
Email blast--Act licensees #1

From HANSON Shelley G * OBO <Shelley.G.HANSON@obo.oregon.gov>

Date Wed 9/17/2025 10:29 AM

To HANSON Shelley G * OBO <Shelley.G.HANSON@obo.oregon.gov>

Cc BAUNE Gabriel * OBO <gabriel.baune@obo.oregon.gov>

CAUTION: the Board has received several calls from licensees that they've gotten calls from the Board informing them that they are under investigation. The callers have the OD's name, Oregon license number, NPI number and other information. REMINDER: the Board never initiates an investigation over the phone. If you're under investigation, you will receive written correspondence regarding the matter—we have legal requirements that we need to maintain documentation of notification on any investigations or any activity that could lead to discipline.

Also, Gabby and I are the only employees of the Board. If you receive a call from someone other than us, it's definitely a scam. Scammers are able to spoof phone numbers, so it may look like a call from Board staff. It's not. Another reminder, Oregon Board of Optometry doesn't have information about your NPI number. The scammers are sophisticated enough to use your online licensing information and gather other information, like your NPI number, and maybe your home address. If you receive a call, hang up.

On another note, the Board has two sets of rules open for comment:

1. Allowing AOA credit for license renewal—comments open until 9/23/25 at 2 pm. Comments will be accepted via mail, fax or email.
2. Increasing the active license renewal fee to \$550 to match the board's 2025-27 approved budget. Comments open until 9/24/25 at 2 pm. Comments will be accepted via mail, fax or email.

The Board has a new rule making web page. The link is available on the home page of our website. We will post any rule-making activity, comments received and provide links to the proposed rule changes.

If you'd like to be added to the Board's meeting and rule update email list, email me and I'll add you to that list.

Shelley Hanson

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<https://www.oregon.gov/obo/Pages/index.aspx> —licensee self-service portal access is available on the site

**my work schedule is Monday through Thursday 7:30 am to 4:30 pm and Friday 7:30 am to 11:30 other than holidays and time off

For assistance with the portals, here is a link to the Board's website with short (5 minute or less) how to videos: <https://www.oregon.gov/obo/Pages/how-to-videos.aspx>

Any information provided in this email may be confidential under ORS 676.175 and is not to be distributed.