SURVEY'S BONUS TIP OF THE MONTH

Providing Rules to Your Team

If a certain member of your team is responsible for ensuring one or more of the facility's systems meets the applicable rules, please make sure you provide them with the rules.

What Survey Sees:

- The Maintenance Director is responsible for conducting and documenting fire drills but hasn't seen the rule.
- The Human Resources Manager or an office support person is responsible for staff training – but hasn't seen the rules.
- The Activities Director in an MCC is responsible for developing individualized activity plans but hasn't seen the rule.

This is a simple fix.