

## Adult Foster Home Provider Alert

### Policy updates, rule clarifications and announcements

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**Date:** Oct. 24, 2024

**To:** Assisted Living Facility Providers  
Residential Care Facility Providers  
Adult Foster Home Providers  
In-home Care Agencies that serve APD Consumers  
Adult Day Service Providers

**From:** ODHS Office of Aging and People with Disabilities

**Topic:** **Oregon participation in the NCI-AD State of the Workforce Survey**

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More than 1,600 APD-licensed providers recently received an invitation to participate in the National Core Indicators-Aging and Disabilities State of the Workforce (NCI-AD SotW) survey.

Thank you to the many providers who have already participated in this important survey.

The SotW is a multi-state initiative that will provide valuable information to address the critical shortage of direct service workers (DSWs). DSWs including caregivers, personal support workers, and personal care attendants play an essential role in supporting older adults and individuals with physical disabilities.

#### **Who should participate in the survey?**

The survey should be completed by someone with access to human resource records for DSWs employed in 2023 by:

- Assisted living and residential care facilities.
- In-home care agencies that serve APD consumers.
- Adult foster home (AFH) providers that accept Medicaid.
- Adult Day Service providers

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APD means Aging and People with Disabilities. APD adult foster homes are licensed to care for adults who are older and adults with physical disabilities.

### **What type of information is collected?**

The SotW includes questions about the direct service workforce in 2023 such as turnover, length of employment, demographics, wages, benefits, and other details.

### **How long does it take to complete the SotW survey?**

It takes approximately one hour to complete the survey. Survey participants can save responses and return to the survey later as needed.

### **When will the survey take place?**

- Survey invitations were emailed in mid-September 2024; reminders will be sent to eligible providers each week until the survey is submitted.
- The survey will remain open for responses until the end of November.

### **How can I find the survey invitation?**

- The invitation and all reminders are sent by [staffstability@hsri.org](mailto:staffstability@hsri.org)
- The subject line is 'Oregon National Core Indicators® State of the Workforce Survey for Aging and Disabilities (NCI-AD SoTW).'

### **How is the SotW-AD different from other NCI surveys?**

Oregon participates in other National Core Indicator (NCI) surveys including:

- NCI-Adult Consumer Surveys (which are completed by consumers): one survey is for people with developmental disabilities, and another is for older adults and adults with physical disabilities.
- NCI-IDD SotW (which is about the workforce that supports individuals with intellectual and developmental disabilities)

By contrast, the SotW-AD survey is about the direct service workforce that supports older adults and adults with physical disabilities and is completed by the providers who employ DSWs. We appreciate your participation.

For more information or if you have any questions, please contact Jackie Wetzel at [jackie.wetzel@odhs.oregon.gov](mailto:jackie.wetzel@odhs.oregon.gov) or (503) 931-1443.

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