



**Licensed Child Caring Agency Unannounced Site Visit Report
Residential Care**

Licensee: Connections365

Executive Director: Debby Lute

Program Director: Brandi Haws

Date of Unannounced: 3.6.2025

Licensing Coordinator: Jorge Pelinski

Other Regulatory or Accrediting Agencies: Oregon Youth Authority

Purpose: Per OAR 419-400-0240 (1)(b) Children’s Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings Unannounced Site Visit – 5/16/2024	Repeat Findings Further Action Needed	Comments
<p>Physical Plant 419-470-0020(2)(a) & (c) Buildings are smoke free, clean and in good repair The following items were identified as needing repaired:</p> <ul style="list-style-type: none"> • P180 – Utensil drawer in kitchen is missing and needs to be replaced. • Continuum – Youth Bathroom – Vent cover on floor in youth bathroom is missing. Vent on bathroom floor needs to be replaced. <p>Youth with initials P.D. Room – Door is broken and needs replaced. The Program Director informed this writer that a maintenance request to fix the door has</p>	<p>Yes <input checked="" type="checkbox"/> No <input type="checkbox"/></p>	<p>Youth with initials N.G. Room – Holes were patched; but one of the patches still needs to be repainted.</p> <p>Corrective Action:</p> <p>Program will paint the patch and send a picture as part of their Corrective Action Plan.</p>

<p>been submitted. This writer also observed several holes in this youth's room that need to be fixed. Repeat Finding - Youth with initials J.R. Room – Has some holes in the walls that need to be patched and repainted. Youth with initials N.G. Room – Room needs repainted. Blinds are missing and need to be replaced for both windows.</p>		
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New Findings from Site Visit	Comments
<p>Physical Plant 419-470-0020(2)(a) & (c) Buildings are smoke free, clean and in good repair</p>	<p>P180 - Drawer in kitchen needs replaced. Work order is in. Licensing requested to have program send a picture once the kitchen drawer is replaced.</p> <p>Corrective Action:</p> <ul style="list-style-type: none"> • Agency will replace the kitchen drawer and send a picture of the fixed drawer as part of the program's Corrective Action Plan.
<p>Physical Plant 419-470-0020(2)(a) & (c) Buildings are smoke free, clean and in good repair</p>	<p>Continuum – Youth bathroom door has two holes in the door that need repair.</p> <p>Corrective Action:</p> <ul style="list-style-type: none"> • Agency will repair the two holes and send a picture of the repaired door as part of the program's Corrective Action Plan.

Interview Summary:

After the Licensing Review, 2 youths were interviewed on 3.13.2025.

The following information was gained during the interview with the youths:

P180 - The youth interviewed is 15 and years old. He feels supported and respected by the staff. Youth shared that he has opportunities to go on outings. Youth reported being able to make phone calls to people that are on his approved contact list. He shared that staff are in the room during phone calls. This writer followed up with a staff to confirm this information. This writer has set up a time to talk with the Program Director next week to discuss phone calls and program residents' right to private communication. Youth reported getting three meals a day and snacks. Youth reports that the program provides soap, shampoo, toothpaste and other essentials as needed. Youth reported feeling comfortable with staff as well as feeling respected. Youth reported feeling safe at the program.

P180 – The youth interviewed is 19 years old. He feels supported and respected by the staff. Youth shared that he really enjoys going on outings. Youth reported being able to make phone calls to people that are on his approved contact list. He shared that staff are in the room present during phone calls. Youth reported getting three meals a day and snacks. Youth reports that the program provides soap, shampoo, toothpaste and other essentials as needed. Youth reported feeling comfortable with staff as well as feeling respected. Youth graduated from high school yesterday and is excited to be done. He plans on going to Portland Community College investigating and is considering becoming a welder. Youth reported feeling safe at the program.

I spoke with two staff working at the programs:

P180 – One staff shared that he is staying busy and that things are going well over all in the program.

Continuum Program: One staff shared that the agency is working on hiring new staff. Interviews are scheduled. Staff have been working extra shifts to help with coverage. Licensing was informed that the Program Director is also helping with covering shifts.

Observations

This writer was given a tour of both programs by two different staff on shift. The youths were observed to be relaxed and comfortable in the milieu. Both programs, in general, were clean, organized and well maintained. The one youth observed appeared to be relaxed and comfortable in the milieu. The two programs appeared to be clean, safe, well maintained and thermally comfortable. Outdoor spaces were observed to be neat and clean.

Corrective Actions and Timeframes:

Please submit the following to verify compliance.

Within 45 days of receipt of this report **Connections365** must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to **Jorge Pelinski** at Jorge.L.Pelinski@odhsosha.oregon.gov.

Licensing Coordinator's Signature: *Jorge Pelinski* Date: 3-19-2025

Manager Review: *[Signature]* Date: 3-19-2025