



Applicants FAQ

The State of Oregon is excited to announce that we are transitioning our entire recruitment system to Workday. With Workday, you will be able to easily find and apply to open jobs on any device, including your mobile phone.

We know you have questions. Here are some answer to most frequently asked question regarding this recruitment transition:

Will Oregon State Government stop accepting applicants during the transition to Workday?

No, you will be able to apply to open jobs on Oregonjobs.org in Workday on the first day we will transition from NEOGOV to Workday. You will be able to apply to open jobs in NEOGOV the day before we transition to Workday.

Will I need to create a new account in Workday?

Yes, you will need to create a Workday account in order to complete applications for Oregon state government job postings. You will be able to create your Workday account for Oregon state government and apply for jobs on the first day we go live with Workday.

Will I be able to access my applications in NEOGOV after Workday goes live?

Yes, you can still access your NEOGOV applicant profile including previous application materials via the governmentjobs.com website. You will be able to view/modify your applicant profile and see Oregon state government application details for up to three years.

Additionally, the new Workday system allows for resume parsing; you will be able to upload, drag and drop a resume into Workday, and the system will in turn parse the information into the respective application fields. You can also use a LinkedIn profile to do a similar action.

I applied to a job in NEOGOV, before the transition to Workday. How will I know my application status after Workday is live?

You will receive email notices from the recruiter who will keep you up to date on your application status. If you are selected to interview, you will be notified through email or a phone call. You may also access your profile through governmentjobs.com to view the application status on applications you submitted through NEOGOV.

Please note: for any applications you submitted in Workday, you will have to login to your Workday account to see the application status.

Who should be contacted with questions regarding my application?

Please contact the agency whose position you applied to regarding you application. The job posting contains the contact information for the recruiter. If you are unable to locate the job posting, you may find the agency you applied to and its respective contact numbers on the [statewide recruiters](http://statewide.recruiters) webpage.

I need technical assistance(s) to apply for a job. Who do I contact?

For Workday related questions, please contact Workday.Help@oregon.gov. If you have questions about the position, please contact the recruiter listed in the job posting or visit the [statewide recruiters](http://statewide.recruiters) page to find the appropriate contact.