



Ensuring Quality Care Instructors

Updated August 2024

Ensuring Quality Care (EQC) for Adult Foster Home (AFH) providers is a required training for all licensees, resident managers and shift caregivers who intend to own, operate or work in Aging and People with Disabilities (APD)-licensed adult foster homes. This list includes resource information about the statewide EQC class availability by authorized instructors. Please note individual EQC classes may vary in title, length, format, college credits and cost.

EQC is a two-part training and is based on your role in an AFH. Each part has its own exam that must be passed with at least an 80% accuracy.

EQC Essentials is required for all shift caregivers, resident managers (RMs), licensees, co-licensees and administrators. You must complete the EQC Essentials class and exam to be eligible to take EQC AFH Administration.

EQC AFH Administration is required for all licensees, co-licensees and administrators.

Recommended prerequisite: Attendance at the local AFH orientation is required prior to licensure or approval of a resident manager or shift caregiver application. It is **highly recommended** that potential AFH applicants attend the orientation provided by the local licensing office **prior** to taking the EQC Basic Training Course. Contact your [local AFH licensing office](#) to ask about their orientation schedule.

Training locations: These are grouped together by area, however, please note there are some online options available if you are not able to attend in person.

Online courses are not limited to a specific area and can be taken by all, regardless of location.

Portland Area

EQC Instructor	Information and Registration
Alyssa Elting-McGuire	Registration Information: OnlineEQC.com Phone: 503-647-6219 Email: instructor@oregoneqc.com
Matt Gannon	Registration Information: OnlineEQC.com Phone: 503-647-6219 Email: instructor@oregoneqc.com

Willamette Valley

EQC Instructor	Information and Registration
Erin Jacobsen NorthWest Senior and Disability Services	Phone: 503-930-0614 Email: erin.jacobsen@nwsds.org