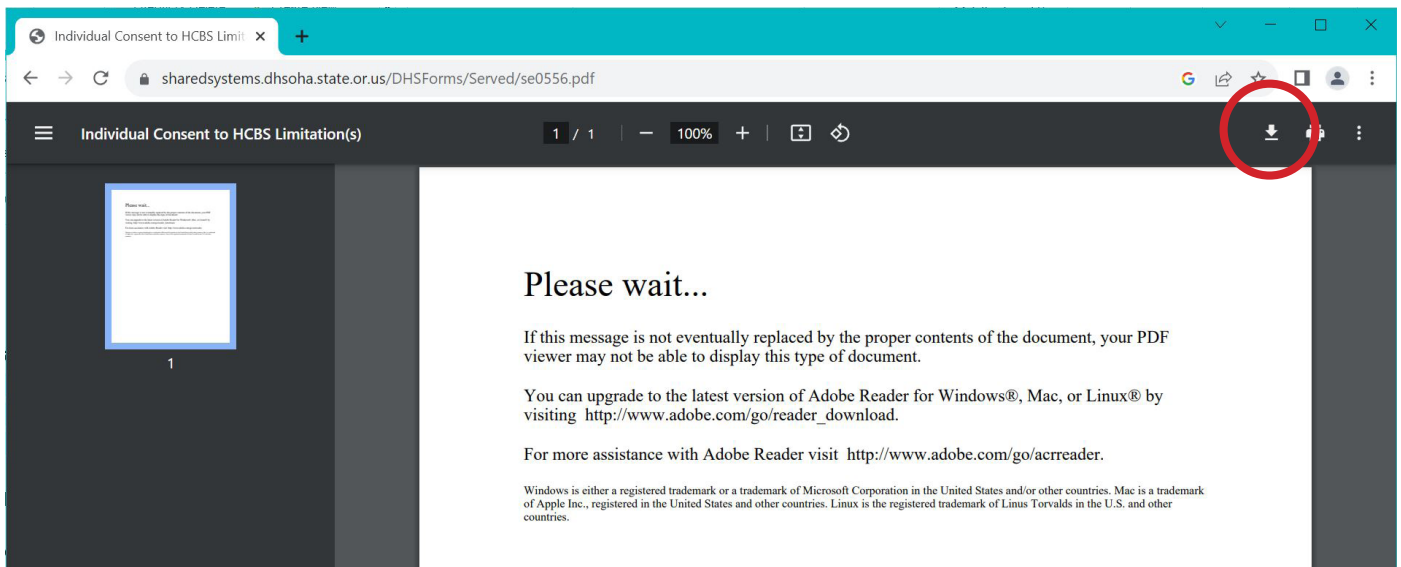




Troubleshooting Issues Opening Forms

If you are having a problem opening a form, please try the following:

1) Download the form.

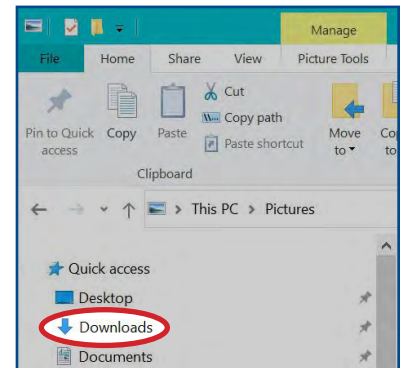


2) Navigate to your “Downloads” folder and open the form in Adobe Acrobat Reader or Adobe Acrobat Pro.

Important: Ensure you have downloaded the latest version of either Acrobat Reader or Acrobat Pro.

3) If you are ODHS or OHA staff, try opening the document in Edge.

4) If you need a form in another format, contact the Forms and Publications Office by phone at 503-3478-3486, TTY 503-378-3523 or email dhs.forms@odhsoha.oregon.gov.



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