

## DoD Produce - Crediting Methods

If you receive damaged or poor quality produce, the following crediting methods can be utilized-

- Bad product should be rejected at time of delivery to get replacement or credit.
- Bad product can be replaced with same/similar product by calling or e-mailing United directly within 48 hours. Pictures should be included and sent to United with a c/c to [ODE USDA Foods program](#).
- Make adjustments in FFAVORS when receipting (shortages or credit) within seven calendar days to get entitlement back to purchase other items. If product is replaced then no credit in FFAVORS will be allowed during receipting process. United can ask for validation of the bad product if this method is chosen.
- After seven calendar days there are no allowances for credits.

## Vendor Information

United Salad Co. in Portland, OR currently services the entire State of Oregon.

They have several warehouses throughout Oregon.

Vendor Contact:

[United Salad Co. Website](#)

Point of Contact: Mary Gustin

Telephone: 503-445-8972 or 800-547-5536

Email: [Mary Gustin](#)