



Presentation to the 2025 Joint Ways and Means Subcommittee on Human Services

# Office of Developmental Disabilities Services overview

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Dana Hittle, ODDS Interim Director

March 31, 2025

# Agenda

- I. Who we are
- II. Budget and services overview
- III. Tracking our progress
- IV. Key issues
- V. Policy option packages and legislative concept
- VI. Closing remarks

Office of Developmental  
Disabilities Services

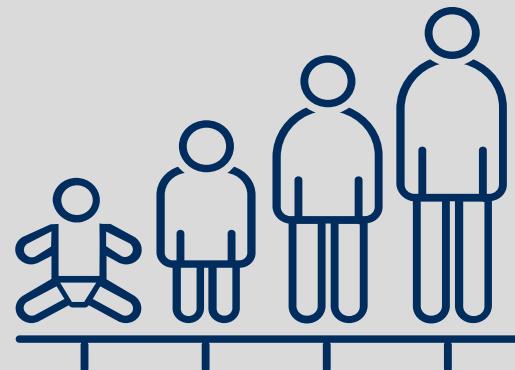


# Who we are

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The Office of Developmental Disabilities Services (ODDS) leads a statewide system of services and supports for:

- Children and adults with intellectual or developmental disabilities (I/DD).
- Children who are medically involved or medically fragile.



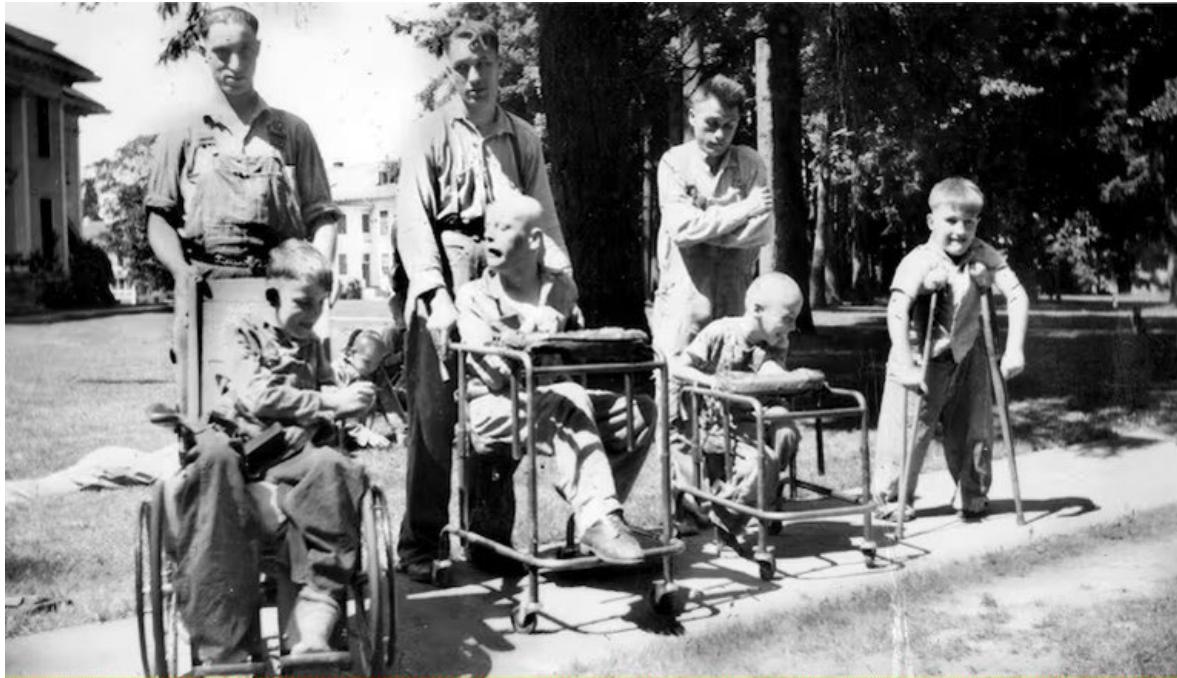
**Services across the lifespan**



**System built on partnerships**

# Historical reality: Where we have been

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Fairview residents circa 1950s

Source: Oregon Public Broadcasting, "In the Shadow of Fairview"



Today: Individuals live in home- and community-based settings

Source: iStock

# Our mission

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ODDS, partners and the intellectual and developmental disabilities (I/DD) community work together and strive to provide **services, supports and advocacy** that empower Oregonians with I/DD to live **full lives in their communities**.



# Our vision

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People and families access quality supports that are simple to use and responsive to their strengths, needs and choices, while they **live and thrive as valued members of their community.**



# Who is eligible for ODDS services?

Individuals who:

Experience an  
**intellectual  
disability**  
(onset before age 18)

OR

Experience a  
**developmental  
disability**  
(onset before age 22)

OR

For some children under 18  
living in their family home:

Meet clinical criteria  
as **medically  
involved** or  
**medically fragile**

AND

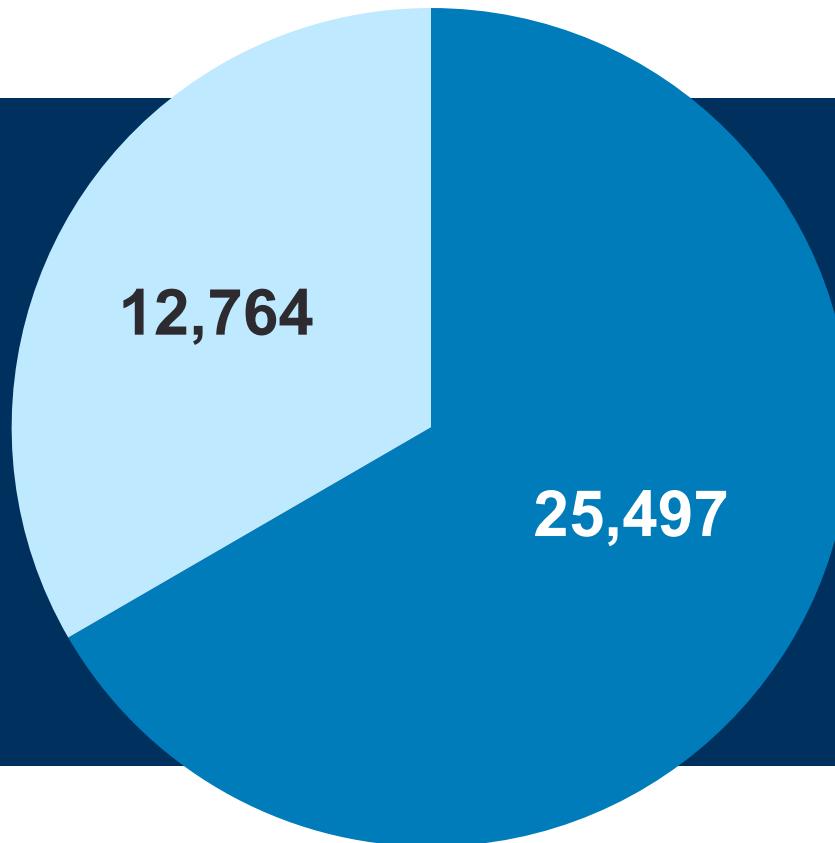
Have limited ability to complete day-to-day activities

AND meet financial and non-financial **eligibility for Medicaid**.

## Total enrollment in services

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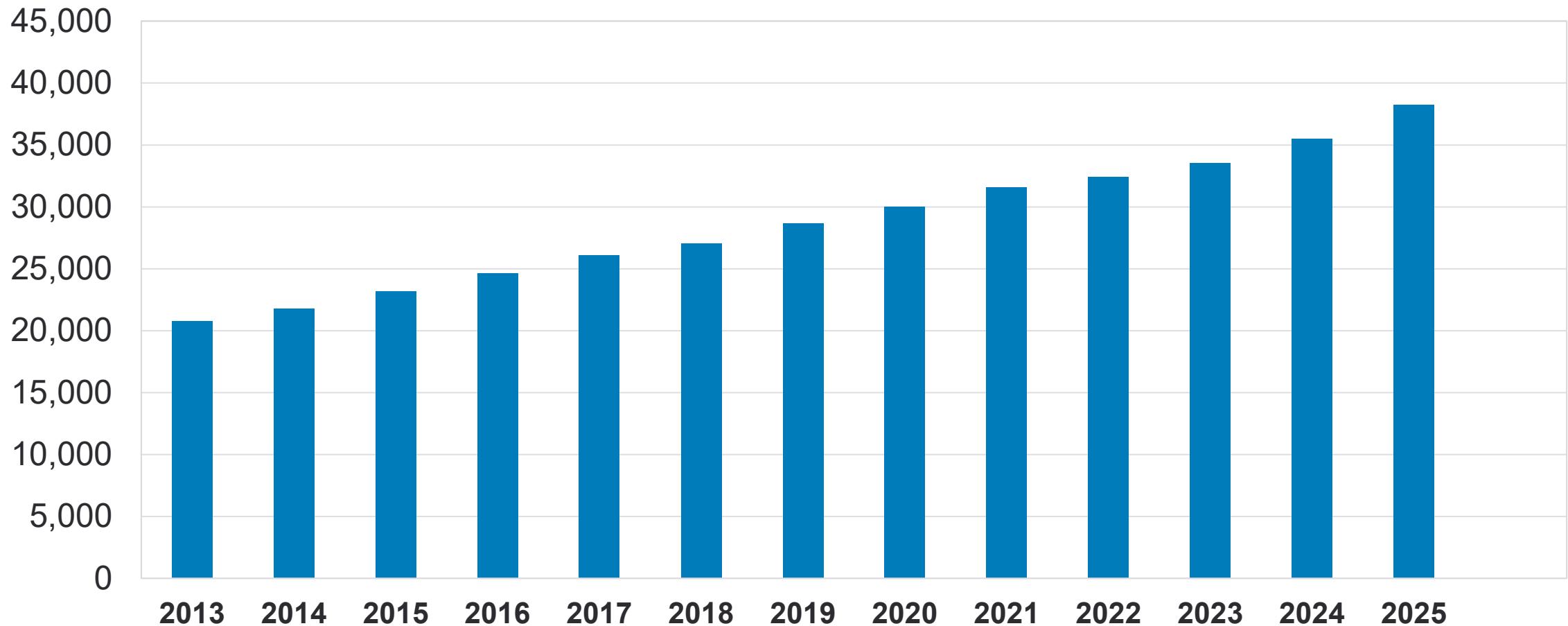
38,261  
individuals



■ Adults ■ Children

# Total enrollment in services: Growth

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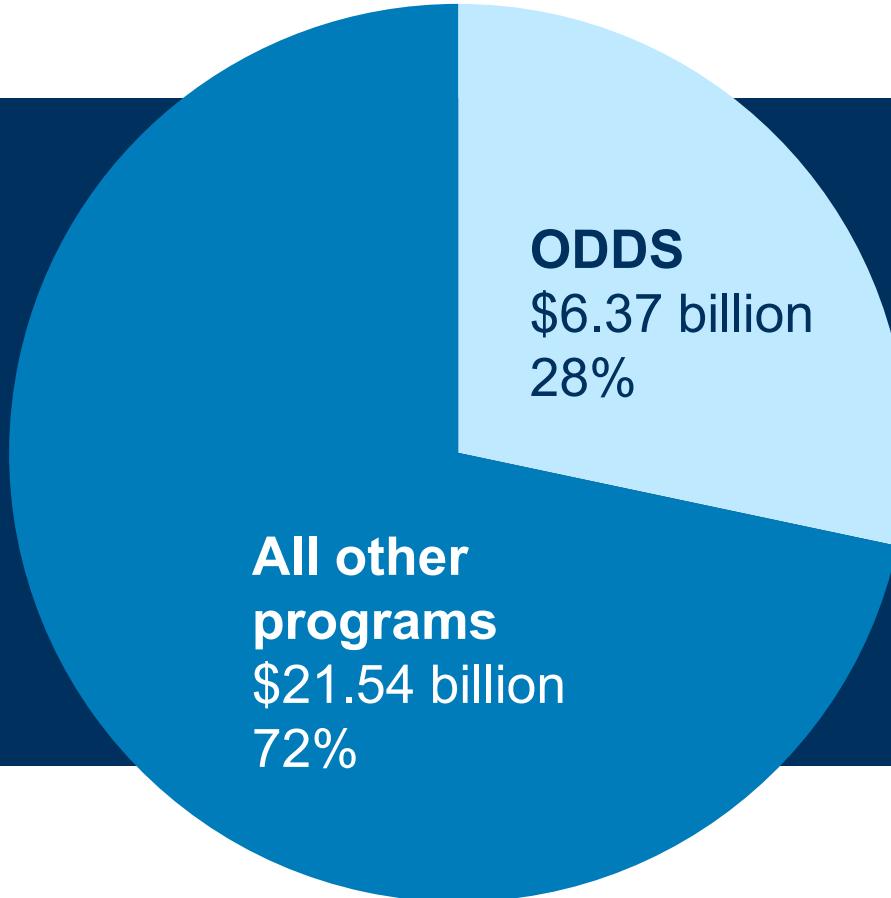
Office of Developmental  
Disabilities Services



# 2025-27 Governor's Budget: ODDS as a portion of total ODHS budget

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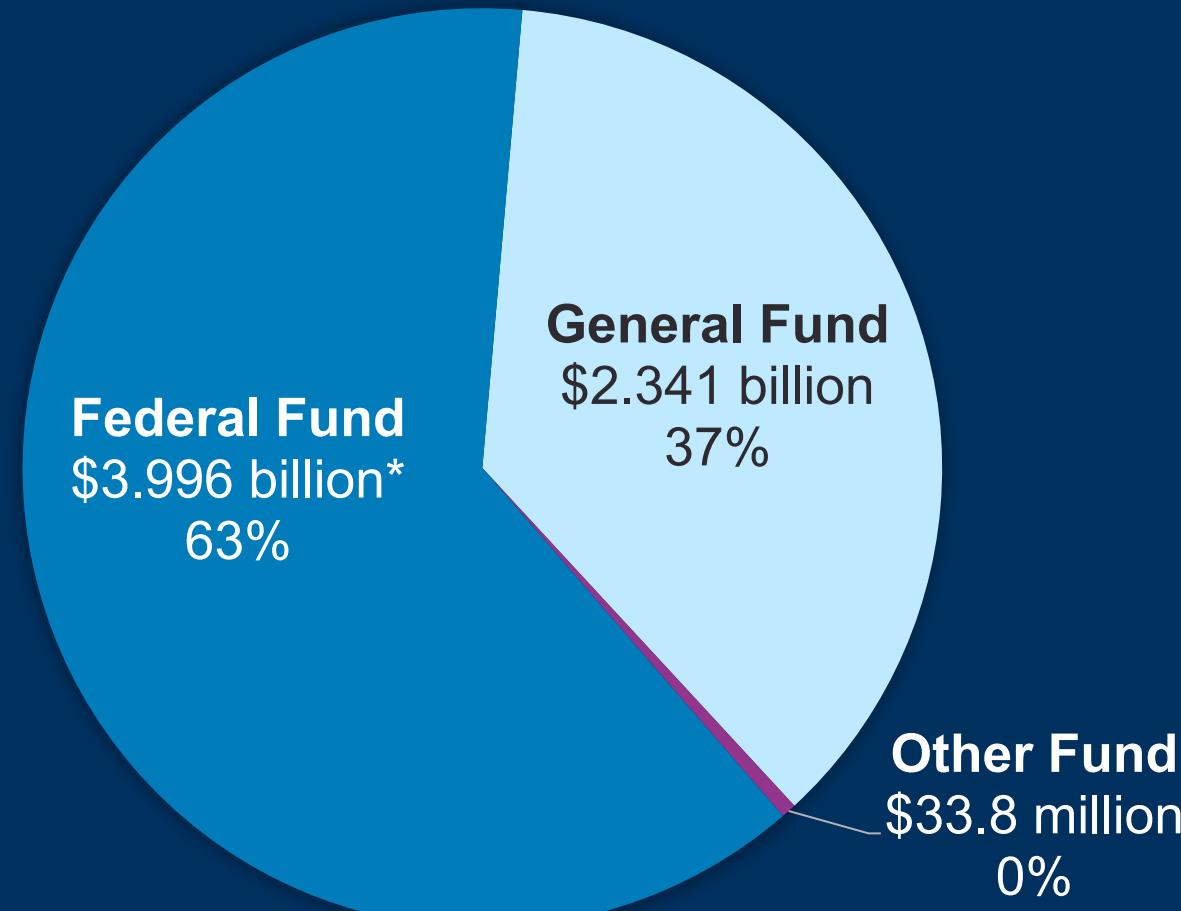
**ODHS total budget**  
\$22.49 billion



# 2025-27 Governor's Budget: Total ODDS budget by fund type

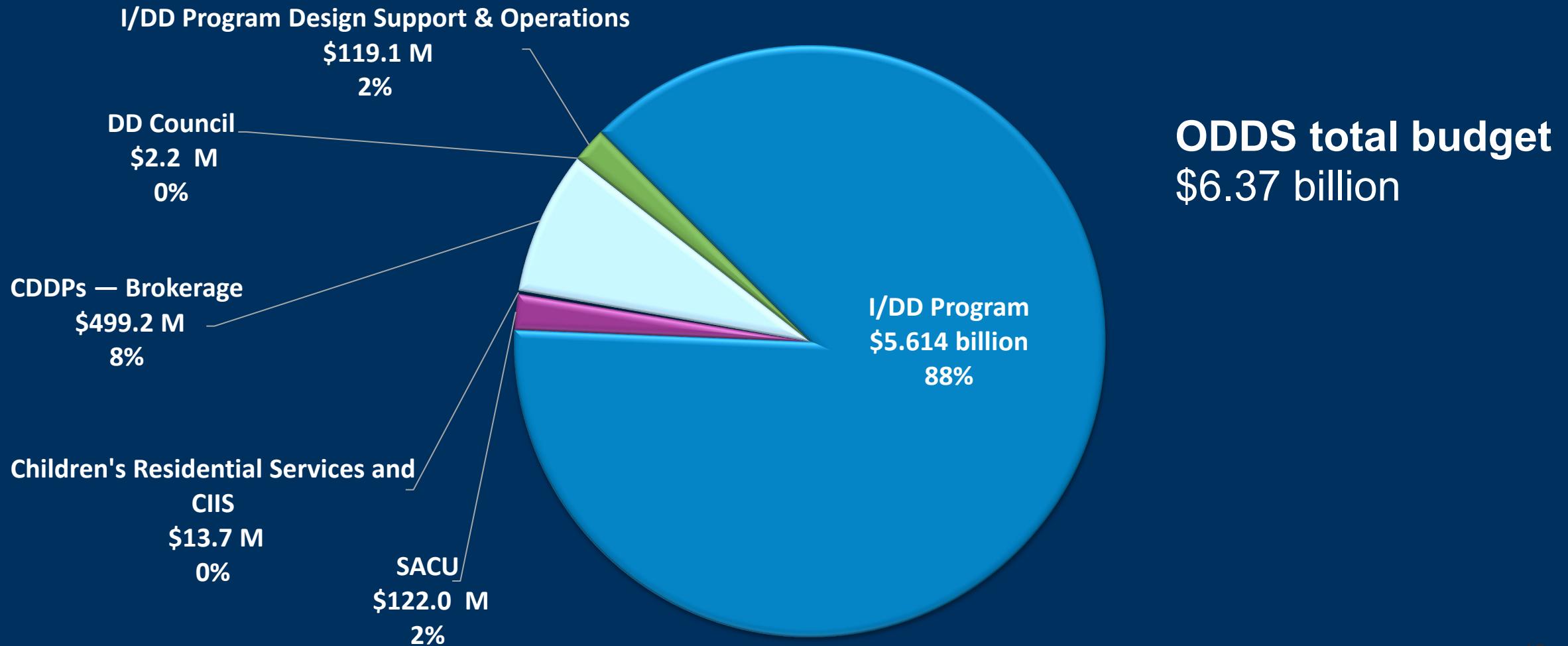
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ODDS total budget  
\$6.37 billion

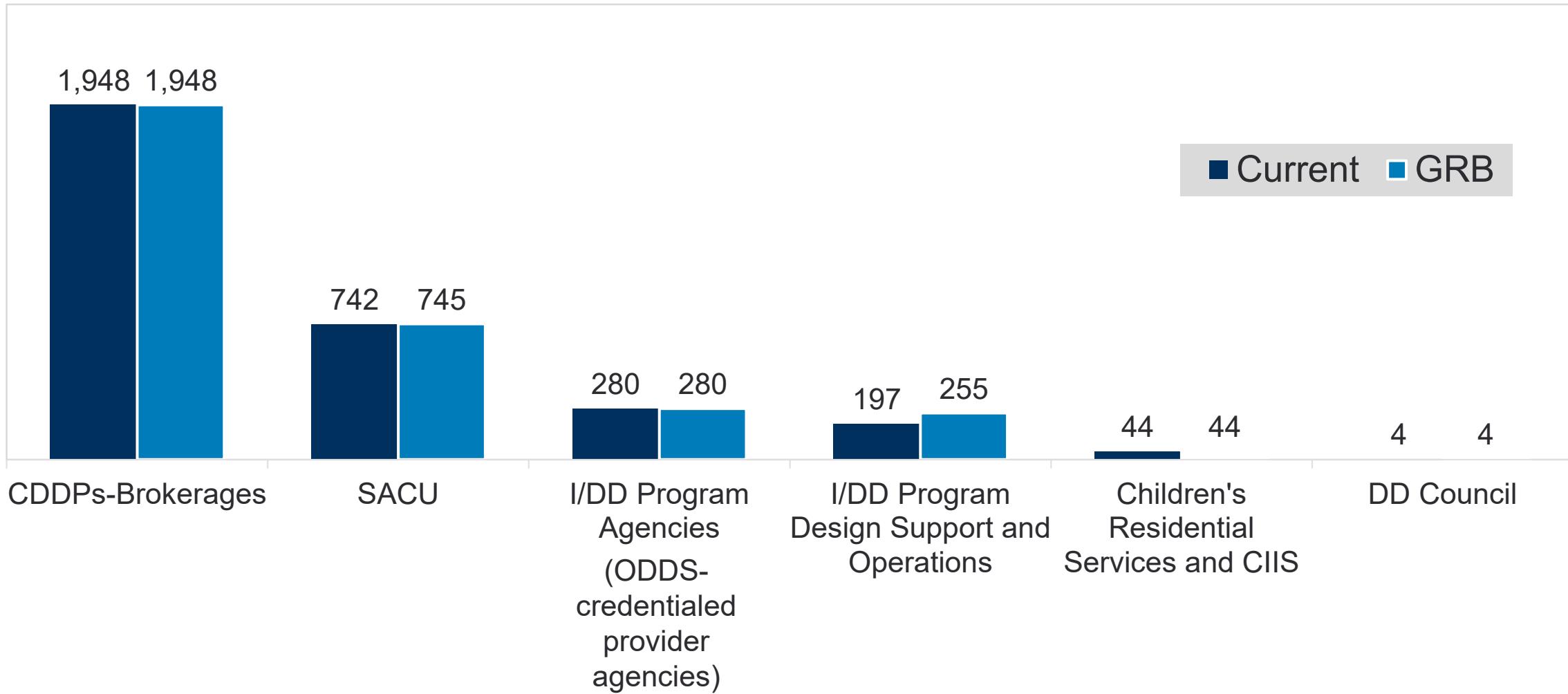


\*All federal funds are Medicaid.

# 2025-27 Governor's Budget: Total ODDS budget by I/DD program area

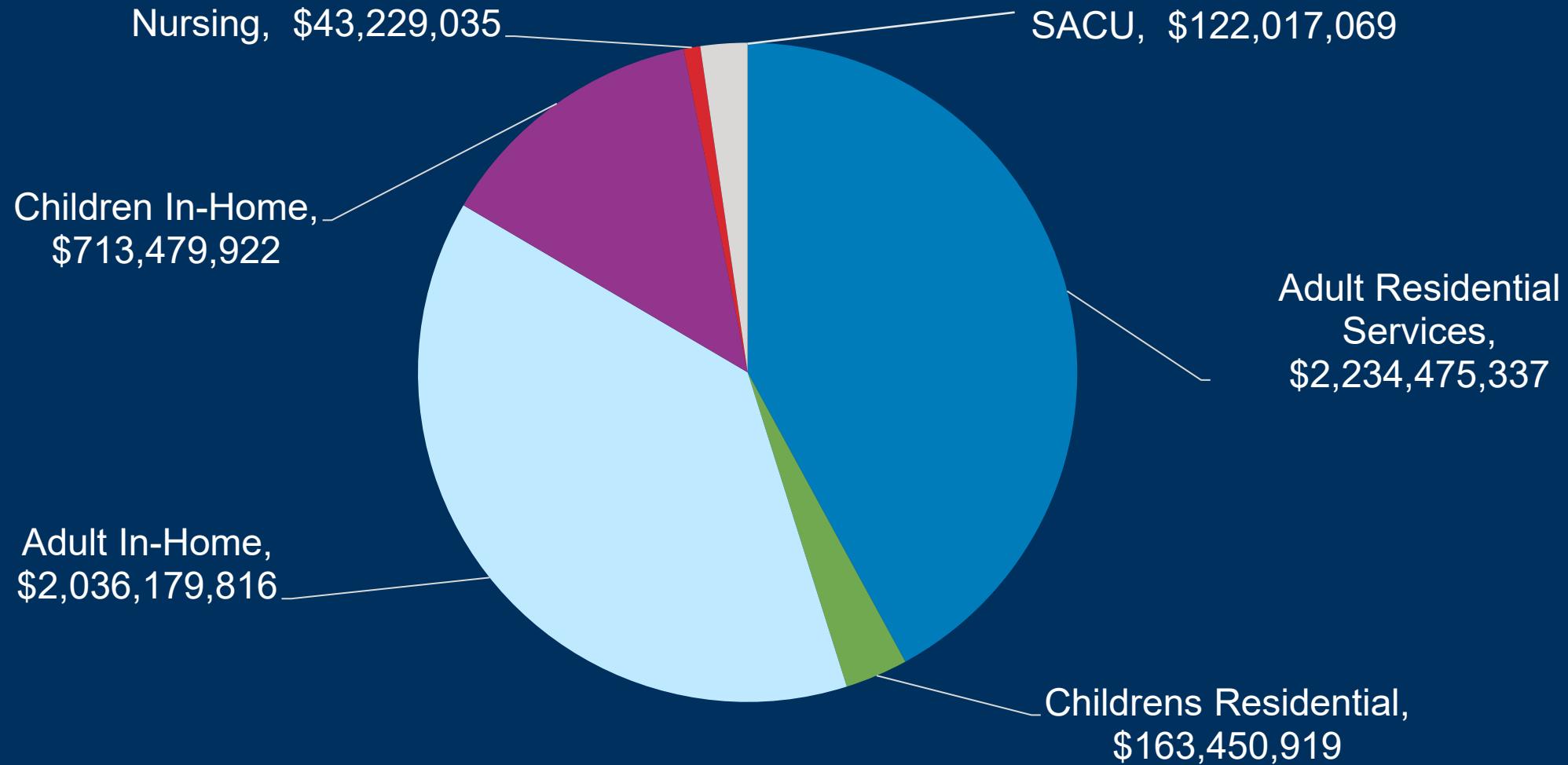


# 2025-27 Governor's Budget: Positions by program area



# 2025-27 Governor's Budget: Main I/DD budget drivers

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# 2025-27 Governor's Budget: Main I/DD budget drivers: recent growth

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	<b>23-25 with Fall 24 rebalance</b>	<b>25-27 CSL</b>	<b>25-27 GB</b>
Adult Residential Services	\$1,999,834,295	\$2,152,989,193	\$2,234,475,337
Adult In-Home Services	\$1,645,610,633	\$1,895,015,992	\$2,036,179,816
Children In-Home Services	\$530,745,388	\$ 676,758,650	\$713,479,922
Children Residential Services	\$150,917,813	\$164,585,063	\$163,450,919
SACU	\$191,922,101	\$218,343,553	\$122,017,069
Nursing	\$44,372,427	\$43,229,035	\$43,229,035

# Context: Key historical changes affecting budget

2019-21

- Children's Residential enter new rate model
- Rate increases for most agency provider services
- PSW wage increase
- 6.2% enhanced FMAP - COVID

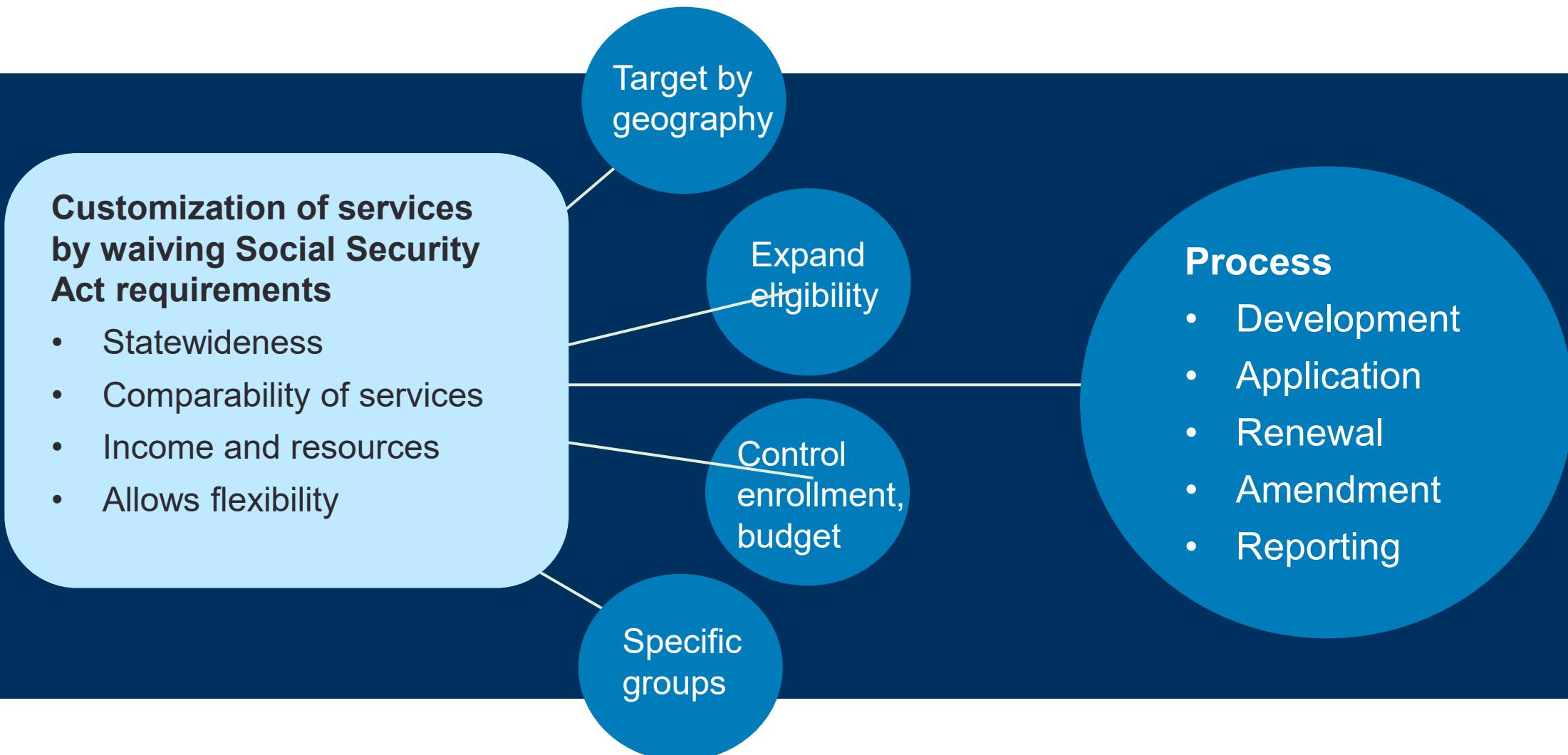
2021-23

- Most agency provider services newly enter rate model
- Enhanced FMAP continues
- ARPA HCBS spend plan
- PSW wage increase

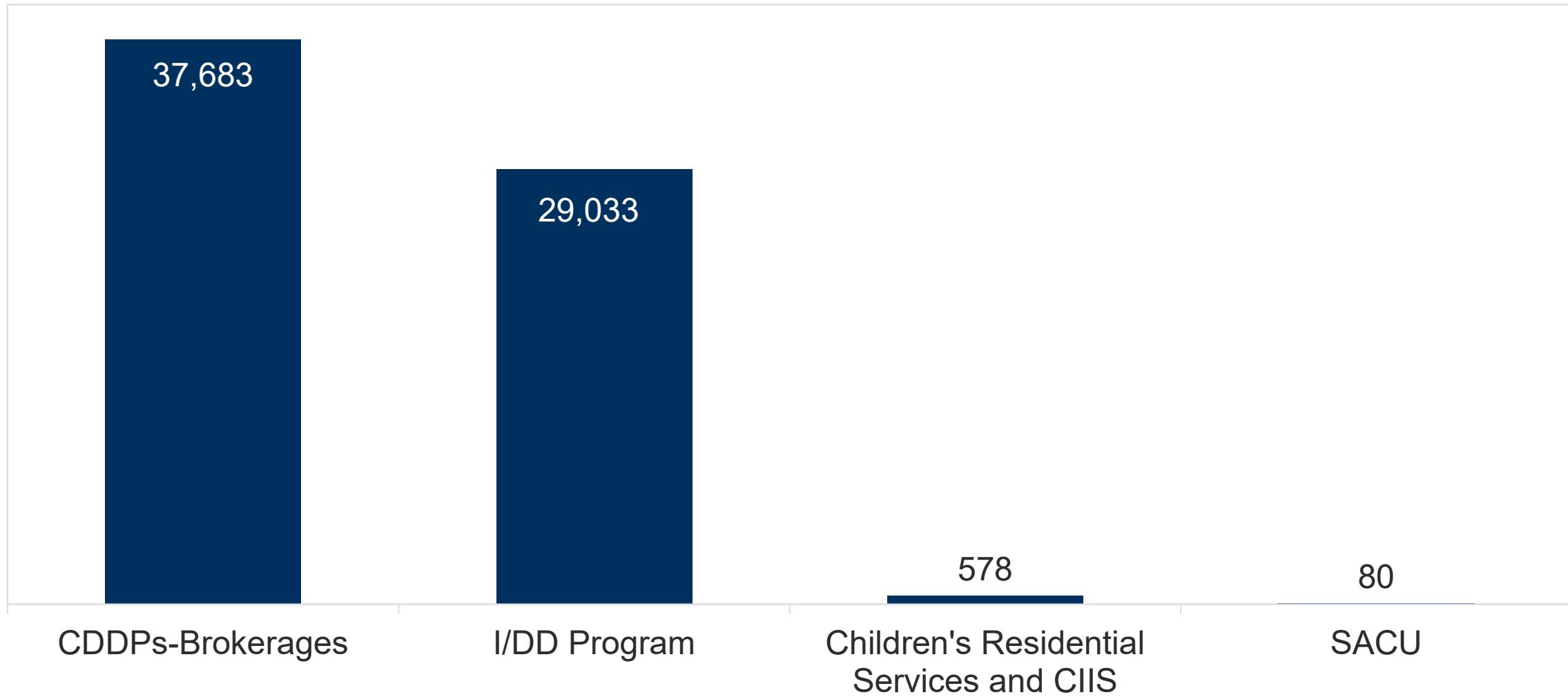
2023-25

- ARPA HCBS-funded rate increase and entering rate model funded permanently
- Enhanced FMAP phased out
- Temporary agency provider rate made permanent
- PSW step/wage increases
- Children's Extraordinary Needs Program
- Major caseload increase

# Medicaid authorities: 1915(c) HCBS Waivers

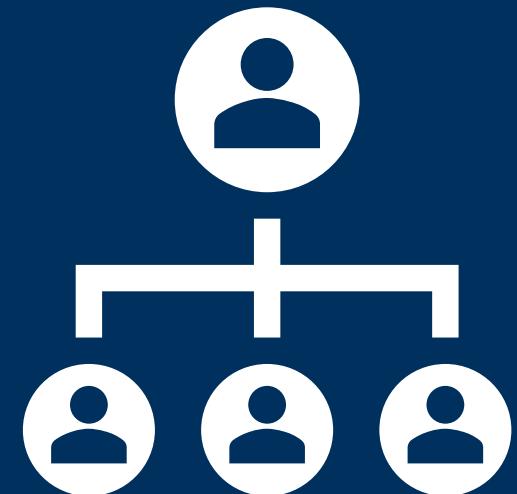


# 2025-27 Governor's Budget: Current caseload by program area



# I/DD Program Design

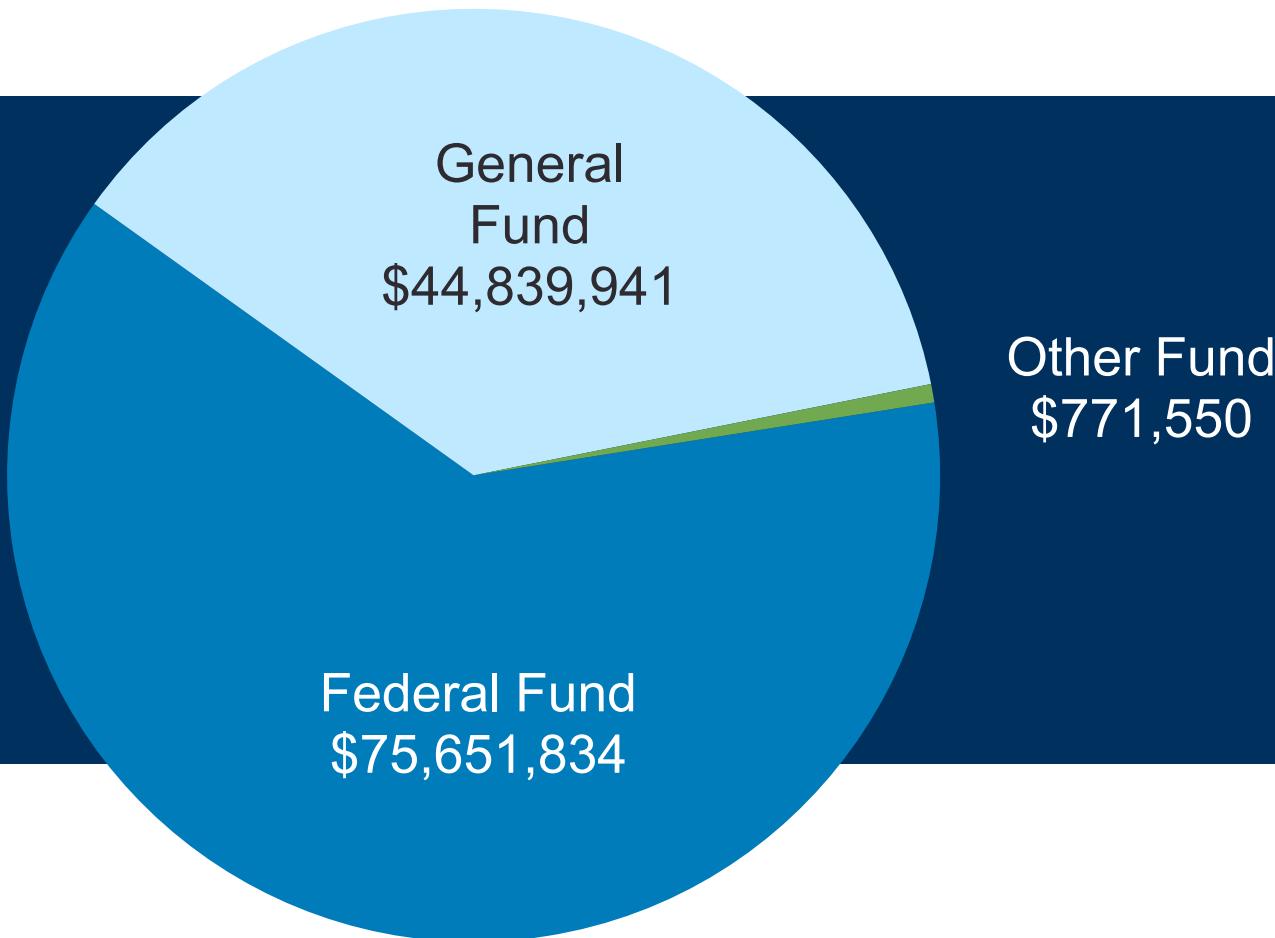
- I/DD Program Design Support & Operations (ODDS)
- Oregon Council on Developmental Disabilities



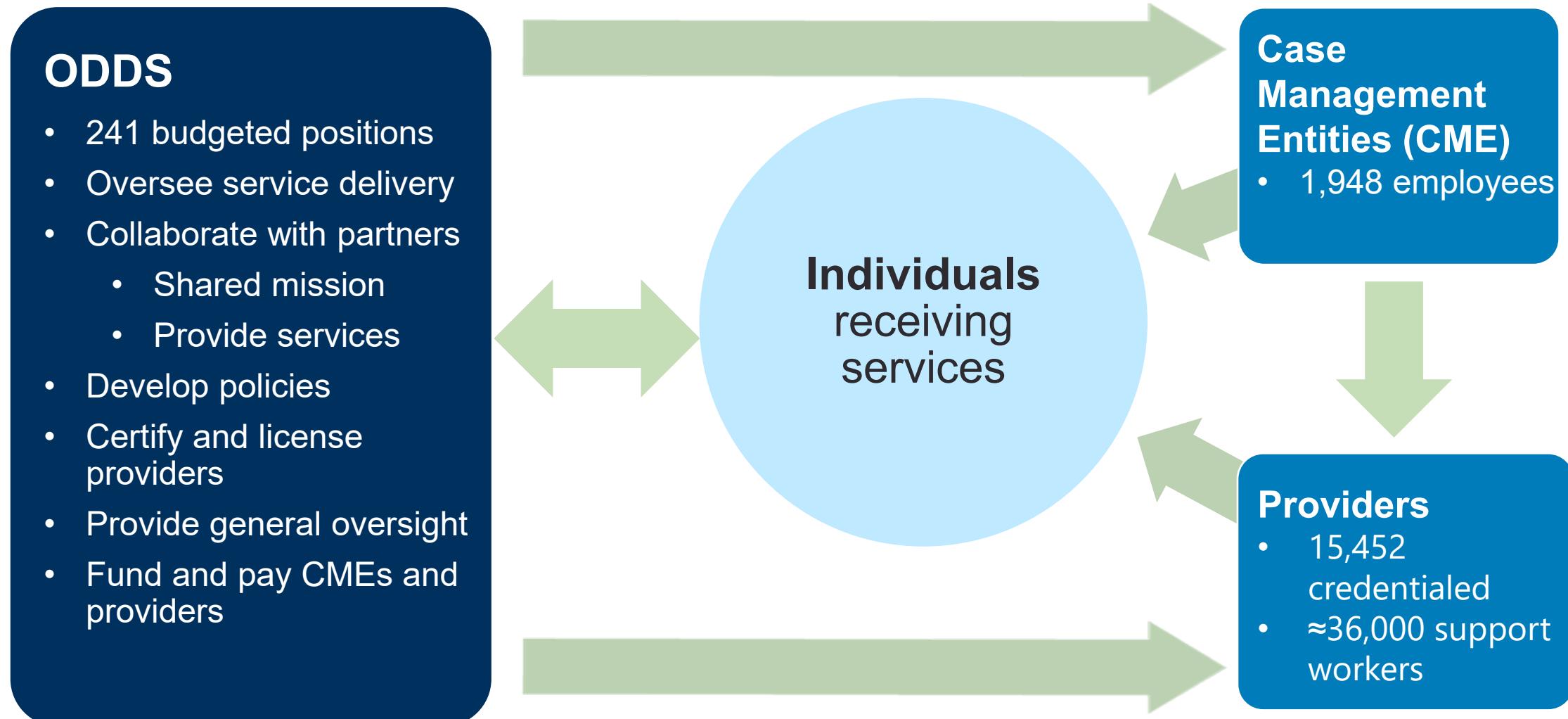
# I/DD Program Design: Budget by fund type

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**Total funding  
\$121.3 million**



# I/DD Program Design Support & Operations: Role of ODDS



# I/DD Program Design Support and Operations: ODDS organizational chart



# Role of Oregon Council on Developmental Disabilities (OCDD)

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**Mission:** To advance social and policy change so that people with developmental disabilities, their families and communities may live, work, play, and learn together.

- Federal grants
- ODDS federally required to match funds at 25%

Governor appoints members

- Policy advocacy
- Family Networks admin
- Leadership development
- Statewide advocacy network
- Community trainings
- Manages own staff

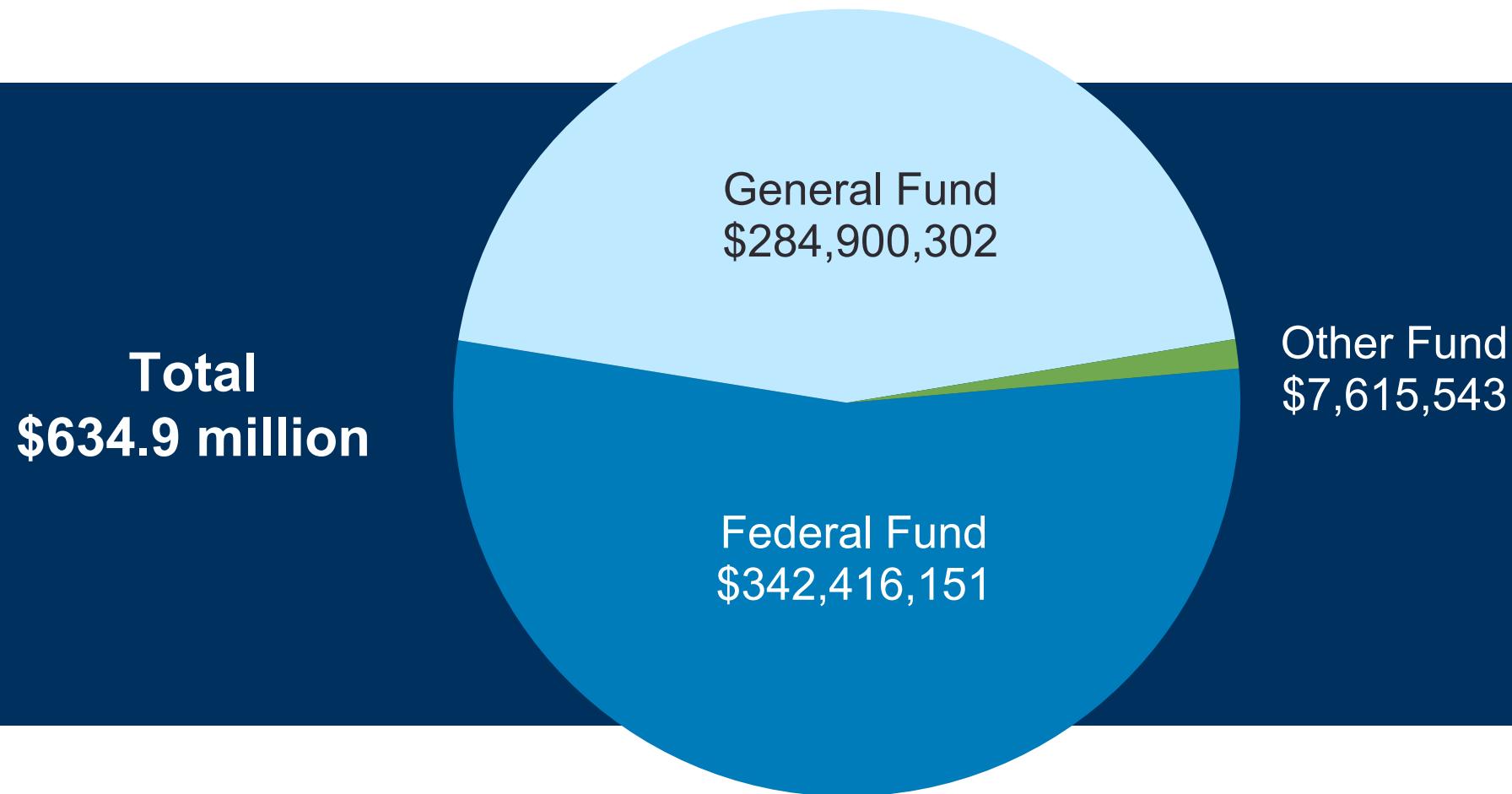
# I/DD Program Delivery

- Community Developmental Disabilities Programs and Brokerages
- Children's Residential Services and Intensive In-Home Services
- Stabilization and Crisis Unit



# I/DD program delivery: Budget by fund type

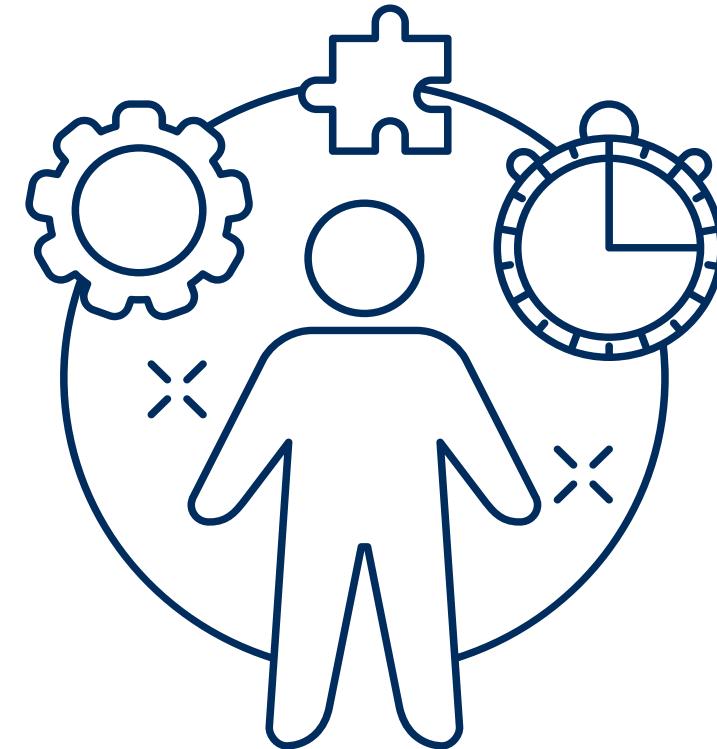
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# I/DD Program Delivery: Case management services

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- System navigation
- Needs assessments
- Support plans
- Share information and make referrals
- Monitor services, health, safety
- Ensure individuals' needs are met



# I/DD program delivery: Contracted partners

## Community developmental disabilities programs (CDDPs)

- 25 CDDPs cover every Oregon county
- 1,544 employees
- Case management services for adults and children funded through children's waiver, adult waiver, and CEN waiver
- I/DD eligibility process
- Conduct abuse investigations
- Foster home licensure and certification reviews

## Brokerages

- 15 brokerages statewide
- 404 employees
- Case management services for adults receiving in-home services funded through adult waiver

# I/DD program delivery: Children's Residential Services and Intensive In-Home Services

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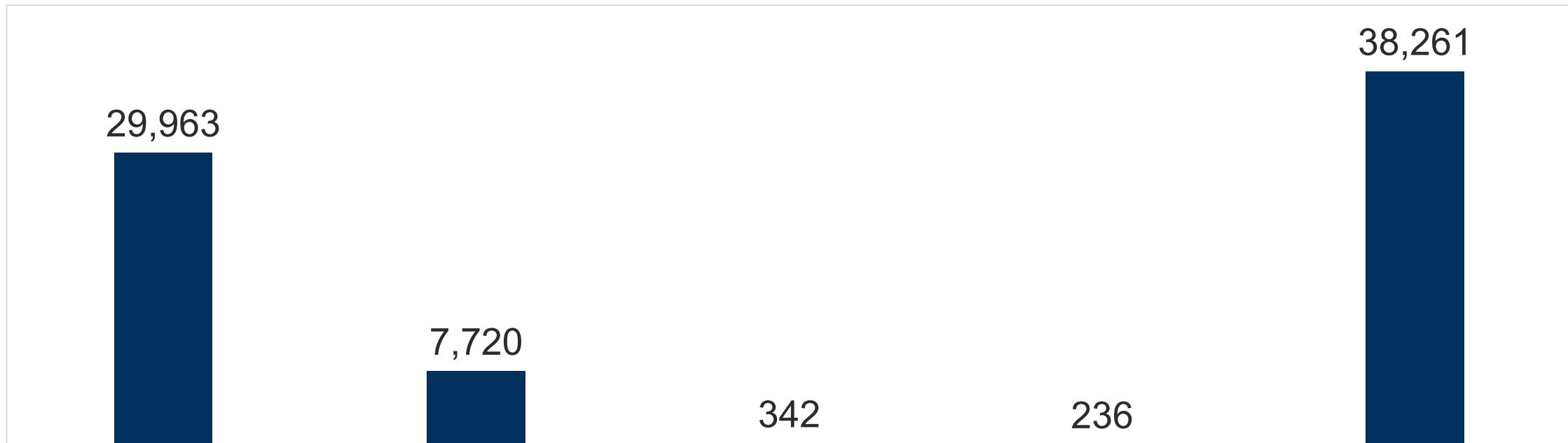
## Children's Residential Services

- ODDS staff
- 17 FTE
- Intensive case management for children in residential settings; funded through children's waiver
- Provider development, support

## Children's Intensive In-home Services (CIIS)

- ODDS staff
- 29 FTE
- Intensive case management for children with intense behavior or medical support needs; funded through 3 model waivers and the CEN waiver

# Case management enrollment by type\*



Community  
Developmental  
Disabilities  
Programs

Brokerage

Children's  
Intentisve In-home  
Services

Children's  
Residential

Grand Total

\*January 2025

# I/DD Program Delivery: Stabilization and Crisis Unit (SACU)

**Supports individuals with I/DD who are in crisis and often have co-occurring mental and/or physical health conditions.**

14 children  
66 adults

Authority  
• K plan

742 staff

State-run homes  
in neighborhoods

- 24-7 support
- Daily tasks
- Work with other service systems/resources
- Medical and behavior supports
- Limited capacity
- Transportation

# I/DD Program Delivery: Cost breakdown of Services

25-27 Service	January 2025 Enrollments	Cost Per Case (2024 Average)
CDDPs and Brokerages	37,683	*\$7,615
CIIS and Children's Residential Services	578	*\$14,918
SACU	80	**\$105,787

\*Operational costs for case management, abuse investigations, eligibility services, provider direct services

\*\*Total costs: direct support, housing, administration

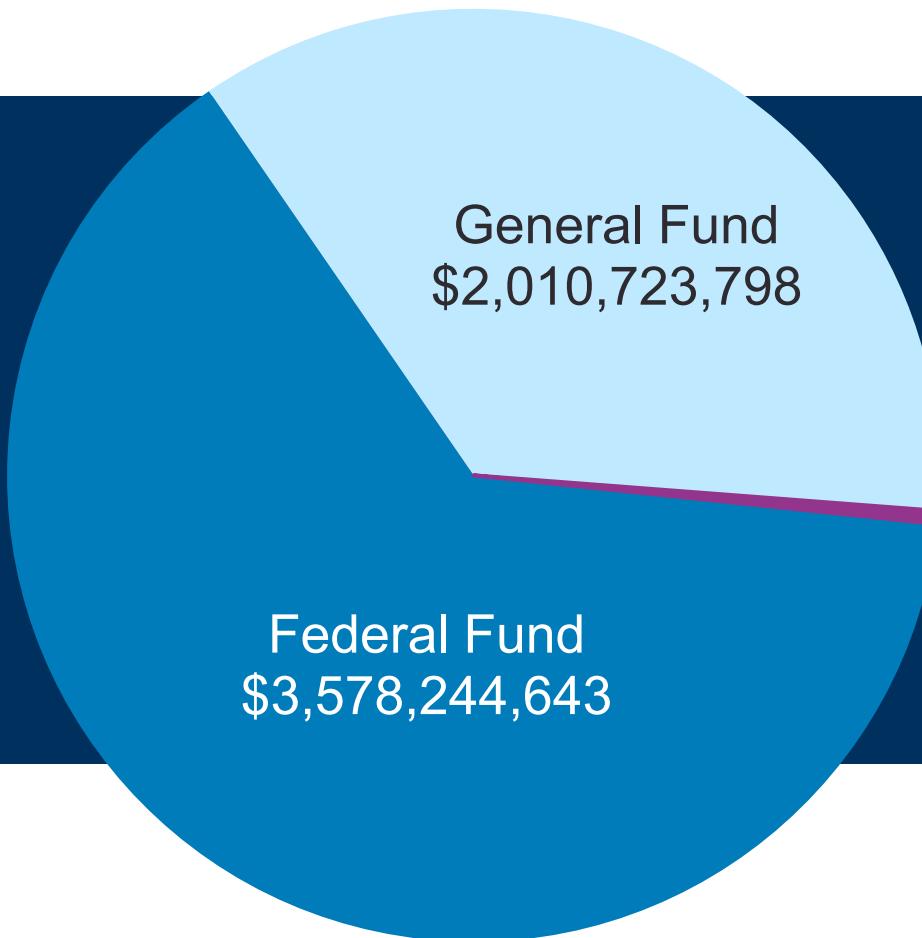
# I/DD Program



## I/DD Program: Budget by fund type

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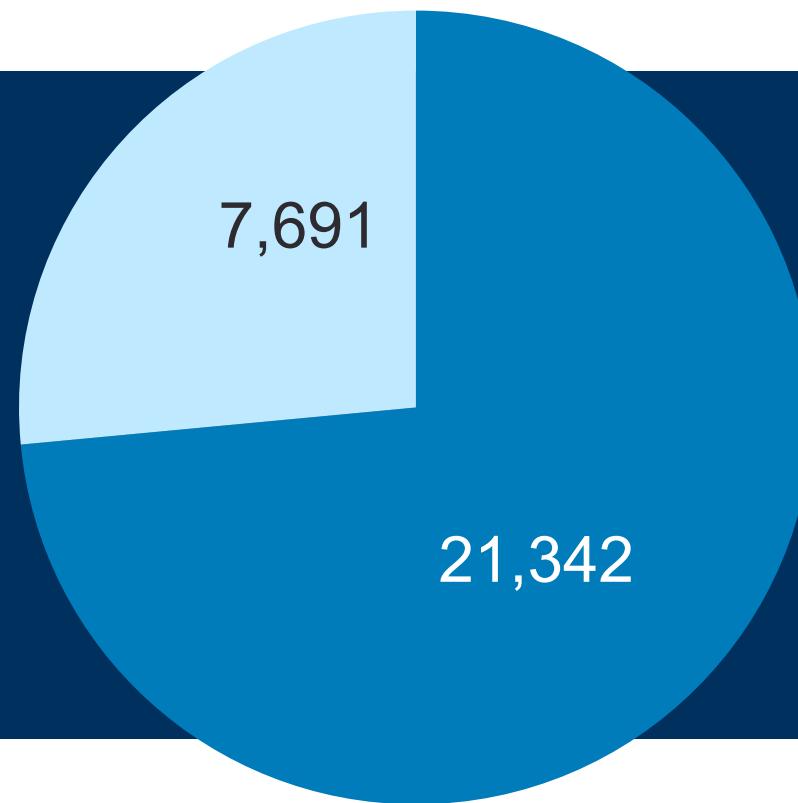
**Total funding  
\$5.61 billion**



# I/DD Program: Services Enrollment

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29,033 individuals\*

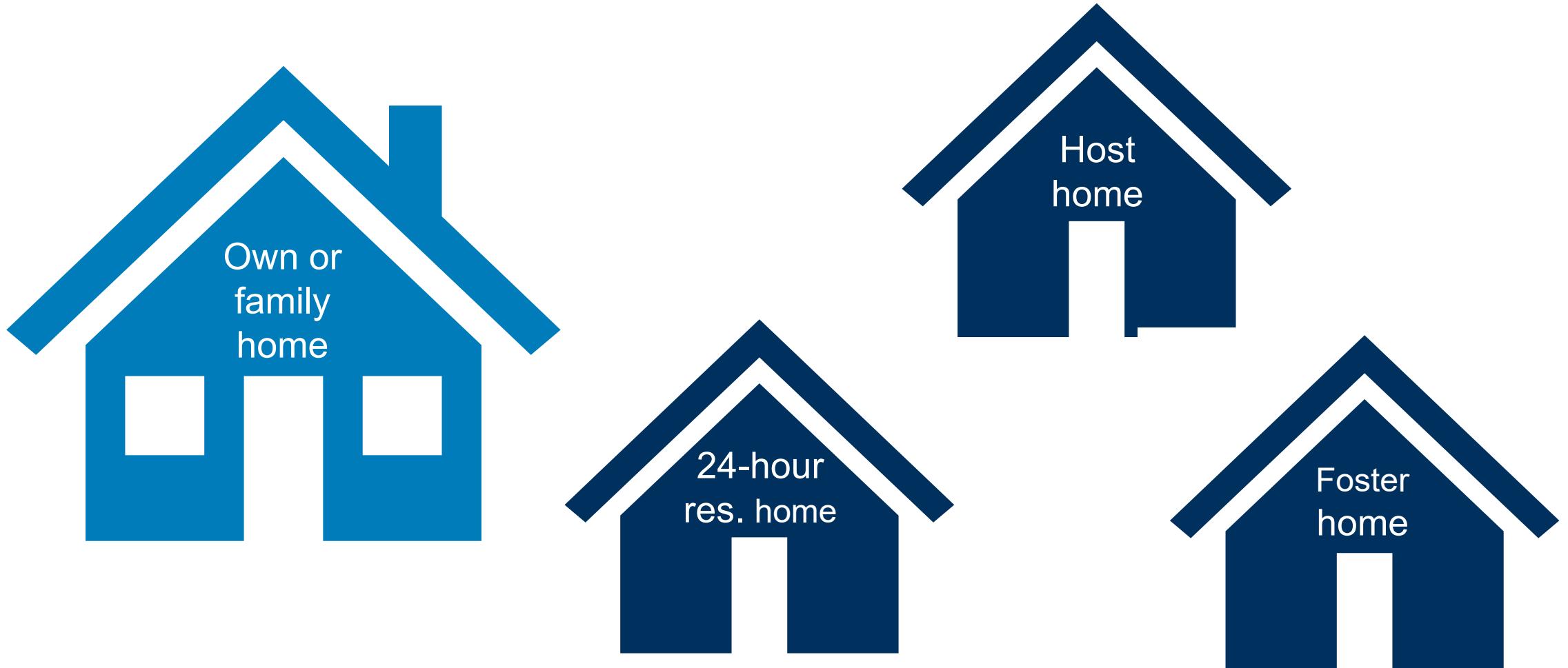


■ Adults ■ Children

\*Utilize services in addition to  
case management

# I/DD Program overview: Home and Community-Based Services settings

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# I/DD Program: In-home supports

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**In-home services empower and support children and adults to live in their own or a family home.**

6,853 children  
12,812 adults

Authorities

- K Plan (99%)
- CIIS and CEN waivers

Attendant care

- Develop skills to cook, shop, be safe
- Prepare for work, daily activities
- Behavior support
- Interact with peers

# I/DD Program: In-home services caseload and cost per case

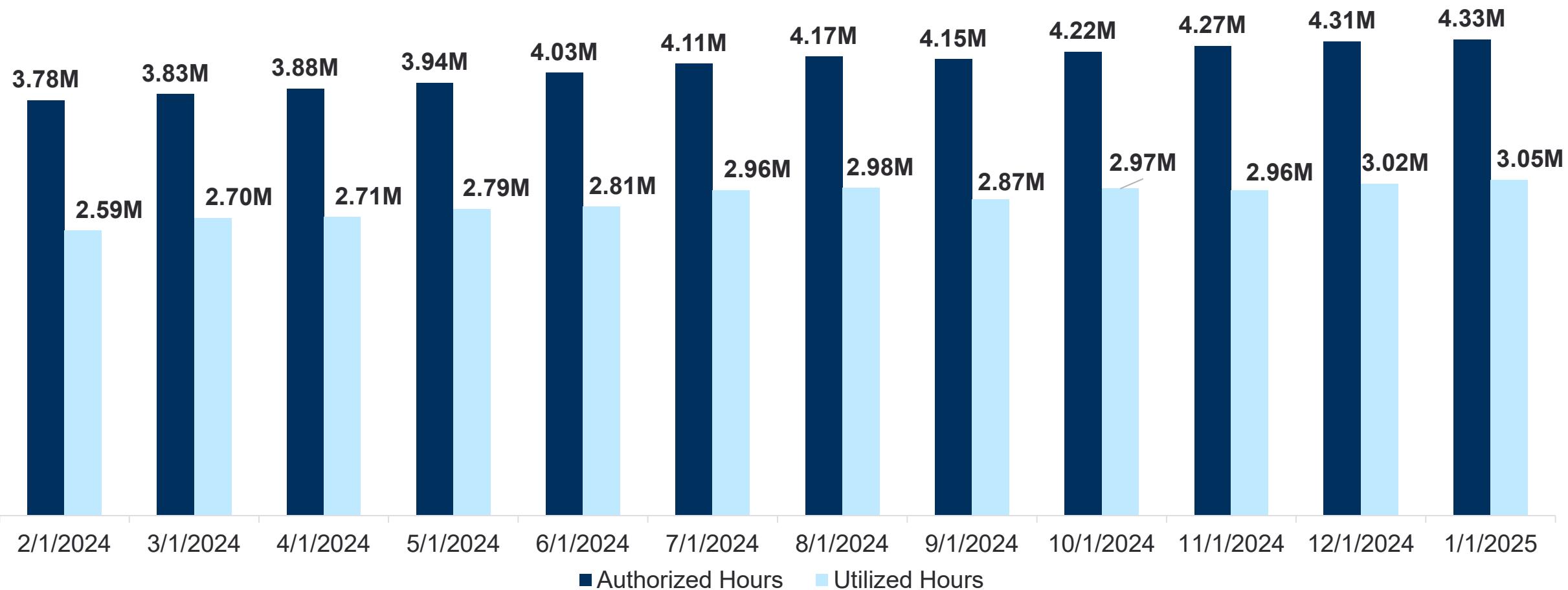
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Service	January 2025 Enrollments	Fall 24 CPC
Adult In-Home Supports	12,812	\$6,716
Children's In-Home Supports	6,415	\$4,329
Children's Extraordinary Needs program	144	*\$2,749
Children's Intensive In-Home Services (CIIS)	294	\$7,717

\*CPC for parent/guardian-provided services; CPC for all other in-home services for children in CEN is \$8,020

# I/DD Program: Authorizations and utilization of in-home services hours

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# I/DD Program: Residential Services

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**Residential Services** provide 24-hour support in licensed settings and homes for children and adults outside of their own or family homes.

484 children  
7,323 adults

Authority:  
K plan

**Services**

Attendant care  
Transportation  
Community integration support

# I/DD Program: Residential Services caseload and cost per case

25-27 Service	January 2025 Enrollments	Fall 24 CPC
Adult 24-Hour Group Homes	4,048	\$16,784
Adult Foster Care Services	2,461	\$7,463
Adult Supported Living Services	814	\$9,289
Children's 24-Hour Group Homes	217	\$25,786
Children's Foster Care Services	264	\$ 5,908
Children's Host Homes	3	\$7,105

# I/DD Program: Employment Services

**Employment services support people to find and succeed in fully integrated jobs in their communities.**

**Authority:**  
Waivers

**Enrollment:**  
3,541

**Partners:**  
Oregon Department of  
Education  
Vocational Rehabilitation

**Services**

- Job development
- Job coaching
- Small group supported services
- Benefits counseling
- Career development planning
- Core competencies and training

# I/DD Program: Day Services

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**Day Support Activities provide group attendant care support for community integration.**

**Enrollment:**  
4,656 adults

**Authority:**  
K plan

# I/DD Program: Ancillary Services

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- Environmental Modifications
- Professional behavior services
- Assistive devices and technology
- Other services, such as transportation, specialized supplies, chore services and family training

## Authorities:

- K plan
- Waivers

## People served:

2,153 children  
15,138 adults

# I/DD Program: Supplemental Services (Nursing)

**Nursing services** allow people with medical support needs to live in home and community-based settings rather than hospitals or nursing facilities.

- Long-term care community nursing
- Direct nursing services
- Private duty nursing

**Authorities**

- K plan
- Waivers

162 people served

## I/DD Program: Caseload and cost per case

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23-25 Service	January 2025 Enrollments	Fall 24 CPC
Day Support Activities	4,656	\$1,241
Employment Services	3,541	\$1,669
Behavioral Support Services	4,697	\$427
Community Transportation Services	13,027	\$97

# Statutory 10% reduction exercise

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# Senate Bill 91 implementation update: Children's Extraordinary Needs (CEN) Program

Allows **children** under 18 with **very high medical or behavior needs** to receive **paid attendant care** from their own **parents or guardians**

1915(c)  
waiver

Limited  
Budget  
\$6M

Limited  
enrollment  
155

Waitlist  
2,127

≈1,600  
eligible  
children

## Parent caregivers

- Become direct support professionals (DSP)
- Work for provider agencies
- Complete specific parent provider training
- Meet DSP qualifications

Limited to  
up to 20  
hours of  
care/week

# Senate Bill 1557 Implementation update: Psychiatric Under 21 benefit

## SB 1557

Directed OHA and ODHS to establish a home- and community-based program for children who are:

- Ages 21 and younger
- Eligible for medical assistance
- Meet criteria for institutional level of care

### ✓ Phase one Research and reporting

- Strengthened collaboration
- Shared focus on person-centered services

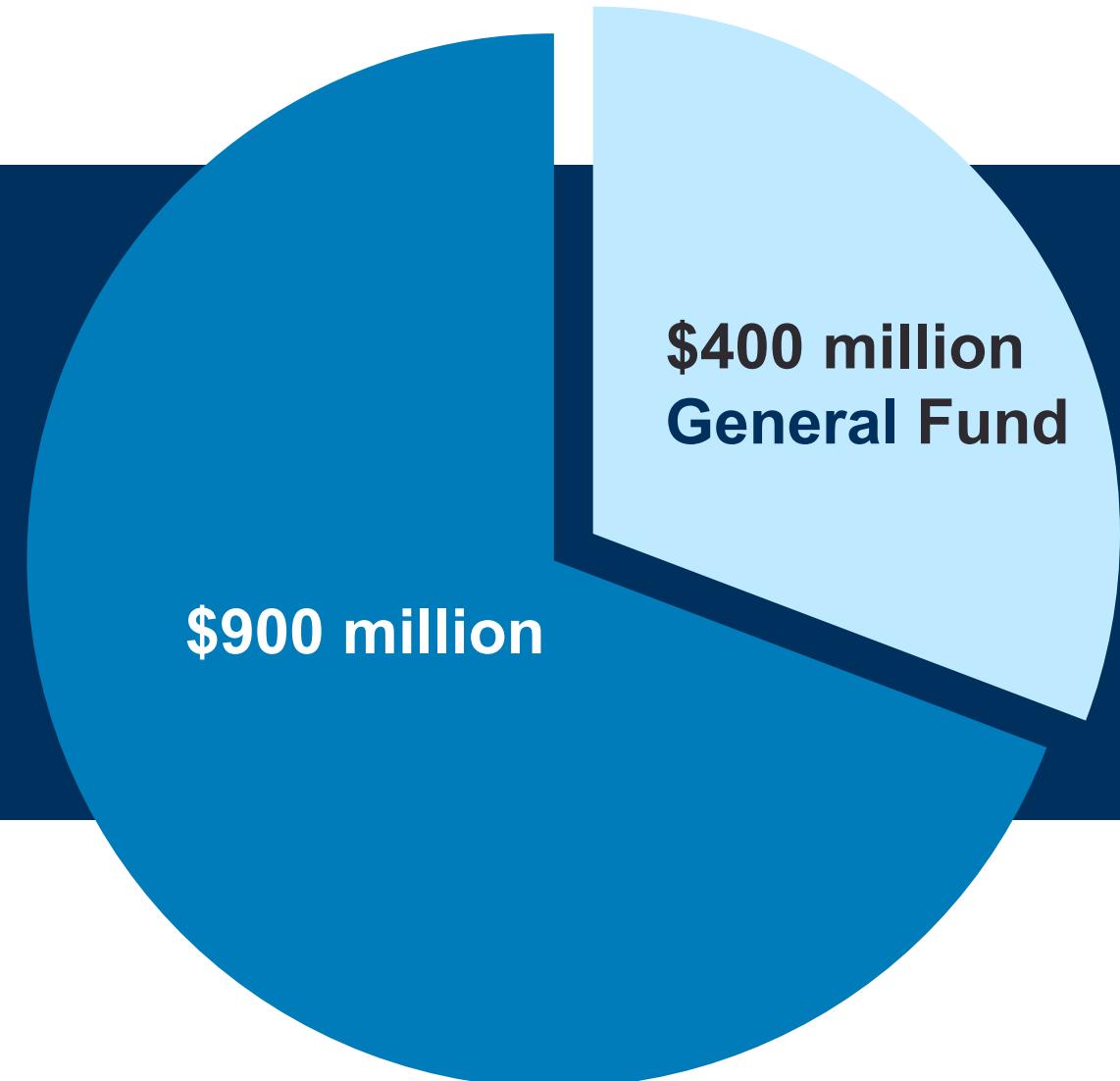
**Criteria risk**  
Scope of program eligibility

**Implementation risk**  
Lack of staff capacity

# Rate and Wage Study: 2023 budget note

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**Recommended rate models would increase overall provider payments by an estimated \$1.3 billion annually.**



# Implementation updates: SB 1548

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# Key priorities:

## Core elements to maintain systemic stability

### Services

- Top priority: Providing direct services
- Meet Federal HCBS directives



### Oversight and quality

- Ensure individuals' health, safety, success
- Maintain, strengthen provider oversight



### Systemic collaboration

- Work across systems, agencies to meet individuals' unique needs
- Reduce duplication



# Case Management System (CMS) and Provider Enrollment Management System (PEMS)

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## Implementation timeline

**Late 2025**  
PEMS Phase 1  
**Universal**  
**provider portal**  
**goes live**

**Early 2026**  
CMS Phase 1  
**Integration with**  
**other systems**

**Mid 2027**  
Phase 3  
**Public**  
**portal/system**  
**improvements**

**Early 2026**  
PEMS Phase 2  
**Agency module**  
**goes live**

**Late 2026**  
CMS Phase 2  
**Enhancements**  
**and reports**

# Foster Care licensing challenges: Inconsistencies in CDDP licensing processes

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- Provider recruitment, orientation, training
- Home studies
- Renewal process timelines
- Evidence collection
- Inconsistent policy interpretation
- Documentation concerns
- Lack of citing
- Staff turnover
- High demand for assistance



## **Bring all licensing duties back into ODDS**

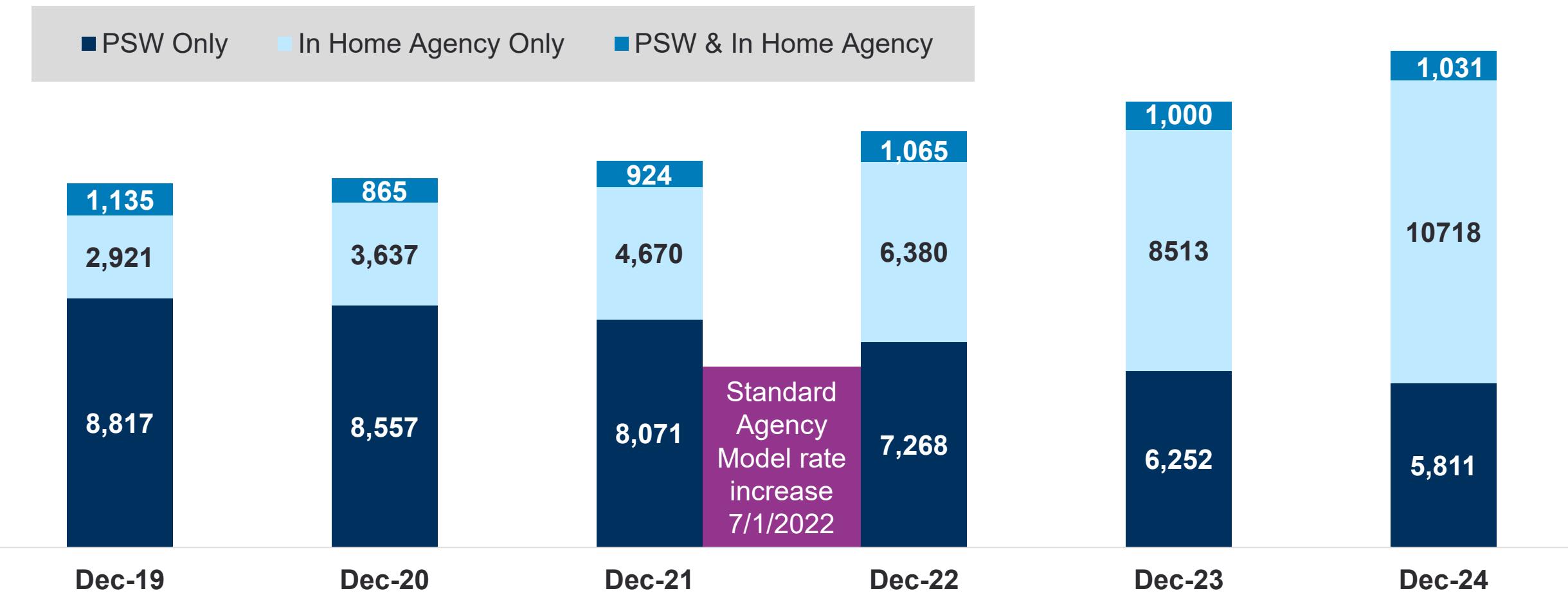
- Consistency
- Oversight
- Service delivery
- Safety
- Cost savings

# Caseload outpacing forecasts

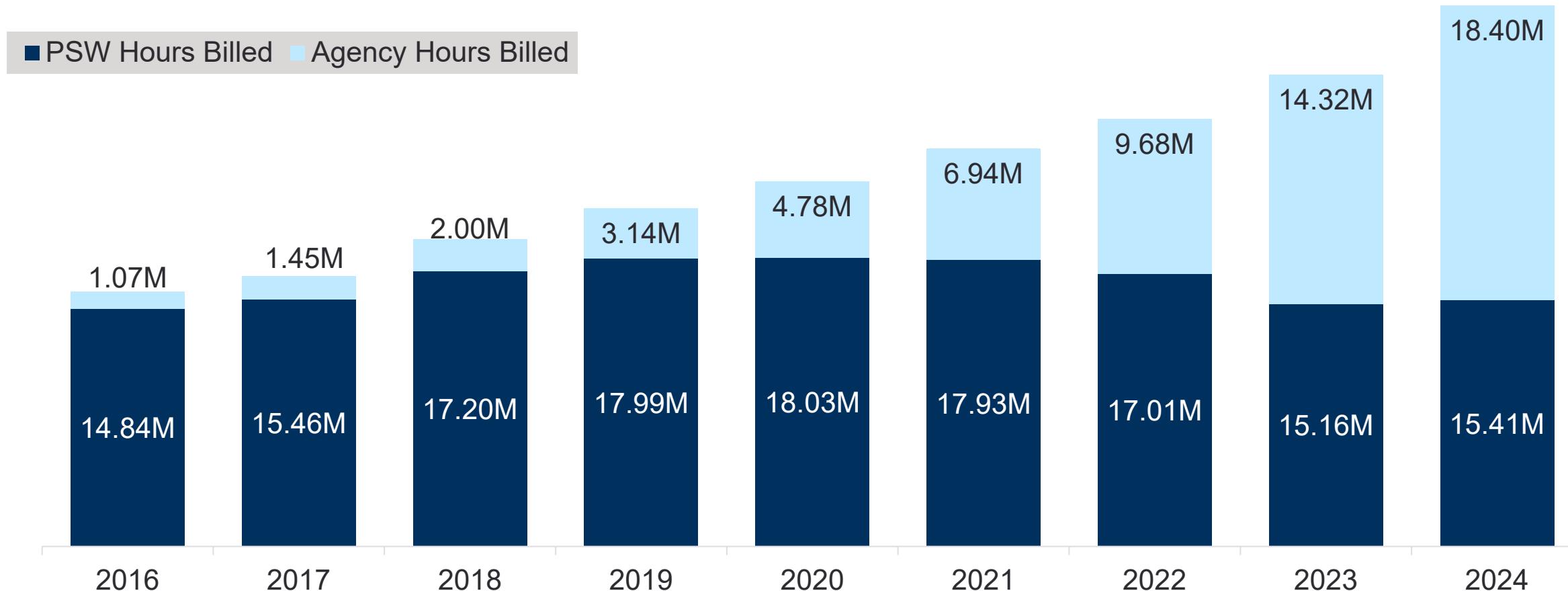
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	Forecast Caseload	Actual Caseload	Under Count	% Under Count
May 2024	35,927	36,428	501	1%
November 2024	36,307	37,538	1,231	3%
Latest 25-27 Forecast	39,969	-	-	-

# Workforce trends: Count of individuals receiving In Home services by provider types



# Workforce trends: In-home hour billing PSW to DSP



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# POP 101: APD/ODDS Strengthening Safety and Regulatory Oversight

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**Problem:** Increased licensing and abuse complaints in community-based care settings, in part due to inexperienced licensees.

- Newly licensed facilities/homes lack timely oversight and support.



**Outcomes:** Proactively identify compliance issues and corrective action steps early, before they present as significant compliance issues.

- Technical assistance to assist new providers to be successful.



**Solution:** Sufficient staffing to complete onsite regulatory reviews within 120 days after a facility or home has been newly licensed.



**ODHS priority: Safety**

- Ensure the health, safety, and well being of residents living in newly licensed long term care settings.



Data  
In 2023, ODDS triaged 2,147 concerns (29.7% increase from 2022)



Resources

GF: \$ 2,834,473      OF: \$      FF: \$ 2,834,473

Pos.: 33   FTE: 21.27



# POP 103: APD and ODDS – HCBS Access Rule



**Problem:** New federal regulation outlines significant changes for state to meet transparency and outcome requirements.



**Outcomes:** Regulatory compliance **ensures continued federal matching funds** for home and community-based services.

- Greater transparency through tracking outcomes public reporting, modernizing case management systems, new quality measures, and provider payment adequacy.



**Solution:** Investment provides staffing and resources to bring Oregon into compliance and maintain compliance long term.



**ODHS priority: customer service**

- Older adults and people with disabilities will have more timely access to eligibility determinations, person-centered supports and resolving complaints



**Data**  
In 2023, ODDS triaged 673 concerns (55.79% increase from 2022)



**Resources**

**GF:** \$2,121,342      **OF:** \$0      **FF:** \$2,121,342

**Pos.: 24   FTE: 16.83**

# POP 117: ODDS – Service Accessibility

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**Problem:** Significant service accessibility disparities exist for certain populations, particularly Hispanic, Latino/Latina and Asian communities.

- Need for stronger government-to-government relationships with Oregon Tribes and improved system navigation for Tribal members.



**Outcomes:** Improved service access to I/DD services for underrepresented communities.

- Strengthened Tribal relationships
- Individuals have access to the services they need.



**Solution:** Invest in the Tribal Navigator program, expand language access services, and increase support for community engagement, family networks, and self-advocacy.

- Build infrastructure to support accessibility initiatives and develop local action plans.



**ODDS priority: Customer services**

Enhanced customer service, community engagement and culturally responsive practices.



ODDS's Disproportionality KPM shows that Hispanic/Latino and Asian populations are significantly underrepresented in I/DD services.



**Resources**

**GF:** \$1,444,427

**OF:** \$

**FF:** \$844,427

**Pos.: 6      FTE: 4.5**

# Senate Bill 810: Update Employment First Policy on Advancing Competitive Integrated Employment

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**Problem:** As an Employment First state, Oregon policy holds competitive integrated employment (CIE) as the first and priority option when supporting a person with I/DD.

- Oregon lacks legislated requirements and mechanisms for enforcement and oversight that other states have.



**Outcomes:** More support to help individuals attain and maintain CIE.

- Support for local strategies, collaboration and best practices across the state
- Ensure inclusive hiring practices
- Prohibit state services in sheltered work settings
- Adopted federal definition for CIE



**Solution:** SB 810 will formalize existing oversight, enforcement, and program mechanisms.

- Annual reports
- Interagency memorandum of understanding
- Employment First Advisory Workgroup
- Employment First Coordinator



**ODDS priority: Customer services**

Strengthen and expand Oregon's employment services and ensure individuals with I/DD who want to work can attain and maintain CIE.



**Data**

Number of Oregonians in CIE nearly quadrupled since 2015, growing from 577 to 2,011 in January 2025. Still only 37% of individuals who want to work, have a plan to get a job.

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Disabilities Services



“Casey loves all of his nurses. They just take such excellent care of him so it makes it so I don’t have to worry. With him in the group home, it’s been life changing for him and for us.” - Casey’s mom



“When I started to trust professional help, then things got better. I found a place that’s starting to work for me”

- Daniel, Safeway Delivery Driver



