



New Care Matching Tool Now Available

Hello!

We are happy to tell you about an option to find a homecare worker, personal support worker or personal care attendant (in-home care provider). **The service is called Carina.** Carina is a free care matching service that helps people quickly find in-home care providers.

Getting started on Carina is easy.

Here is how it works:

Register:

Click on this verification link:

https://www.carina.org/homecare/medicaid/oregon/OREGON_6666?utm_source=account-portal&utm_medium=link&utm_campaign=homecare-medicaid-case-manager-verification-or&utm_campaign=OREGON_6666

- If you have trouble with the verification code, click [here](#). Enter this code OREGON_6666 when prompted.
- **Note:** The verification link is a unique link that cannot be shared and will expire in 60 days.
- You may also receive a verification code from your case manager or ERC consultant. You can use either code to sign up.

Search:

After you register, you can use the search and filter tools to find an in-home care provider near you.

Message:

You can send messages, chat by phone and meet in person for a screening interview and final interview.

Match:

Once you find the right fit, get approval from your case manager, services coordinator or personal agent to get started with your new in-home care provider.

Want some support getting started?



- Call Carina at **1-855-796-0605** between 8 a.m. – 6 p.m. (Monday to Friday).
- Contact Carina through this [contact form](#).
- Find answers on [Carina's FAQs](#).

Carina is a user-friendly website where consumers and their families, employers of record, and representatives can quickly match with in-home care providers who meet their needs. This is a **new** and **optional** tool for all Oregon Medicaid and Oregon Project Independence (OPI) in-home consumers. Carina partnered with the following to develop an effective, online care matching tool to meet the needs of in-home consumers across Oregon:

- Oregon Department of Human Services
- Oregon Home Care Commission
- Oregon Health Authority
- Carewell SEIU 503
- SEIU Local 503

