



Presentation to the 2025 Joint Ways and Means Subcommittee on Human Services

# ODHS Key Performance Measures and Closing Remarks

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*April 7, 2025*

# Agenda

- I. Key Performance Measures by Program
- II. Closing Remarks

# Office of Aging and People with Disabilities



# Key Performance Measure (KPM) 1:

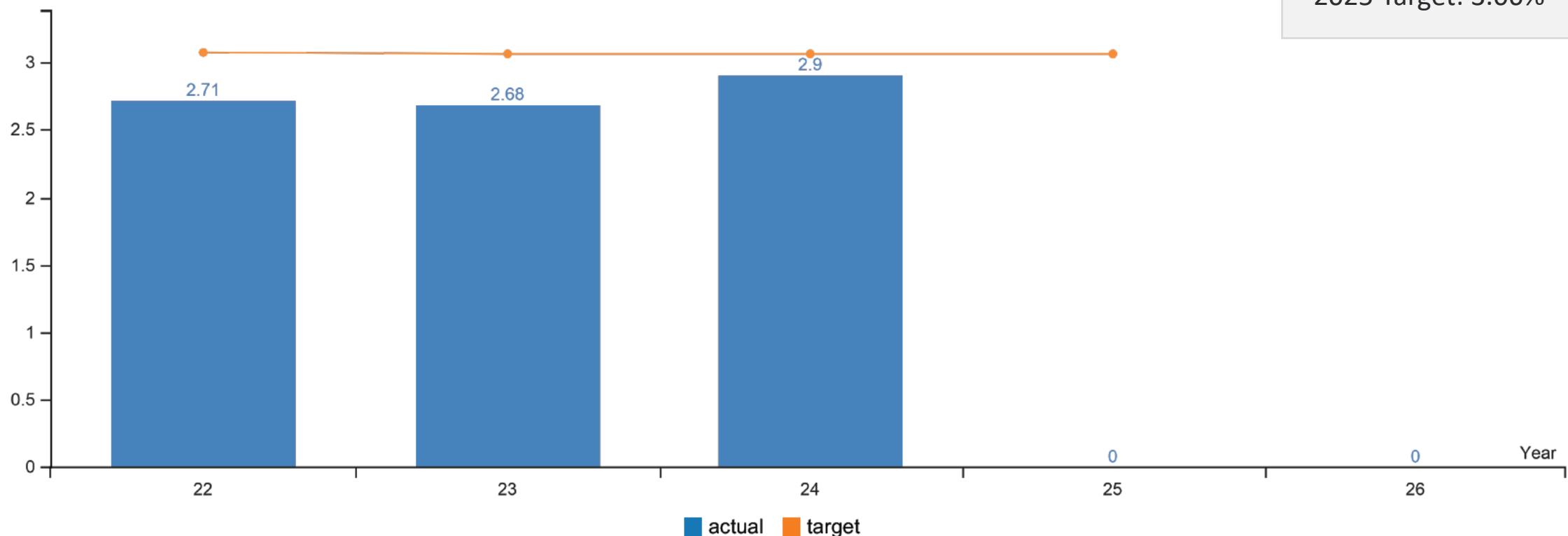
## Older Adults Needing Long Term Care Services

The percentage of older adults (65+) needing publicly funded long-term care services

Data collection period: Jul 01 – Jun 30

\* Upward Trend = negative result

2024 Target: 3.06%  
2025 Target: 3.06%



## KPM 2:

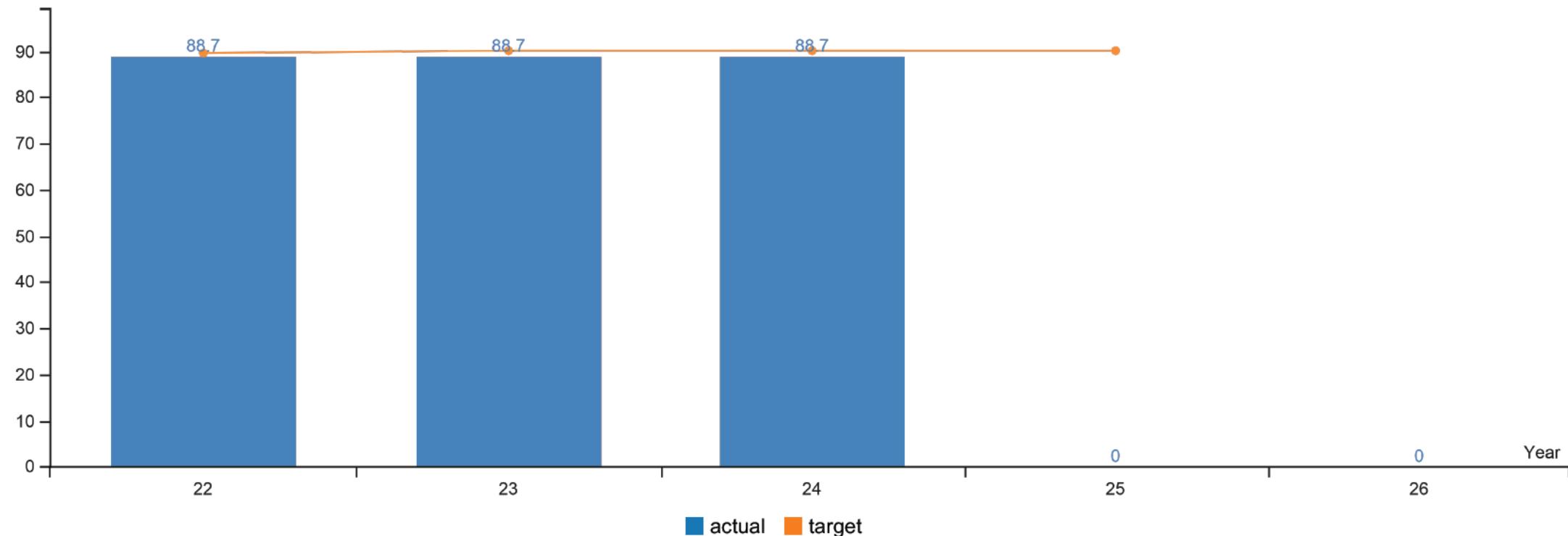
### Long Term Care Recipients Living Outside of Nursing Facilities

The percentage of Oregonians accessing publicly funded long-term care services while living outside of nursing facilities

Data collection period: Jul 01 – Jun 30

\* Upward Trend = positive result

2024 Target: 90%  
2025 Target: 90%



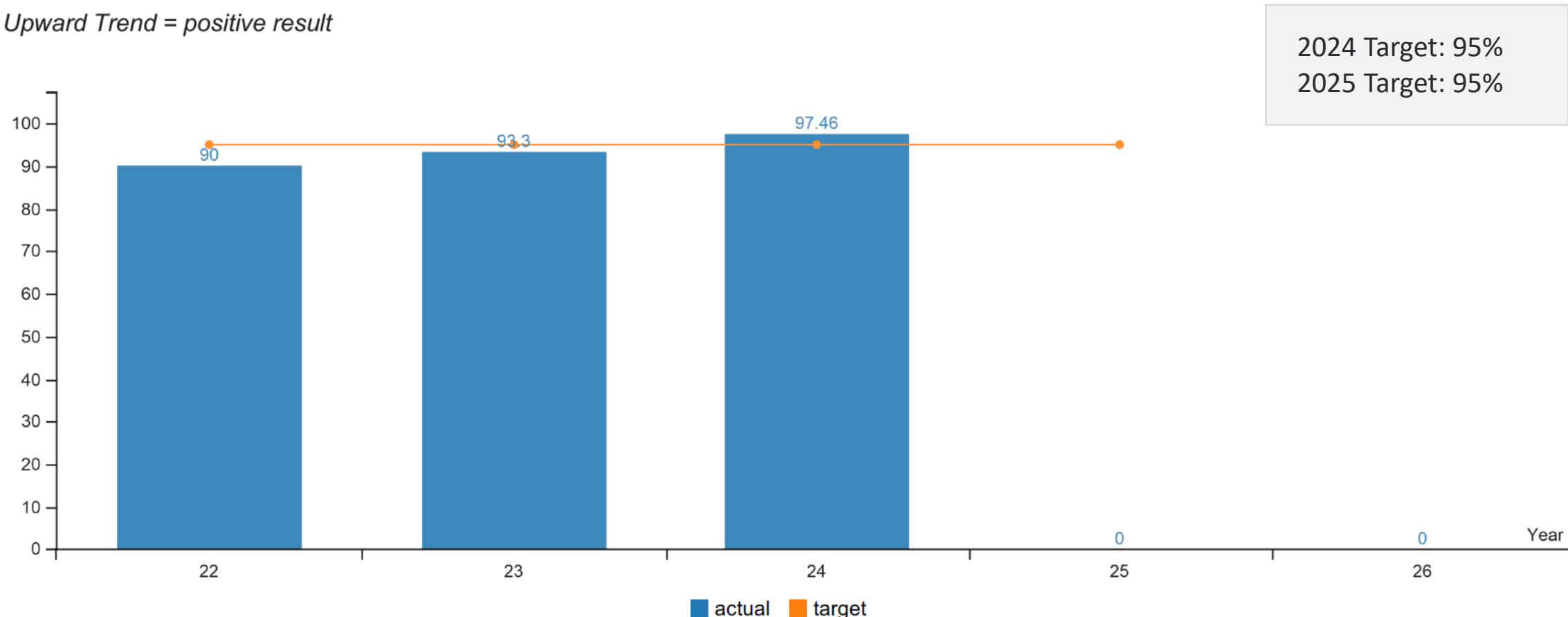
# KPM 3:

## Timely Abuse Investigations

The percentage of abuse reports assigned for field contact that meet policy timelines

Data collection period: Jul 01 – Jun 30

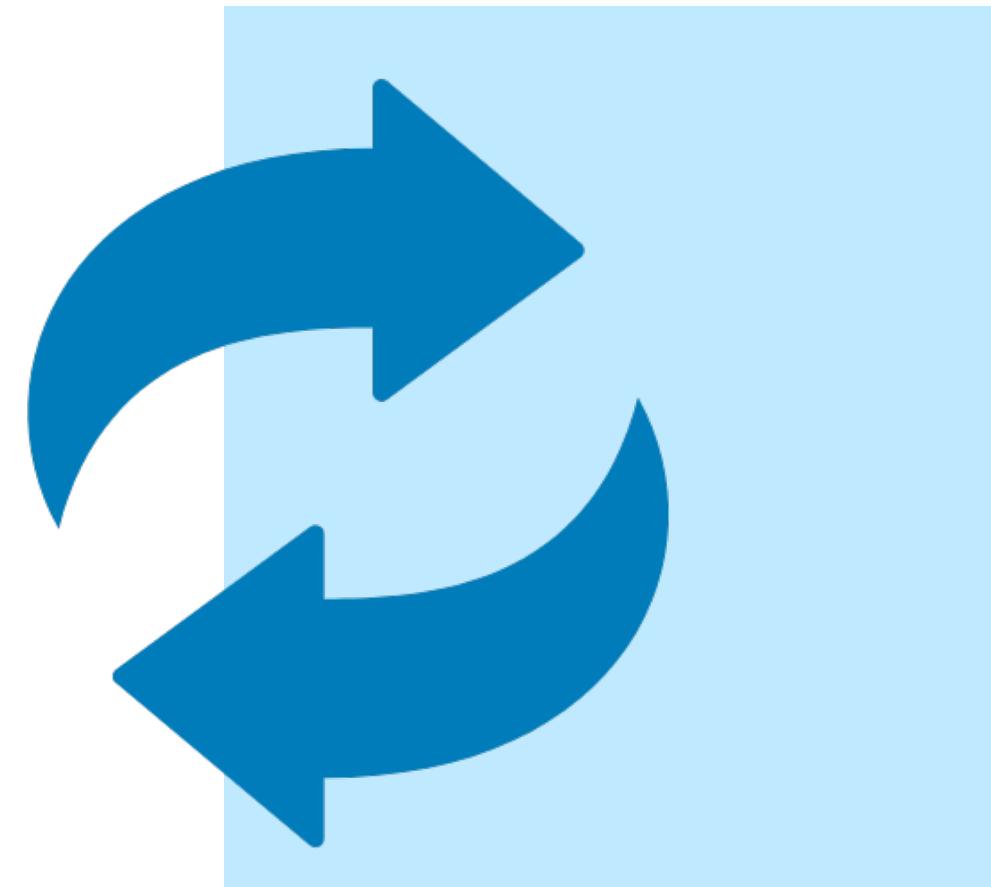
\* Upward Trend = positive result



## KPM 3: Requested change

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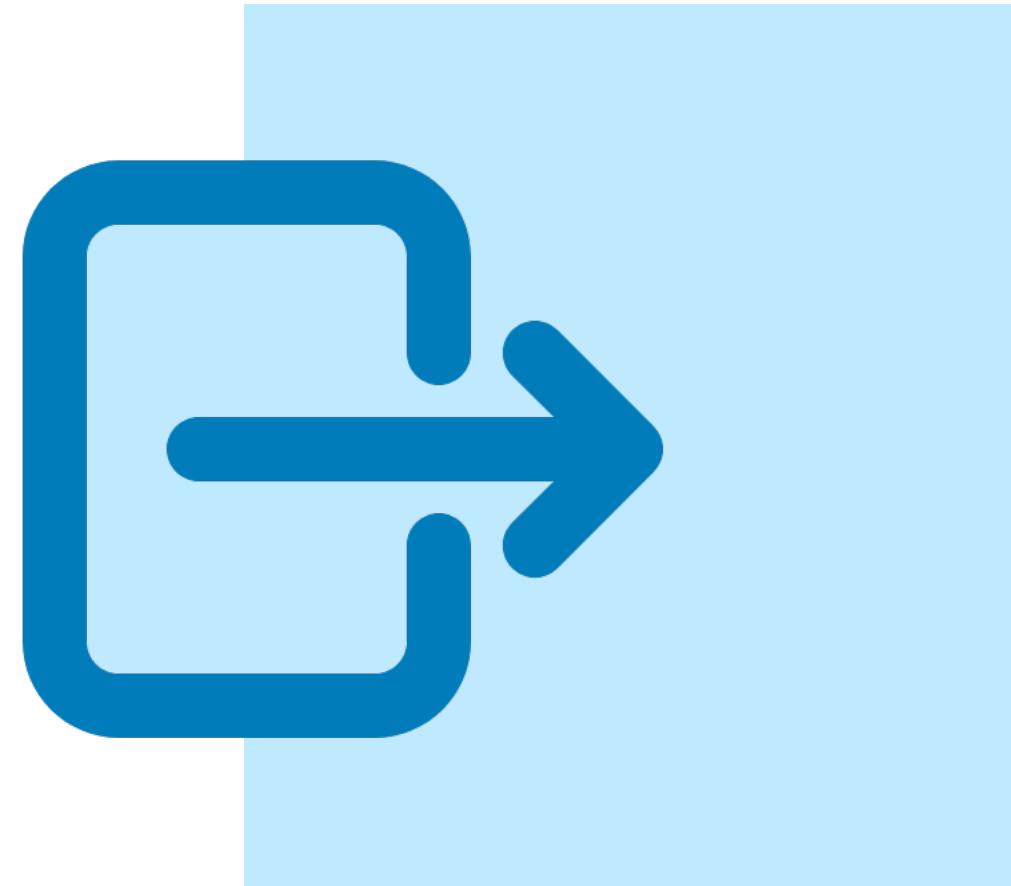
**Modify to:** The percentage of abuse investigations that are completed timely.



# Proposed deletions

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- **KPM 1:**  
Older Adults Needing Long Term Care Services
- **KPM 2:**  
Long Term Care Recipients Living Outside of Nursing Facilities



# Proposed KPM: Safety in Oregon's long-term care facilities

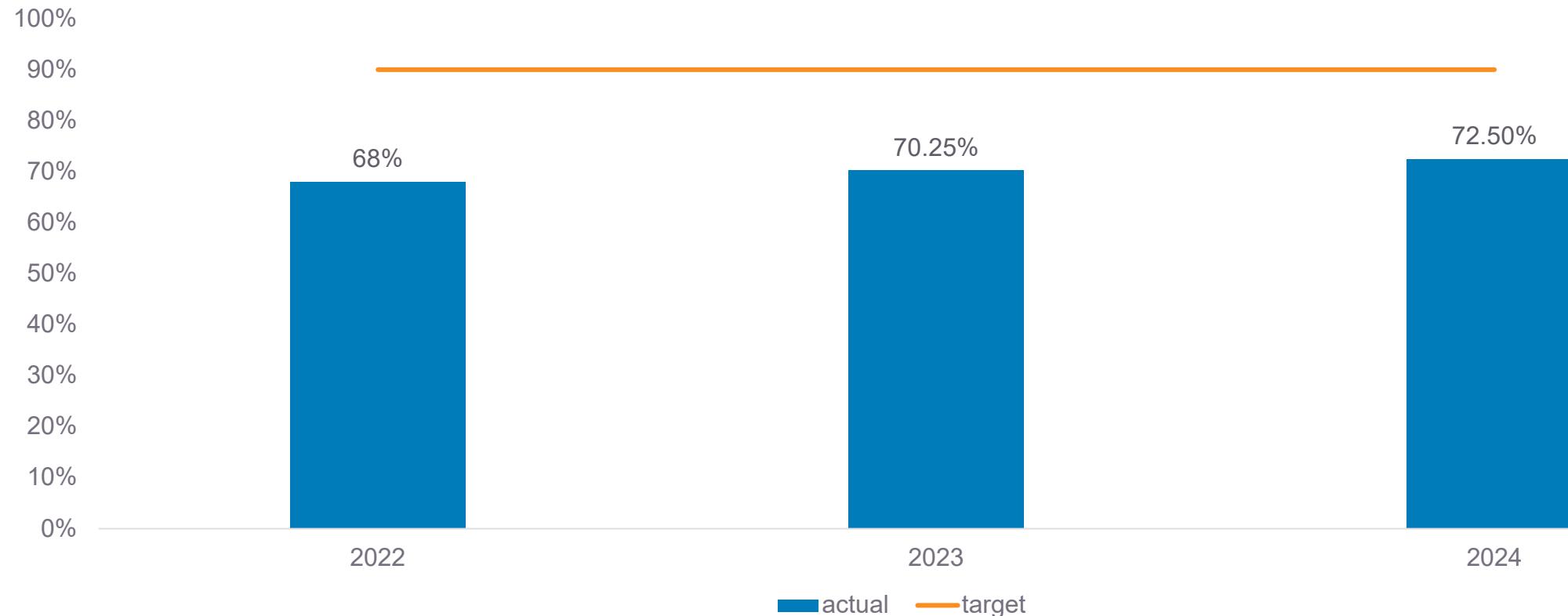
The percentage of long-term care facilities without Level 3, 4 or Immediate Jeopardy licensing violations

Data collection period: Jan 01 – Dec 31

Target: 90%

*\*Upward Trend = positive result*

Baseline Data



# Proposed KPM: LTSS eligibility determinations

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## **Timely Eligibility Determinations for APD Long Term Services and Supports (LTSS):**

The percentage of older adults and people with disabilities who receive timely LTSS eligibility determinations

- Timely is defined as within 45 days of the initial date of request for LTSS



# Proposed KPM: LTSS accessibility

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## **Accessibility of APD Long Term Services and Supports:**

Percentage of eligible older adults and people with disabilities who receive assistance from paid caregivers



# Child Welfare



## KPM 4:

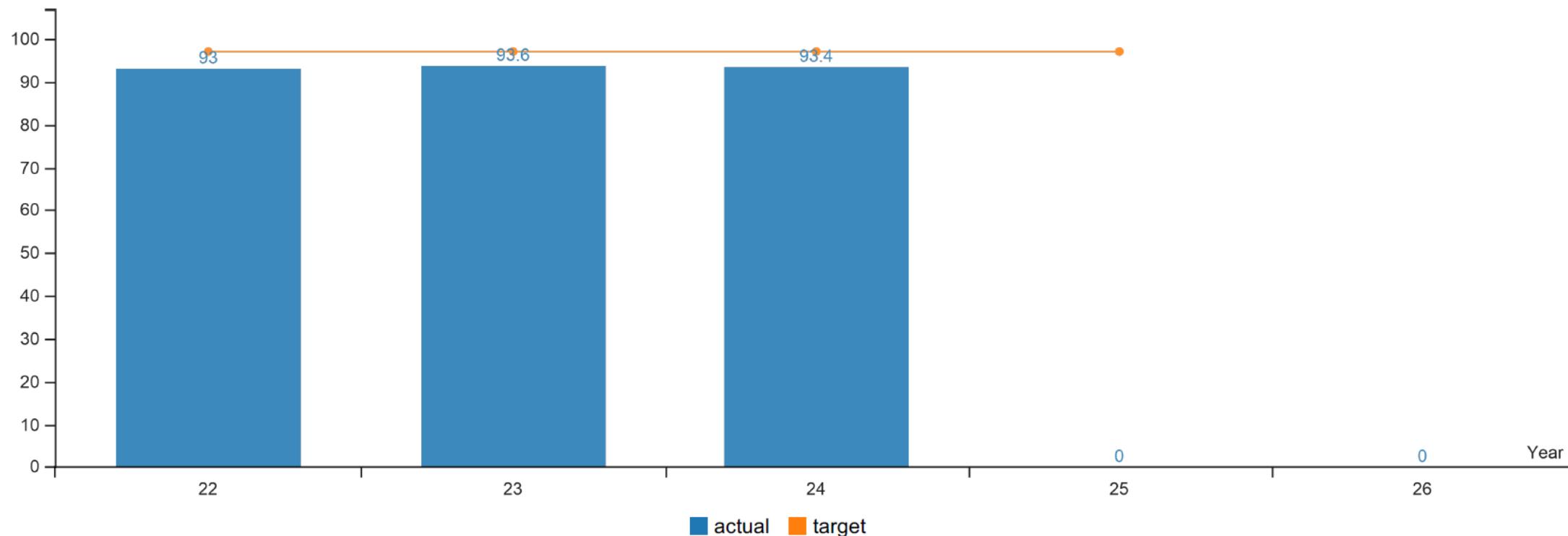
### Absence of Repeat Maltreatment of Abused/Neglected Children

The percentage of abused/neglected children who were not subsequently victimized within six months of prior victimization

Data collection period: Oct 01 – Sep 30

\* Upward Trend = positive result

2024 Target: 97%  
2025 Target: 97%

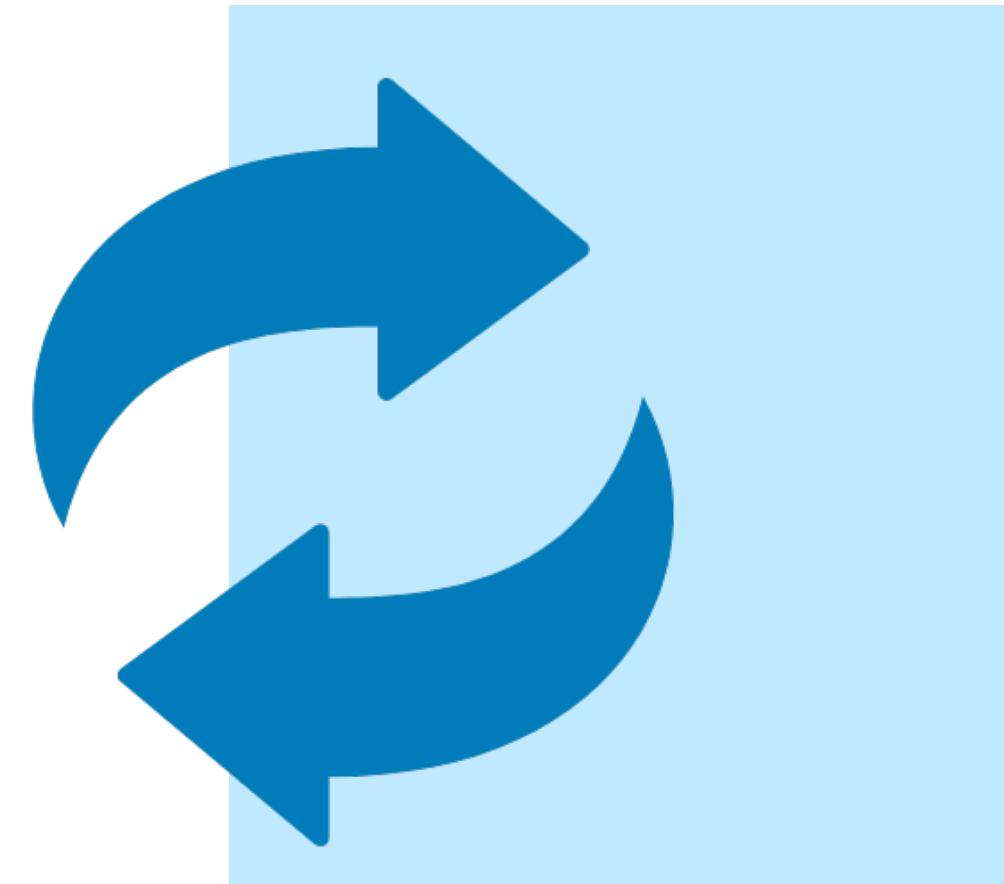


# KPM 4: Requested change

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## Modify to **Recurrence of Maltreatment**:

Percentage of children who were victims of a substantiated or indicated report of maltreatment during a 12-month target period and who are victims of another substantiated or indicated maltreatment allegation within 12 months of the initial report.



# KPM 5:

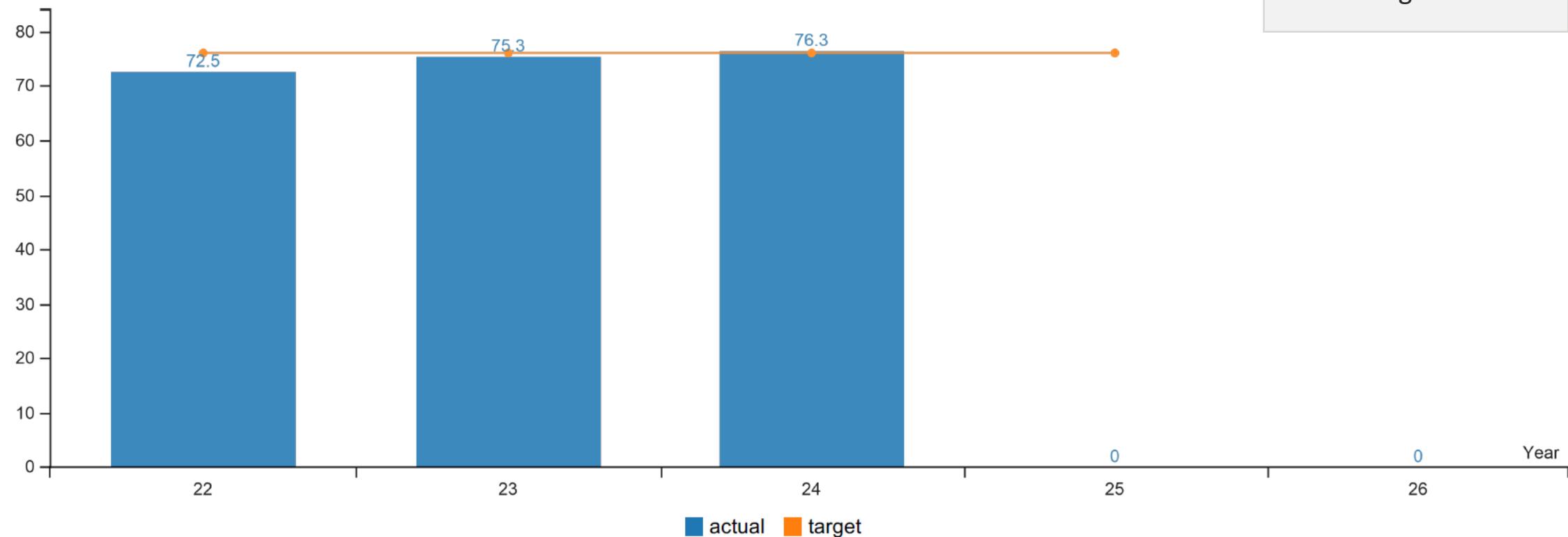
## Timely Reunification of Foster Children

The percentage of foster children exiting to reunification within 12 months of foster care entry

Data collection period: Oct 01 – Sep 30

\* Upward Trend = positive result

2024 Target: 76%  
2025 Target: 76%



# KPM 6:

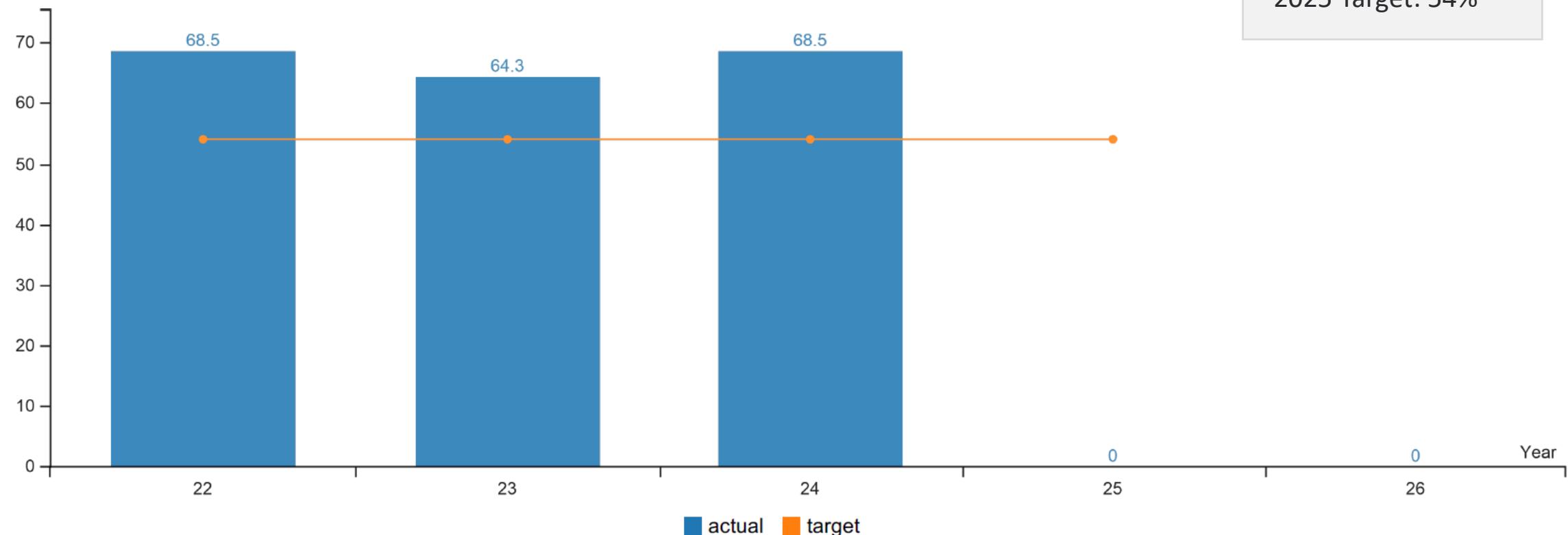
## Timely Adoption Once Children are Legally Free

The percentage of legally free children adopted in less than 12 months

Data collection period: Oct 01 – Sep 30

\* Upward Trend = positive result

2024 Target: 54%  
2025 Target: 54%



# KPMs 5 and 6: Requested change

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## Combine

**KPM 5:**  
Timely Reunification  
of Foster Children

**KPM 6:**  
Timely Adoption Once  
Children are Legally  
Free

## Revise with

**Timeliness to Permanency**  
Percentage of children  
in foster care who are  
discharged to permanent  
placement: reunification,  
adoption, and guardianship



# KPM 7:

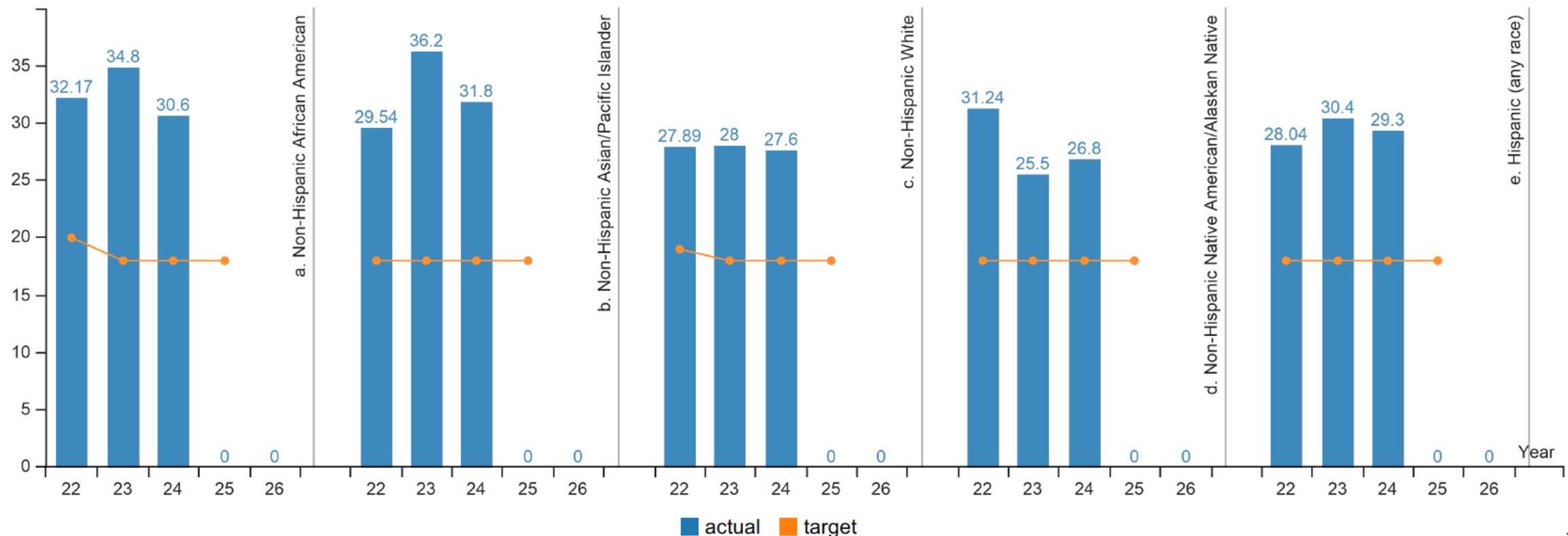
## Reduction of Race/Ethnicity Disparities in Length of Stay

Outcome disparity in length of stay (reported in months) for children in substitute care by race/ethnicity

Data collection period: Oct 01 – Sep 30

*\*Downward Trend = positive result*

2024 Targets: 18 months  
2025 Targets: 18 months



## KPM 8:

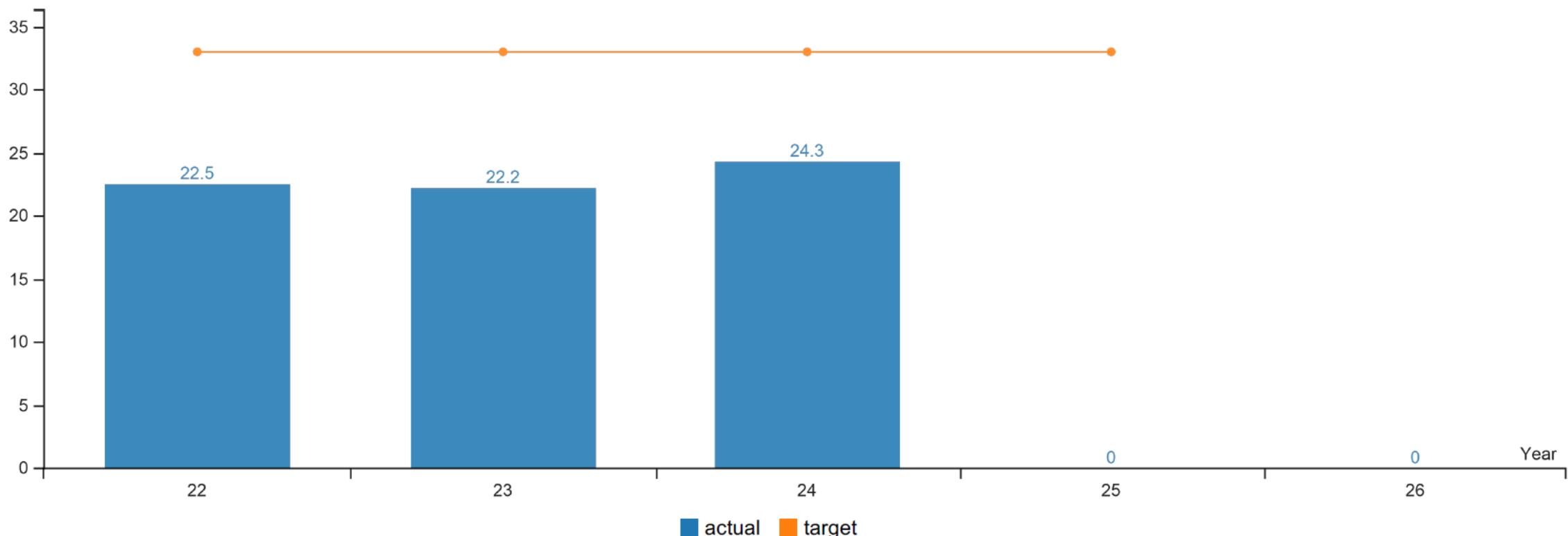
### Children Served by Child Welfare Residing in Parental Home

The percentage of children served in Child Welfare on an average daily basis (in home and foster care) who were served while residing in their parent's home

Data collection period: Oct 01 – Sep 30

\* Upward Trend = positive result

2024 Target: 33%  
2025 Target: 33%



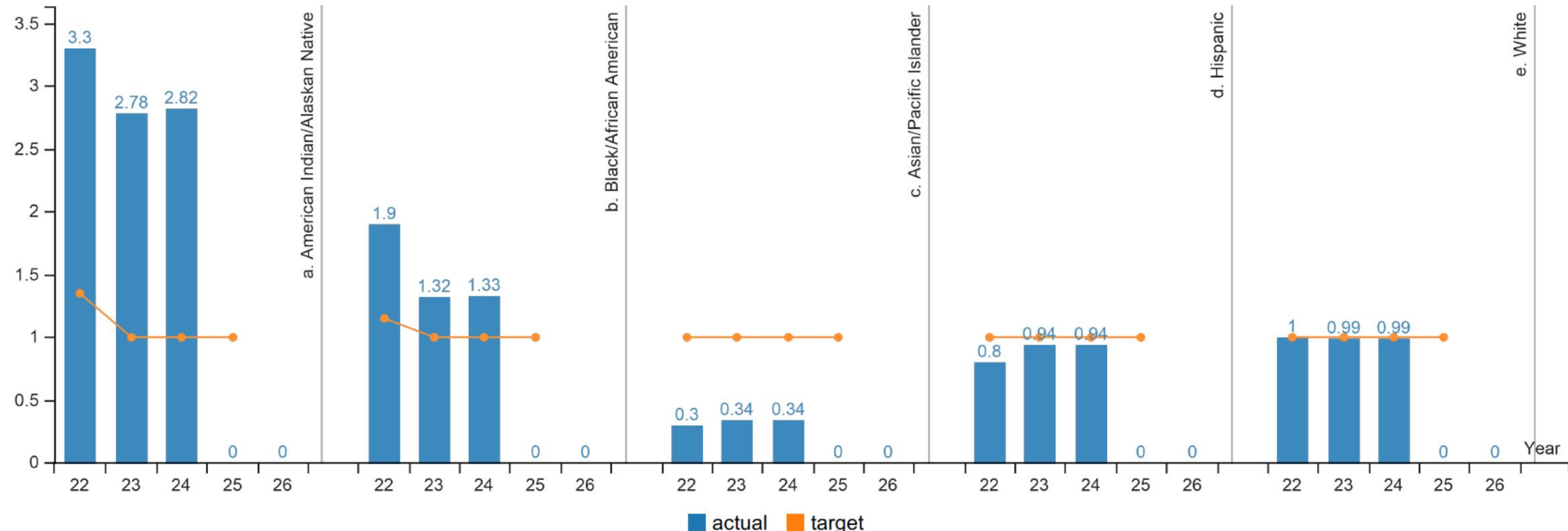
# KPM 22: Reduction in Disproportionality of Children at Entry into Substitute Care

Outcome disproportionality index across race/ethnicity

Data collection period: Oct 01 – Sep 30

2024 Targets: 1  
2025 Targets: 1

*\*Downward Trend = positive result*



# KPM 22: Proposed deletion

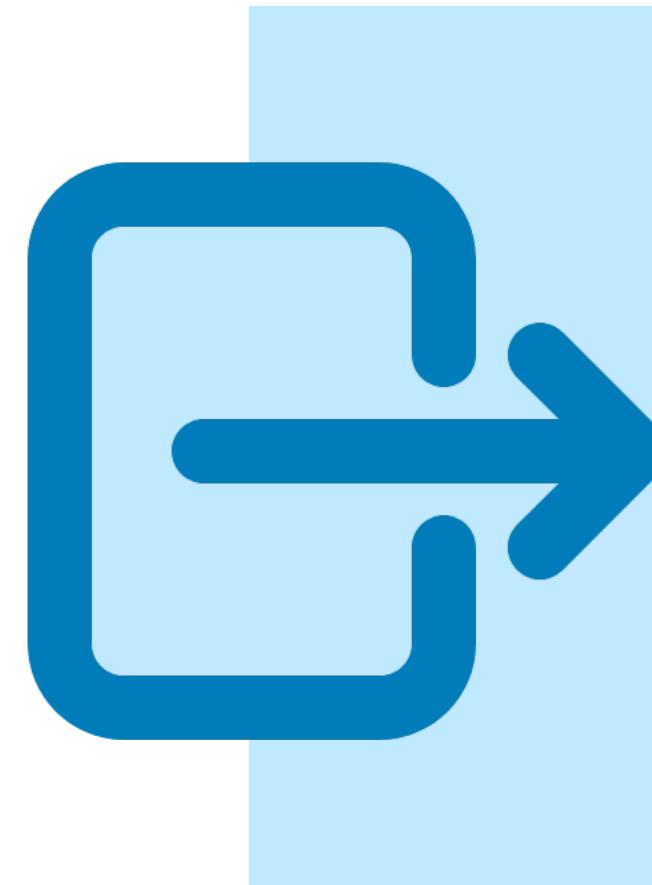
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## Remove

Reduction in  
Disproportionality of  
Children at Entry into  
Substitute Care

## Hold for future measure

Utilize Service Equity  
Council to identify a  
measure to better  
capture equity-focused  
improvement efforts



# Office of Developmental Disabilities Services



# KPM 9:

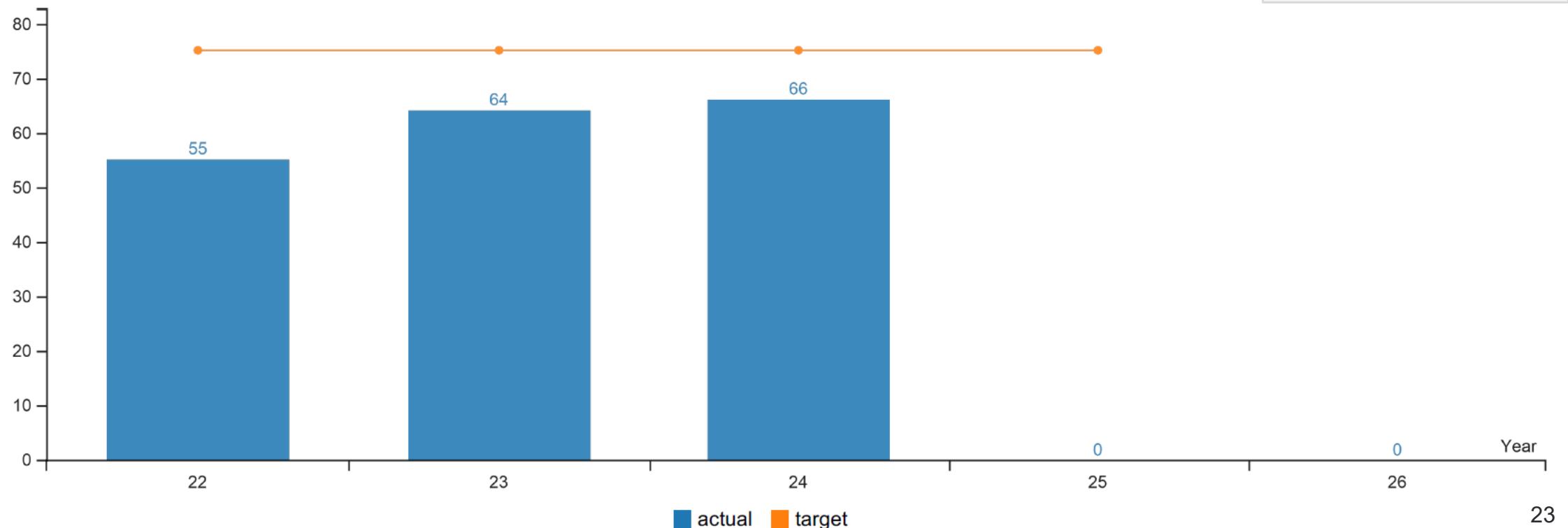
## Timely Eligibility Determination for ODDS Services

The percentage of individuals who apply for ODDS services who are determined eligible within 90 days from application

Data collection period: Jul 01 – Jun 30

\* Upward Trend = positive result

2024 Target: 75%  
2025 Target: 75%

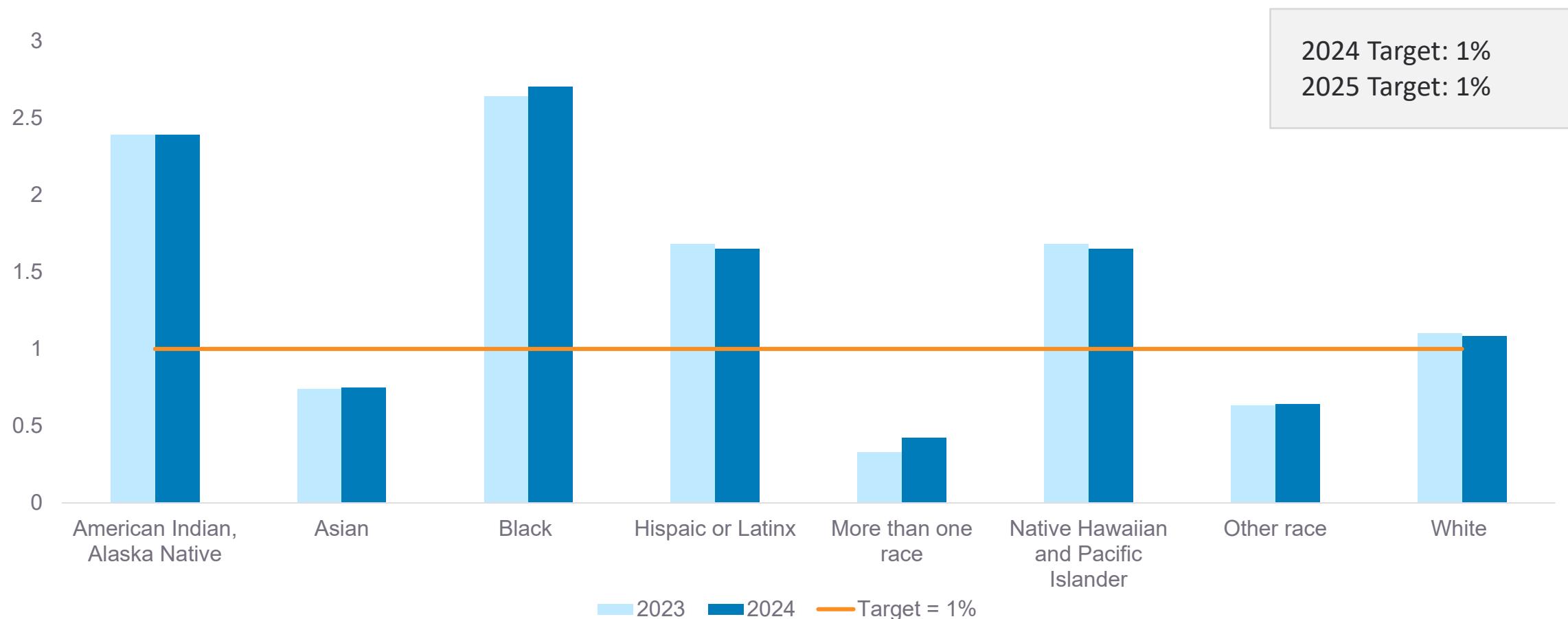


# KPM 10:

## Intellectual/Developmental Disability (I/DD) Disproportionality

The percentage of I/DD service recipients by race and ethnicity compared to the Oregon population

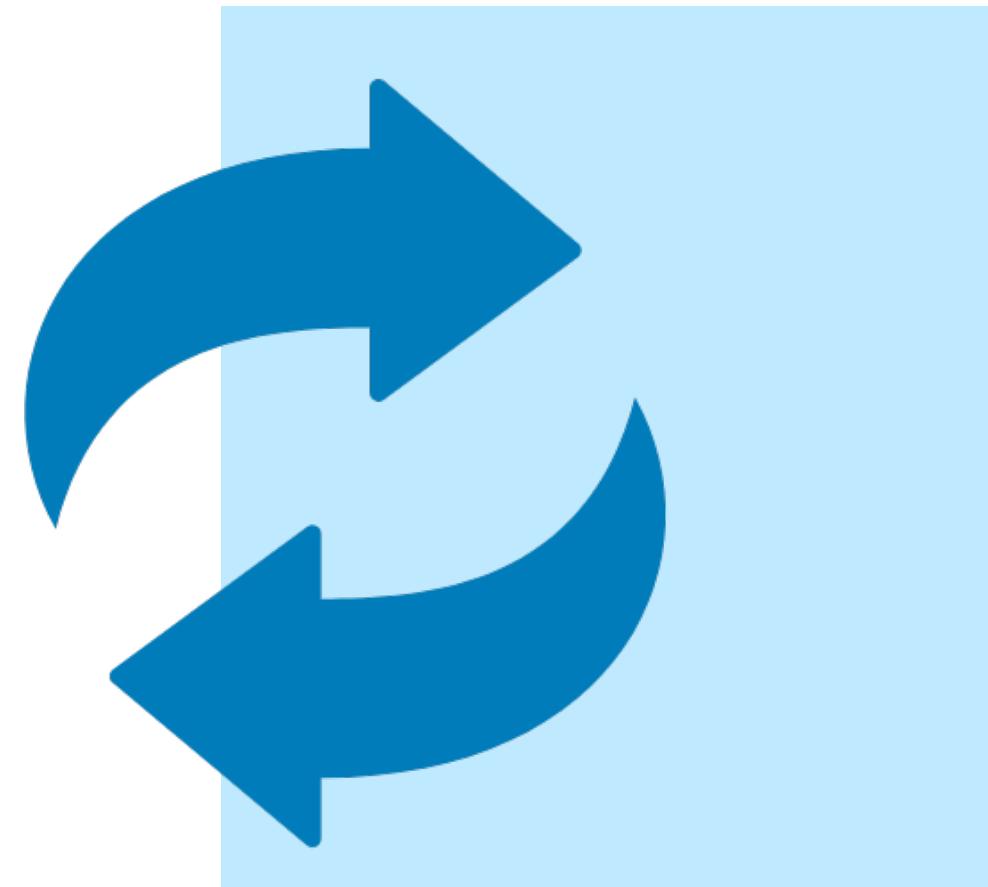
Data collection period: Jan 01 – Dec 31



## KPM 10: Requested change

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Modify to report on disaggregated race and ethnicity categories rather than one combined data point.



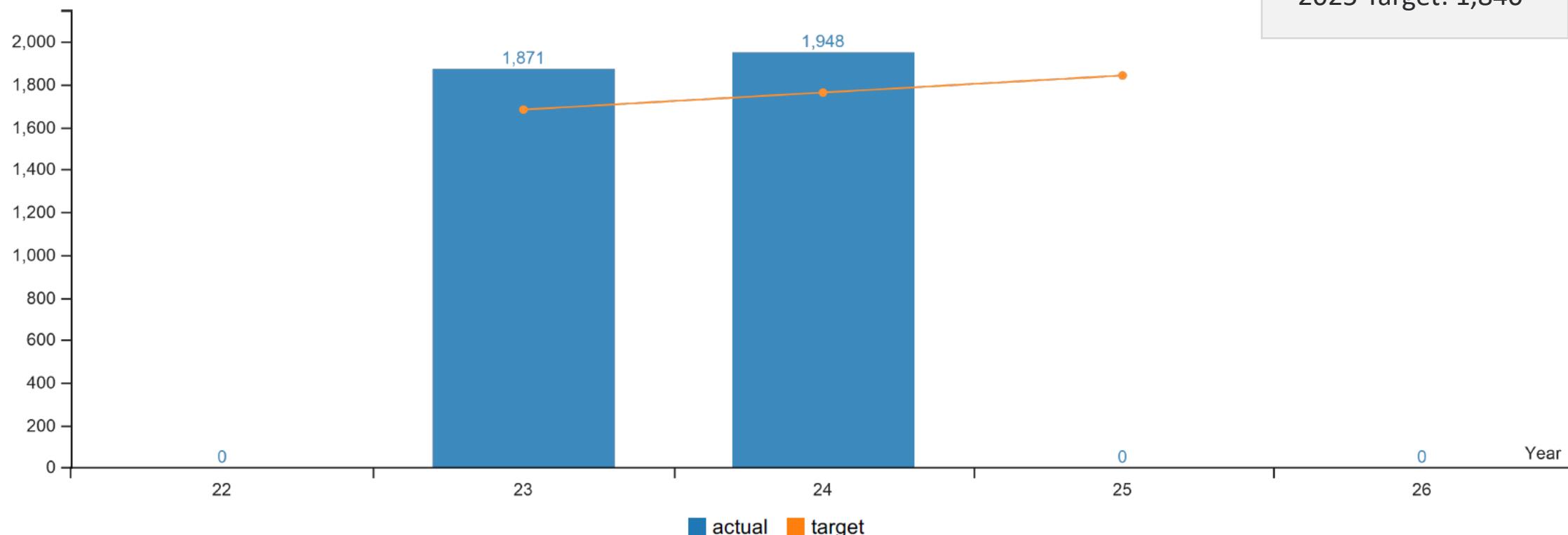
# KPM 11: Supported ODDS Employment Services to Maintain Competitive Integrated Employment

The number of individuals in competitive integrated employment or individual supported employment

Data collection period: Jul 01 – Jun 30

\* Upward Trend = positive result

2024 Target: 1,760  
2025 Target: 1,840



# KPM 12:

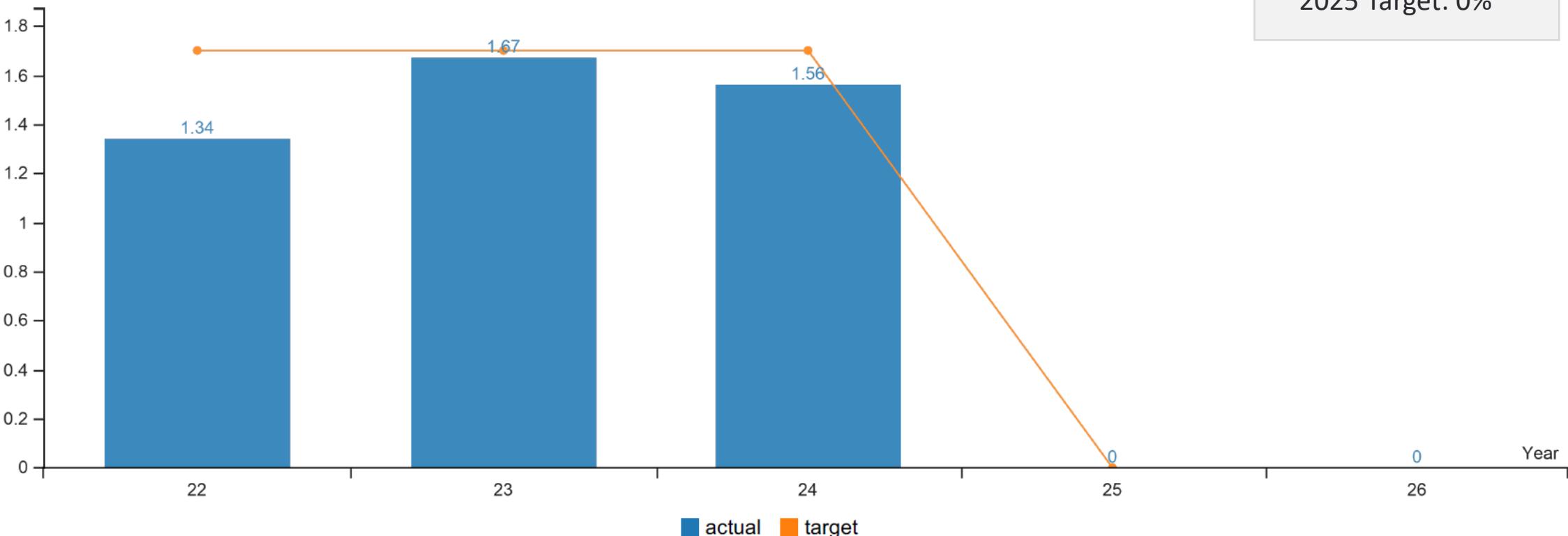
## Abuse/Neglect of Adults with Developmental Disabilities

The percentage of substantiated abuse/neglect of adults in ODDS licensed and endorsed programs

Data collection period: Jan 01 – Dec 31

\* Upward Trend = positive result

2024 Target: 1.7%  
2025 Target: 0%



# Self-Sufficiency Programs



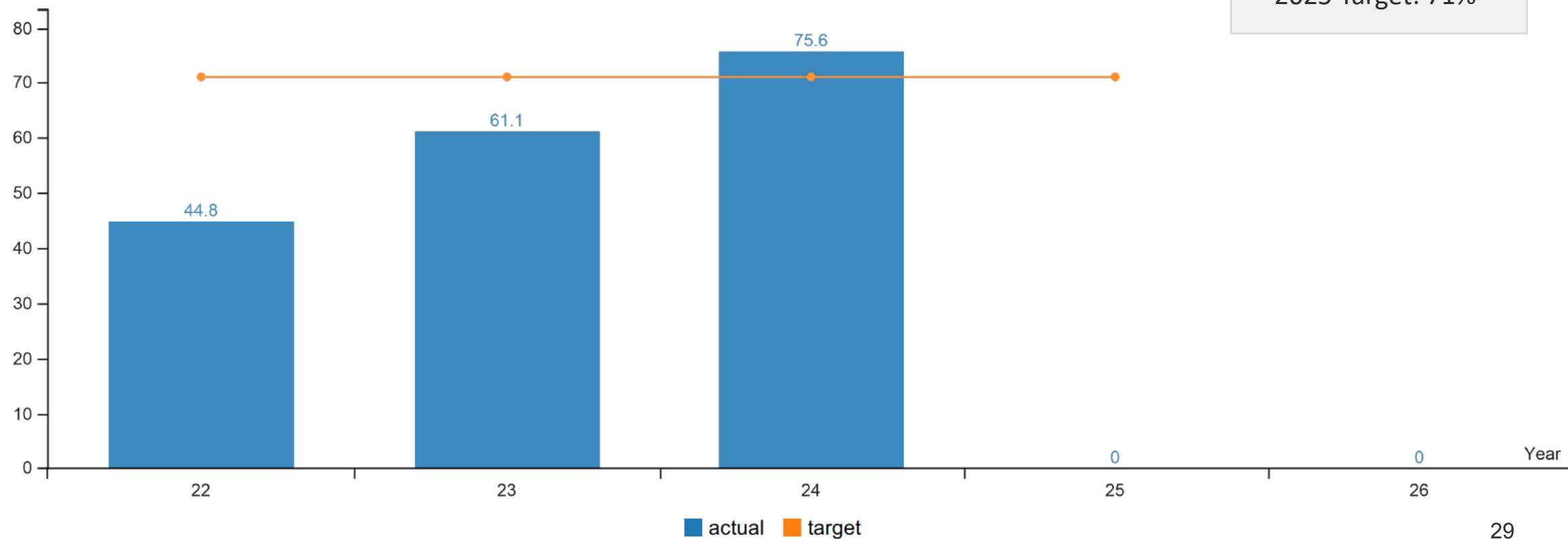
# KPM 13: Households At or Above Living Wage Four Quarters After Leaving SSP Program

The median percentage of households leaving SSP who are at or above a living wage four quarters out

Data collection period: Jul 01 – Jun 30

\* Upward Trend = positive result

2024 Target: 71%  
2025 Target: 71%



# KPM 14:

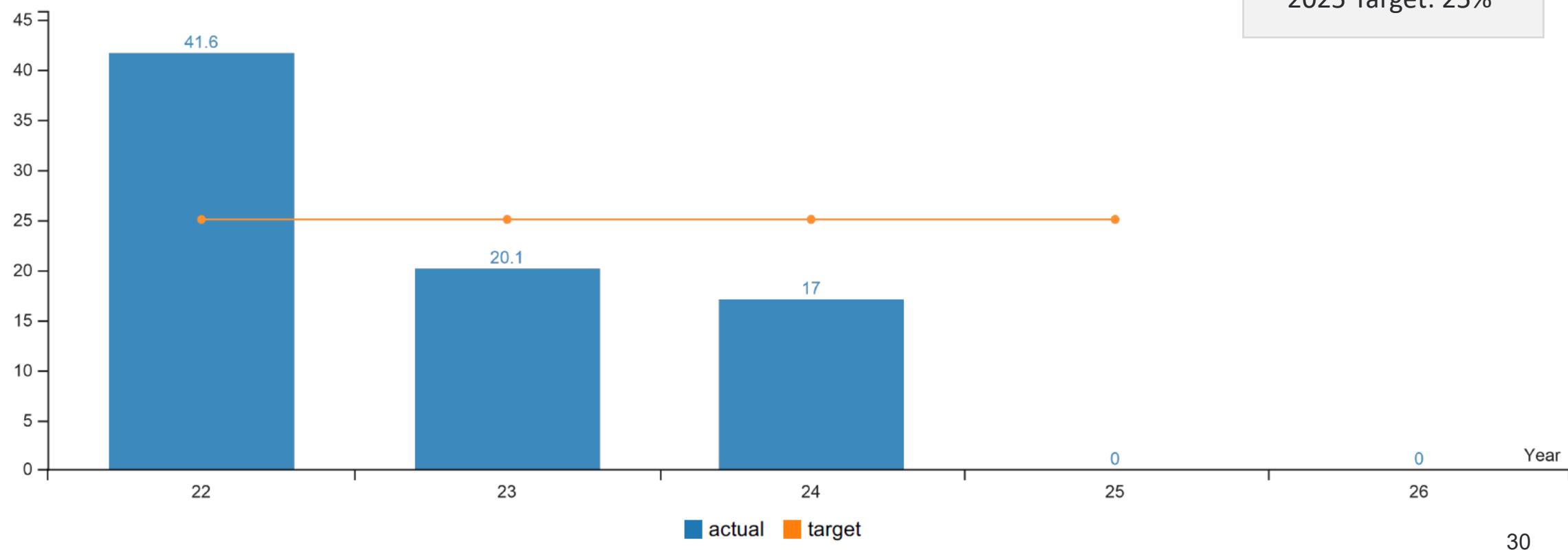
## SSP Participants Reporting Housing Stability

The percentage of SSP participants who report their housing needs are fully met

Data collection period: Jan 01 – Dec 31

\* Upward Trend = positive result

2024 Target: 25%  
2025 Target: 25%



# KPM 15:

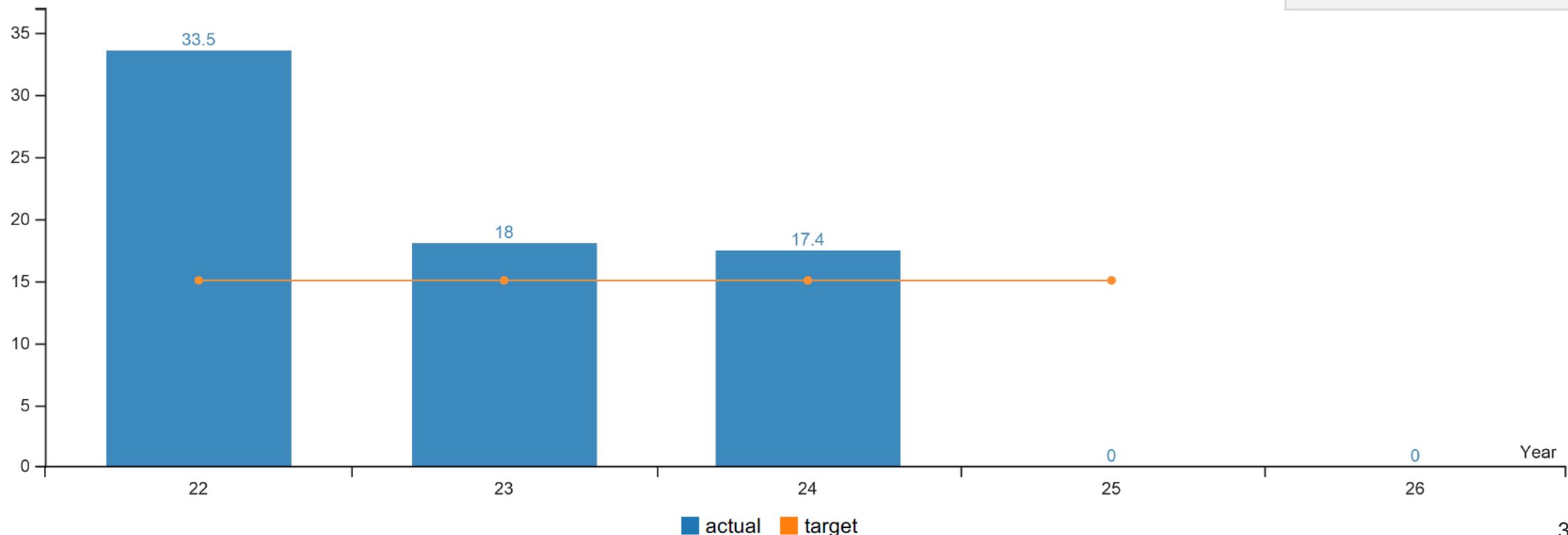
## SSP Participants Reporting Food Security

The percentage of SSP participants who report they did not worry about having enough food, or actually run out of food, in the past 12 months

Data collection period: Jan 01 – Dec 31

\* Upward Trend = positive result

2024 Target: 15%  
2025 Target: 15%



# KPM 16:

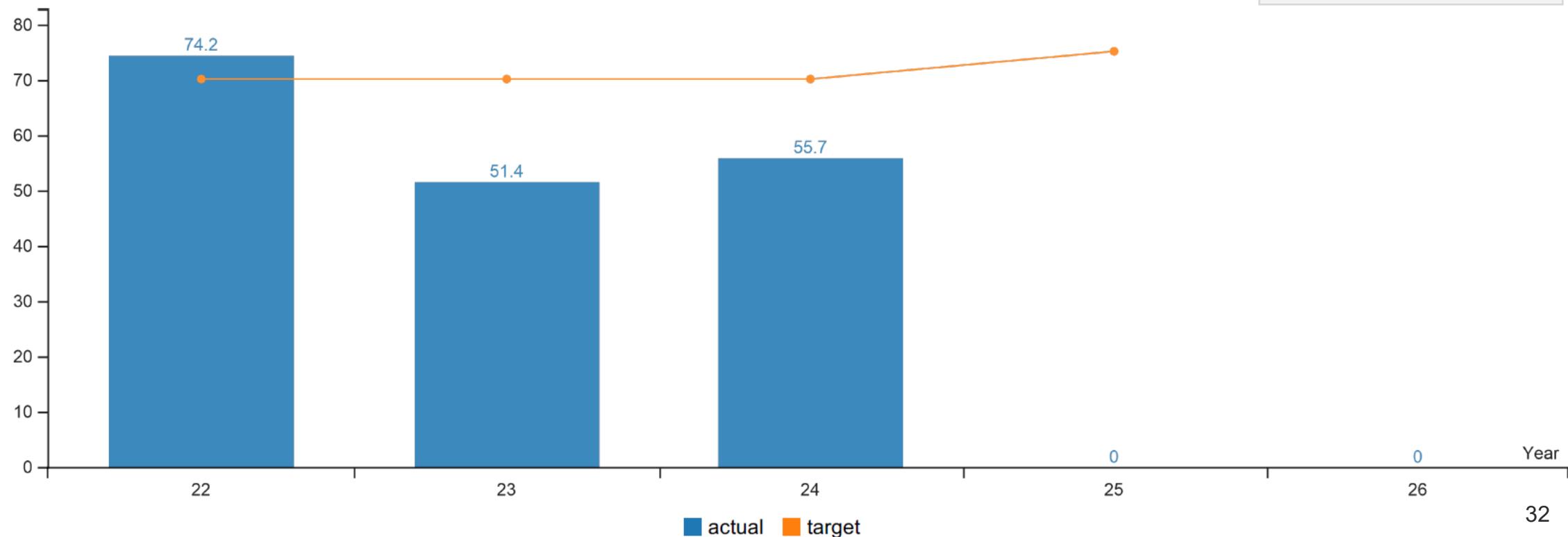
## SSP Participants Reporting Greater Self-Efficacy

The percentage of SSP participants who report they feel more confident in their ability to improve their current circumstances because of SSP and other services they were connected to

Data collection period: Jan 01 – Dec 31

\* Upward Trend = positive result

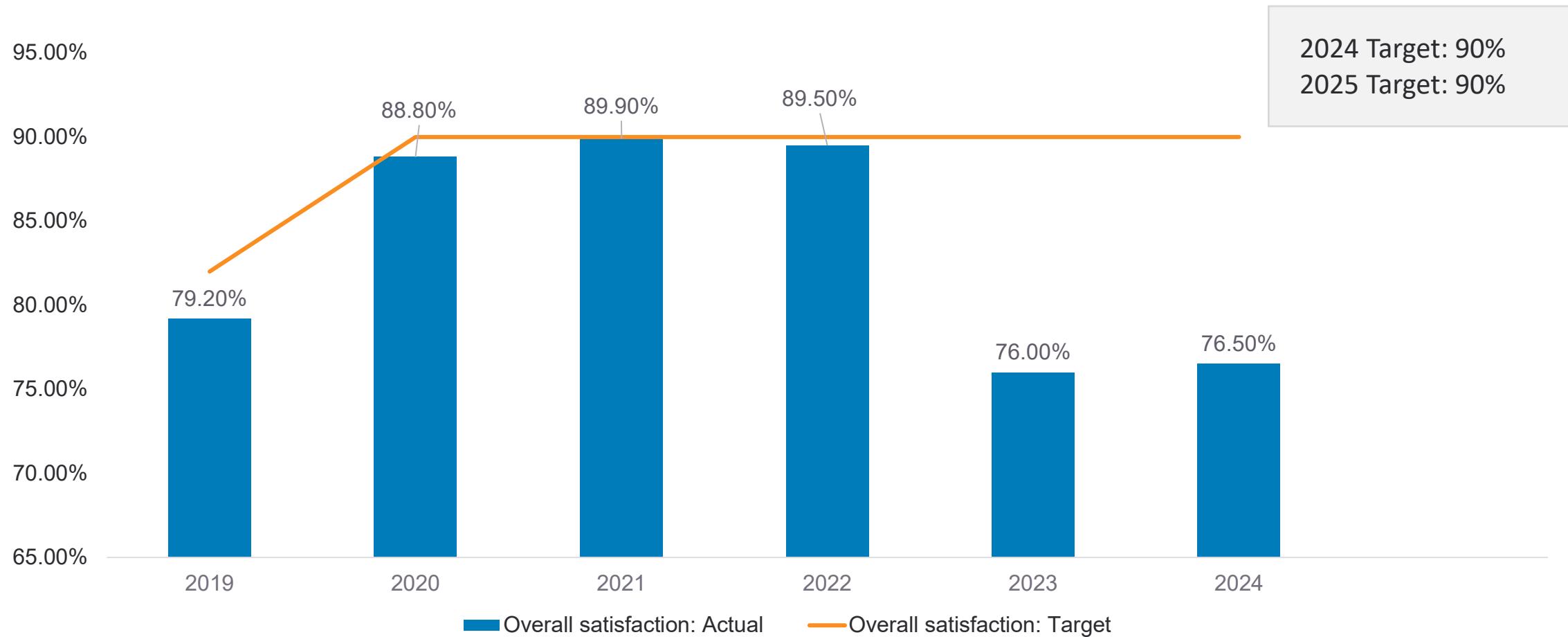
2024 Target: 70%  
2025 Target: 75%



# KPM 21:

## ODHS / SNAP Customer Satisfaction

The percentage of customers rating their overall satisfaction with ODHS as above average or excellent



# Vocational Rehabilitation



# KPM 17:

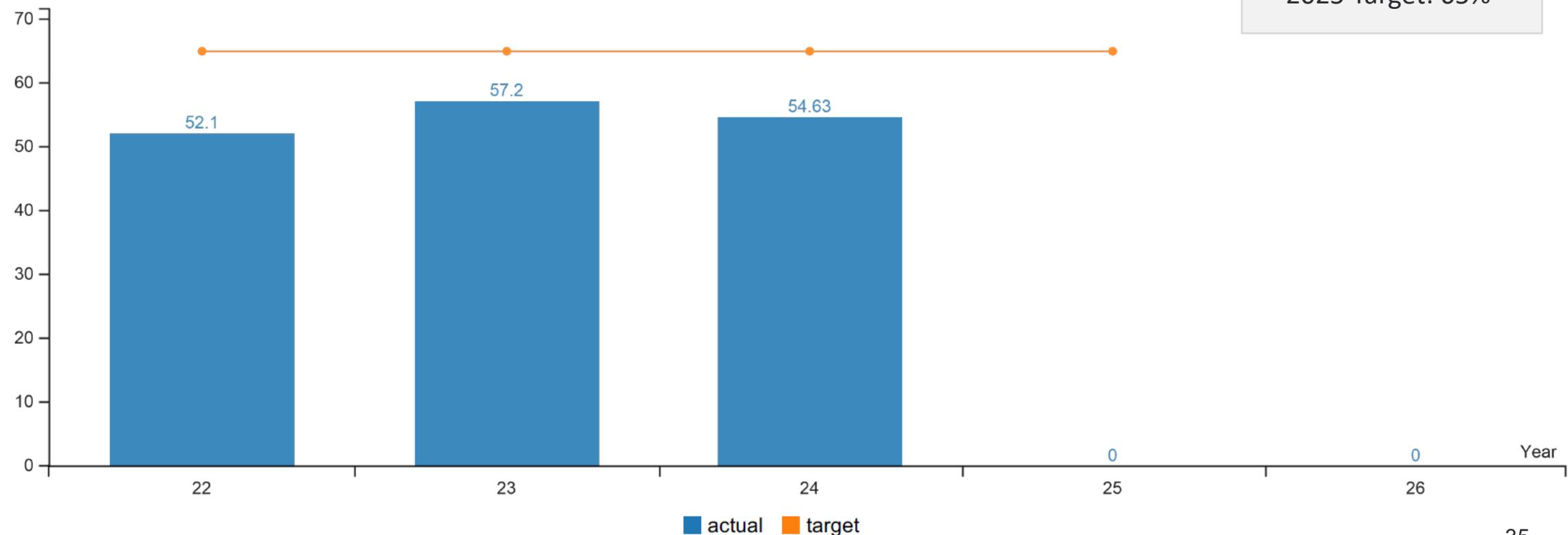
## VR Consumers Who Are Successfully Employed at Program Exit

The percentage of VR consumers with a goal of employment who are employed at program exit

Data collection period: Oct 01 – Sep 30

\* Upward Trend = positive result

2024 Target: 65%  
2025 Target: 65%



# KPM 18:

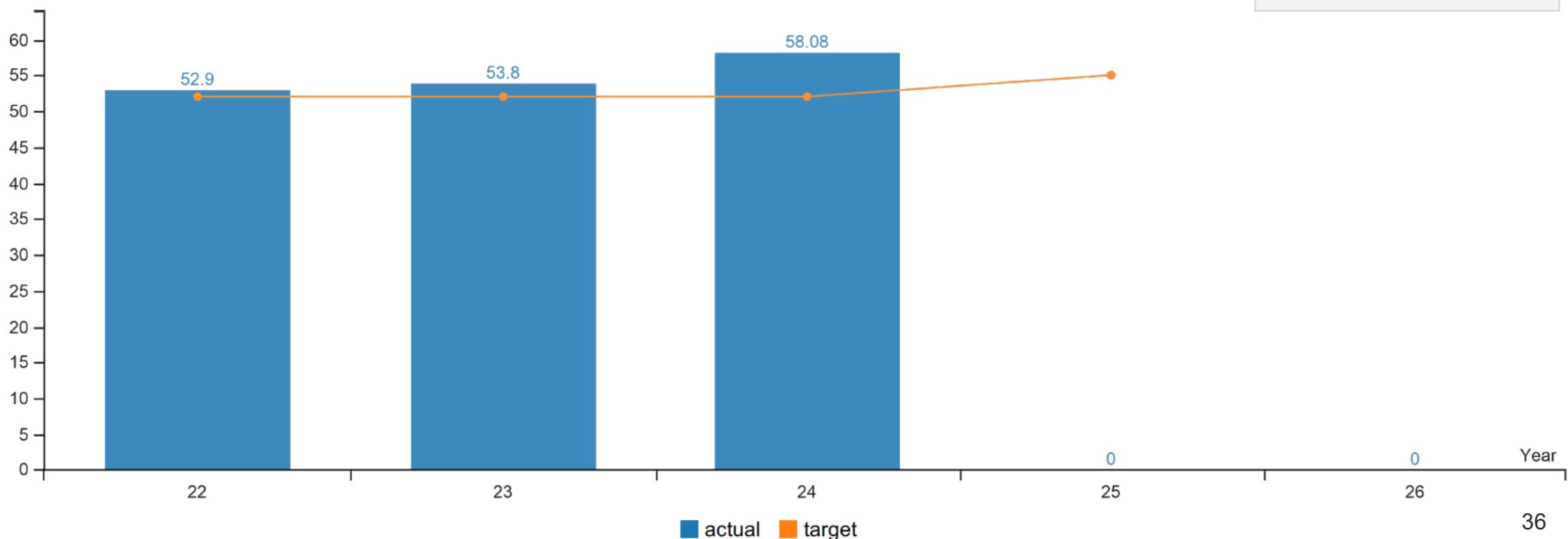
## VR Consumers Employed in Second Quarter Following Program Exit

The percentage of VR consumers closed from plan who are employed during second quarter following program exit

Data collection period: Oct 01 – Sep 30

\* *Upward Trend = positive result*

2024 Target: 52%  
2025 Target: 55%



# KPM 19:

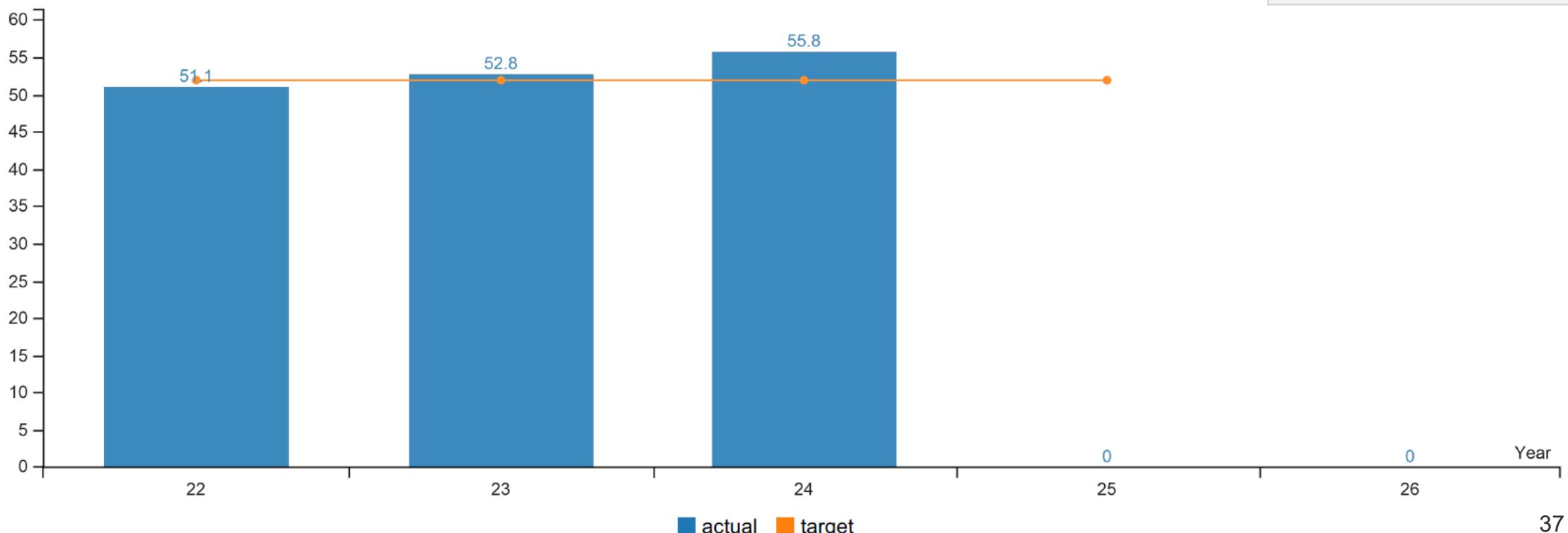
## VR Consumers Employed in Fourth Quarter Following Program Exit

The percentage of VR consumers closed from plan who are employed during fourth quarter following program exit

Data collection period: Oct 01 – Sep 30

\* Upward Trend = positive result

2024 Target: 52%  
2025 Target: 52%

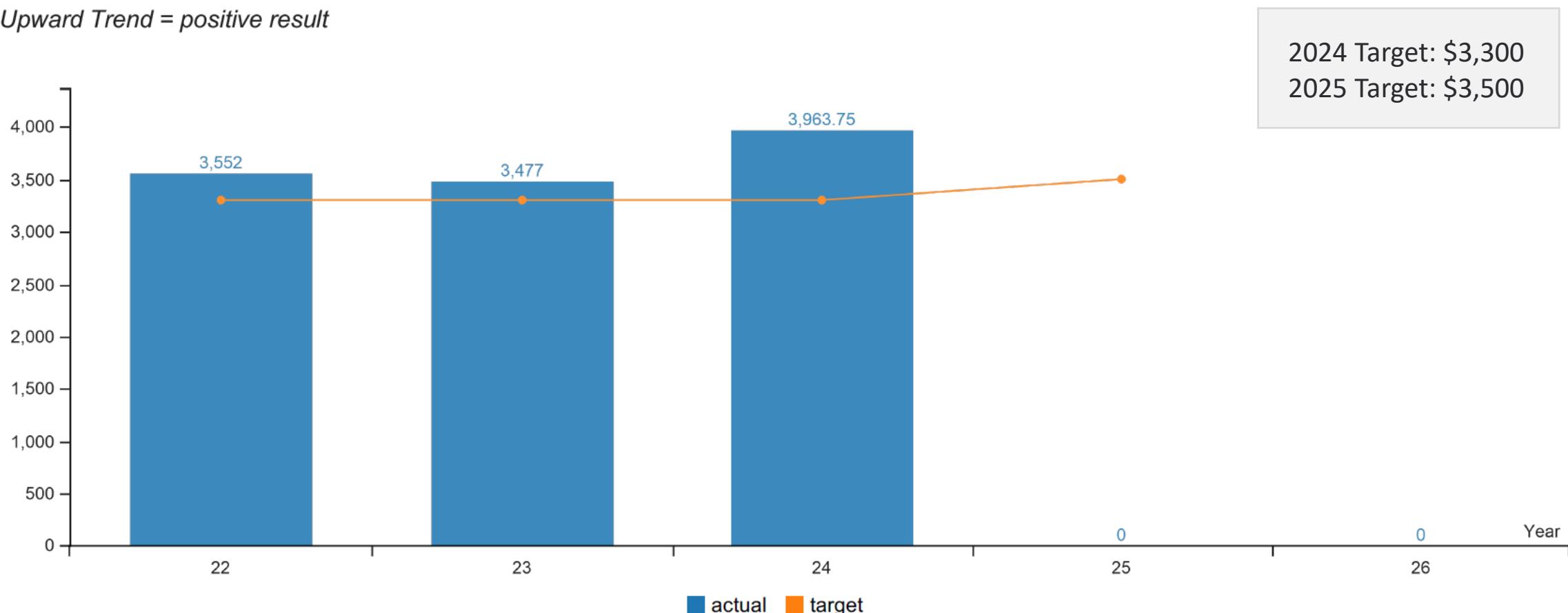


# KPM 20:

## Median Quarterly Wage at Second Quarter Following Program Exit

Data collection period: Oct 01 – Sep 30

\* Upward Trend = positive result

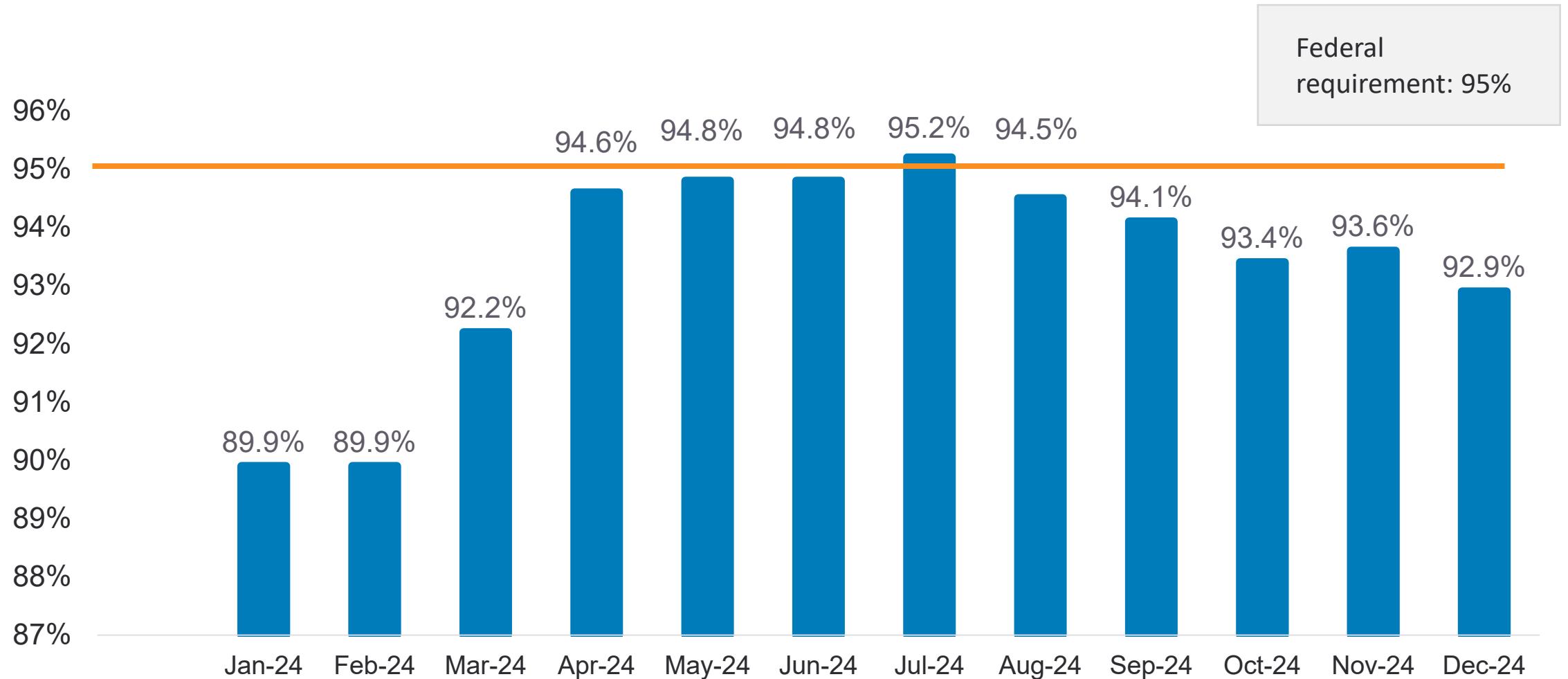


# Oregon Eligibility Partnership



# Proposed KPM:

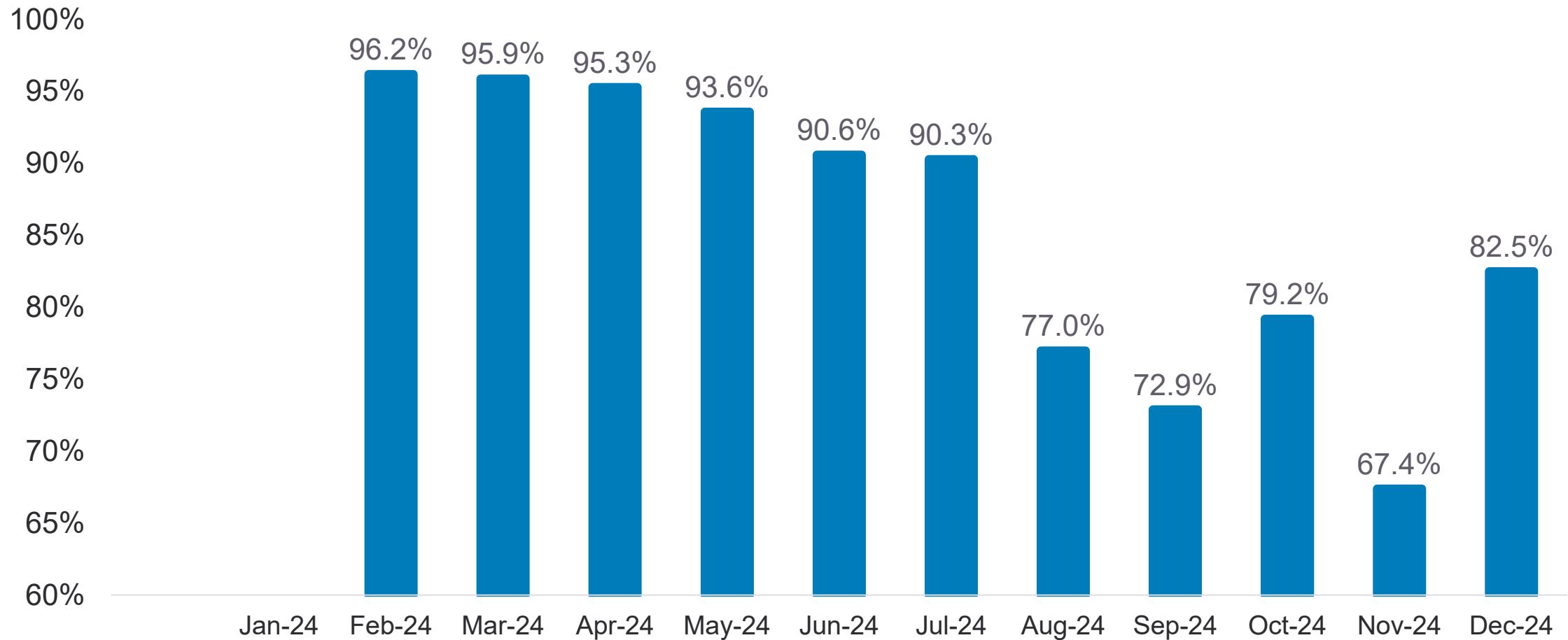
## Timeliness of application processing



# Proposed KPM:

## Timeliness of processing for renewal applications

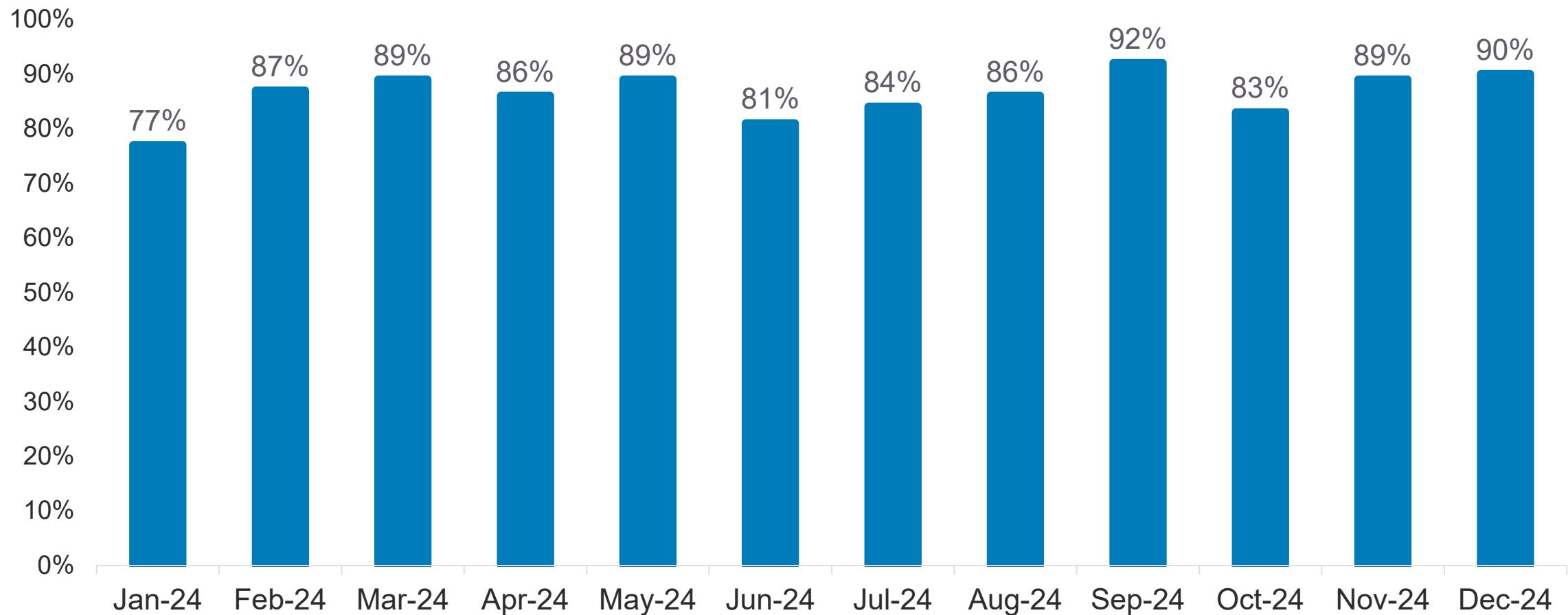
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# Proposed KPM:

## SNAP applications processed accurately

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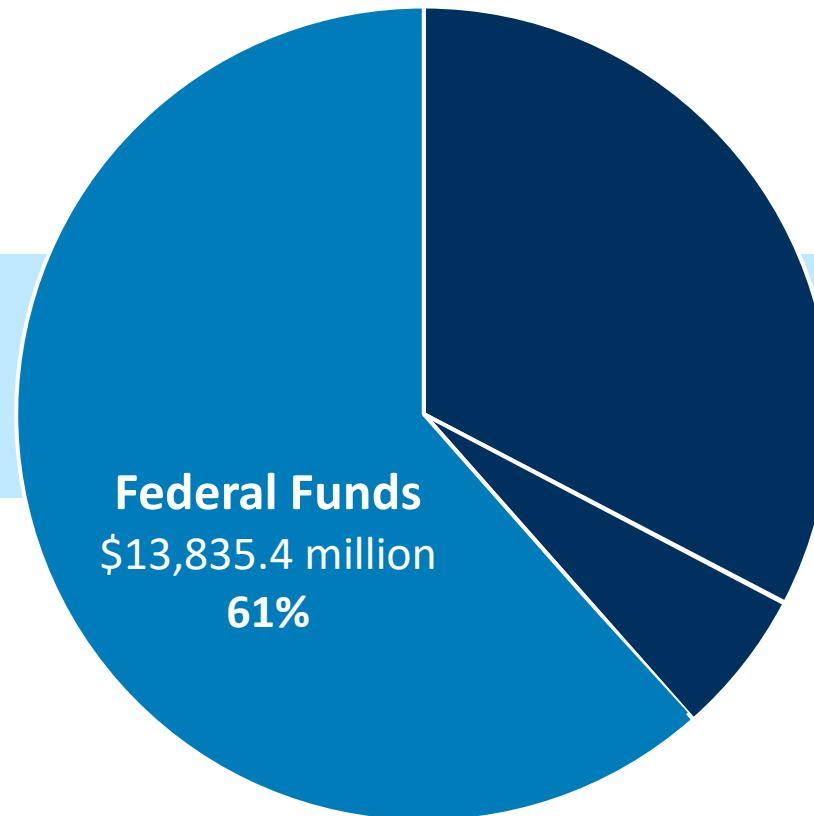


# Agency closing remarks

# Managing \$13.8 billion in federal resources

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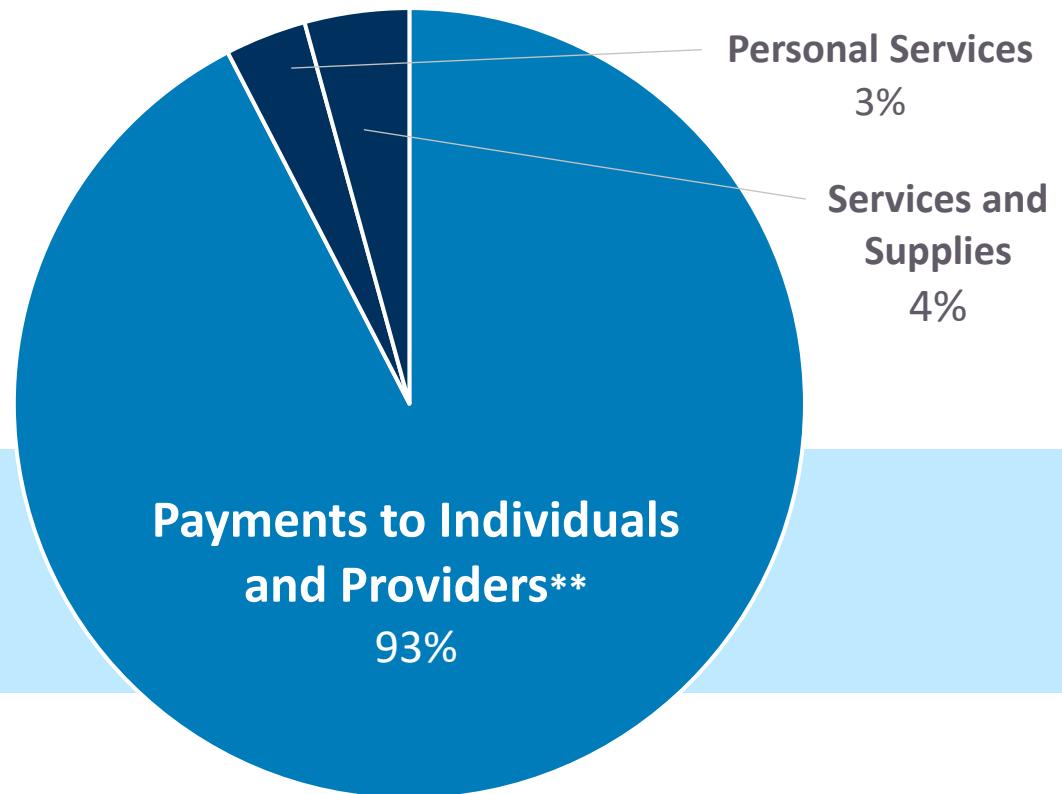
Governor's Recommended Budget for ODHS: **\$22,493.3 million total funds**



# Our budget is community-focused

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**More than 90% of the ODHS budget\* goes to communities** in the form of payments to clients, providers and direct-services staff.



\*\*Includes service delivery staff costs

# One in every three Oregonians receives one or more ODHS services

Providing essential supports to more than 1.5 million people

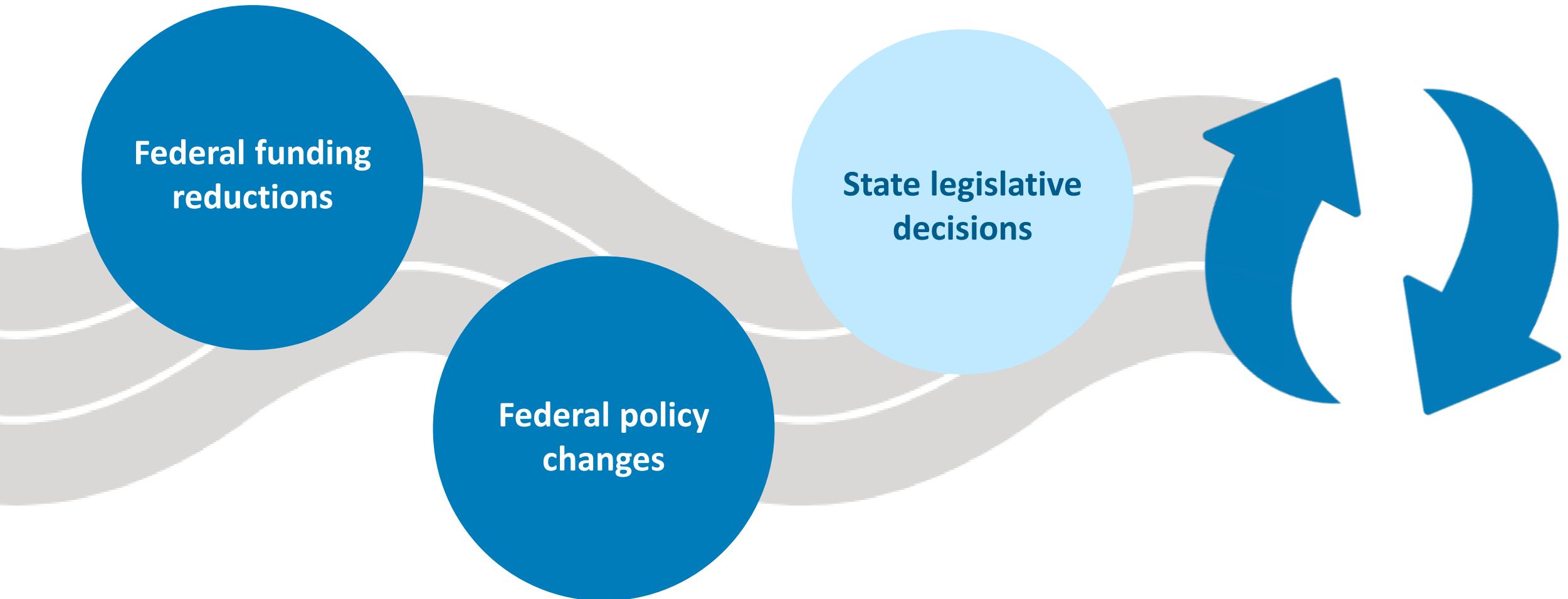
Children in foster care or receiving in-home Child Welfare services	Individuals participating in Vocational Rehabilitation programs	Individuals receiving APD long-term care services	Individuals receiving ODDS case management services	Individuals participating in TANF	Individuals participating in SNAP	Individuals receiving Medical* benefits
<b>5.5k</b>	<b>9.0k</b>	<b>33.6k</b>	<b>36.1k</b>	<b>55.6k</b>	<b>751.8k</b>	<b>1.4M</b>
						

Vocational Rehabilitation caseload count as of January 2024. All others as of June 2024.

\*Including Oregon Health Plan (Medicaid and the Children's Health Insurance Program), OHP Bridge, and Healthier Oregon

# Bracing for change

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# A path to serving people better

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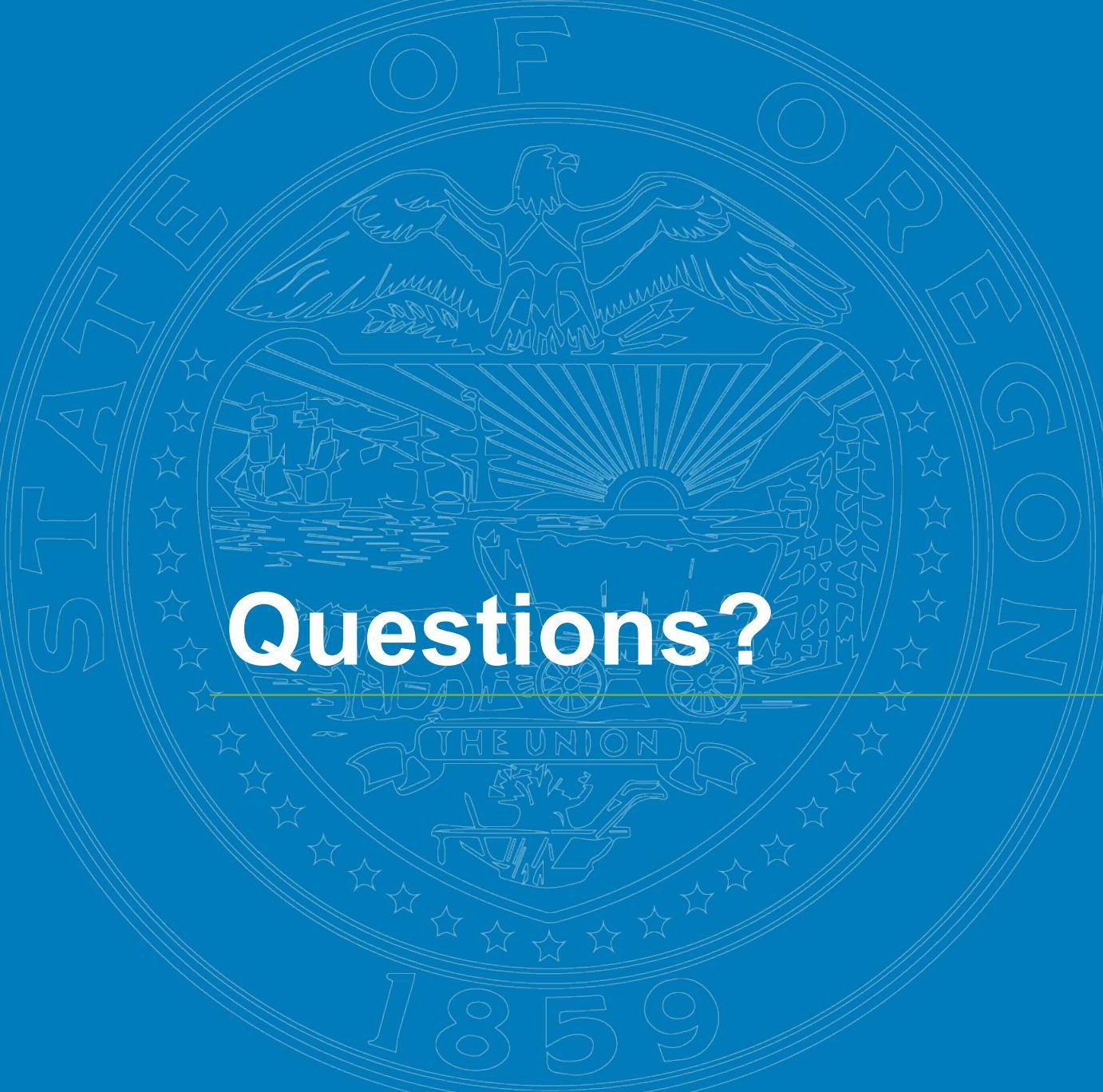
Combined supports  
for children and  
families

Simpler,  
better service

Stronger Tribal  
partnerships

Streamlined  
administration





# Questions?

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# Thank you.

