

In-Home Hours

Information about upcoming changes

What's happening?

ODDS will transition to using the Oregon Needs Assessment (ONA) to determine the number of hours people have for in-home services.

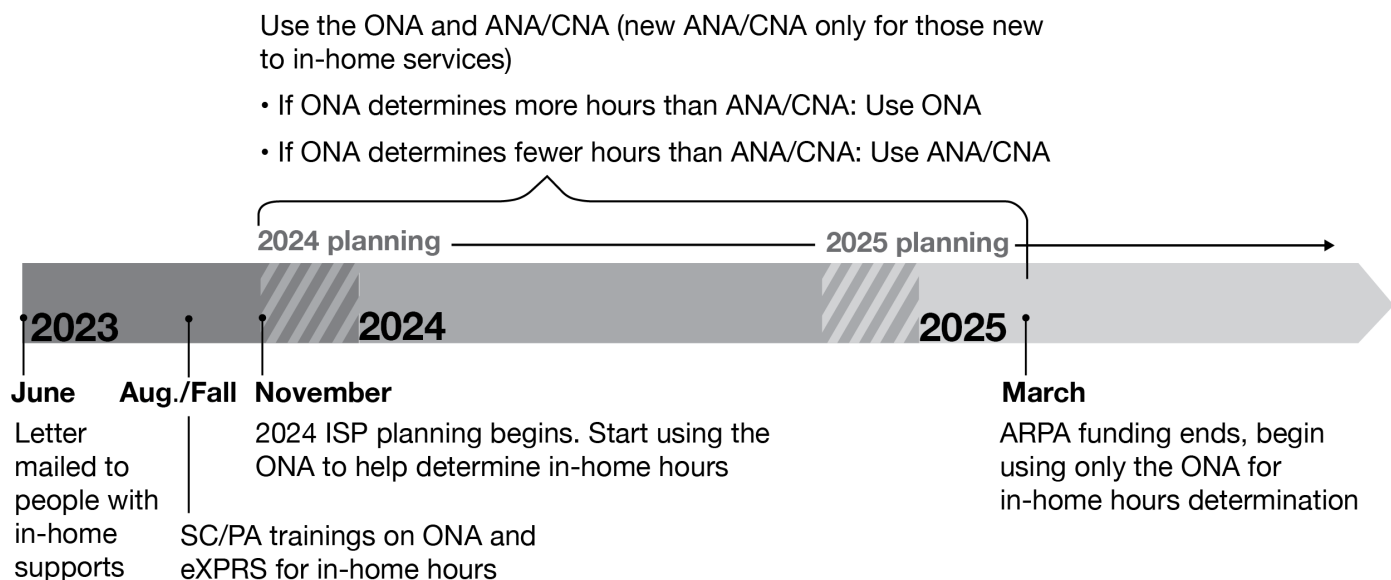
Because of the American Rescue Plan Act (ARPA), ODDS cannot reduce a person's service level below what it was on April 1, 2021. This is called Maintenance of Effort (MOE). This means that when we begin to transition to the ONA, there will not be any immediate reductions in in-home hours.

What's the timeline?

2023: Prepare the DD community with resources, communications, and trainings.

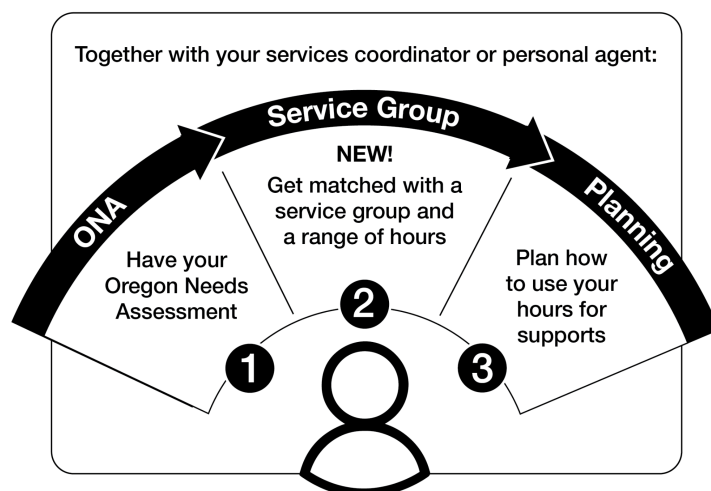
2024: As Individual Support Plans (ISP) renew in 2024, the ONA will determine the range of in-home hours people have available. Hours will increase if the ONA determines a higher number of hours than a person's current Adult or Child Needs Assessment (ANA/CNA). Hours will not be reduced below a person's current service level, due to the MOE. Only those new to in-home supports will need to have a new ANA/CNA.

2025: The ONA alone will determine in-home hours when the ARPA MOE funding expires in March 2025. We will stop using ANA/CNA. This will end our transition. It is too soon to say at this point whether hours could be reduced.



What are service groups?

These are groups of people with similar support needs. A person's annual ONA determines their group. Their service group could change from one year to the next. The service groups are defined by need and age. Each has a specific range of monthly hours for a person, along with their services coordinator or personal agent (SC/PA), to use for supports when making their ISP.



What does this mean for ISP planning?

This transition does not affect a person's choice for care. Use the service group and range of hours to start a person-centered conversation during the ISP process about what someone wants and doesn't want for their life.

Where can a person's service group be found?

In eXPRS, by looking up their most recent ONA. Service groups are displayed in search results alongside "Assessor." SC/PAs can also open the most recent ONA and look at the last page, called "Comprehensive Review." This displays a person's ONA scoring and service group information. There are eXPRS instruction guides posted on the [Compass Project Resources for Case Managers and Providers](#) web page.

Trainings and resources

We are making materials and trainings to help SC/PAs prepare for this transition. These can be found on the [Resources for Case Managers and Providers](#) webpage. More will be shared throughout the year.

- **FAQs and infographic** about service groups and how this transition will affect in-home hours. This is a reference for all, written with individuals and families in mind.
- **Detailed service group information** on the Compass Project: [Service Groups webpage](#)
- **On-Demand Introduction Video**—Understanding the changes with in-home supports and what CMEs need to know (coming in late July/early August).
- **Presentation and Discussion at the 2023 I/DD Case Management Conference** (August 23–24, 2023)
- **Sound off from You—CME Virtual Q & A Webinars.** Two available dates: September 13 and September 20.

- **In-Home Hours On-Demand Learning and Practice Toolkit**—practice exercises, job aids, infographics, and scenarios (coming in September).

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07/10/2023. Updated as needed.