

Presentation to the 2025 Joint Ways and  
Means Subcommittee on Human Services

# Office of Aging and People with Disabilities

---

Nakeshia Knight-Coyle, Ph.D.  
Director

March 24, 2025

# Agenda: Day One

- I. **Who we are**
- II. Programs and budget overview
- III. Tracking our progress
- IV. Implementation updates
- V. Closing remarks

Office of Aging and  
People with Disabilities



# Who we are

---



Aging and People with Disabilities  
and Area Agencies on Aging staff

Long-term care providers

Long-term care workforce

Families, friends and informal caregivers

# Why we do our work

---



People want to age where they choose, be treated with dignity and maintain their independence.



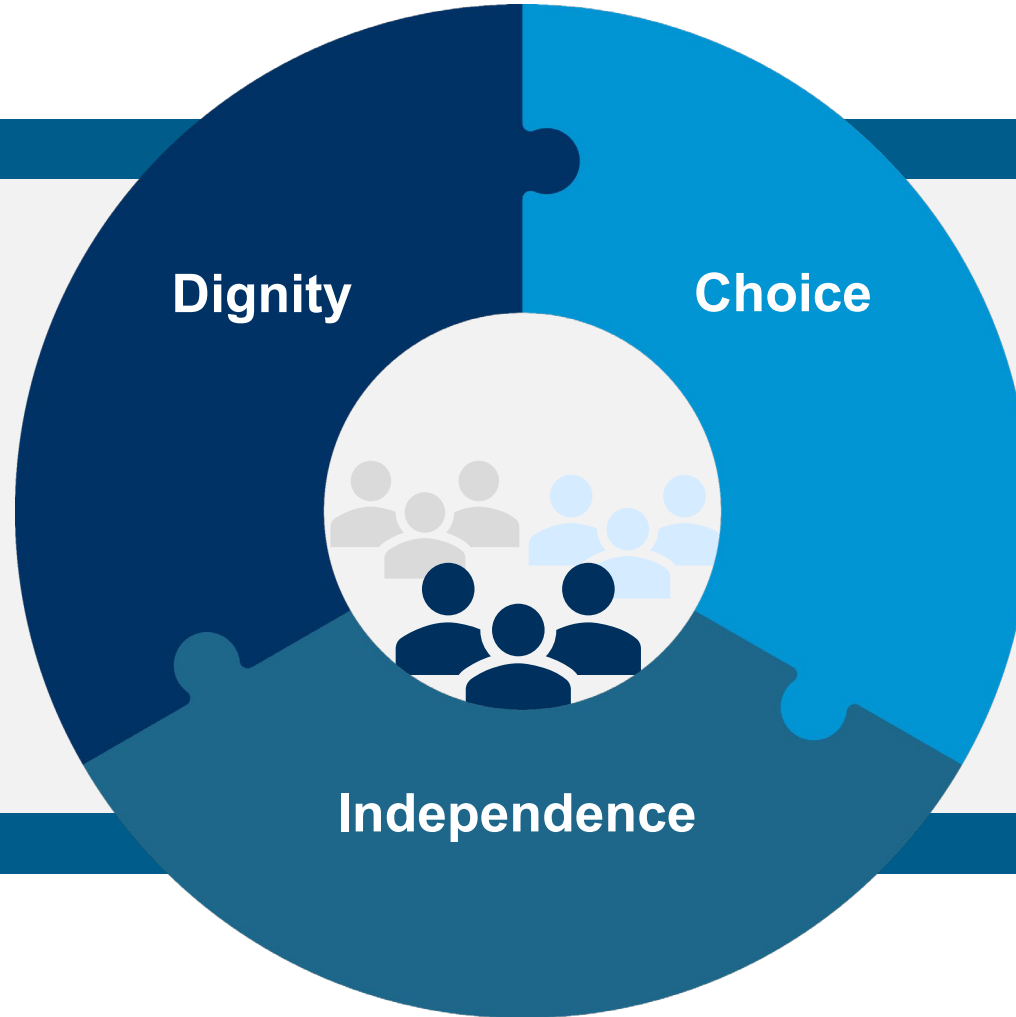
Access to critical and timely services and supports is essential.



People should be safe regardless of care needs.

# Core Values

---



# What we do: core services

---

**Set policy** for Medicaid eligibility, services, rates and Older Americans Act.

**License and oversee** long-term care providers.

**Determine eligibility** for:

- Long term services and supports (LTSS)
- Social Security Administration disability benefits
- General Assistance.

**Partner with:**

- Oregon Eligibility Partnership (OEP) and Self-Sufficiency Programs (SSP) to ensure access to SNAP and Medical
- Office of Developmental Disabilities Services (ODDS) to ensure Medicaid LTSS services meet federal regulations.

# What we do: core services

---

Provide service options to **promote choice and independence.**

**Connect people** to homecare services and help people find the right provider.

**Prevent, investigate and mitigate** abuse.

Family caregiver supports, nutrition, legal services and more.

Provide **in-home supports** for individuals who do not receive Medicaid.



# What we do: core services

---

Offer free **information and referral** and **options counseling services**.

Provide **navigation and advocacy** for individuals with brain injury.

Provide **resources** for Deaf, DeafBlind and Hard of Hearing people.

Provide free and impartial **Medicare benefits counseling**.

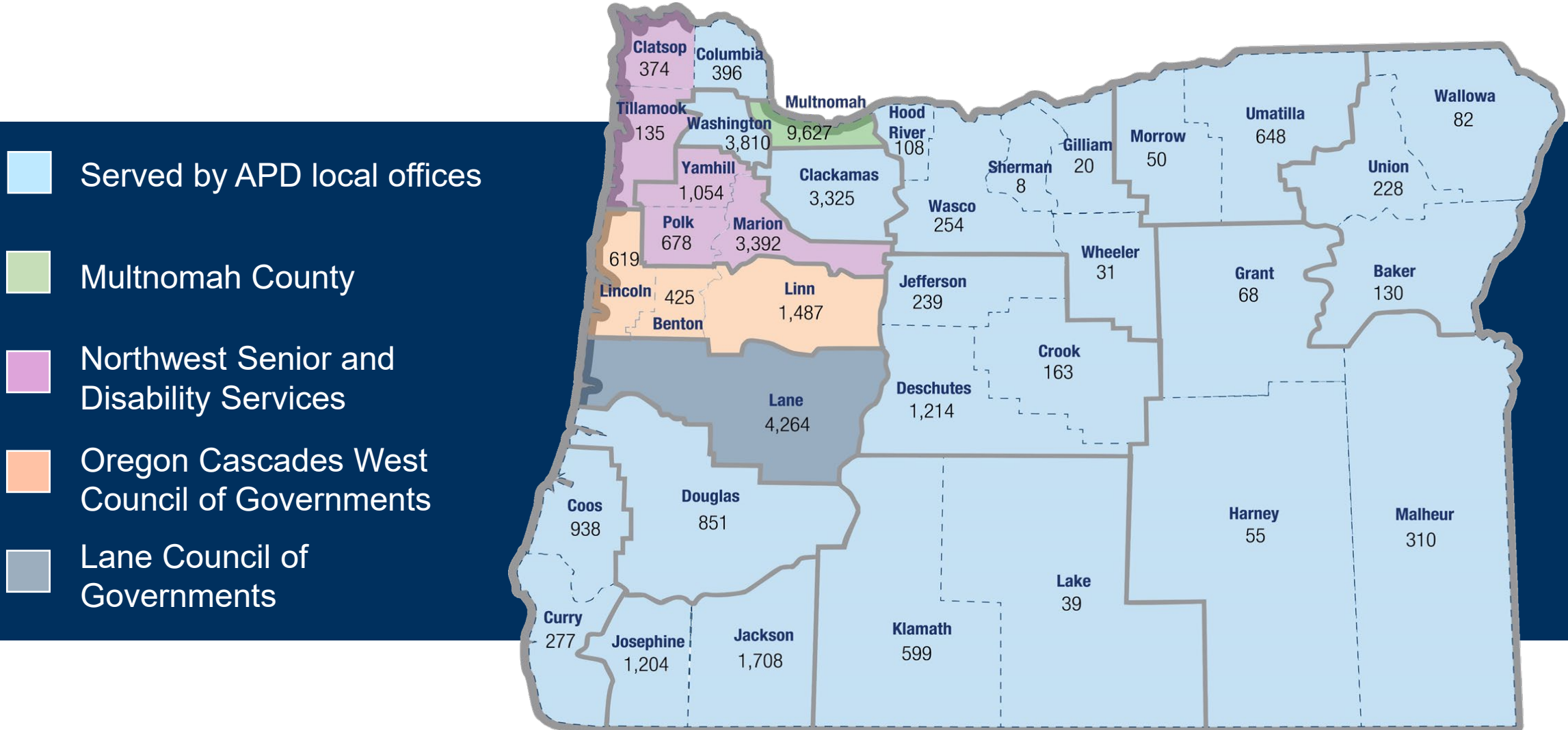


# Who we serve\*

Across long-term services and supports programs	<b>Two-thirds</b> are age 65+ <b>One-third</b> are ages 18-64 with a disability	Medicaid Long-Term Services and Supports	<b>More than 57,000</b> received support in the two-year period ending June 2023
Adult Protective Services	Investigated <b>25,769</b> alleged incidents of abuse	Older Americans Act	Helped <b>71,301</b> people with meals, employment and more
Aging and Disability Resource Connection	<b>69,905</b> people seeking resources and referrals	Oregon Project Independence – Classic and OPI-Medicaid	OPI-C enabled <b>1,850</b> people to stay in their own homes OPI-M has helped more than <b>700</b> individuals in 8 months.
Financial Eligibility Determination	About <b>324,000</b> individuals received medical, financial, food and Medicare premium assistance.	Social Security Disability Determination	Assisted <b>44,050</b> people in applying for benefits
Long-term care licensing	Oversight of <b>2,070</b> facilities/homes serving Oregonians		

\*data reporting cycles vary.

# Where we serve: APD Medicaid Long-term Services and Supports and OPI consumers by county



# How we serve

---



## Online

Website

ADRC resource database



## Phone

Any ODHS office

Any Area Agency on  
Aging (AAA) office



## In person

Any ODHS office

Any Area Agency on Aging  
Surveyor visits to long-term  
care settings

Case manager visits to  
homes

Adult Protective Services  
investigations



## Mail

Oregonians can continue  
to apply by mail or mail  
in documentation

# Agenda

- I. Who we are
- II. Programs and budget overview**
- III. Tracking our progress
- IV. Implementation updates
- V. Closing remarks

Office of Aging and  
People with Disabilities



# APD budget priorities for 2025-27

---

**Access to  
Services**

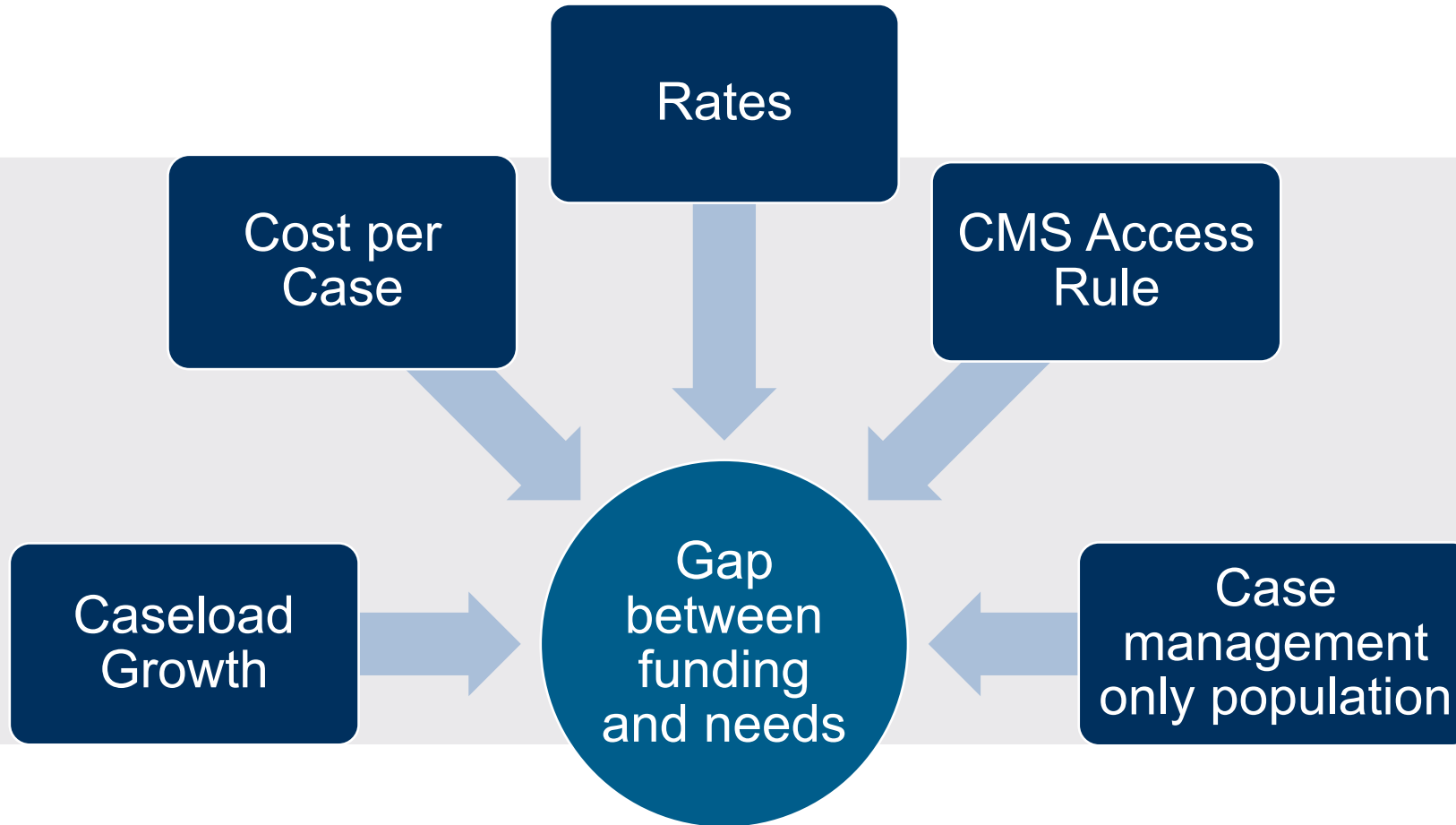


**Service  
Excellence**



# APD budget drivers for 2025-27

---

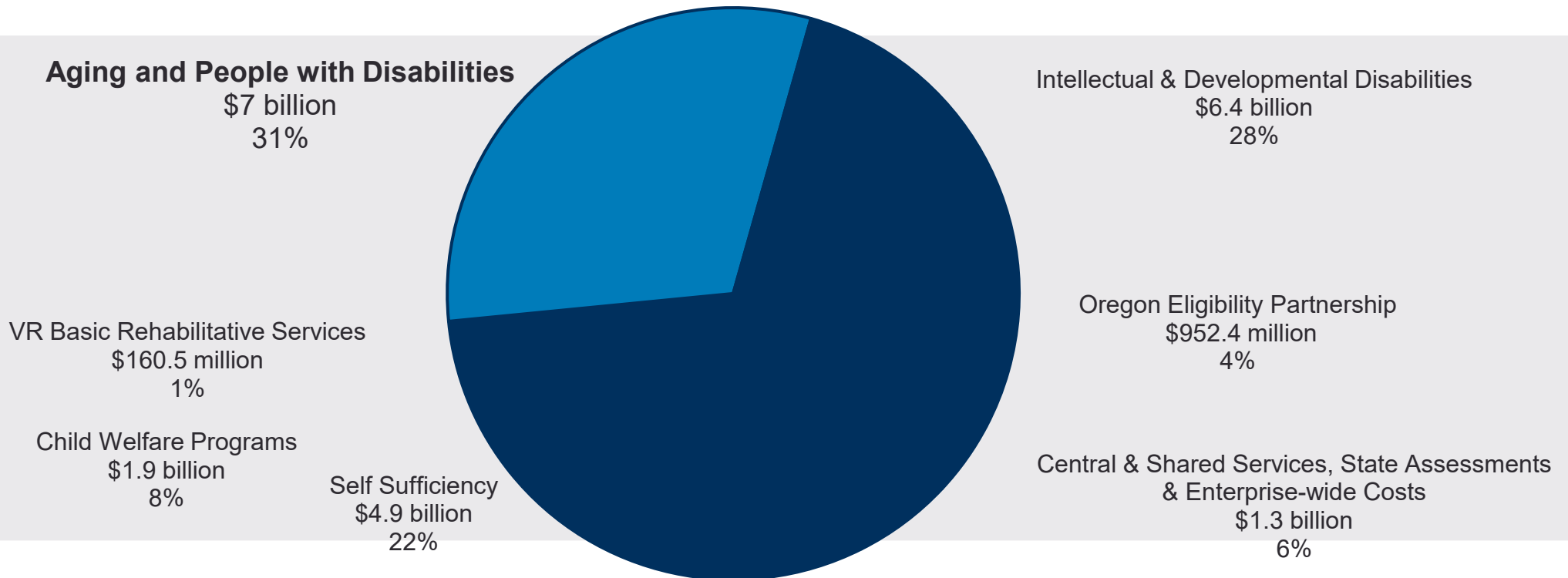


# ODHS 2025-27 Governor's Budget:

## Total fund by program area

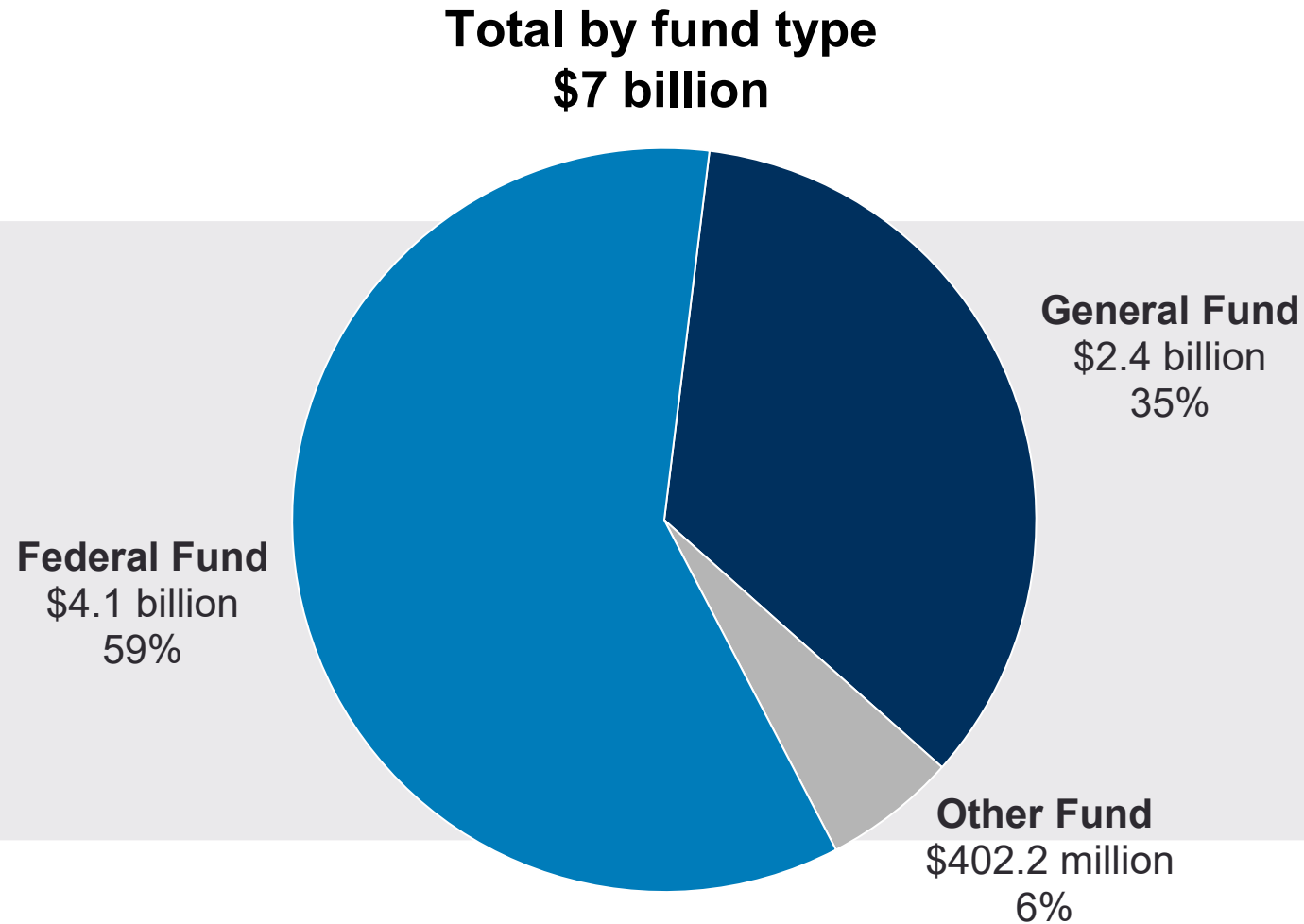
---

Oregon Department of Human Services  
2025-27 Governor's Budget  
Total Fund by Program Area  
\$22.49 billion



# 2025-27 Governor's Budget: Total APD budget by fund type

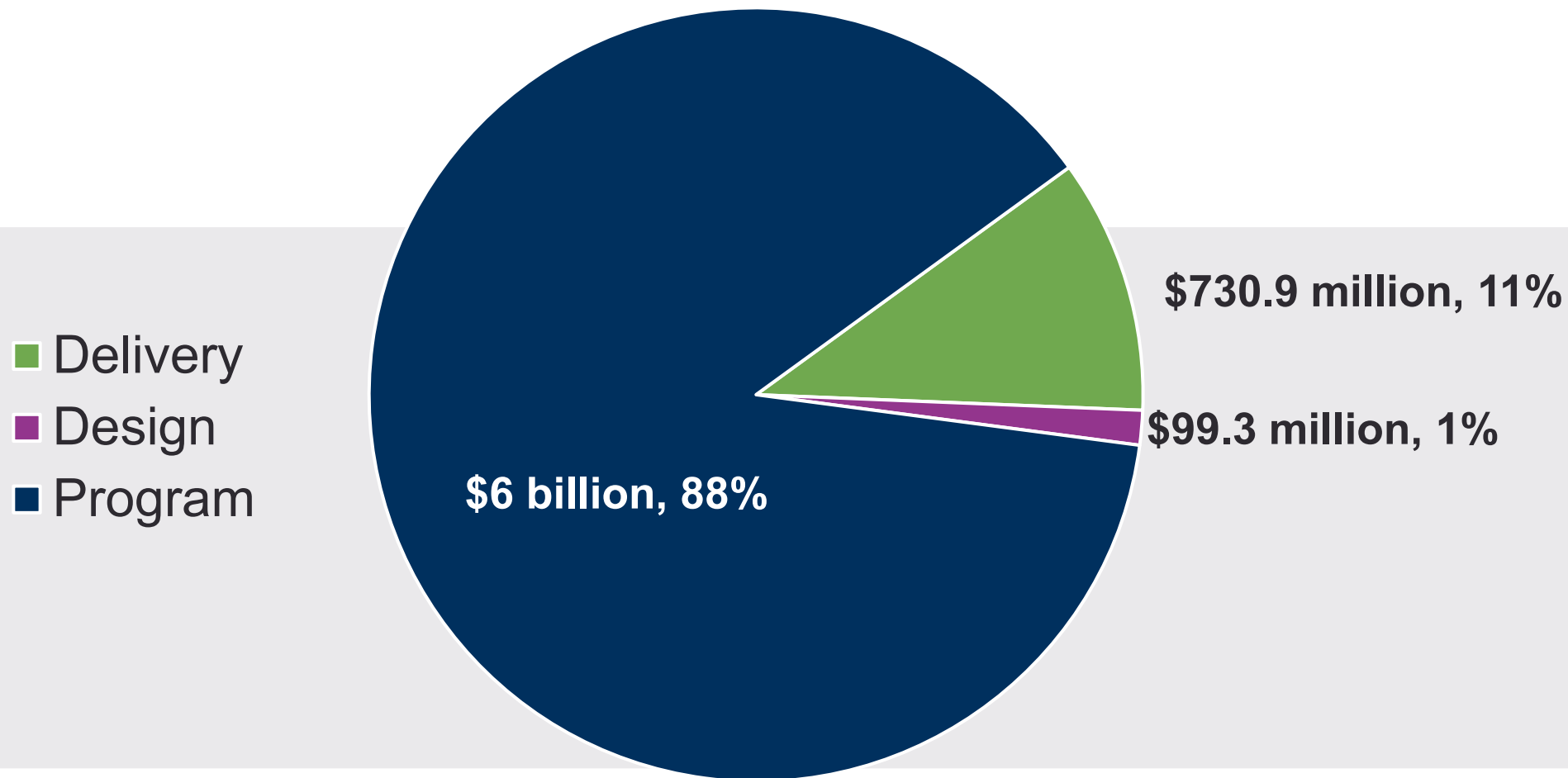
---





# Budget explanation: budget by category

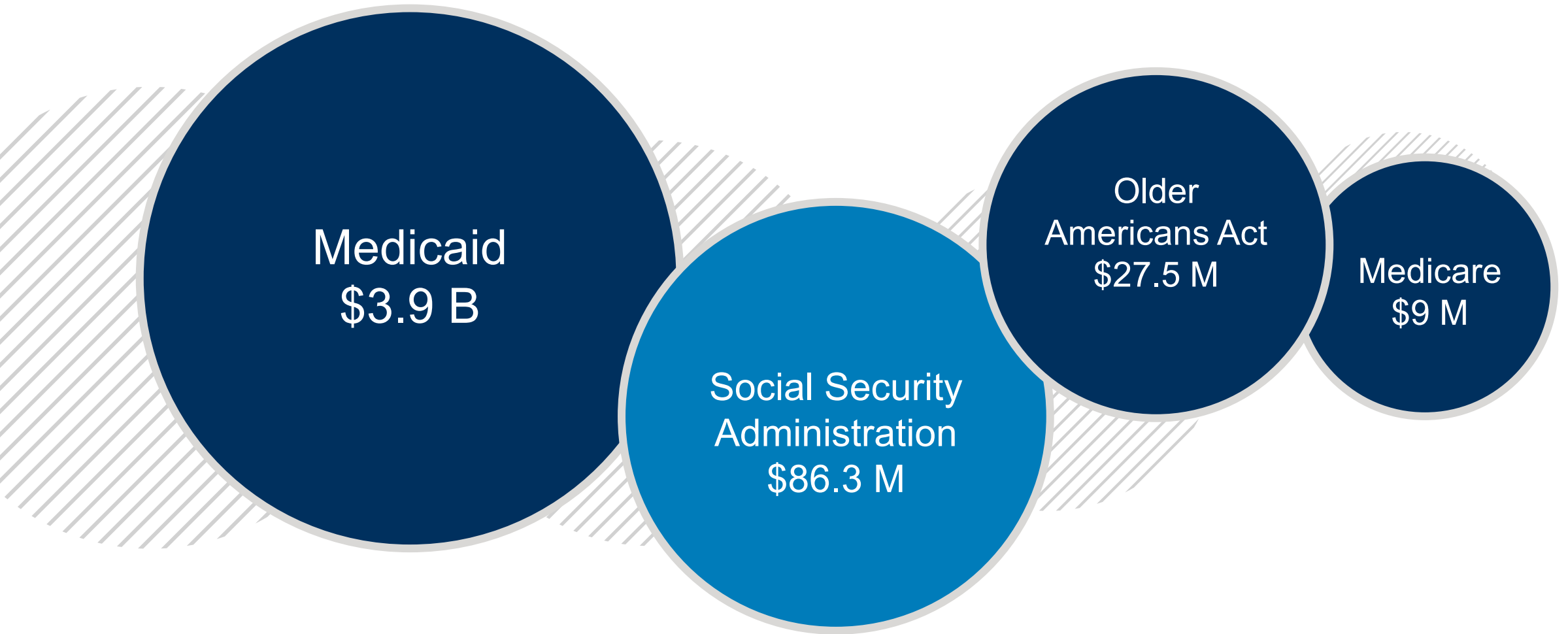
---



# 2025-27 Governor's Budget:

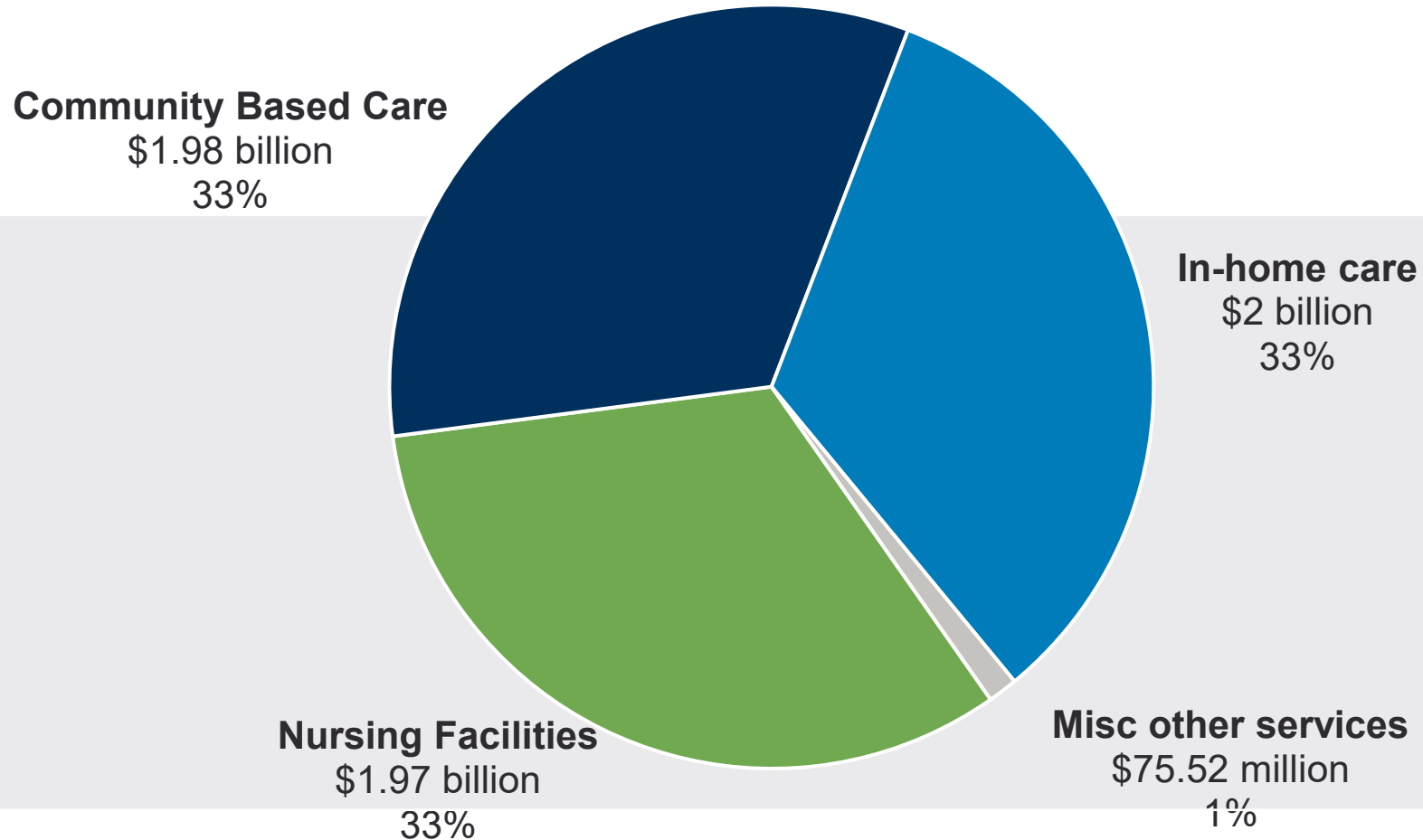
## Major Federal Funding sources

---



# APD Program: Medicaid funding by services

---



# APD Program: Medicaid funding split detail

	General Funds	Other Funds	Federal Funds	Total	Projected Monthly Caseload
	\$558,648,634	\$235,892,684	\$1,176,631,643	33% of funding	4,033
Community Based Care	\$718,451,307	\$16,109,942	\$1,251,573,725	33% of funding	13,221
In-home Care	\$742,287,418		\$1,256,407,772	33% of funding	22,017

# APD Program

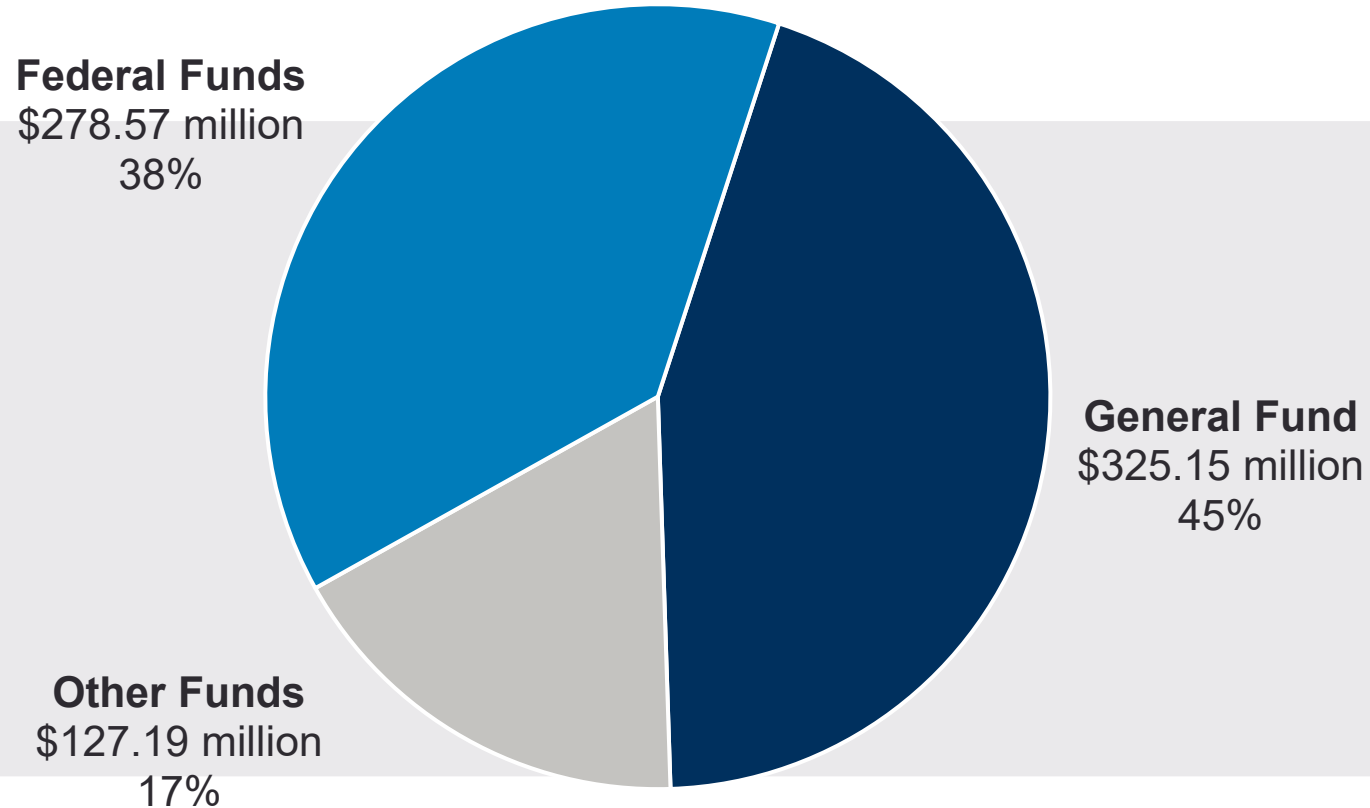
---



# APD Delivery: Funding split

---

**Total:** \$730,909,672



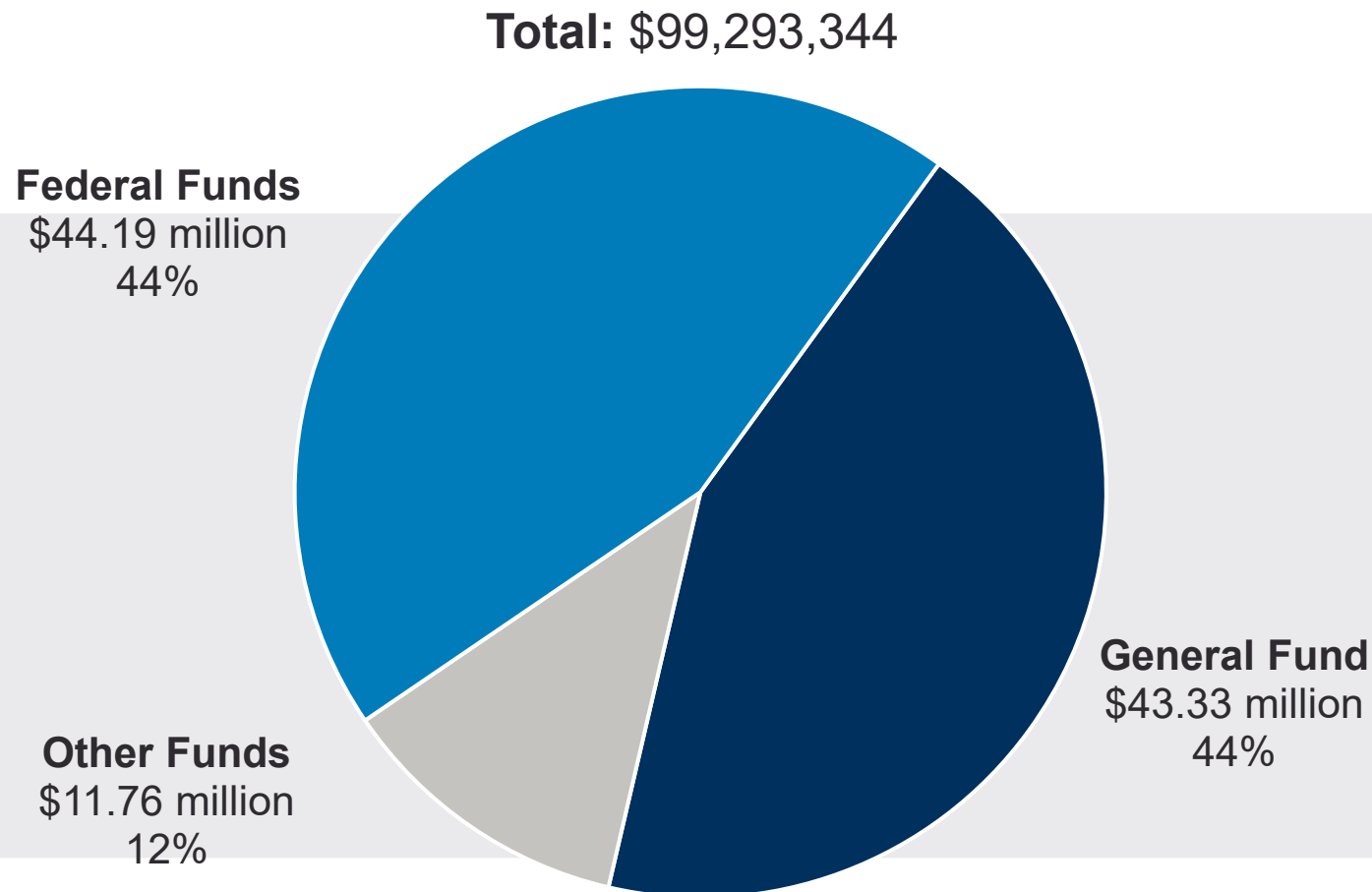
# APD Delivery

---



# APD Design: Funding split

---





# APD Design

---



# APD Disability Determination

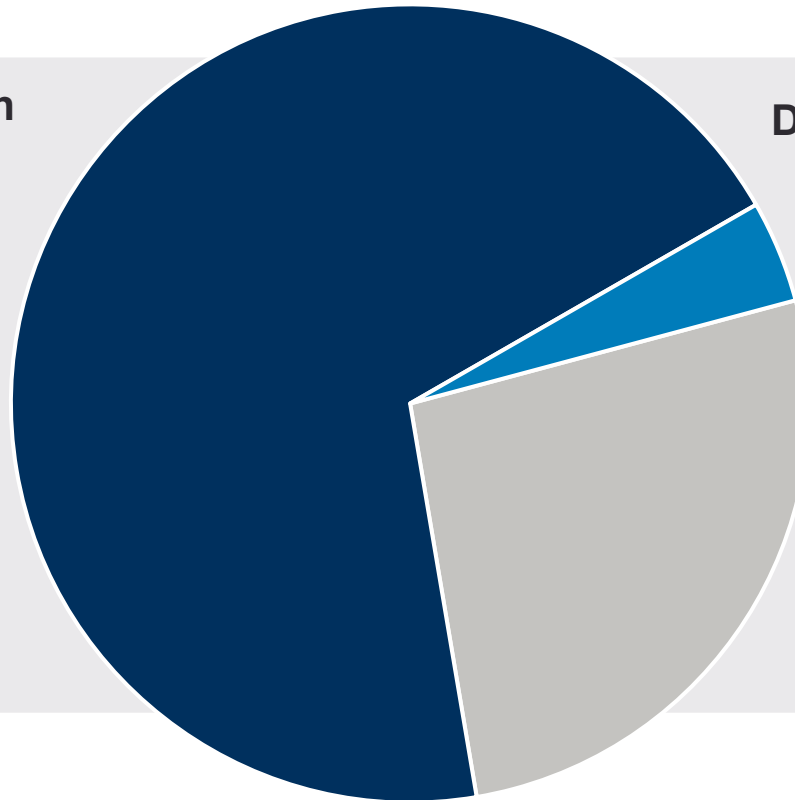
100% Federally Funded

DDS Funding

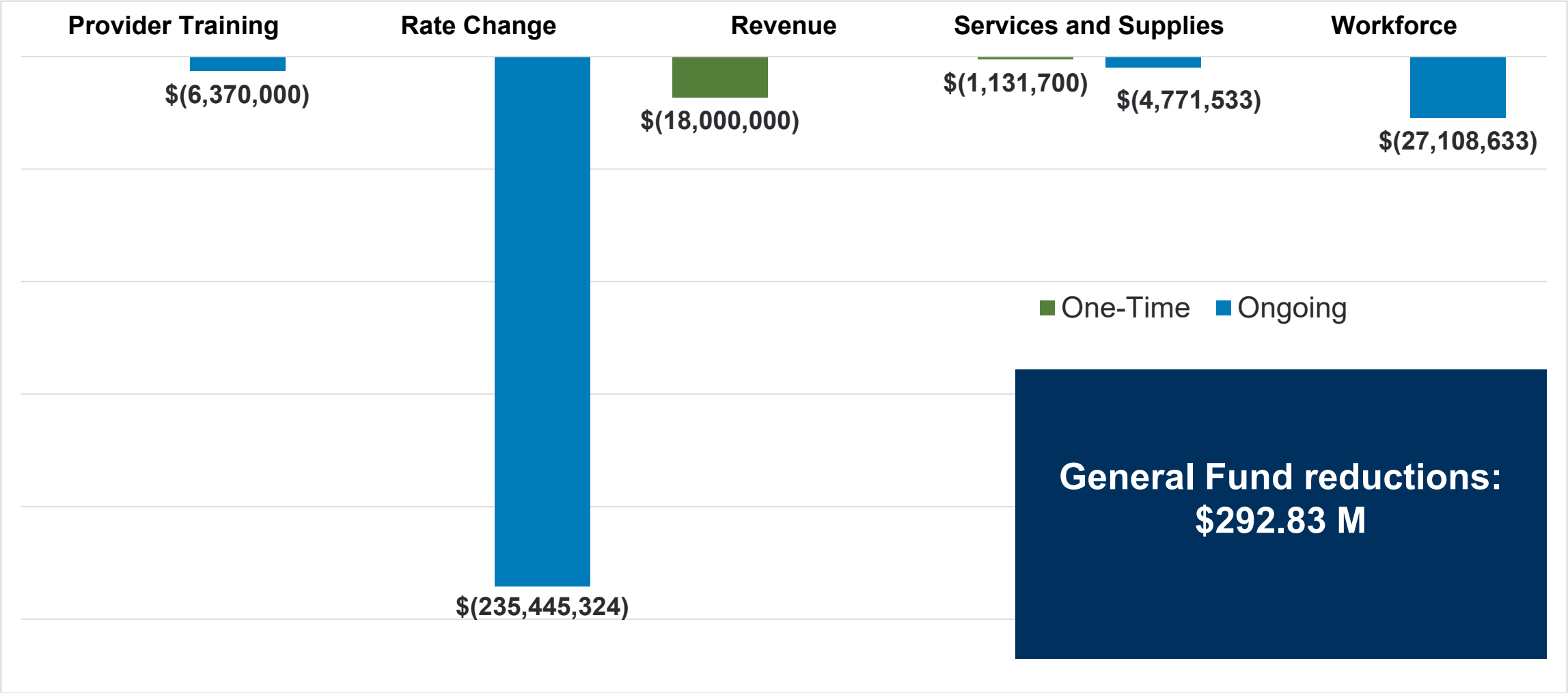
**Disability Determination  
Services Delivery**  
\$59.86 million  
69%

**Disability Determination Services  
Design**  
\$3.56 million  
4%

**Disability Determination Services**  
\$22.86 million  
27%



# Statutory 10% reduction exercise



- I. Who we are
- II. Programs and budget overview
- III. Tracking our progress**
- IV. Implementation updates
- V. Closing remarks

Office of Aging and  
People with Disabilities



# Current KPMs

---

## KPM #1: Older Adults Needing Long Term Care Services

- APD has exceeded the target for many years

## KPM #2: Long Term Care Recipients Living Outside of Nursing Facilities Safety in Oregon's licensed

- APD has exceeded the target for many years

## KPM #3: Timely APD Abuse Investigations

- APD has exceeded this target in the last year

# Proposed new and revised KPMs

---

- **Timely eligibility determinations for APD long-term services and supports**
  - The percentage of older adults and people with disabilities who receive timely LTSS eligibility determinations. Target - 90%
- **Accessibility of APD long-term services and supports**
  - Percentage of eligible older adults and people with disabilities who receive assistance from paid caregivers. Target - 90%
- **Safety in Oregon's licensed Long-Term Care Facilities**
  - Percentage of Long-Term Care Facilities without Level 3, 4 or Immediate Jeopardy (IJ) licensing violations. Target - 90%
- *Language Modification* - **Timely APD abuse investigations** -
  - "The percentage of abuse investigations that are initiated timely". Target – 95 %

# Other data resources

---



**Quarterly Target Review:** Timeliness of eligibility determinations, for example



**National Core Indicator – Aging Disability Survey:** Consumer experience across settings



**Quality Measurement Program Report:** For Residential Care and Assisted Living facilities to improve the quality of care



**Portland State University and Oregon State University:** Collects and reports information on resident health, staffing and services in community-based care

# Agenda

- I. Who we are
- II. Programs and budget overview
- III. Tracking our progress
- IV. Implementation updates**
- V. Closing remarks

Office of Aging and  
People with Disabilities





# Key changes and budget impacts: 2019-2025

---

## 2019-21

- Tribal Navigator Program started
- Supported long-term care facilities and adult foster homes during COVID-19
- Worked with local public health to ensure vaccine access to APD consumers
- Assisted hospitals with delayed discharges due to COVID
- Staff began remote eligibility determinations and service delivery

## 2021-23

- 1115 Medicaid Waiver application for OPI-M submitted
- Provider Time Capture: phase 1 implemented
- LGBTQ+ older adult survey
- Acuity-based Staffing Tool implemented
- Housing Support Services created
- Created Crisis Support Services
- Distressed Provider Relief Fund expended

## 2023-25

- Rate & Wage Study
- Oregon Project Independence-Medicaid started
- Provider Time Capture: phase 2 implemented
- SB 99: LGBTQIA2S+ Bill of Rights & provider training
- SB 420: Oregon Brain Injury Program launched
- HCBS Investments continued:
  - Infrastructure & services
  - Workforce
- HB 4129: Agency with Choice implementation began

# Implementation updates:

## 2023 and 2024 Legislative Session Directives

---



**Senate Bill 99:** Creates an LGBTQIA2S+ Subcommittee of the Governor's Commission on Senior Services, a bill of rights protecting LGBTQIA2S+ residents in long term care facilities and adult foster homes, and mandated training for staff in these settings.



**Senate Bill 420:** Creates the Oregon Brain Injury Program, implementation in 2024.



**House Bill 4129:** Requires that APD contract with up to two Agency with Choice providers no later than January 1, 2026, with implementation work currently underway.



**House Bill 3396:** Created the Task Force on Hospital Discharge Challenges.

# Implementation updates:

## 2023 and 2024 Legislative Session Directives

---



**OPI-M:** Expands OPI program to serve more consumers, eliminate waitlists, and exempts consumers from estate recovery. Rolling implementation started in June 2024, and full implementation in 2025.



**Rate and Wage Study:** Recommendations to create greater parity in the rate structure, accountability for direct care worker wages.



**Home Care Collective Bargaining Agreement:** A CBA for Home Care Workers, including a \$20/hour wage minimum by 2025, \$1/hour raise for each 2,000 hours worked, and up to 20 hours of overtime a week.

# Implementation updates:

## 2023 and 2024 Legislative Session Directives

---



**HCBS Spend Plan:** ARPA funding for several initiatives, including capital infrastructure improvements for long term care facilities, provider recruitment, direct care workforce training, and social isolation and loneliness prevention.



**Acuity Based Staffing Tool:** Additional staffing to support the implementation and administration of ABST requirement for long term care facilities.



**Housing Support Services:** An investment in APD Housing Navigators to assist Medicaid Long-term Services and Supports consumers who are housing insecure in every area of the state.

# Agenda

- I. Who we are
- II. Programs and budget overview
- III. Tracking our progress
- IV. Implementation updates
- V. Closing remarks**

Office of Aging and  
People with Disabilities



# Policy Option Packages



# POP 101: Strengthening Safety and Oversight



**ODHS priority: Safety**



## **Problem:**

New licensed facilities and homes do not have timely oversight and support.



## **Solution:**

Onsite visits, technical consultation and support 120 days after newly-licensed settings open.

SB 811 would support this work.



## **Outcomes:**

- Proactively identify compliance issues and corrective action steps early, before they present as significant compliance issues.
- Technical assistance to assist new providers to be successful.
- Ensure the health, safety, and well being of residents living in newly licensed long term care settings.

## **Data**

In 2023, APD triaged 10,931 concerns reported by various partners and community members, a growth in part driven by new and inexperienced providers.

## **Resources**

**GF:** \$ 2,834,473

**OF:** \$0

**FF:** \$2,834,473

**Pos.:** 33 (19 APD)

**FTE:** 21.27

# POP 103: HCBS Access Rule



**ODHS priority: customer service**



## Problem:

New federal regulation outlines significant changes for state to meet transparency and outcome requirements.



## Solution:

This investment provides the staffing and resources bringing Oregon into compliance and maintaining compliance long term.



## Outcomes:

- Regulatory compliance ensures continued federal matching funds for home and community-based services.
- More resources for consumers to express grievances and for the state to track outcomes of long term services and supports.
- Greater transparency in provider rates and Medicaid funds going toward direct care worker pay and benefits.



## Data

More than 37,420 consumers will be impacted by these new CFRs



## Resources

<b>GF:</b> \$ 2,121,342	<b>OF:</b> \$0	<b>FF:</b> \$2,121,342
<b>Pos.:</b> 24 (12 APD)	<b>FTE:</b> 16.83	



# POP 560: Ensuring Access to Services for Individuals with Behavioral Health Conditions



**ODHS priority: Statewide initiatives**



**Problem:**

Since the 1980s, due to federal regulations, APD has not served adults under the age of 65 whose primary driver of need is a mental health or substance use disorder condition.



**Solution:**

Investment would remove this barrier, providing eligibility for individuals experiencing a mental health or substance use disorder condition.



**Outcomes:**

- Individuals with behavioral health conditions would be able to access long term services and supports more quickly, without having to face additional barriers.
- Investment would allow for recruitment and retention of case management and providers trained to serve adults with behavioral health needs.

**Data**

APD has denied more than 240 individuals in one year (2023-2024) because of their mental illness.

**Resources**

<b>GF:</b> \$9,991,428	<b>OF:</b> \$0	<b>FF:</b> \$15,790,258
<b>Pos.:</b> 26	<b>FTE:</b> 11.41	

# Additional GRB investments

---

## APD Adult Foster Homes Rate Restructure

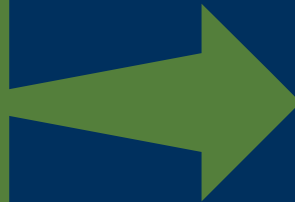
Supported by HB 2560

### Investment:

\$21,367,294 GF

\$38,076,068 FF

**\$59,443,662 TF**



### Changes:

- Payments based on the acuity of each resident
- Reduce the need for rate exceptions by 82 percent
- Increases rates for most providers; no decreases for any provider.

# Additional GRB investments

---

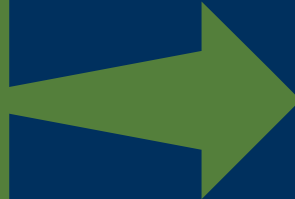
## Homecare Worker bargaining pot

### Investment:

\$75,000,000 GF

\$133,623,088 FF

**\$208,623,088 TF**



### Changes:

Sets Special Purpose Appropriation for wages and benefits for Home Care Workers and Personal Support Workers.

**“Too often people with disabilities struggle to find ways to integrate into society.”**

- John Curtis, advocate



**“My main concern is to have in-home care so people don't have to be institutionalized and can stay in their own homes and be a part of their community.”**

- The late Ruth McEwen, advocate



# Closing remarks: the work ahead

---

Growing demand for services affects all parts of our system.



Caseload growth



More complex needs



Insufficient case managers



Direct workforce challenges



Questions?

---



Thank you.

