SURVEY'S

## BONUS TIP OF THE MONTH

Providing Rules to Your Team

If a certain member of your team is responsible for ensuring one or more of the facility's systems meets the applicable rules, please make sure you provide them with the rules.

## What Survey Sees:

- The Maintenance Director is responsible for conducting and documenting fire drills – but hasn't seen the rule.
- The Human Resources Manager or an office support person is responsible for staff training – but hasn't seen the rules.
- The Activities Director in an MCC is responsible for developing individualized activity plans – but hasn't seen the rule.

## This is a simple fix.