



Presentation to the 2025 Joint Ways and Means Subcommittee on Human Services

Office of Aging and People with Disabilities

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Director

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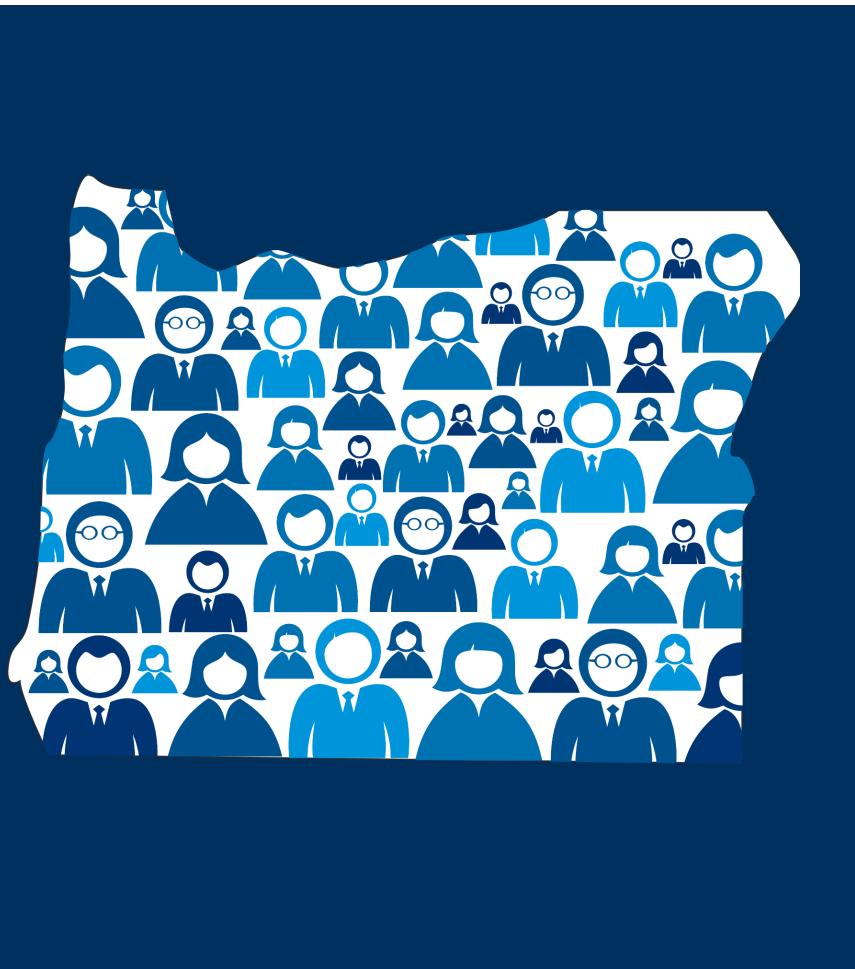
Agenda: Day One

- I. Who we are
- II. Programs and budget overview
- III. Tracking our progress
- IV. Implementation updates
- V. Closing remarks

Office of Aging and
People with Disabilities



Who we are



Aging and People with Disabilities
and Area Agencies on Aging staff

Long-term care providers

Long-term care workforce

Families, friends and informal caregivers

Why we do our work



People want to age where they choose, be treated with dignity and maintain their independence.

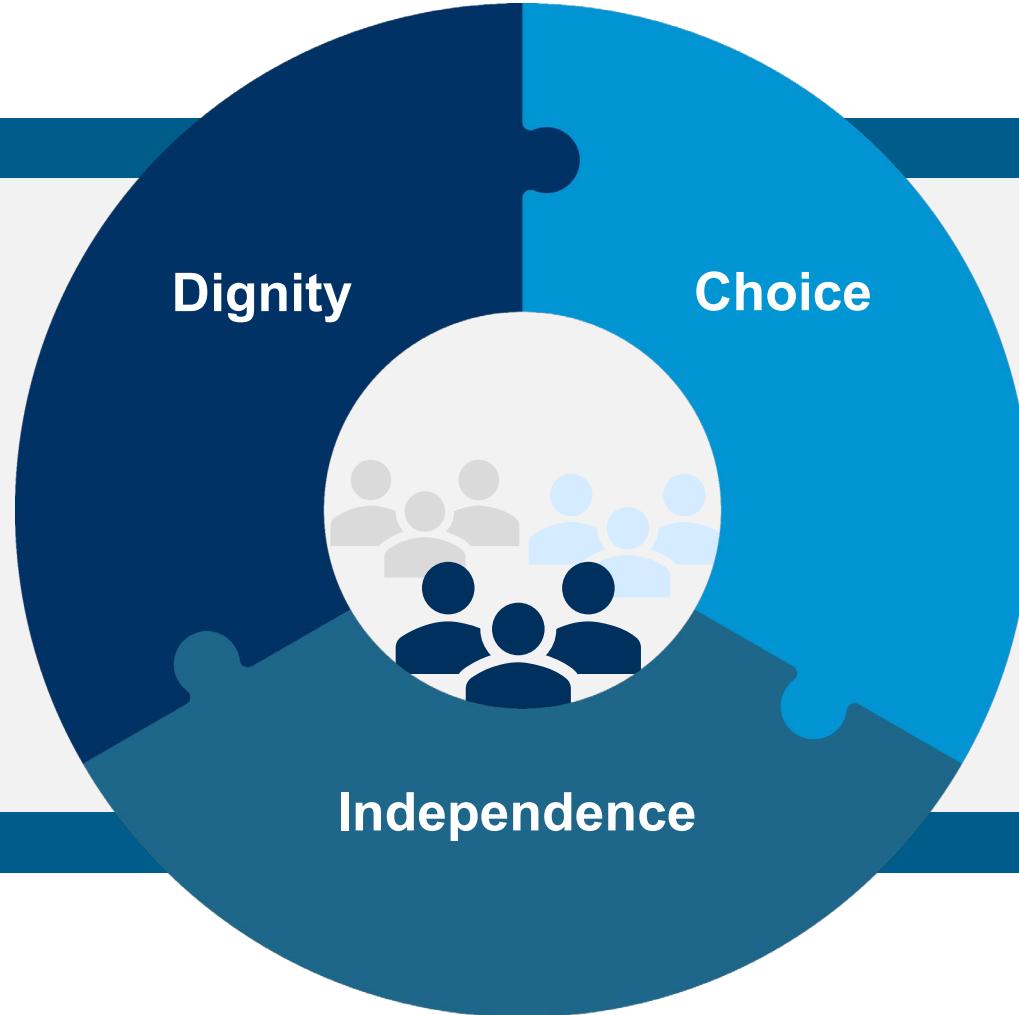


Access to critical and timely services and supports is essential.



People should be safe regardless of care needs.

Core Values



What we do: core services

Set policy for Medicaid eligibility, services, rates and Older Americans Act.

License and oversee long-term care providers.

Determine eligibility for:

- Long term services and supports (LTSS)
- Social Security Administration disability benefits
- General Assistance.

Partner with:

- Oregon Eligibility Partnership (OEP) and Self-Sufficiency Programs (SSP) to ensure access to SNAP and Medical
- Office of Developmental Disabilities Services (ODDS) to ensure Medicaid LTSS services meet federal regulations.

What we do: core services

Provide service options to **promote choice and independence.**

Connect people to homecare services and help people find the right provider.

Prevent, investigate and mitigate abuse.

Family caregiver supports, nutrition, legal services and more.

Provide **in-home supports** for individuals who do not receive Medicaid.



What we do: core services

Offer free **information and referral** and **options counseling services**.

Provide **navigation and advocacy** for individuals with brain injury.

Provide **resources** for Deaf, DeafBlind and Hard of Hearing people.

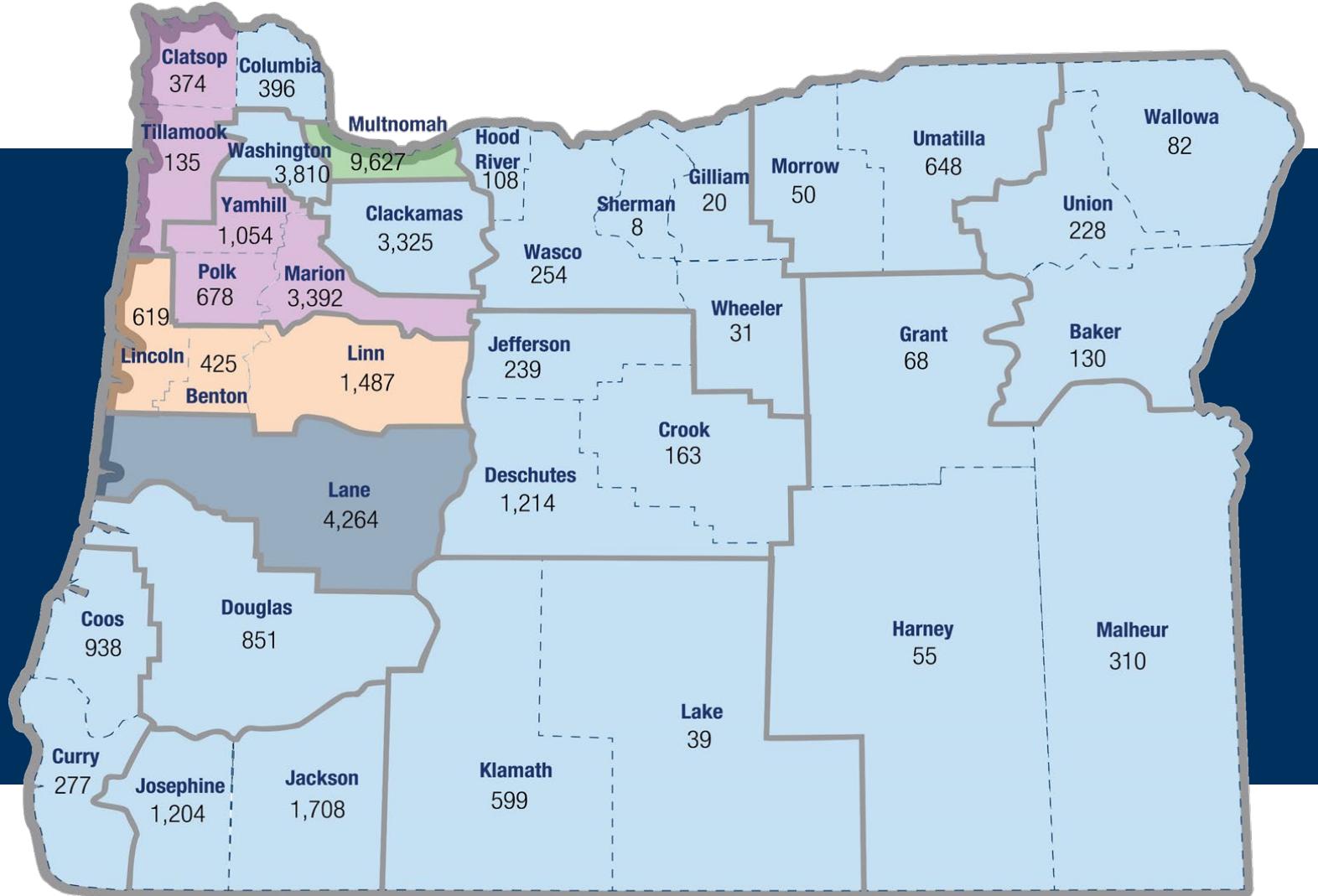
Provide free and impartial **Medicare benefits counseling**.

Who we serve*

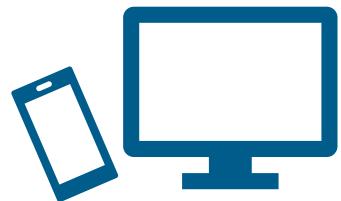
Across long-term services and supports programs	Two-thirds are age 65+ One-third are ages 18-64 with a disability	Medicaid Long-Term Services and Supports	More than 57,000 received support in the two-year period ending June 2023
Adult Protective Services	Investigated 25,769 alleged incidents of abuse	Older Americans Act	Helped 71,301 people with meals, employment and more
Aging and Disability Resource Connection	69,905 people seeking resources and referrals	Oregon Project Independence – Classic and OPI-Medicaid	OPI-C enabled 1,850 people to stay in their own homes OPI-M has helped more than 700 individuals in 8 months.
Financial Eligibility Determination	About 324,000 individuals received medical, financial, food and Medicare premium assistance.	Social Security Disability Determination	Assisted 44,050 people in applying for benefits
Long-term care licensing	Oversight of 2,070 facilities/homes serving Oregonians		*data reporting cycles vary.

Where we serve: APD Medicaid Long-term Services and Supports and OPI consumers by county

- Served by APD local offices
- Multnomah County
- Northwest Senior and Disability Services
- Oregon Cascades West Council of Governments
- Lane Council of Governments



How we serve



Online

Website
ADRC resource database



Phone

Any ODHS office
Any Area Agency on Aging (AAA) office



In person

Any ODHS office
Any Area Agency on Aging
Surveyor visits to long-term care settings
Case manager visits to homes
Adult Protective Services investigations



Mail

Oregonians can continue to apply by mail or mail in documentation

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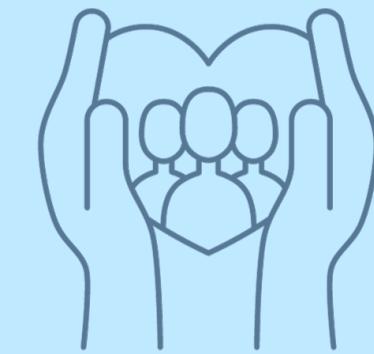


APD budget priorities for 2025-27

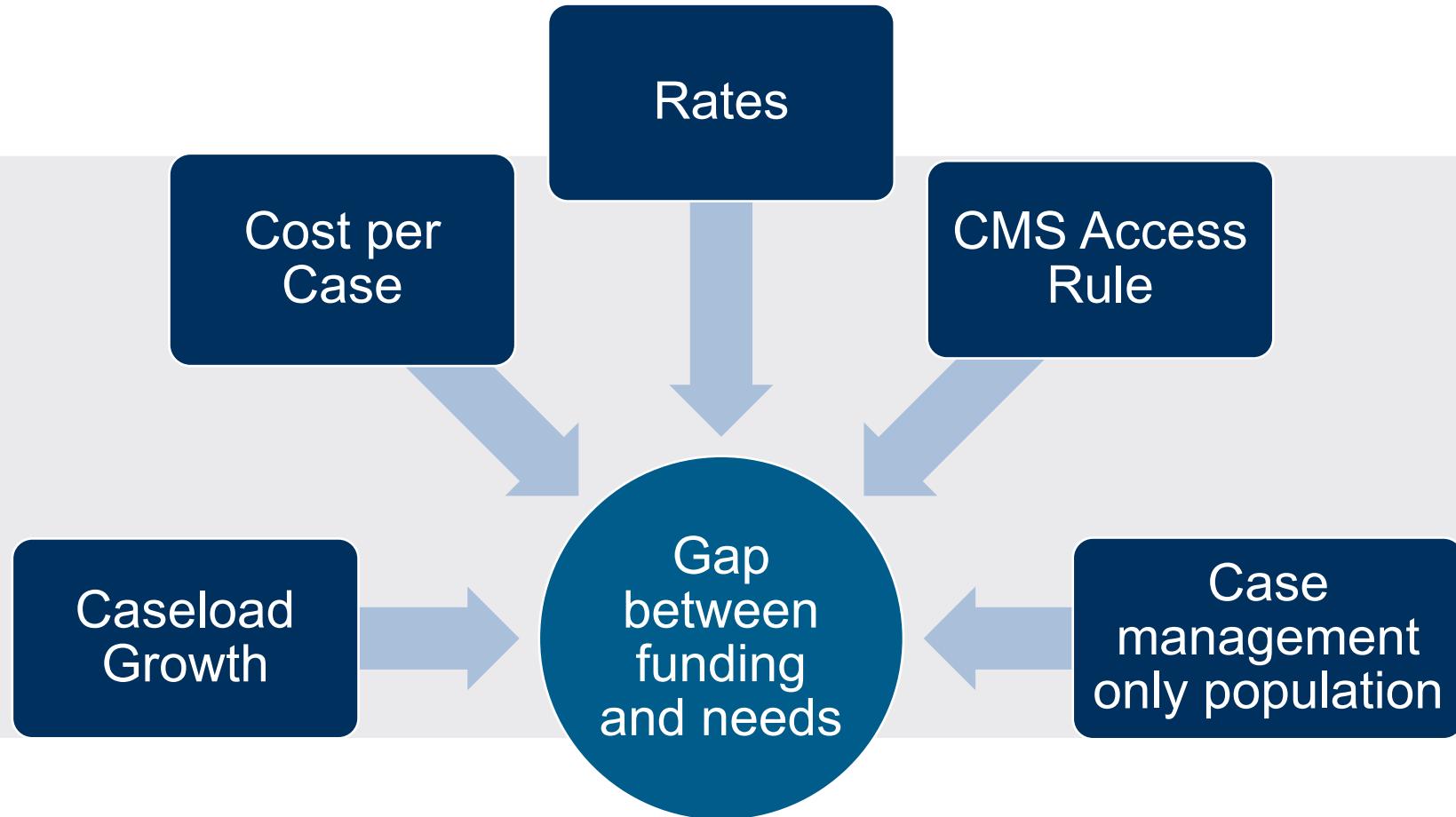
Access to Services



Service Excellence

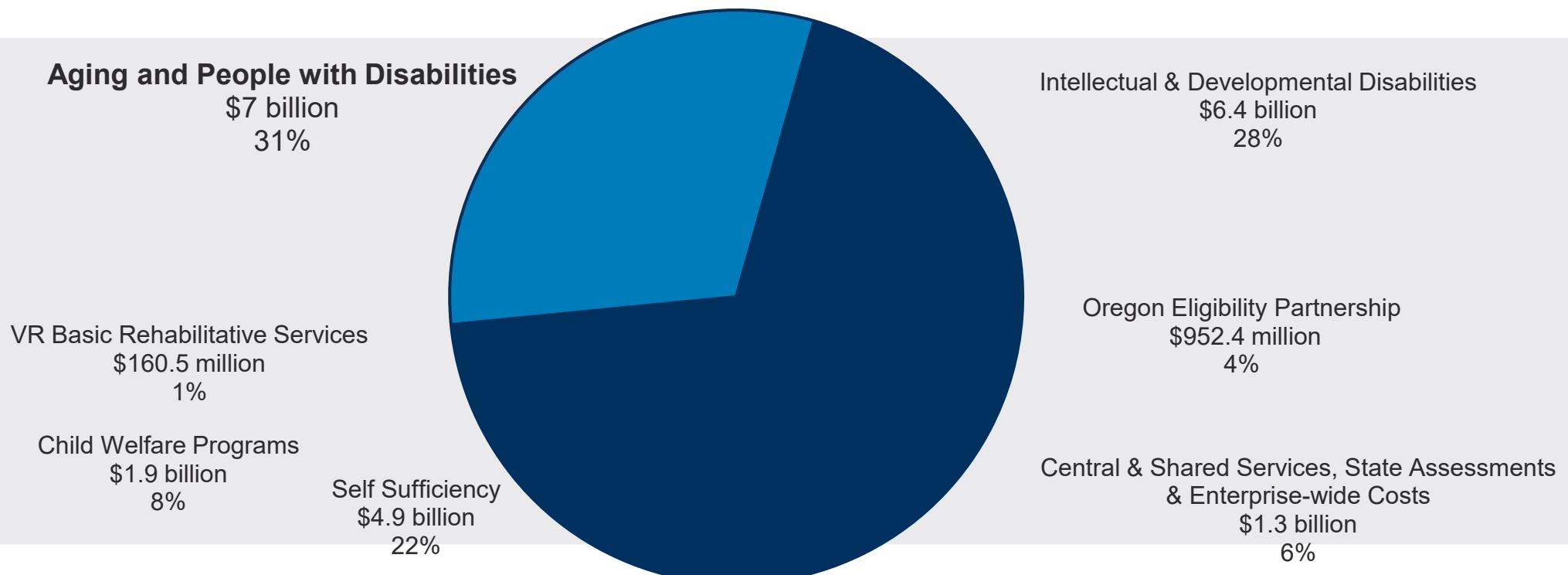


APD budget drivers for 2025-27

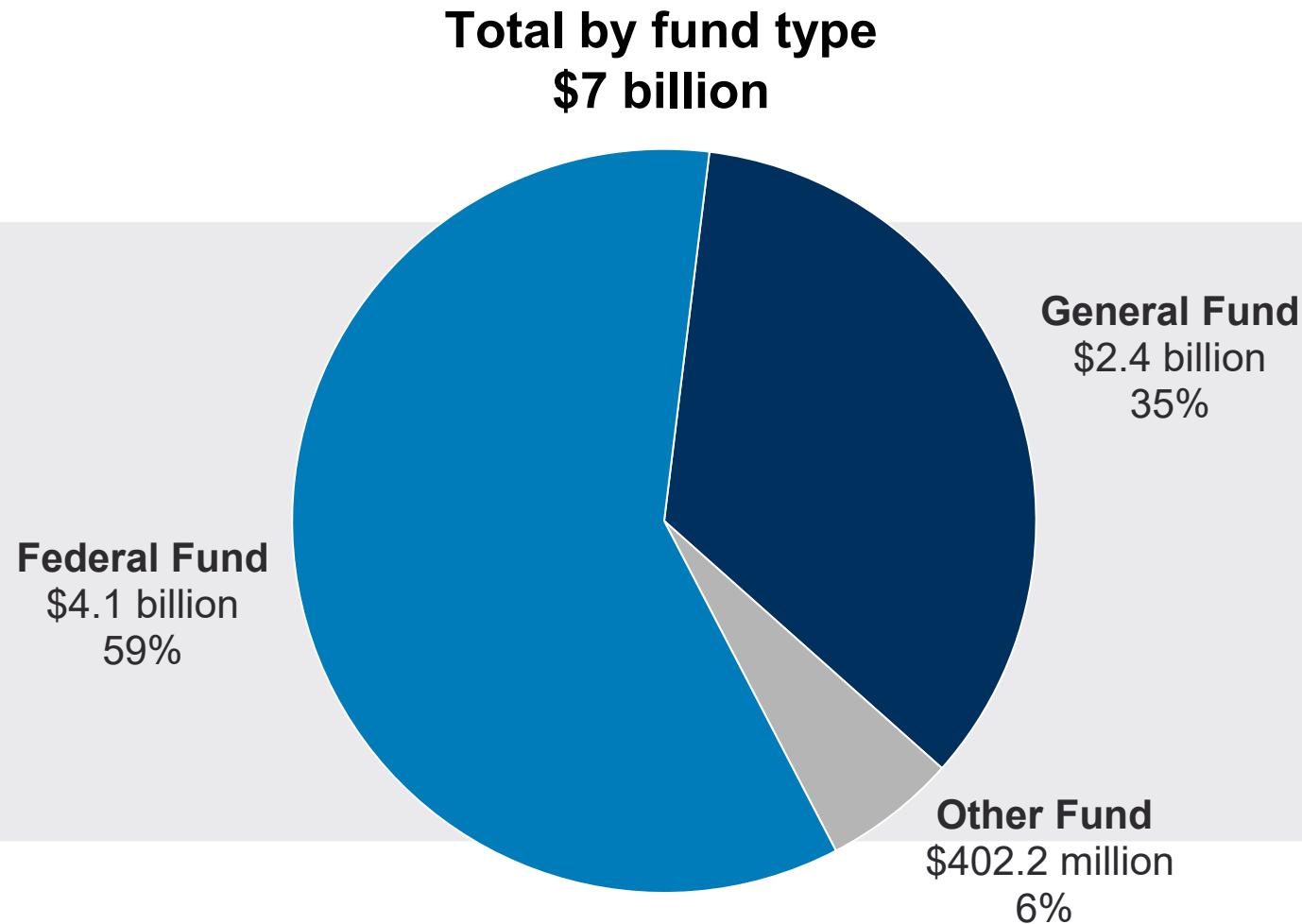


ODHS 2025-27 Governor's Budget: Total fund by program area

Oregon Department of Human Services
2025-27 Governor's Budget
Total Fund by Program Area
\$22.49 billion

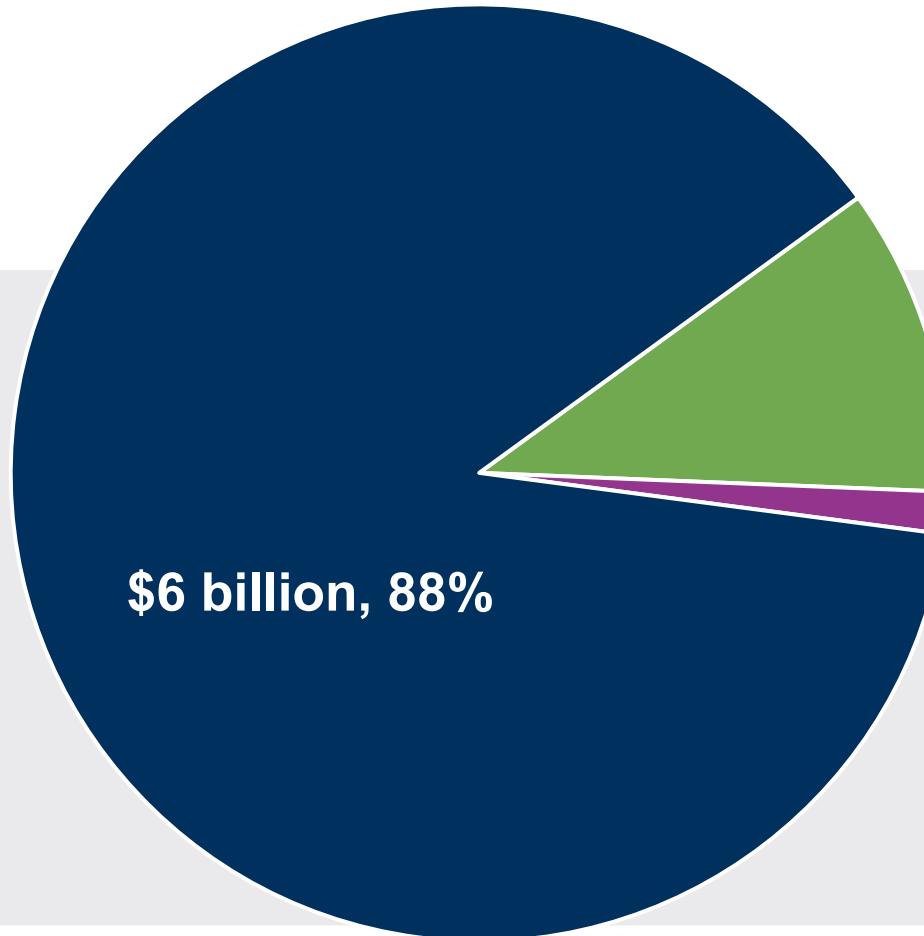


2025-27 Governor's Budget: Total APD budget by fund type



Budget explanation: budget by category

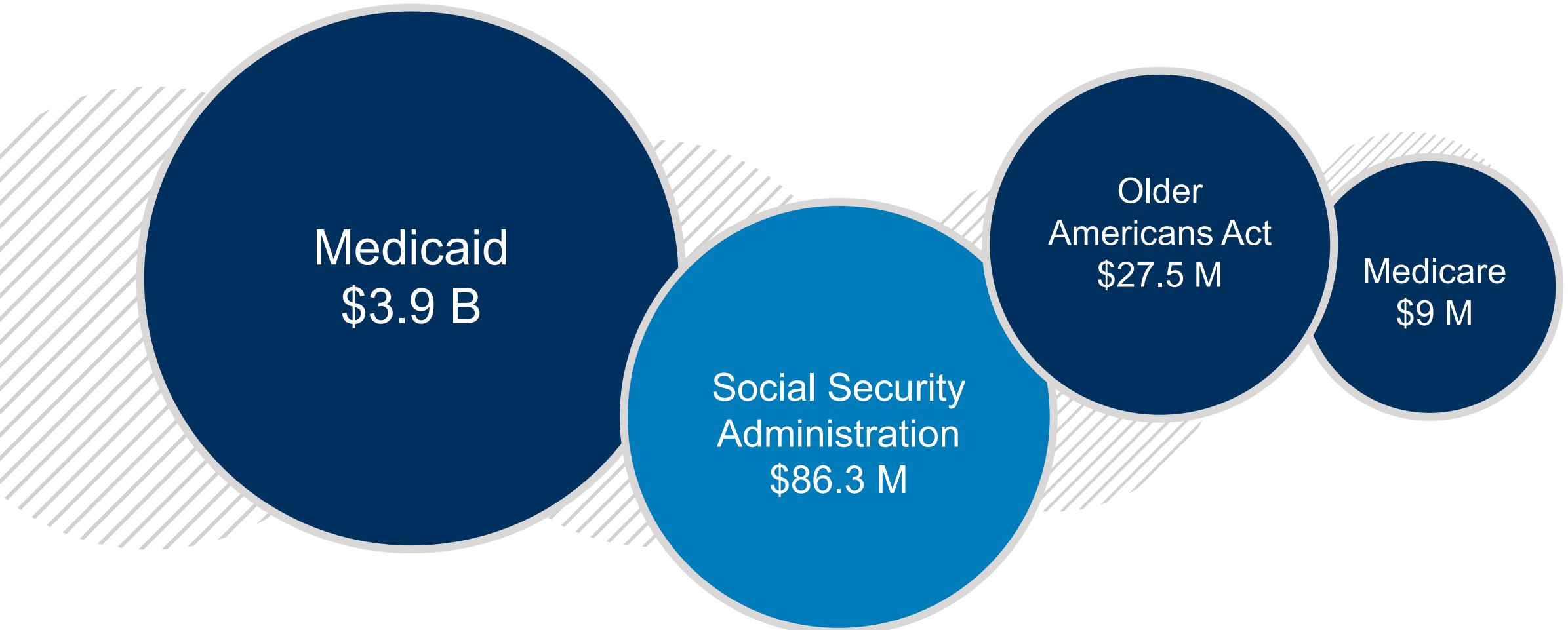
- Delivery
- Design
- Program



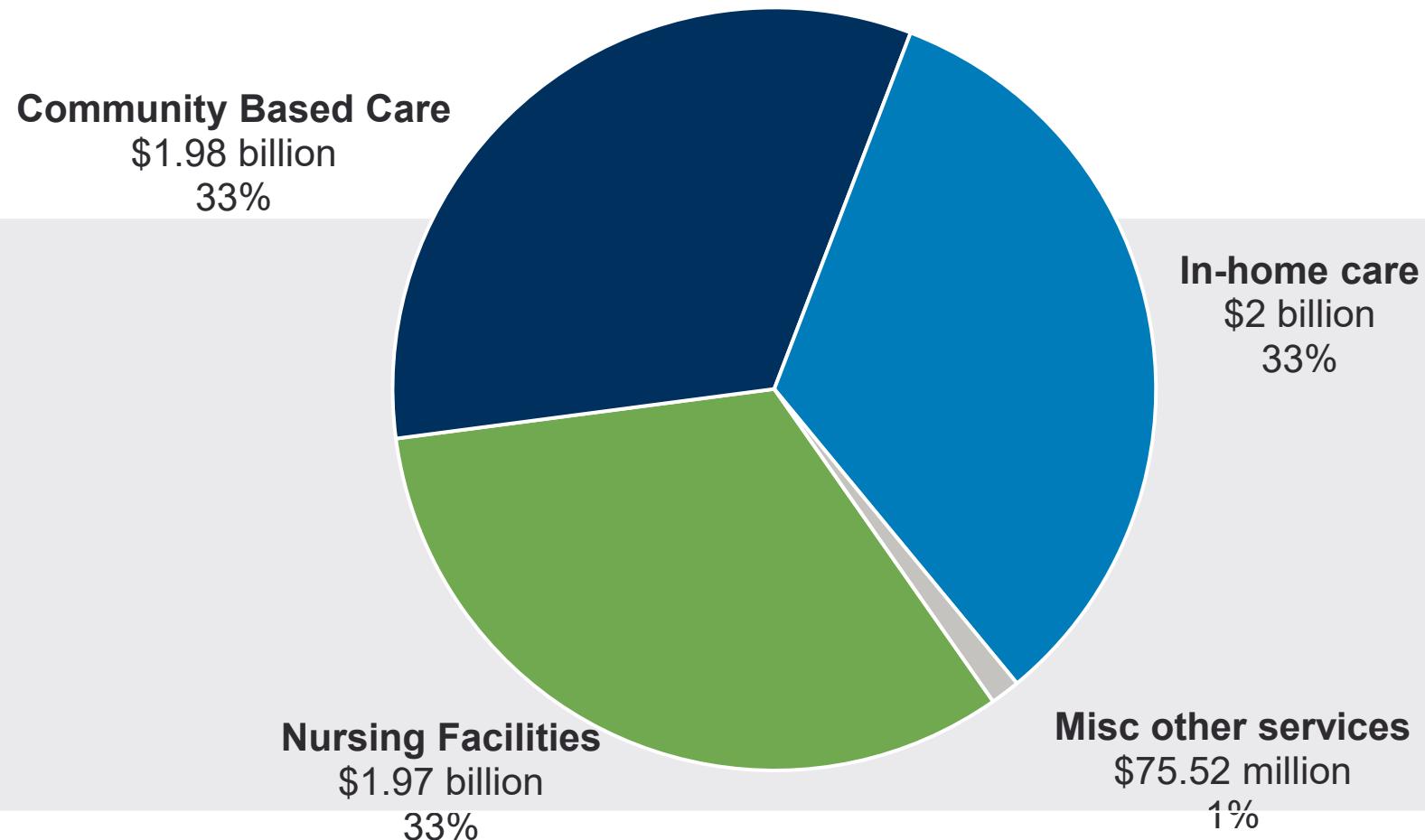
\$730.9 million, 11%

\$99.3 million, 1%

2025-27 Governor's Budget: Major Federal Funding sources



APD Program: Medicaid funding by services



APD Program: Medicaid funding split detail

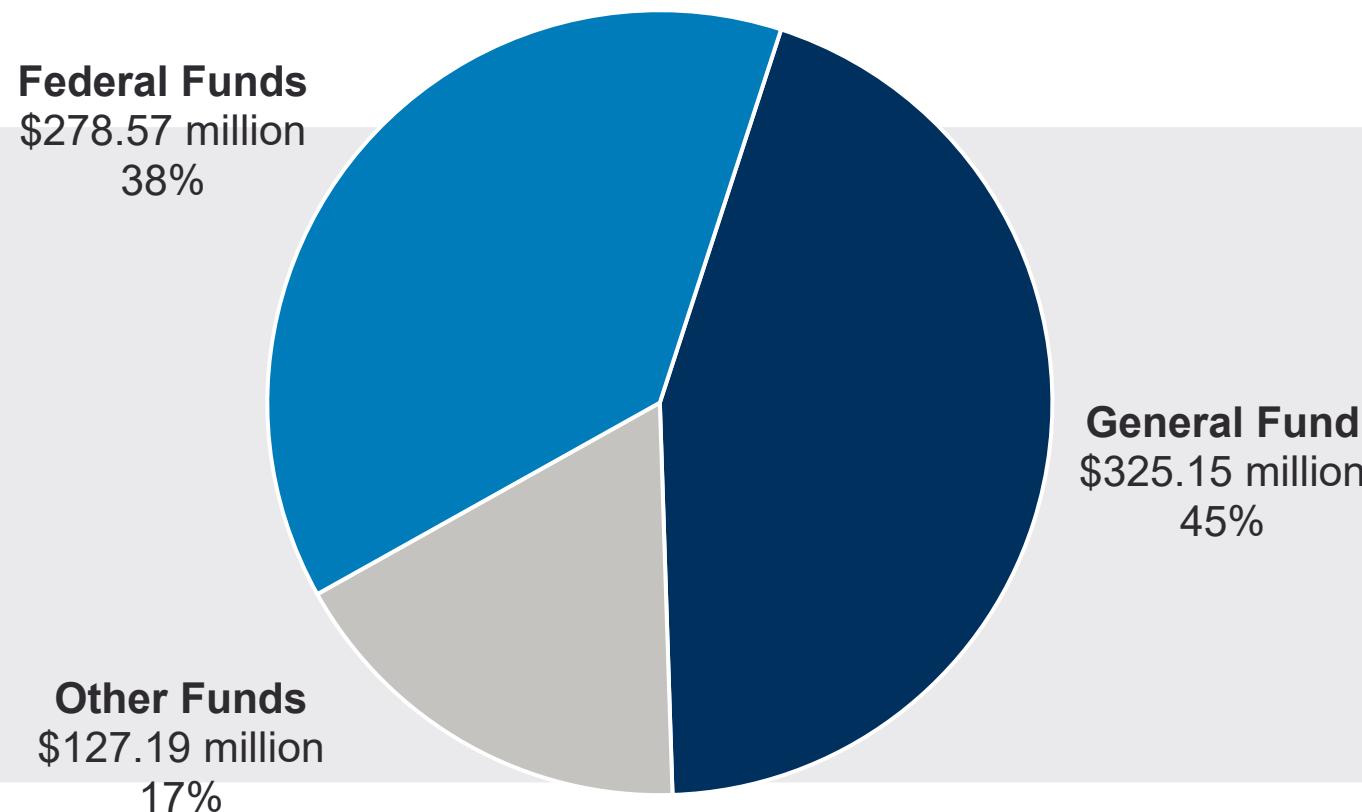
	General Funds	Other Funds	Federal Funds	Total	Projected Monthly Caseload
	\$558,648,634	\$235,892,684	\$1,176,631,643	33% of funding	4,033
Community Based Care	\$718,451,307	\$16,109,942	\$1,251,573,725	33% of funding	13,221
In-home Care	\$742,287,418		\$1,256,407,772	33% of funding	22,017

APD Program



APD Delivery: Funding split

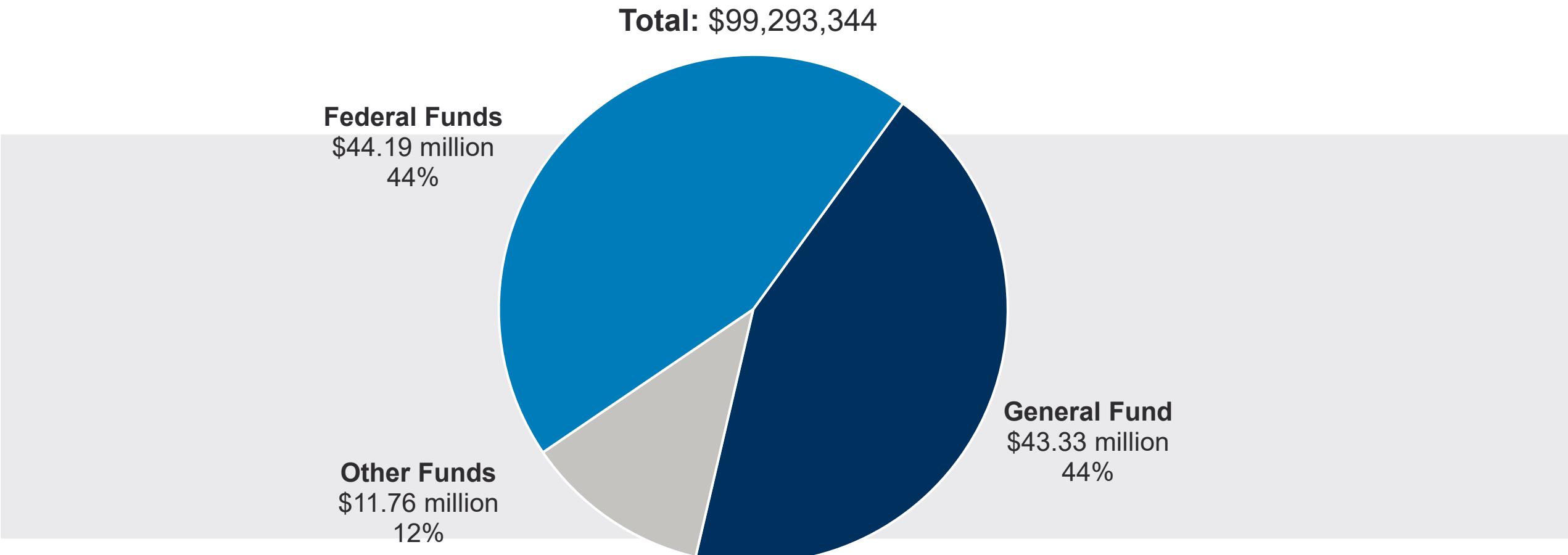
Total: \$730,909,672



APD Delivery



APD Design: Funding split



APD Design



APD Disability Determination

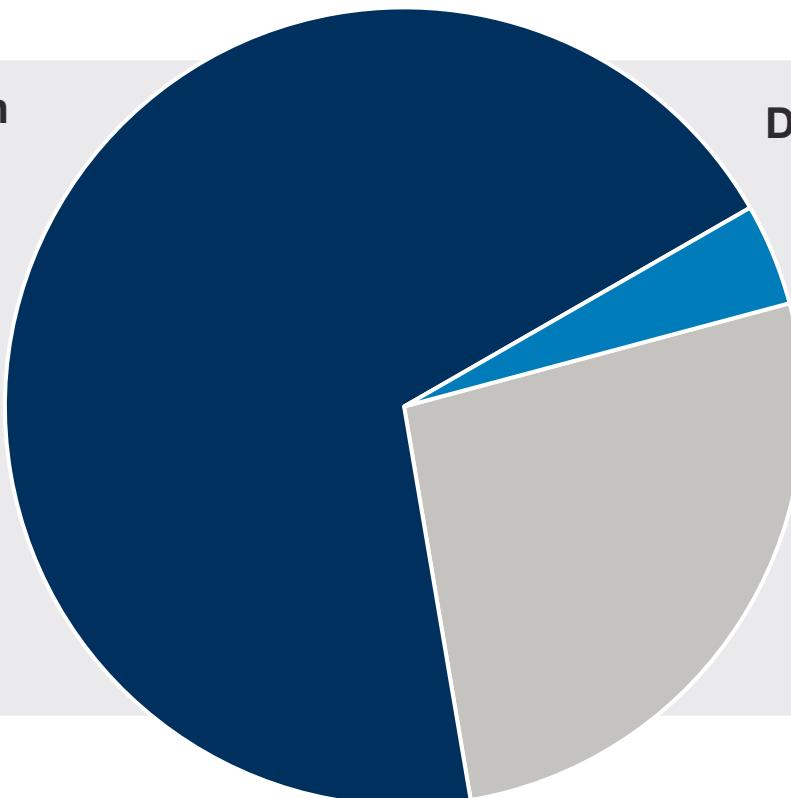
100% Federally Funded

DDS Funding

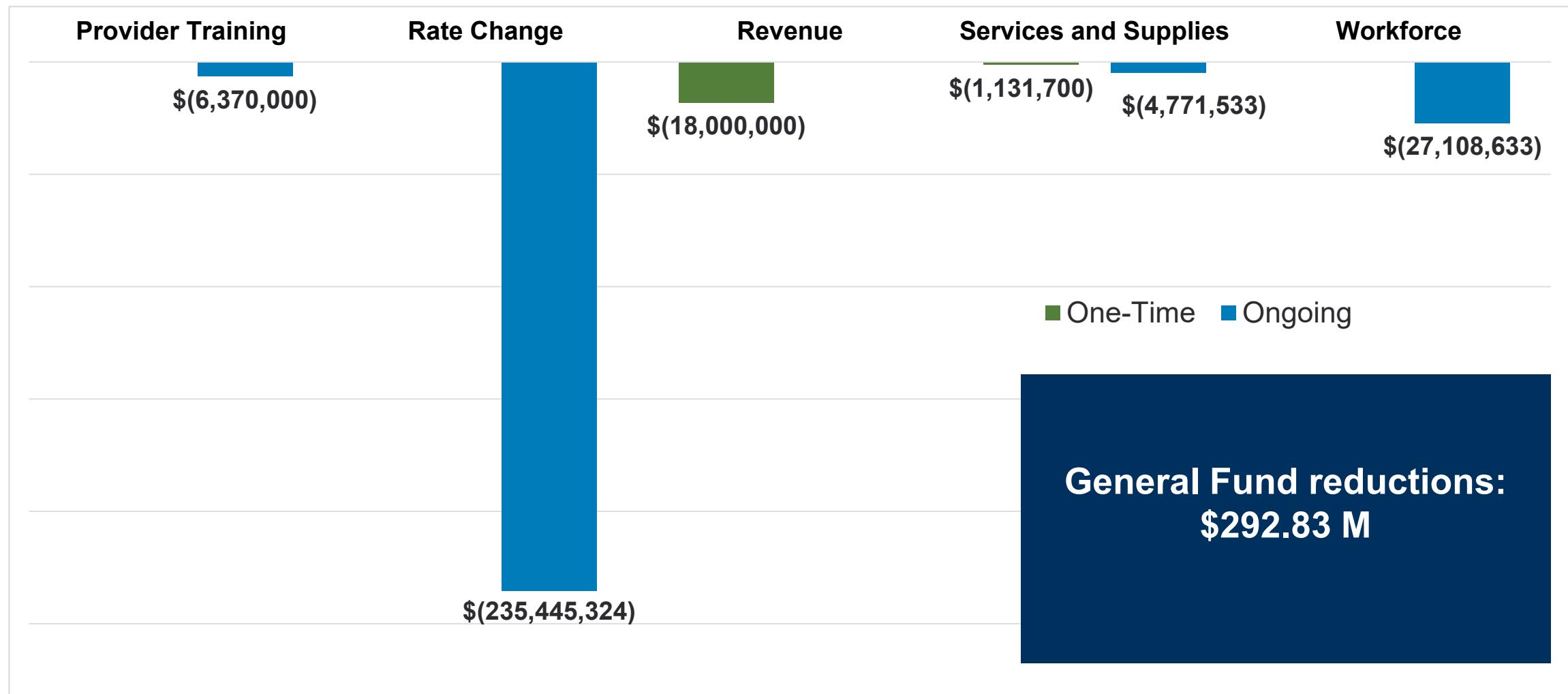
Disability Determination Services Delivery
\$59.86 million
69%

Disability Determination Services Design
\$3.56 million
4%

Disability Determination Services
\$22.86 million
27%



Statutory 10% reduction exercise



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Current KPMs

KPM #1: Older Adults Needing Long Term Care Services

- APD has exceeded the target for many years

KPM #2: Long Term Care Recipients Living Outside of Nursing Facilities Safety in Oregon's licensed

- APD has exceeded the target for many years

KPM #3: Timely APD Abuse Investigations

- APD has exceeded this target in the last year

Proposed new and revised KPMs

- **Timely eligibility determinations for APD long-term services and supports**
 - The percentage of older adults and people with disabilities who receive timely LTSS eligibility determinations. Target - 90%
- **Accessibility of APD long-term services and supports**
 - Percentage of eligible older adults and people with disabilities who receive assistance from paid caregivers. Target - 90%
- **Safety in Oregon's licensed Long-Term Care Facilities**
 - Percentage of Long-Term Care Facilities without Level 3, 4 or Immediate Jeopardy (IJ) licensing violations. Target - 90%
- ***Language Modification - Timely APD abuse investigations -***
 - “The percentage of abuse investigations that are initiated timely”. Target – 95 %

Other data resources

	Quarterly Target Review: Timeliness of eligibility determinations, for example
	National Core Indicator – Aging Disability Survey: Consumer experience across settings
	Quality Measurement Program Report: For Residential Care and Assisted Living facilities to improve the quality of care
	Portland State University and Oregon State University: Collects and reports information on resident health, staffing and services in community-based care

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Key changes and budget impacts: 2019-2025

2019-21

- Tribal Navigator Program started
- Supported long-term care facilities and adult foster homes during COVID-19
- Worked with local public health to ensure vaccine access to APD consumers
- Assisted hospitals with delayed discharges due to COVID
- Staff began remote eligibility determinations and service delivery

2021-23

- 1115 Medicaid Waiver application for OPI-M submitted
- Provider Time Capture: phase 1 implemented
- LGBTQ+ older adult survey
- Acuity-based Staffing Tool implemented
- Housing Support Services created
- Created Crisis Support Services
- Distressed Provider Relief Fund expended

2023-25

- Rate & Wage Study
- Oregon Project Independence-Medicaid started
- Provider Time Capture: phase 2 implemented
- SB 99: LGBTQIA2S+ Bill of Rights & provider training
- SB 420: Oregon Brain Injury Program launched
- HCBS Investments continued:
 - Infrastructure & services
 - Workforce
- HB 4129: Agency with Choice implementation began

Implementation updates: 2023 and 2024 Legislative Session Directives

	Senate Bill 99: Creates an LGBTQIA2S+ Subcommittee of the Governor's Commission on Senior Services, a bill of rights protecting LGBTQIA2S+ residents in long term care facilities and adult foster homes, and mandated training for staff in these settings.
	Senate Bill 420: Creates the Oregon Brain Injury Program, implementation in 2024.
	House Bill 4129: Requires that APD contract with up to two Agency with Choice providers no later than January 1, 2026, with implementation work currently underway.
	House Bill 3396: Created the Task Force on Hospital Discharge Challenges.

Implementation updates: 2023 and 2024 Legislative Session Directives



OPI-M: Expands OPI program to serve more consumers, eliminate waitlists, and exempts consumers from estate recovery. Rolling implementation started in June 2024, and full implementation in 2025.



Rate and Wage Study: Recommendations to create greater parity in the rate structure, accountability for direct care worker wages.



Home Care Collective Bargaining Agreement: A CBA for Home Care Workers, including a \$20/hour wage minimum by 2025, \$1/hour raise for each 2,000 hours worked, and up to 20 hours of overtime a week.

Implementation updates: 2023 and 2024 Legislative Session Directives

	<p>HCBS Spend Plan: ARPA funding for several initiatives, including capital infrastructure improvements for long term care facilities, provider recruitment, direct care workforce training, and social isolation and loneliness prevention.</p>
	<p>Acuity Based Staffing Tool: Additional staffing to support the implementation and administration of ABST requirement for long term care facilities.</p>
	<p>Housing Support Services: An investment in APD Housing Navigators to assist Medicaid Long-term Services and Supports consumers who are housing insecure in every area of the state.</p>

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Policy Option Packages



POP 101: Strengthening Safety and Oversight



ODHS priority: Safety



Problem:

New licensed facilities and homes do not have timely oversight and support.



Solution:

Onsite visits, technical consultation and support 120 days after newly-licensed settings open.

SB 811 would support this work.



Outcomes:

- Proactively identify compliance issues and corrective action steps early, before they present as significant compliance issues.
- Technical assistance to assist new providers to be successful.
- Ensure the health, safety, and well being of residents living in newly licensed long term care settings.



In 2023, APD triaged 10,931 concerns reported by various partners and community members, a growth in part driven by new and inexperienced providers.



Resources

GF: \$ 2,834,473

OF: \$0 FF: \$2,834,473

Pos.: 33 (19 APD)

FTE: 21.27

POP 103: HCBS Access Rule



ODHS priority: customer service



Problem:

New federal regulation outlines significant changes for state to meet transparency and outcome requirements.



Solution:

This investment provides the staffing and resources bringing Oregon into compliance and maintaining compliance long term.



Outcomes:

- Regulatory compliance ensures continued federal matching funds for home and community-based services.
- More resources for consumers to express grievances and for the state to track outcomes of long term services and supports.
- Greater transparency in provider rates and Medicaid funds going toward direct care worker pay and benefits.



Data

More than 37,420 consumers will be impacted by these new CFRs



Resources

GF: \$ 2,121,342 **OF:** \$0 **FF:** \$2,121,342

Pos.: 24 (12 APD) **FTE:** 16.83

POP 560: Ensuring Access to Services for Individuals with Behavioral Health Conditions



ODHS priority: Statewide initiatives



Problem:

Since the 1980s, due to federal regulations, APD has not served adults under the age of 65 whose primary driver of need is a mental health or substance use disorder condition.



Outcomes:

- Individuals with behavioral health conditions would be able to access long term services and supports more quickly, without having to face additional barriers.
- Investment would allow for recruitment and retention of case management and providers trained to serve adults with behavioral health needs.



Solution:

Investment would remove this barrier, providing eligibility for individuals experiencing a mental health or substance use disorder condition.



APD has denied more than 240 individuals in one year (2023-2024) because of their mental illness.



Resources

GF: \$9,991,428

OF: \$0 **FF:** \$15,790,258

Pos.: 26

FTE: 11.41

Additional GRB investments

APD Adult Foster Homes Rate Restructure

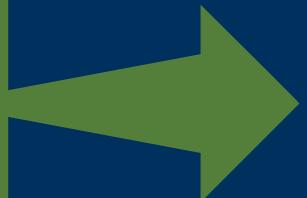
Supported by HB 2560

Investment:

\$21,367,294 GF

\$38,076,068 FF

\$59,443,662 TF



Changes:

- Payments based on the acuity of each resident
- Reduce the need for rate exceptions by 82 percent
- Increases rates for most providers; no decreases for any provider.

Additional GRB investments

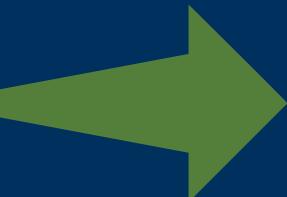
Homecare Worker bargaining pot

Investment:

\$75,000,000 GF

\$133,623,088 FF

\$208,623,088 TF



Changes:

Sets Special Purpose Appropriation for wages and benefits for Home Care Workers and Personal Support Workers.

“Too often people with disabilities struggle to find ways to integrate into society.”

- John Curtis, advocate



“My main concern is to have in-home care so people don't have to be institutionalized and can stay in their own homes and be a part of their community.”

- The late Ruth McEwen, advocate



Closing remarks: the work ahead

Growing demand for services affects all parts of our system.



Caseload growth



More complex needs



Insufficient case managers



Direct workforce challenges

A large, faint watermark of the Oregon State Seal is positioned on the left side of the slide. The seal is circular with a double outer border. The outer ring contains the words "THE STATE OF OREGON" in capital letters. The inner circle features a central eagle with spread wings, perched atop a shield. The shield depicts a sun rising over mountains and water, with a riverboat on the water. A banner at the bottom of the shield reads "THE UNION". The bottom outer border of the seal contains the year "1859".

Questions?



Thank you.

