



Presentation to the Joint Committee on Ways and Means  
Subcommittee on Human Services

# Update on Home and Community Based Services (HCBS) Funding per HB 5026

---

Monday, Feb. 19, 2024

Dr. Nakeshia Knight-Coyle, Director, ODHS Office of Aging and People with Disabilities

Holly Heiberg, Director, OHA, Fee-for-Service Operations

Anna Lansky, Interim Director, ODHS Office of Developmental Disability Services

# Agenda

---

- I. Introduction to home and community-based services (HCBS)
- II. Programs providing HCBS
- III. Funding, expenditures and investments
- IV. Highlights and outcomes
- V. Moving forward
- VI. Questions





# Introduction to home and community-based services (HCBS)

---

# Home and community-based services

---

Home and community-based services (HCBS) provide eligible individuals with supports in their own homes or communities. Services are provided to older adults, and children and adults with disabilities and complex behavioral health needs and can include:

- In-home care provider
- Care in a shared residential environment
- Home health services
- Assistive technology and medical equipment
- Environmental modifications
- Meal services
- Community transportation
- Life skills development.

# Why HCBS

---

Home and community-based services:



Promote safety,  
independence and  
choice



Help maintain  
social connections



Contribute to better  
health outcomes



Center individual  
needs



Make investments  
into critical  
infrastructure



# Programs providing HCBS

---



# Office of Aging and People with Disabilities (APD)

---



APD supports older adults, people with disabilities and their families through person-centered services, supports and early interventions that help maintain independence, promote safety, well-being, honor choice, respect cultural preferences and uphold dignity.

Provides HCBS through:

- In-home services for older adults and people with disabilities that allow individuals to live in their own or family's home.
- Community-based settings provide a home and 24-hour support for older adults and people with disabilities. Includes adult foster homes, assisted living and residential care facilities.
- Supporting individual's independence with technology, home modifications, community transportation and individualized supports

# Office of Developmental Disability Services (ODDS):

---



ODDS, partners and the intellectual and developmental disabilities (I/DD) community come together to provide services, supports and advocacy to empower Oregonians with I/DD to live full lives in their communities.

Provides HCBS through:

- Network of case management entities and diverse providers and partners across the state.
- Variety of settings including community, person's own or family home, foster homes, group homes and site of employment.
- Supporting individual's independence through technology, home accessibility adaptations, community transportation and more.



# Child Welfare

---



All children and families in Oregon should have the support they need to be safe, strong and healthy. The goal of Child Welfare is to provide help early, reduce stress and trauma, and keep more children at home and in their communities.

Provides HCBS through:

- A small State Plan Personal Care program.

# Oregon Health Authority – Medicaid Division


---



OHA is the State Medicaid Agency and includes most of the state's health care programs, including Public Health, the Oregon Health Plan, and behavioral health services. OHA is at the forefront of lowering and containing costs, improving quality and increasing access to health care to improve the lifelong health of Oregonians; including eliminating Oregon's health inequities.

Provides HCBS through:

- Contracted Case Management entity, which completes the needs assessments and develops the person-centered service plan.
- A variety of settings including an individual or family home, residential treatment homes and facilities, adult foster homes.
- Direction from the individual or their designated representative describing when and how to receive services, up to 24 hours per day (Person Centered Service Plan).



# Funding, expenditures and investments

---

# Overview and background of funding

---

The American Rescue Plan Act of 2021 (ARPA) included a temporary 10 percent increase to the federal medical assistance percentage (FMAP) for certain Medicaid expenditures for Home and Community-Based Services (HCBS).



The Oregon HCBS Plan was designed with input from community partners to sustain and recover Oregon's home and community service delivery systems while providing infrastructural resources to support individuals, families and providers during and after the COVID-19 pandemic.

# Overview and background of funding (continued)

---

The HCBS spending plan includes **\$305.7 million General Fund** across both ODHS and OHA.

- Many initiatives in the spending plan are eligible for federal matching funds.
  - The state is expected to leverage **\$508.6 million in federal funding**, bringing total plan spending to an estimated **\$814.3 million**.
- The 2021-23 legislatively approved budget provided the estimated total funds required to fully execute the plan.
  - Any unspent funds would be carried forward to the 2023-25 legislatively adopted budget.

# Expenditures to date

## Oregon Department of Human Services

	Section 9817 MOE	Spent up to 10/31/23			Remaining Amounts required to be spent in 23-25			% Spent
	GF	GF	FF	TF	GF	FF	TF	
<b>APD</b>	113,642,188	79,694,169	181,637,184	261,331,353	33,948,019	23,849,136	57,797,155	70%
<b>I/DD</b>	169,863,725	92,377,609	235,137,539	327,515,148	77,486,116	57,534,408	135,020,524	54%
<b>CW</b>	669,473	669,473	0	669,473	0	0	0	100%
<b>Total</b>	284,175,386	172,741,251	416,774,723	589,515,974	111,434,135	81,383,545	192,817,680	

## Oregon Health Authority

	Section 9817 MOE	Spent up to 10/31/23			Remaining Amounts required to be spent in 23-25			% Spent
	GF	GF	FF	TF	GF	FF	TF	
<b>BH</b>	21,516,581	1,086,362	3,649,954	4,736,316	20,430,219	3,789,230	24,219,449	5%

Table 1. Overview of General Fund (GF), Federal Fund (FF), and Total Fund (TF) Expenditures



# Investments

---

The work is being led across three program areas within ODHS: the Office of Aging and People with Disabilities (APD); the Office of Developmental Disabilities Services (ODDS); Child Welfare (CW); and the Oregon Health Authority (OHA) Medicaid Division.

The more than 100 spending plan initiatives fall into five broad categories:



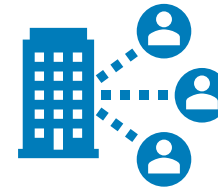
**Provider benefits**



**Infrastructure**



**Consumer benefits**



**Workforce**



**Diversity, equity,  
and inclusion**

# Challenges

---

- Capacity to support multiple large projects
- Hiring staff
- Procurement processes
- Changes to federal reporting requirements

ODHS and OHA are leveraging existing contracts, finalizing work underway and partnering to ensure that funds are spent timely and move Oregon's HCBS system forward.



# Highlights and outcomes

---

# Provider benefits

---

Temporary and permanent rate changes for authorized providers in APD, ODDS and OHA for agency providers and collectively bargained providers who serve individuals through OHA and ODHS systems:

- Adult foster homes
- Homecare workers
- Personal support workers
- Personal care attendants
- Agency and licensed providers.

# Infrastructure

---

## **ODDS investments:**

- Funding for contracted case management entities to engage in local initiatives to improve, increase and expand access to I/DD services.
- 126 grants awarded to fund recovery of Employment and Day Support Activity service programs and start-up for all types of provider agencies.

## **APD investments:**

- Funded 68 congregate meal sites and senior centers to modernize infrastructure and improve access to transportation.
- Funded 201 community-based care facility projects to upgrade heating and cooling systems, adding back-up generators and other capital improvements.

# Infrastructure (continued)

## Capacity innovation grants

ODDS has 41 proposals in process for \$12.5 million, funding will create or restore:

- 346 positions including behavioral and bilingual support positions
- 15-day support activities and 17 employment programs.



*Photo courtesy of NewHorizons.*



# Infrastructure (continued)

## Funding for case management entities

ODDS has awarded 18 grants for \$3.8 million.  
The funding has helped:

- Develop infrastructure at the local level by providing resources specifically for CDDPs and Brokerages
- CMEs hire 16 limited duration positions focused on community outreach.



*Photo courtesy of EOSSB*

# Consumer benefits

---

## ODDS investments:

- Enhancing emergency preparedness through grants to case management entities for equipment and supplies such as generators and emergency kits.
- Expanding opportunities for education and support through funding to promote and enhance self-advocacy.

## APD investments:

- Eliminated client contribution to care for consumers living in their own home. Allowed **5,200** people to keep and use their income to meet living expenses.
- Placed housing navigators and supports statewide for people at risk of losing housing. Resulted in **281** people getting help to meet their housing goals.
- Distributed **713** GrandPads to help older adults access telehealth services, connect with people and reduce social isolation.
- Expanded Oregon Money Management to support more than **1,500** individuals.

# Workforce

---

- APD contracted with Oregon Care Partners to develop infection prevention and control training.
  - Training has been taken more than 27,000 times.
- APD hosted a hybrid case management conference to address worker satisfaction and retention.
  - First case manager conference in more than 15 years.
  - About 700 participants reporting a 91 percent level of satisfaction from in-person attendees, and 76 percent for virtual attendees.
- ODDS awarded \$25.6 million towards provider recruitment and retention funding.
  - 24-Hour residential providers reported recruiting and retaining 6,938 direct service providers.
  - Supported living providers reported recruiting and retaining 1,253 direct service providers.

# Diversity, equity and inclusion

---

## APD investments:

Added performance-based incentives and expectations for equity data in Area Agencies on Aging (AAA) contracts. All 16 AAAs now have service equity plans.

- Individuals served with race and ethnicity documented is now at 74.3 percent.

Partnered with Providence ElderPlace to incentivize improved services to individuals of color.

- Payment contingent on meeting specific performance measures.

Allocated \$3 million to support innovative projects including \$2 million for projects focused on equity.

- Selected 12 community-based organizations and reached approximately 8,000 Oregonians.

Contracted with the Oregon Health Care Association to develop and deliver equity training for Long Term Services and Supports (LTSS) providers.

- 304 individuals attended training sessions.

# Diversity, equity and inclusion (continued)

---

## ODDS investments:

ODDS is awarding an estimated \$1 million to strengthen self-advocacy.

- Funding will be used to expand and create new self-advocacy entities.
- Provide a reimbursement program for qualifying self-advocacy activities and events.
- Grant procurement closed on Jan. 26, 2024.

ODDS has allocated roughly \$10 million towards diversity, equity and inclusion initiatives.

- Funding will be used to reach, engage, partner with and provide support to those who have experienced barriers in accessing services and supports. This grant aims to strengthen advocacy capacity for people who have experienced such barriers.



**Moving forward**

---



# New initiatives

Unused funds will go toward projects that are consistent with ARPA funding and can be implemented within the allotted timeframe. Examples include:

- Outreach to recruit providers across APD, OHA and ODDS.
- Extending contracts that are delivering training to HCBS providers to improve access to, and quality of, HCBS services.
- Focused LGBTQ+ projects and promoting diversity in LTSS leadership roles.
- Investments to address upcoming CMS mandates.
- OHA comprehensive assessment tool to support the Independent and Qualified Agent and 1915(i) Home and Community Based Services providers.
- OHA Integrated Case and Care system as part of Medicaid Enterprise Systems Modernization.

APD and OHA Projected New Investments	
<i>Categories</i>	<i>Estimated GF</i>
Provider Benefits	\$3,192,206
Infrastructure	\$23,050,000
Consumer Benefits	\$7,500,000
Workforce	\$11,735,356
DEI	\$4,250,000

# Lessons learned

---



Investments had unintended consequences for the statewide network of providers.



Enhanced wage add-on, intended to boost to worker wages, did not necessarily result in increased in wages for the provider workforce.



Contracting substantial sums on multiple projects overwhelmed existing agency staff's ability to manage the contracting process.

# Next steps

---

- APD is working with existing partners to implement the projects that are still remaining.
- ODDS is finalizing contracts and ensuring that expenditures are completed.
- ODHS is assisting OHA to fully implement their revised plan.
- The Oregon Spend Plan team is working to identify the specific HCBS initiatives that will require consideration for continued funding during the 2025 legislative session.
- After legislative approval, ODHS and OHA will submit a revised spend plan to CMS which will also update the quarterly reports required by ARPA.



Questions?

---



# Thank you

