

## Service Group Descriptions for 2024

Language used in June 2023 letters mailed to recipients of in-home hours services (English).

### Adult: Very High

**You are with the “Adult: Very High” service group.** You may be part of this service group because:

- You have very high support needs for daily activities,
- medical conditions, or
- behavioral needs.

Based on this service group, you will have 370–513 hours each month that you and your services coordinator or personal agent can decide how to use for your 2024 Individual Support Plan (ISP).

### Adult: High

**You are with the “Adult: High” service group.** You may be part of this service group because:

- You have high general support needs for daily activities,
- You need substantial support for most important activities of daily living, or
- You have medical conditions or behavioral needs that do not require extra support.

Based on this service group, you will have 184–369 hours each month that you and your services coordinator or personal agent can decide how to use for your 2024 ISP.

### Adult: Moderate

**You are with the “Adult: Moderate” service group.** You may be part of this service group because:

- You have moderate general support needs for daily activities,
- You need substantial support in one or a few areas, or
- You have medical conditions or behavioral needs that do not require extraordinary support.

Based on this service group, you will have 101–183 hours each month that you and your services coordinator or personal agent can decide how to use for your 2024 ISP.

### **Adult: Low**

**You are with the “Adult: Low” service group.** You may be part of this service group because:

- You have low general support needs for daily activities,
- You may perform some activities independently, or
- You have medical conditions or behavioral needs that do not require extraordinary support.

Based on this service group, you will have 71–100 hours each month that you and your services coordinator or personal agent can decide how to use for your 2024 ISP.

### **Adult: Very Low**

**You are with the “Adult: Very Low” service group.** You may be part of this service group because:

- You have minimal general support needs for daily activities, or
- You rarely need focused medical or behavioral supports.

Based on this service group, you will have 56–70 hours each month that you and your services coordinator or personal agent can decide how to use for your 2024 ISP.

## **Adolescent: Very High**

**Your child is with the “Adolescent: Very High” service group.** They may be part of this service group because:

- They have very high general support needs,
- They have one or more medical conditions that require a very high degree of support, or
- They have behavioral needs that require a very high degree of support.

Based on this service group, your adolescent will have 170–239 hours each month during the school year and 201–282 hours each month during the summer that they can use for their 2024 ISP.

## **Adolescent: High**

**Your child is with the “Adolescent: High” service group.** They may be part of this service group because:

- They have high general support needs,
- They need substantial support for most instrumental activities of daily living, or
- They have medical conditions or behavioral needs that do not require extraordinary support.

Based on this service group, your adolescent will have 105–169 hours each month during the school year and 123–200 hours each month during the summer that they can use for their 2024 ISP.

## **Adolescent: Moderate**

**Your child is with the “Adolescent: Moderate” service group.** They may be part of this service group because:

- They have moderate general support needs for daily activities,
- They need substantial support in one or a few areas, or
- They have medical conditions or behavioral needs that do not require extraordinary support.

Based on this service group, your adolescent will have 88–104 hours each month during the school year and 105–122 hours each month during the summer that they can use for their 2024 ISP.

### **Adolescent: Low**

**Your child is with the “Adolescent: Low” service group.** They may be part of this service group because:

- They have low general support needs for daily activities,
- They may perform some activities independently, or
- They have medical conditions or behavioral needs that do not require extraordinary support.

Based on this service group, your adolescent will have 57–87 hours each month during the school year and 75–104 hours each month during the summer that they can use for their 2024 ISP.

### **Adolescent: Very Low**

**Your child is with the “Adolescent: Very Low” service group.** They may be part of this service group because:

- They have minimal general support needs, or
- They rarely require focused medical or behavioral supports.

Based on this service group, your adolescent will have 43–56 hours each month during the school year and 61–74 hours each month during the summer that they can use for their 2024 ISP.

### **Child: High to Very High**

**Your child is with the “Child: Very High” service group.** They may be part of this service group because:

- They have very high general support needs, and
- They have one or more medical conditions or behavioral needs that require a very high degree of support.

Based on this service group, your child will have 97–152 hours each month during the school year and 110–174 hours each month during the summer that they can use for their 2024 ISP.

### **Child: Moderate**

**Your child is with the “Child: Moderate” service group.** They may be part of this service group because:

- They have moderate general support needs, and
- They have medical or behavioral support needs that are managed with general support.

Based on this service group, your child will have 84–96 hours each month during the school year and 92–109 hours each month during the summer that they can use for their 2024 ISP.

### **Child: Very Low to Low**

**Your child is with the “Child: Very Low to Low” service group.** They may be part of this service group because:

- They have minimal to moderate support needs, or
- They rarely require focused supports for medical or behavioral needs.

Based on this service group, your child will have 65–83 hours each month during the school year and 74–91 hours each month during the summer that they can use for their 2024 ISP.

### **Infant/Toddler Supports**

**Your child is with the “Infant/Toddler Supports” service group.** All children under age 4 are part of this group. They may be part of this service group because:

- They may also have minimal to moderate general support needs,
- One or more complex medical conditions that require daily extraordinary support, or

- Behavioral needs that require extraordinary support.

Based on this service group, your infant or toddler will have 48–61 hours each month that can be used for their 2024 ISP.

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