



# Oregon

Kate Brown, Governor

## Landscape Architect Board

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## **ALERT! POTENTIAL LICENSURE SCAM**

The Oregon State Landscape Architect Board has heard of a few instances involving other state licensure boards where individuals holding professional licenses were targeted by scammers requesting payments for licensure-related purposes. If you are contacted by an individual claiming to represent the Oregon State Landscape Architect Board (Board), here is some information to help you identify whether it is a scam:

### **The Board WILL NOT:**

- Ask for personal information to be provided over the phone. If someone claiming to be from the Board is asking you to provide a credit card number, bank account number, social security number, or other sensitive information by phone, HANG UP IMMEDIATELY! The Board also will NOT ask you to send such information in an email or text message.
- Ask for or take payments over the phone. Board staff are not allowed to take any kind of credit card payment by phone. Credit card payments are only accepted through secure online applications accessed through the Board website.
- Demand immediate payment on fines that are not yet due.
- Offer to accept any kind of prepaid cards or gift cards or ask that you wire funds.
- Threaten to take disciplinary action unless payment is made immediately or offer to alter a disciplinary order that has already been entered by the Board.

### **The Board WILL:**

- Send renewal notices in the mail and by email using the contact information you have on record with the Board.
- Accept credit card payments (VISA & MasterCard only) via secure online applications accessed through the Board website.
- Respond to your emails and phone calls to the Board office.

If you ever question whether a communication you received is a legitimate communication from the Board, do NOT provide the requested information and instead contact the Board at (503)-589-0093 or [oslab.info@oregon.gov](mailto:oslab.info@oregon.gov) for assistance.

You can also report potential scams to the Oregon Dept. of Justice Consumer Protection at 1-877-877-9392 or online at <https://www.doj.state.or.us/consumer-protection>.