments to reduce isolation
Unable to use Education Award	Smaller award with no usage criteria
Nontraditional members	Flexible service year schedules. PT/ HT service years.
Smaller nonprofits unable to run a full program	Commission-placed teams of 2-4; State Funds pay main costs (living stipend and end-of-year award. Grantee pays Corps Network health insurance access.
Citizenship	Flexibility in criteria for selection
Limited Focus Areas	Broader focus areas determined annually

Possible Funding Need: \$1.1 million / Biennium

30 members serving additional 15 agencies/counties

(1) Staff Salary/Benefits:	\$95,000
(2) Living Allowances: (\$13,500)	\$405,000
(3) End-of-year Award: (\$2500/\$1250)	\$75,000
	\$575,000

Concept: Disaster Response

When disaster strikes a community, specific emergency management and nonprofit organizations automatically respond according to a pre-established plan. Each of these designated organizations has a specific role to play in ensuring an effective response to and recovery from the disaster's devastation.

Yet one element within the present system continues to pose a challenge: spontaneous, unaffiliated volunteers. Spontaneous, unaffiliated volunteers – our neighbors and ordinary citizens – often arrive on-site at a disaster ready to help. Since they are not associated with any part of the existing emergency management response system, their offers of help are often underutilized and even problematic to professional responders. The paradox is clear: people's willingness to volunteer versus the system's capacity to utilize them effectively.

In addition to community members rising up to the challenge, AmeriCorps members are natural partners in responding to the needs of the communities. CNCS, the federal funder for AmeriCorps, has a vast wealth of knowledge and experience in disaster response and supports and prioritizes AmeriCorps*state members' training and capacity for local relief. AmeriCorps members are able to be redirected from their placement site to serve their hours when needed. Members also have experience in volunteer management and project coordination. In combination, Oregon has many valuable resources and partners when the assistance is needed. Preparation is vital to ensuring there is a system in place to coordinate these efforts.

Oregon Volunteers is a secondary responding agency within the disaster response protocols for the Office of Emergency Management. In coordination with the statewide VOAD and local COADS, Oregon Volunteers is responsible for management, communication and coordination of volunteer and service activities.

Commission's Disaster Program Goal:

Increase community capacity to effectively harness the power of volunteers and National Service members during the response, relief and recovery phases of a disaster operation.

Oregon Volunteers Function:

- Coordinate with Oregon Office of Emergency Management (OEM) and Oregon Volunteer Organizations Active in Disaster (ORVOAD) and local emergency management agencies to meet volunteer and donation needs.
- Operate the Oregon Volunteer and Donation Management portal.
- Provide staffing during activation.
- Collect data on voluntary agency activities for statewide reporting and dissemination.
- Provide guidance and training to local emergency management agencies, AmeriCorps programs and nonprofit organizations to enhance local capacity for managing donations and volunteers in disasters.
- Approve AmeriCorps disaster response plan as part of funding application for AmeriCorps*State funding.
- Disaster Deployment Agreement: Redirect and/or deploy AmeriCorps members to setup or assist Volunteer Reception Centers (VRCs) as necessary.

Models: Preparedness & Response

- Volunteer Disaster Corps (Ex. *California Volunteers*)
 - Trained Volunteers

- Field Leadership by COAD/VOAD
- Funding: Commission Grants (CNCS Volunteer Generation Fund grants)
- AmeriCorps Disaster Corps: Fixed Grant Program (Ex. *Texas / OneStar Foundation*)
 - Funding Priority: Priority will be given to programs focused in conservation education, fire mitigation, trail clearing, natural systems protection, and wildfire prevention.
 - AmeriCorps*State Program
 - Teams of 20-40 AmeriCorps Members
 - Members receive specialized disaster training; building future workforce
 - Funding: CNCS, Public/Private Match
- AmeriCorps Disaster Corps: Multi-Program (Ex. *Iowa Commission on Volunteer Service*)
 - Programs are required to submit a disaster response plan as a part of the funding application for AmeriCorps*State funding.
 - All grantees' are required to provide disaster related training for their members during the program year.
 - Model 1.a: During a disaster, members are redirected to provide supportive VRC services, in coordination with the ORVOAD, in affected areas within their service area.
 - Model 2.a: Each program identifies 1-2 members who receive additional specialized training. These members are part of a Disaster Corps team that is deployed during a disaster, as needed.
 - Funding: CNCS, Public/Private Match

Partners:

- Oregon Office of Emergency Management (OEM)
- Oregon Voluntary Organizations Active in Disaster (ORVOAD)
- Federal Emergency Management Agency Region X
- Corporation for National and Community (CNCS) Service Regional Office

Trainings:

- National Incident Management System (NIMS)
- Volunteer Reception Center (VRC)
- Incident Command System (ICS)
- First-Aid Training
- Portal Administration

Values and Benefits

- *Trust:* Disaster Corps National Service members have passed state and FBI background checks as a term of service.
- *Knowledge:* Disaster corps volunteers and members are trained in the Incident Command System and the National Incident Management System. This in-depth training ensures that Disaster Corps volunteers and members are knowledgeable about emergency management systems and principles.
- *Preparedness:* Disaster Corps volunteers and members receive training for Disaster Corps classifications and types as applicable, in addition to emergency management training and classification-specific training.
- *Rapid Response:* Ready-to-deploy teams are assembled from National Service members and programs, and/or community volunteers, already in the state that can provide more expedient support to communities affected by disaster that are available with and without a Federal Declaration of Disaster.

Docket Item:

Oregon Revised Statutes Revision Project.

Summary:

During facilitated activities at the Oregon Commission Retreat, Commission members explored the relationship between our funding and our activities, leading to a discussion of the many detailed and fiscally-unsupported volunteerism and civic engagement activities written into Oregon statute for Oregon Volunteers to implement. Commission is interested in discussing revisions, high-level goals and other related changes to bring the statutes more into alignment of the Commission's purpose, goals and relationships within state structures.

Changes for Review:

- Added Commission roles and rules
- Added federal duties as State Commission
- Summarized/condensed volunteer-related activities

Recommendation:

Delay name change inclusion in ORS until completion of subgrantee survey.

Timeline:

Final version due by April 2020 for 2021 Legislative Session.

Docket Material:

OV ORS Document.

Staff Recommendation:

Discuss changes and make recommendations for additional revision or approval. Approve survey.

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least 16, but not more than 25, years of age who is a participant or supervisor in a national service (campus-based or service learning) program.

(i) A representative of a national service program described in 42 U.S.C. 12572(a).

(j) ~~A representative of the volunteer sector.~~ A representative of the volunteer sector.

(34) In addition to appointing members under subsection (2) of this section, the Governor may appoint as members individuals from the following groups:

(a) Educators, ~~including representatives from institutions of higher education and local education agencies.~~

(b) Experts in the delivery of human, educational, environmental or public safety services to communities and individuals.

(c) Members ~~or Representatives~~ of Native American tribes.

(d) ~~At-risk youths who are out of school.~~ Out-of-school or at-risk youth.

(e) Entities that receive assistance under the Domestic Volunteer Service Act of 1973 (42 U.S.C. 4950 et seq.).

(45) In making appointments of members described in subsections (2) and (3) of this section, the Governor shall ensure that:

(a) No more than 50 percent of the appointed members are from the same political party; and

(b) No more than 25 percent of the appointed members are state employees. [2001 c.848 §3; 2005 c.29 §2; 2011 c.731 §24; 2012 c.97 §6; 2017 c.630 §10; 2017 c.725 §10]

(6) ~~To the extent practicable, the Governor shall ensure that the membership for the Commission is diverse with respect to race, ethnicity, age, gender, and disability characteristics.~~

458.560 Commission officers; meetings. (1) ~~The Oregon Volunteers~~

~~Commission~~ shall select a ~~commission~~ member as chairperson and another as vice chairperson, for terms, and with duties and powers necessary for the performance of the functions of those offices, as the ~~commission~~ determines.

(2) ~~The chairperson is elected by the voting members of a State Commission.~~ To be eligible to serve as chairperson, an individual must be an appointed, voting member of a State ~~Commission~~

(23) A majority of the members of the ~~commission~~ constitutes a quorum for the transaction of business.

(34) The ~~commission~~ shall meet at least once every three months at a place, day and hour determined by the ~~commission~~. The ~~commission~~ shall meet at other times and places specified by the call of the chairperson or of a majority of the members of the ~~commission~~. [2001 c.848 §4; 2005 c.29 §3]

458.565 Advisory and technical committees. (1) ~~The Oregon Volunteers Commission for Voluntary Action and Service~~

may establish advisory and technical committees as the ~~commission~~ considers necessary to aid and advise the ~~commission~~ in the performance of ~~commission~~ functions. These committees may be continuing or temporary committees. The ~~commission~~ shall determine the representation, membership, terms and organization of the committees and shall appoint the committee members.

(2) Members of the committees are not entitled to compensation, but at the discretion of the ~~commission~~ may be reimbursed, from moneys available to the ~~commission~~, for actual and necessary travel and other expenses incurred by them in the performance of their official duties, as provided in ORS 292.495. [2001 c.848 §7; 2005 c.29 §5]

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~~Note: See note under 458.555.~~

~~458.568 Commission Commission duties. The Oregon Volunteers Commission Commission for Voluntary Action and Service shall:~~

~~— (1) Develop programs and provide oversight and administration of programs granted to this state by the Corporation for National and Community Service under the National and Community Service Trust Act of 1993, as amended, (P.L. 103-82).~~

~~— (2) Prepare state applications to the Corporation for National and Community Service for financial assistance for state-based service programs.~~

~~(3) Develop a three-year, comprehensive national and community service plan and establishment of State priorities. (3) Develop a statewide plan that is designed to meet or exceed the Oregon benchmark on volunteerism.~~

~~— (4) Develop projects, training methods, curriculum materials and other materials and activities related to state service programs that receive assistance directly from the Corporation for National and Community Service.~~

~~(5) Coordinate national service and volunteer role in statewide activities for disaster preparedness, response and relief activities, including administration, training methods and curriculum materials.~~

~~(6) Promote citizen engagement in volunteerism and service to strengthen communities in Oregon by:~~

~~(a) Evaluating the status of volunteerism and service in the public, private and nonprofit sectors of this state;~~

~~(b) Assisting efforts to inform young Oregonians about opportunities for involvement in the public, private and nonprofit sectors, through service and volunteerism;~~

~~(c) Promoting the value of service learning as an educational strategy in the kindergarten through higher educational systems;~~

~~(d) Promoting the concept and practice of business and corporate volunteering, with emphasis on communities where business and corporate volunteering initiatives are less developed.~~

~~(e) Promoting best practices of volunteer management, including screening and background check processes;~~

~~(f) Promoting a statewide volunteer recognition plan open to all sectors; and~~

~~(g) Assisting efforts by Oregon communities to encourage citizen involvement in volunteerism and service.~~

~~(h) Promoting and supporting the concept of participation and volunteerism by all citizens as an effective means to address community needs and achieve a collective commitment to lifelong community service~~

~~(i) Recognizing individual members of service and volunteer organizations as a means to honor and celebrate their impact in Oregon communities.~~

~~(j) Recognizing National Volunteer Week and AmeriCorps Week as a time for encouraging citizens to participate in community service projects.~~

~~(510) To engage citizens in service and to strengthen communities, create statewide access for all Oregon citizens to a variety of volunteer opportunities by:~~

~~(a) Evaluating the status of volunteerism in the public, private and nonprofit sectors of this state;~~

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Commented [BCE13]: In 2017, we removed the OR Benchmarks Plan requirement, because that initiative is no longer existing. However, we did not replace with the language for the required State Service Plan.

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Commented [BCE15]: New language.

Commented [BCE16]: This is all new and/or streamlined version of the longer volunteerism-related duties within the ORS (see strikethrough sections). Measurable goals aligned with expected capacity for OV.

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- ~~—(b) Examining methods to strengthen the capacity of volunteer organizations to support citizen involvement; and~~
- ~~—(c) Educating all citizens about the importance of citizen involvement and voluntary action.~~
- ~~—(6) Encourage youth and young adults to engage in their communities through voluntary action by:~~
 - ~~—(a) Assisting efforts to inform young Oregonians about opportunities for involvement in the public, private and nonprofit sectors;~~
 - ~~—(b) Promoting the value of service learning as an educational strategy in the kindergarten through higher educational systems; and~~
 - (c) Collaborating with groups to advocate for youth voice in the public, private and nonprofit governing structures.

~~(71) Promote recognition of volunteerism and service into the daily operation of public, private and nonprofit sectors throughout the state by:~~

- ~~—(a) Promoting a statewide volunteer recognition plan open to all sectors; and~~
- ~~(b) Assisting efforts by Oregon communities to encourage citizen involvement in volunteerism.~~

~~(812) Biennially submit a report to the Governor and the Legislative Assembly as provided under ORS 192.230 to 192.245:~~

- (a) Detailing ~~commission~~Commission activities during the preceding two-year period;
- (b) Reviewing and summarizing, to the extent the ~~commission~~Commission deems relevant, the content of reports accepted by the ~~commission~~Commission on behalf of the Governor;
- (c) Assessing the state of ~~national service~~national service in Oregon; and
- (d) Containing specific recommendations for any additional legislation the ~~commission~~Commission deems necessary to carry out the purpose of the Oregon Volunteer and Community Service Act or to improve the effectiveness or efficiency of the ~~commission~~Commission. [2001 c.848 §2; 2005 c.29 §6; 2007 c.6 §3; 2012 c.97 §7; 2017 c.630 §11]

458.570 Additional duties. (1) ~~The Oregon Volunteers Commission~~Commission for Voluntary Action and Service shall act in all respects as the successor to the Oregon ~~Commission~~Commission for National and Community Service formed in response to the National and Community Service Trust Act of 1993.

(2) ~~The Oregon Volunteers Commission~~Commission for Voluntary Action and Service shall act at all times in compliance with the requirements imposed upon a state ~~commission~~Commission by the National and Community Service Trust Act of 1993 in effect on January 1, 2006. [2001 c.848 §9; 2005 c.29 §7]

458.573 Rules establishing standards and guidelines. In accordance with applicable provisions in ORS chapter 183, the Higher Education Coordinating ~~Commission~~Commission, in consultation with ~~the Oregon Volunteers Commission~~Commission for Voluntary Action and Service, may adopt rules:

- (1) Establishing standards and guidelines for applications for grants; and
- (2) Establishing standards and requirements for administration of programs funded by grants. [2001 c.848 §6; 2005 c.29 §8]

458.575 Solicitation of moneys by ~~commission~~Commission. ~~The Oregon Volunteers Commission~~Commission for Voluntary Action and Service may apply for and accept grants, contributions and assistance from any federal, state or local government agency and any foundation, individual or organization for the purposes of:

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Commented [BCE17]: Expand to national service and volunteerism? Or civic engagement?

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- (1) Performing ~~commission~~Commission duties under ORS 458.568;
- (2) Implementing programs and policies necessary to carry out the duties, functions and powers of the ~~commission~~Commission; or
- (3) Assisting citizens and public and private entities in implementing ~~commission~~Commission programs and policies adopted under the Oregon Volunteer and Community Service Act. [2001 c.848 §8; 2005 c.29 §9; 2007 c.6 §4]

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458.577 Short title for ORS 458.578. ORS 458.578 may be cited as the Oregon Volunteer and Community Service Act. [2007 c.6 §1]

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Note: 458.577 and 458.578 were enacted into law by the Legislative Assembly but were not added to or made a part of ORS chapter 458 or any series therein by legislative action. See Preface to Oregon Revised Statutes for further explanation.

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~~458.578 Goals for programs, citizen participation and volunteerism. (1) The Legislative Assembly declares that the purpose of this section is to promote the development of better communities by using citizen participation and volunteerism to foster greater civic responsibility.~~

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~~(2) The Oregon Volunteers Commission for Voluntary Action and Service shall identify goals to develop and facilitate the initiation of public and private entity programs that will encourage and reward citizen participation and volunteerism. The programs developed and facilitated by the commission goals must have one or more of the following objectives:~~

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~~(a) To place increased priority on citizen participation and volunteerism as a means for addressing complex problems facing Oregon communities;~~

~~(b) To encourage community leaders to implement strategies that recognize community volunteers as a valuable and much needed asset for expanding civic responsibility.~~

~~(c) To promote the concept and practice of business and corporate volunteering, with emphasis on communities where business and corporate volunteering initiatives are less developed.~~

~~(d) To increase the enthusiasm, dedication and combined expertise of citizens and public and private entities for creating new ways to effectively use citizen participation and volunteerism in meeting the current and future challenges facing Oregon communities.~~

~~(e) To increase the alignment between community volunteer resources and the goals of the state.~~

~~(f) To implement policy and administrative changes that encourage and enable citizen participation and volunteerism by individuals.~~

~~(g) To encourage nonprofit agencies to increase effectiveness and efficiency by including the use of volunteers in their service delivery systems.~~

~~(h) To promote and support the concept of participation and volunteerism by all citizens as an effective means to address community needs and achieve a collective commitment to lifelong community service.~~

~~(i) To recognize National Volunteer Week as a time for encouraging citizens to participate in community service projects.~~

~~(j) To recognize the importance of individual volunteers and of volunteer and service organizations and to honor and celebrate the success of volunteers. [2007 c.6 §2; 2017 c.725 §12]~~

458.585 Definitions for ORS 458.590 and 458.595. As used in ORS 458.590 and 458.595:

- (1) “Child” means a person under 18 years of age.
- (2) “Organizations and entities” means religious, charitable, scientific, educational, athletic or service organizations or local government entities that use volunteers.
- (3) “Services” means the provision of care, treatment, education, training, instruction, supervision, transportation, recreation or support.
- (4) “Unsupervised access” means a person is in the physical presence of a child or vulnerable person and:
 - (a) If in an enclosure, that no additional person aged 18 years or older is in the same enclosure as the person and the child or vulnerable person; or
 - (b) If outdoors, that no additional person aged 18 years or older:
 - (A) Is within 30 yards of the person and the child or vulnerable person; or
 - (B) Has visual contact with the person and with the child or vulnerable person.
- (5) “Vulnerable person” means a person who:
 - (a) Is not a child;
 - (b) Is in need of services because of mental or other disability, age or illness; and
 - (c) Is unable to take care of themselves or protect themselves against exploitation or significant harm. [2007 c.82 §1]

Note: 458.585 to 458.595 were enacted into law by the Legislative Assembly but were not added to or made a part of ORS chapter 458 or any series therein by legislative action. See Preface to Oregon Revised Statutes for further explanation.

458.590 Recommendations for screening of volunteers. The Oregon Volunteers Commission~~Commission~~ for Voluntary Action and Service shall adopt a set of recommended best practices for use by organizations and entities in screening volunteers. The commission~~Commission~~ shall give special attention to developing recommended best practices for screening volunteers who have unsupervised access to a child or vulnerable person. The commission~~Commission~~ shall:

- (1) Develop practices that include, but need not be limited to, practices for screening and supervising volunteers; and
- (2) Develop a recommendation for conducting a criminal records check before a volunteer assumes duties or provides services that may give the volunteer unsupervised access to a child or vulnerable person on a regular basis. [2007 c.82 §2]

458.595 Outreach program regarding organization and entity screening of volunteers. (1) The Oregon Volunteers Commission~~Commission~~ for Voluntary Action and Service shall establish and maintain an outreach program that makes available to organizations and entities information about:

- (a) The best methods for screening and supervising volunteers;
- (b) How to obtain a criminal records check of a volunteer;
- (c) Confidentiality issues relating to criminal records check reports; and
- (d) Keeping records of criminal records checks conducted by the organization or entity.

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~~(2) The outreach program information made available under this section, including any recommendations contained in the program information, does not create a basis for imposing liability on persons that do not adhere to the program information. [2007 c.82 §3]~~

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Commented [BCE21]: This seems outside of our purview.

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1. Oregon Volunteers is the state Commission for the promotion of national service, volunteerism and civic engagement. Do you believe the name "Oregon Volunteers" reflects this scope of work?

- Yes
- No
- Unsure

2. Which do you believe is better known?

- Oregon Volunteers
- OV
- Oregon Commission for Voluntary Action and Service

3. Thinking of the scope of work of Oregon Volunteers, do you feel the name of the Commission needs to have a direct correlation to "service" or "volunteerism"?

- Service Both
- Volunteerism
- Other (please specify)

4. Oregon Volunteers is often confused for a volunteer center and receives frequent requests for placement of volunteers. Do you think the name Oregon Volunteers is too limiting or confusing?

- Yes
- No
- Unsure

5. When you think about your OV-funded programming, what are the first three words that your partners would use to describe your program?

First Word

Second Word

Third Word

6. Many state commissions use a variation of Serve in their name to represent the scope of service. Thinking of the name Serve Oregon, which of the following best describes your feelings about it?

Like it very much

Dislike it somewhat

Like it somewhat

Dislike it very much

Feel neutral about it

7. What does the name Serve Oregon convey to you? Describe below.

8. Would a name change by Oregon Volunteers negatively affect your organization? If yes, how so?

9. Are there any other names you would like Oregon Volunteers to consider?

10. Is there anything else you would like Oregon Volunteers to consider regarding a potential name change?

Oregon Volunteers: Commission for Voluntary Action and Service

- Oregon Volunteers is the State Commission for administration of AmeriCorps State programs in Oregon, and promotion of volunteerism and civic engagement.
- Oregon Volunteers administers federal funds annually to local organizations across the state to operate AmeriCorps programs to provide community solutions to the communities' most pressing needs.
- AmeriCorps programs are operating in schools, colleges, nonprofits and local governments to provide critical support services in education, nutrition, conservation and more. Members develop skills and connections to assist them in their educational and career pathways, often either putting their education award back into Oregon schools for continuing education, or securing a job at their host site or within the community they served.
- 2019 Grant Cycle: 9 grantee organizations were funded for a total of \$3.1 million; leveraging over \$3.6 million in local funds and in-kind match dollars. In the most recent complete program year (2018), programs placed up to 275 members across Oregon at 140 service sites, and served over 3900 students, improved 600+ acres of public land, planted 31,000+ trees, and provided capacity-building services to over 30 organizations.
- Programs engaged over 6,000 community volunteers for 28,955 hours of service, worth a value of \$736,326.
- Between 1994-2015, AmeriCorps members have put back over \$24 million in Oregon educational institutions.
- Commission Board made up of local leaders, educators, volunteers, national service representatives and community members

Budget and Funding

- \$1.5 million biennial operational budget; Federal Grants and General Fund match
- Federal Funding is stable and has seen increases over the last few years, including a \$21.4 increase this year for CNCS, with a \$3.5 million increase for AmeriCorps.

How does National Service address Oregon goals?

- Workforce Development
- Student supports: graduation, truancy, college readiness
- Maintaining Oregon's parks, trails and green spaces
- Mitigating fire risk
- Anti-poverty services: healthy families, food security
- Organizational capacity-building

Challenges of Oregon Volunteers

- Housing costs affecting recruitment and retention
- Living Allowance is not competitive for local minimum wage
- Smaller nonprofits are unable to secure the resources and match for programs
- Rural communities are unable to access service as a solution
- Inadequate staffing to increase program development in needed areas: rural programming, disaster response, volunteer program capacity-building, homelessness supports
- No funding or staffing for volunteerism-related duties

Ways to support Oregon Volunteers

- Increase general fund match to meet increased federal fund grants
- Invest state funds into Service Years program
- (1) Staff for Service Year and Disaster Response Corps programming
- Legislative representation on Oregon Commission



2019-20 AmeriCorps*State Programs in Oregon

Campus Compact of Oregon: Connect2Complete The Connect2Complete (C2C) AmeriCorps program seeks to help participating campuses tackle chronic absenteeism as well as deepen student engagement for continued success. C2C Members develop, implement and expand K12 academic programs that increase attendance and student engagement through mentorship, family engagement, and service learning. C2C focuses on low-income students, students of color, and students who are the first in their family to attend college (first generation students). *Counties:* Statewide.

College Possible Portland College Possible Portland is a nonprofit organization working to close the degree divide for low-income students in Oregon. Programming connects these talented students with dedicated AmeriCorps members using proven campus-based and tech-connected coaching beginning their junior year of high school and continuing through college graduation. College Possible envisions a day when the future of Portland's children is determined solely on their talent, motivation and effort. *Counties:* Multnomah, Statewide.

Confluence Environmental Center AmeriCorps Confluence AmeriCorps Members address critical environmental needs related to energy and resource conservation, healthy watersheds, and environmental education, including garden-based education. Confluence Members primarily serve low-income communities and communities of color, as these populations are most affected by social and environmental inequities. *Counties:* Clackamas, Multnomah and Washington.

Ethos Music Center Rural Outreach AmeriCorps This full-time AmeriCorps program provides youth in rural underserved communities with opportunities to access music education, programming and to stimulate ongoing support for music education offerings. *Counties:* Statewide.

Forest Grove School District Partnerships for Student Achievement AmeriCorps members serve in Washington & Yamhill County elementary, middle and high schools. Member activities include tutoring, mentoring, volunteer management, and specialized projects & initiatives. *Website:* *Counties:* Elkton, Falls City, Dufur, Maupin, Monument, Madras and Lake.

Heart of Oregon Corps Heart of Oregon Corps is a youth training and employment program that provides an avenue to reduce poverty, stimulate economic growth and maintain the natural environment. Heart of Oregon AmeriCorps Program Supports disconnected young adults ages 17-27 by providing service opportunities for members while they work towards their GED or diploma, prepare for college and gain work experience. *Counties:* Crook, Deschutes, Jefferson Portland Metro and Wheeler.

Metropolitan Family Service MFS AmeriCorps Members support the agency's three critical Community Initiatives. Members develop and teach life skills and leadership focused groups for students; support early childhood parent-child interaction groups; coordinate health and wellness-focused family events and workshops; recruit and coordinate family and community volunteers; teach financial literacy workshops for families and community individuals; and lead and support site-specific projects and activities. *Counties:* Clackamas, Multnomah and Portland Metro.

United Community Action Network (UCAN) United Communities AmeriCorps provides non-profits government agencies, schools, and faith-based organizations with AmeriCorps members to meet critical needs throughout the five counties of Southwest Oregon. By engaging youth or clients at each service site to address their uniquely individual needs, UCA members help them bridge barriers to educational opportunity, mentoring, job skills development, employment resources, and living healthy lives. Projects promote equity, justice, and inclusion for our region's most vulnerable community members by improving access to social services. *Counties:* Coos, Curry, Douglas, Jackson, and Josephine.

University of Oregon: RARE Opportunities The mission of Resource Assistance for Rural Environments (RARE) is to increase the capacity of rural communities to improve their economic, social, and environmental conditions, through the assistance of trained graduate-level participants. RARE participants live in and assist communities in the development and implementation of projects for achieving a sustainable natural resource base and improving rural economic conditions. *Counties:* Statewide.



AmeriCorps Week 2020 Governor Proclamation

WHEREAS, service to others is a hallmark of the American character, and throughout our history citizens have stepped up to meet our challenges by volunteering in their communities; and

WHEREAS, AmeriCorps provides opportunities for nearly 75,000 Americans to serve their country through an intensive commitment to service at nonprofits, schools, public agencies, and community and faith-based groups all across the country; and

WHEREAS, AmeriCorps enriches the lives of its members, building habits that create engaged citizens who are active participants in civic matters affecting their communities long after their service terms are completed; and

WHEREAS, AmeriCorps members encourage collaboration and partnerships, leveraging millions of volunteers in service and acquiring the support of business partners to increase the effectiveness of their initiatives; and

WHEREAS, in **OREGON**, more than **900** AmeriCorps members of various ages and backgrounds helped to meet local needs at more than **322** locations in the State by tutoring or mentoring children and youth, restoring the environment, connecting veterans to services, preparing today's students for tomorrow's jobs, and [*Or Insert other relevant state examples*]; and

WHEREAS, in exchange for their service, AmeriCorps members develop valuable work skills; earn money for continuing education; and strengthen the lives of their families, communities, and the **STATE OF OREGON**, as a whole; and

WHEREAS, since AmeriCorps was founded in 1994, more than **19,000** AmeriCorps members in **OREGON** served more than **25 million hours** and qualified for the Segal AmeriCorps Education Awards totaling more than **\$61.5 million dollars**; and

WHEREAS, AmeriCorps Week is an opportunity to recognize the dedication and commitment of the more than 1 million Americans who have chosen to serve their country through AmeriCorps and their community partners, and to encourage more Americans to follow their footsteps in service;

THEREFORE, BE IT RESOLVED that I, **Kate Brown**, Governor of **OREGON**, do hereby designate March 8-14, 2020, as AmeriCorps Week in **OREGON**, and urge citizens to thank AmeriCorps members and alumni for their service and to find their own ways to give back to their communities.

Docket Item:

Commission ROI Project.

Summary:

In mid-2019, OV opted in to several ASC-provided cohorts and services packages, including an Evaluation Bundle, in order to utilize Commission Investment Fund grant funds and receive technical assistance. As part of this project, ASC conducted an RFP for several Commission-specific topics, and awarded Dialogues in Action, LLC a contract to research Commission ROI. As a participating Commission, OV Commission members have an opportunity to provide feedback to researchers on areas of interest for future work / policy development.

Jessamyn Luiz, Associate Consultant at DIA, will attend to present more about the research project, including research data points and opportunities for Commission members to be involved in the research-gathering/interview processes.

Docket Material:

N/A

Staff Recommendation:

This is an informational item.

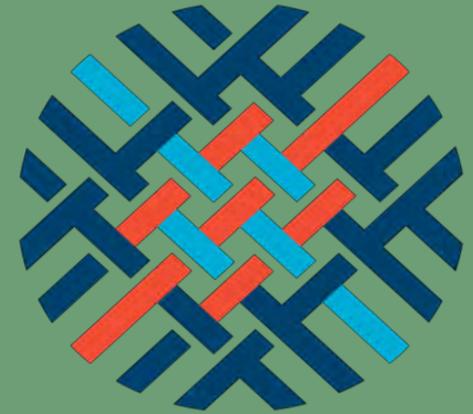
Strategic Plan Goals:

- 1 • Strengthen Oregon's AmeriCorps Programs
- 2 • Strengthen Oregon Volunteers: Commission for Voluntary Action & Service

The Massachusetts Service Alliance (MSA), established in 1991, is a private, nonprofit organization.

As the state commission on volunteerism and service, we generate collaboration and public-private partnerships at the local, state and federal level to grow volunteerism and service initiatives in MA.

Our strong partnerships with local, state, and federal agencies allow us to mobilize funding to advance service and volunteerism through the AmeriCorps, Commonwealth Corps, and Volunteer Generation Initiatives programs.



**MASSACHUSETTS
SERVICE ALLIANCE**

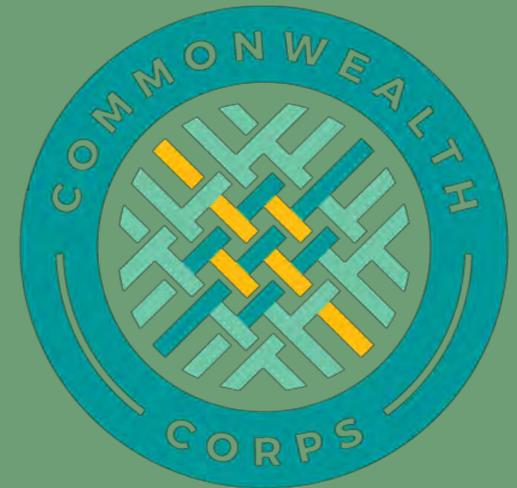
The Massachusetts Service Alliance Expands Volunteerism and Service in MA to Strengthen Communities and Make Our Commonwealth a Better Place to Live.

The mission of the Commonwealth Corps service internship program is to engage Massachusetts residents of all ages and backgrounds in direct service to strengthen communities, address critical needs, and increase volunteerism.

The Commonwealth Corps provides opportunities for skill building and leadership development, and encourages and enhances a lifelong civic vocation for Corps members. Corps members provide direct service, build capacity, and recruit, organize and mobilize additional volunteers, thus building a grassroots movement of volunteers dedicated to service.

Since its inception, over 1,000 Commonwealth Corps members have served in the program, providing over 688,000 hours of service in areas such as community development, health services, benefits screenings, after-school or summer programs, and volunteer recruitment and management, and directly benefiting over 607,000 individuals.

Commonwealth Corps



STRUCTURE:

- State Funds
 - Labor and Workforce Development budget
 - \$1m biennium
 - Scattered Site Model
 - 2-4 FT, 3-6 HT members
 - No direct grants
 - Partnership Agreements with Sites
 - Funds: stipends, health insurance, training, end-of-service payment
 - Sites have to show capacity, funds to contribute to program
 - 2020: 16 sites, 42 members
-

FOCUS AREAS:

- Governor Priorities
- Health and Nutrition
- Veterans Services
- Youth Development
- Economic Opportunity
- Education

- ❖ **Chelsea Collective:** adult workforce development pipeline
- ❖ **Coalition for a Better Acre:** tutoring and family engagement
- ❖ **Economic Development Council of Western MA:** collection action job initiative
- ❖ **Epilepsy Foundation New England:** at-risk youth engagement/support
- ❖ **Friends of the Rafael Hernandez School, Inc.:** bilingual literacy
- ❖ **Girl Scouts of Eastern Massachusetts:** leadership development girls K-12
- ❖ **Girls Inc. of the Valley:** youth development / STEM school aged-girls
- ❖ **Massachusetts College of Art and Design:** pathways to art and design education for Boston youth and families
- ❖ **More Than Words:** career and coaching, youth in foster care system, court-involved, homeless or out-of-school
- ❖ **Peer Health Exchange:** youth health education
- ❖ **Phoenix Charter Academy Network:** disconnected students with academic supports
- ❖ **Regional Environmental Council:** grassroots food justice organization, youth engagement and urban farming.
- ❖ **Utec, Inc.:** proven-risk young adults, school readiness and social emotional learning for families.

Additional Program Info:

- Stipend priced to minimum VISTA
 - End-of-term payment: \$2500 (FT), \$1250 (HT)
 - No criteria for usage
 - Attend many same trainings (staff + members)
 - Must be resident (or student visa/resident)
 - Eligible as long as have payroll-required info.
 - Sites conduct BG checks and set additional criteria per organizational requirements
-

Benefits and Considerations:

- Coherent menu options for partners: low to high commitment
- Ideal for smaller organizations
- Opportunity to connect in more communities
- Increase in membership and organizational diversity
- Members already connected to communities, resources. Generational recruits.
- Group identity. Teamwork. No single isolated service sites.
- MA: If to do again, would have less focus area overlap; identify niche, underserved

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