Quality Measurement Program Report for Oregon Community-based Care Facilities

2021 Annual Report

Aging and People with Disabilities
Safety, Oversight & Quality
Oregon Department of Human Services

July 2022

Oregon Department of Human Services

www.oregon.gov/dhs

Quality Measurement Program Report for Oregon Community-Based Care Facilities 2021 Annual Report

Contents

Oregon
Kate Brown, Governor

Department of Human Services
Safety, Oversight & Quality
PO Box 14530, Salem, OR 97309
3406 Cherry Ave NE, Salem, OR 97303
Phone: (503) 373-2227
Fax (503) 378-8966

A Message from the Quality Measurement Council

ORS 443.447 established the Quality Measurement Council to manage the Quality Measurement Program. This governor-appointed council is tasked with developing metrics to measure the quality of care provided by facilities. Initially, the council is responsible for ensuring the measurement program won't be burdensome to facilities.

The Quality Measurement Council is pleased to share the second annual report presenting quality data collected by the Quality Measurement Program (QMP) for 2021, *Quality Measurement Program Report for Oregon Community-Based Care Facilities*.

The goal of any quality measurement program is to establish benchmarks, describe quality of care and direct improvement efforts. There are currently few quality measurement and public reporting requirements for community-based care (CBC) facilities in the United States. The non-regulatory Quality Measurement Program is intended to support transparent sharing of quality data with the public and to give direction to CBC facilities' quality measurement efforts. The Quality Measurement Council was tasked with defining five quality measures: retention rate for direct care staff, staff training compliance, resident falls that result in physical injury, antipsychotics prescribed for non-standard reasons, and resident satisfaction.

The second year of QMP data collection was complicated by the onset of the COVID-19 pandemic. The impact of COVID-19 on the Oregonians who reside in CBC facilities and the facility staff who care for them cannot be overestimated. Long-term care residents were disproportionately impacted by COVID-19, accounting for more than half of all COVID-19 deaths as of February 2021.

Oregon's CBC facilities have had to contend with the ever-changing logistics of personal protective equipment (PPE) availability, COVID testing and appropriate physical distancing. Oregonians living in CBC facilities have experienced the trauma of being isolated from their families for a year. Part of our responsibility as the Quality Measurement Council is to consider whether the data is too burdensome for CBC facilities to collect. While we believe data collection for these five measures is reasonable under normal circumstances, we decided on a simpler reporting format for 2020 and 2021 in recognition of the enormous strain the pandemic has put on our healthcare system. For 2020 and 2021, we have asked facilities to report on whether they are, in some way, tracking each of these five measures internally.

This year, we hope that readers of this report will use it to understand the five QMP measures and why they are important. We hope that this second year's data will provide insight into the proportion of facilities that were able to collect and track QMP data despite the difficulties of 2021 and to suggest ways in which the Oregon Department of Human Services can improve their guidance to facilities for 2022. In the future, we hope that this report will be used by facilities, policymakers, and the public to evaluate the quality of care provided by Oregon's CBC facilities, identify trends and patterns, and help prioritize quality improvement work.

We are pleased to share the 2021 *Quality Measurement Program Report for Oregon Community-Based Care Facilities* for your consideration.

Quality Measurement Council Members:
Sydney Edlund, MS, Chair
Fred Steele, JD, MPH, Vice Chair
Mauro Hernandez, PhD
Maureen Nash, MD
Walter Dawson, DPhil
Ozcan Tunalilar, PhD
Daniel Morris, MS, PhD
Sudha Landman, MS

Executive Summary of Quality Metrics Report

Quality Metrics Data Must Be Reported by Facilities

The Quality Metrics Program was designed to provide information residential care and assisted living facilities can use to track and compare their performance in select areas, or metrics. This program will enable facilities to compare their quality metrics with other facilities across the state, as well as within their geographic region or their own corporate family.

This quality metrics data will also provide consumers (people who live in or are searching for a facility) with information on the quality of services of specific facilities. In future years, as annual data compiles, the metrics will increasingly offer a more in-depth picture of facilities' performance measures.

HB 3359, passed by the Oregon Legislative Assembly in 2017, required the Oregon Department of Human Services (ODHS) to establish a Quality Measurement Council to develop the methods facilities should use to track:

1. Retention of direct care staff.
2. Facility compliance with staff training requirements.
3. Falls resulting in physical injury.
4. Use of antipsychotic medication for nonstandard uses.
5. Results of an annual resident satisfaction survey conducted by an independent entity, including measurement of the quality of the resident experience

The Council developed methods for tracking each metric and provided trainings for facilities describing how to track each measure. The first year of reporting, 2020, was also the first year of the pandemic. COVID-19 seriously impacted the ability of facilities to adopt new systems and track quality metrics, and dramatically changed how the Department tracked compliance data through the year. Recognizing these challenges, and the enormous strain on RCFs and ALFs to

keep residents and staff safe throughout the pandemic, the Council opted to simplify the reporting process for 2020 and 2021.

For this current 2021 reporting period, given the ongoing pandemic, the Council voted to continue to require facilities only report with a simple “yes” or “no” on whether they had tracked each metric in any manner. This meets the legislative requirement to report but involves dramatically less effort on the part of facilities. Although specific data will not be reported, the law requires that the names of facilities that failed to report altogether be posted.

Of the 558 total facilities required to report for 2021, the following chart shows how many facilities reported on each of the five metrics. Facilities were to indicate “yes” if they tracked a given metric in some way, and “no” if they did not.

Number and Percentage of Facilities That Tracked Metrics in 2021

	Metric 1		Metric 2		Metric 3		Metric 4		Metric 5	
Responded “Yes”	494	89%	500	90%	501	90%	492	88%	407	73%
Responded “No”	11	2%	5	1%	4	1%	13	2%	98	18%
No data reported	53	10%	53	10%	53	10%	53	10%	53	10%

The good news for the program is that this year’s data show an improvement over last year’s data. First, a larger percentage of facilities reported this year (90%) as opposed to last year (84%). Second, four of the five metrics had a greater percentage of “yes” responses than last year.

There were 53 facilities (10% of total number) that did not report in 2021. This is a marked improvement over the 87 facilities (16%) that did not report in 2020. The names of the facilities that did not report will be listed on the state’s licensing web page and in the appendices of this report.

Regulatory Compliance Data Must Be Reported by the Department

The Department is required, by law, to also report compliance data related to community-based care facilities. This data is collected from the Department’s

licensing survey inspections, from investigations into complaints of abuse, and investigations into complaints of violation of licensing requirements.

A summary of the annual compliance data for 2021 can be found in a separate report, the *Compliance Data Report for Oregon's Community-Based Care Facilities 2021*.

Key Observations from the Second Year of Metrics Reporting

In this second year of reporting, we recognize the following:

1. **A higher percentage of facilities reported quality metrics data this year, as compared to last year.** Last year, 16% of facilities did not report data in the Quality Metrics Application (QMA). By comparison, only 10% of facilities did not report data for 2021. However, we need to note that last year, several facilities asserted they had, in fact, reported their metrics in the QMA; we discovered there was a difficulty with the QMA that we hope has now been addressed.

2. **The COVID-19 pandemic was still a significant challenge for facilities in 2021.** As with the first year of reporting, the pandemic continues to result in extreme challenges to facilities. Residents and their families continue to face real hardship due to COVID-19, and facilities continue to be forced to address staffing shortages, as skilled caregivers continue to be difficult to hire and retain.

3. **The resident satisfaction survey continues to be the least-tracked metric.** Although we do not have a proven reason for this lower rate of tracking, we expect it is due to the cost and challenges of contracting with a third-party vendor, as required. Also, facilities should not involve residents who lack the capacity to respond to questions. For that reason, memory care communities (MCCs) will definitely have a lower rate of reporting.

4. **Disclaimer concerning citing of data.** The Department has rounded some numbers in the report to provide a more straightforward, readable document.

INTRODUCTION

The Oregon Legislative Assembly passed House Bill 3359 in 2017. This bill established the Quality Measurement Program (codified as ORS 443.446 and ORS 443.447 and OAR 411-054-0320) designed to allow residential care facilities, assisted living facilities (also known as community-based care settings) and the public (consumers) to compare performance on six quality metrics. Facilities with quality improvement programs like this are better able to identify issues with their internal operations and make changes to constructively address identified issues. Oregon is only one of a handful of states with quality improvement programs for community-based care programs.

HB 3359 identifies selected common issues found in most facilities as priorities for measurement and improvement. By collecting data on these metrics, facilities can determine if their systems are working as expected. If not, the data can help identify areas for improvement so these systems can be adjusted to provide better outcomes for residents.

Making the results of the data collection publicly available provides Oregonians valuable information concerning the performance of Oregon's community-based care facilities. It provides consumers (people who live in or are searching for a facility) with more information on the quality of services of individual facilities and allows for comparison among facilities and regions. Over time, as years of data are compiled, facilities and consumers will be able to see how individual facilities have changed over time and will be able to compare quality metrics among facilities.

There are many challenges facing all long-term care settings, including community-based care facilities. These include staffing resources, administrator turnover, adequate training for staff, reimbursement for services, and many others. All these issues impact the quality of care residents receive. Tracking metrics is one method for facilities to measure the care they provide. All facilities will likely appreciate the benefits of tracking metrics, and many have already tracked some of these metrics. However, most facilities will not have tracked all the identified metrics in the detailed manner that will now be required.

With the continuation of the pandemic, the Quality Measurement Council recognized continuing challenges during this second year of reporting. The Council made the decision to continue to simplify the reporting format for 2021 to lessen the burden on facilities.

The first year of reporting still proved to be useful, despite simplified reporting. Facilities learned how to use the Quality Metrics Application (QMA); the web-based portal facilities are required to use for reporting. Also, the Department was able to identify issues with the QMA, and corrections have now been made to the ODHS reporting process during this second year of reporting.

There was a definite improvement in the number of facilities reporting data this second year. Allowing a longer transition period of simplified reporting will hopefully allow facilities to more easily launch the full metrics tracking program in 2022.

This report satisfies ODHS's statutory reporting requirement and presents the data collected in the second year of the program. Additionally, statute requires the Department to present regulatory compliance data not collected as part of the Quality Measurement Program. Compliance data is another means for facilities to measure and compare their performance; it provides information on deficiencies found during a survey or complaint investigation. To see the compliance data report for 2020, please see *Compliance Data Report for Oregon Community-Based Care Facilities 2020*.

This new quality measurement effort and the annual publishing of results should allow Oregon's facilities to more clearly understand necessary steps to improve the quality of the care they provide to residents.

Effects of COVID-19

The COVID-19 virus continued to affect Oregon's long-term care settings in 2021. Although facilities and ODHS had learned to respond more effectively, this insidious virus still had devasting impact on Oregon's long-term care settings. There were still frequent changes in direction concerning infection control policies and practices, and still serious challenges obtaining and securing adequate staffing.

This continuing impact of COVID-19 on facilities was recognized by the Quality Measurement Council (QMC). For this reason, the QMC made the decision to continue the modified reporting requirements established in 2020 and require each facility to report "yes" or "no" if they tracked each of the metrics in some way during 2020. Therefore, readers will not see the actual results of tracking, but will only see "yes" or "no" indicating that a facility tracked each metric. Facilities will be required to implement the full metrics data collection in 2022.

COMMUNITY-BASED CARE IN OREGON

Residential Care Facilities and Assisted Living Facilities

Oregon is a pioneer and leader in providing home and community-based care options to seniors who need long-term care services. Key facility types regulated in Oregon are residential care facilities (RCFs) and assisted living facilities (ALF), collectively referred to as community-based care (CBC) facilities. These two facility types are very similar, both providing services to six or more adults or people with disabilities living in home-like settings. Services are available on a 24-hour basis to meet the daily physical and social needs of the people who live there. ALF and RCF settings provide person-centered care which values personal choice, dignity, privacy, individuality, and independence. Residents are encouraged to direct their own care and participate in any care-planning decisions.

RCFs and ALFs are governed by very similar licensing regulations for services and staffing. The difference between the two involve physical space requirements. ALF residents have individual apartments with a small kitchen area and a private

bathroom, while RCF residents share bedrooms and bathrooms and do not by rule have kitchenettes, although some RCFs do offer private rooms or apartments.

Oregon had a total of 570 licensed community-based care facilities in 2021; 558 of those facilities were licensed for the entire year, with 12 facilities either closing or opening during the year. Each facility is licensed to accommodate a specific number of beds, which dictates the maximum number of residents that may live in the facility. In Oregon, ALFs typically have more beds per facility than RCFs. About three quarters of Oregon's ALFs have more than 50 beds while about three quarters of Oregon's RCFs have fewer than 50 beds (Table 1).

Table 1. Facilities by Number of Beds

License Type	25 or Fewer Beds	25-50 Beds	51-75 Beds	76-100 Beds	100 or More Beds	Total
ALF	12	54	94	60	20	240
RCF	118	120	50	15	15	318
Total	130	174	144	75	35	558

Endorsed Memory Care Communities

Some RCFs and ALFs are also endorsed memory care communities (MCC) and provide specialized services for individuals with dementia. These facilities must be licensed as a RCF, ALF, or nursing facility; the memory care endorsement is in addition to the primary license. Endorsed memory care communities must follow the standard rules related to their underlying license and must also follow an additional set of rules specific to memory care communities (OAR chapter 411, division 057).

The MCC regulations address dementia care training for staff, enhanced physical plant requirements and resident services to better support residents who have dementia. Care and services are provided using a person-centered approach, which includes knowing and understanding the resident's individual routine and preferences. All staff in endorsed memory care communities must receive training in dementia care prior to working in the facility. Direct care staff must also receive six hours of dementia training annually.

Table 2. Number of Facilities by MCC Endorsement Status & Number of Beds

MCC Endorsement	25 or Fewer Beds	25-50 Beds	51-75 Beds	76-100 Beds	100 or More Beds	Total
MCC Endorsement	70	82	42	13	12	219
No MCC Endorsement	60	92	102	62	23	339
Total	130	174	144	75	35	558

In 2021, 219 of Oregon's CBC's were endorsed memory care communities (MCCs). Most MCCs have fewer residents than RCFs and ALFs as a whole (Table 2). This allows for more focused resident care in a smaller setting.

Geographic Regions

HB 3359 requires the report include data on facilities broken down by geographic region. This allows for the identification of patterns or trends occurring in specific regions. For purposes of this report, there are four regions identified as Eastern, Portland Metro, Southern and Willamette Valley/ Northern Coast. Below is a breakdown of counties within the four regions.

1. **Eastern Region** – Eighteen counties that include Baker, Crook, Deschutes, Gilliam, Grant, Harney, Hood River, Jefferson, Klamath, Lake, Malheur, Morrow, Sherman, Umatilla, Union, Wallowa, and Wasco.
2. **Portland Metro Region** – Four counties that include Clackamas, Columbia, Multnomah, and Washington.
3. **Southern Region** – Five counties that include Coos, Curry, Douglas, Jackson, and Josephine.
4. **Willamette and Northern Coast** – Nine counties including Clatsop, Benton, Lane, Lincoln, Linn, Marion, Polk, Tillamook and Yamhill.

Map of Geographic Regions

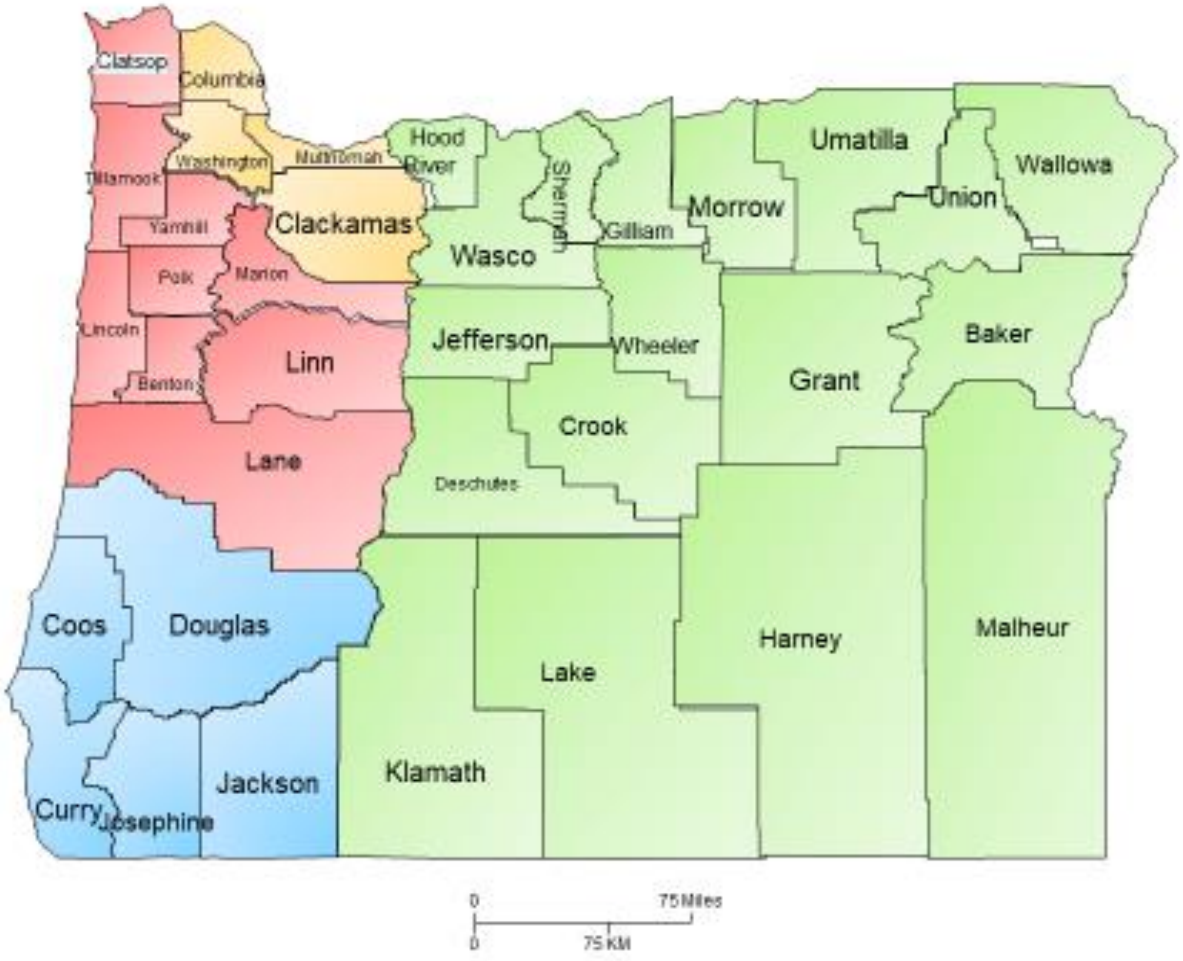

Table 3. Breakdown of Facilities in Each Geographic Region

Region	Number of Facilities	Percentage
Eastern	93	17
Portland Metro	215	39
Southern	85	15
W V & No. Coast	165	30
Total	**558**	**100**

Regulation of Facilities

Community-based care facilities are regulated by the Safety, Oversight and Quality Unit (SOQ) of the Oregon Department of Human Services Aging and Disabilities Program (APD). Regulating facilities involves issuing and renewing licenses and conducting surveys or inspections to determine if the facility is in compliance with Oregon Administrative Rules[1] that govern community-based care facilities. The *2020 Compliance Data Report for Oregon Community-Based Care Facilities* provides information concerning compliance data.

[1] Oregon Administrative Rules, Chapter 411, Division 54

QUALITY MEASUREMENT PROGRAM

Elements of the Program

There are very few states that require community-based care facilities to report quality data. Oregon's Quality Measurement Program (QMP) is the first quality metric reporting program for community-based care facilities in the State. Its founding legislation (ORS 443.446) established a governor-appointed council[2], staffed by ODHS, to define six required measures (Box 1). The statute requires CBC facilities to report on those six measures annually using a web-based tool provided by ODHS. It also requires ODHS to publish an annual report on the previous year's data.

Box 1. Quality Metrics Required by ORS 443.446(2)

1. The residential care facility's retention of direct care staff
2. The number of resident falls in the residential care facility that result in physical injury
3. The incidence in the residential care facility of the use of antipsychotic medications for nonstandard purposes
4. The residential care facility's compliance with staff training requirements
5. The results of an annual resident satisfaction survey conducted by an independent entity that meets the requirements established by the Quality Measurement Council
6. A quality metric recommended by the Quality Measurement Council that measures the quality of the resident experience

Due to their similarity, the Council decided to combine metrics 5 and 6 into a single metric. Effective for the data reported for 2023, the Council may update, by rule, the quality metrics to be reported by facilities.

[2] See Appendix A for a list of the members of the Quality Measurement Council

Quality Measurement Council

The Governor's Quality Measurement Council (Council) was established to determine how each metric should be measured and to establish a uniform reporting system. The statute also directs the Council to consider how the data will be used and ensure that collecting the required metrics is not overly burdensome on facilities. A list of current council members can be found in Appendix A.

The Council was convened in July 2018 and met monthly for a year and a half to draft and finalize detailed definitions for the five quality metrics established in statute. Following the Council completing development of the metric protocols, ODHS's software development team used the Council's recommendations to develop a web-based portal, the QMA (Quality Metrics Application), for facilities to use when tracking data. Instructions for facilities to use when entering data into the QMA can be found in the Provider Instruction Guide.

During the first year of reporting, the COVID-19 virus emerged and quickly became a tremendous challenge for long-term care facilities across the country. The Council voted to simplify data collection for 2020, and now 2021, to provide some relief for facilities. The statute gives the Council authority to decide how measures are defined and collected, but not to suspend data collection entirely. The Council decided to amend reporting requirements during the pandemic to require facilities to report only a simple "yes" or "no" for each metric, to indicate if they had tracked each metric in some way over the previous 12 months.

The Provider Instruction Guide was revised to include the new temporary simplified reporting format. The original methods for tracking and reporting on each metric also remain in the guide, so that facilities can understand the program that will be required, once the pandemic is less challenging for facilities.

A note concerning the make-up of the Council: SB 703, passed in 2021, established an additional Council member – *a direct care worker or a representative of a direct care worker who works in a residential care facility*. That ninth position has now been filled, and the representative has joined the Council.

Elements of the Report

Quality Metrics Data

These metrics were selected because they represent clinical, staffing and quality of life quality indicators that are universal to all facilities. Extensive review of regulations, regulatory compliance and HCBS published reports and studies were all considered in the development of the six measures. By collecting data on these metrics, facilities may better understand how well their systems work and identify areas for needed improvement to proactively adjust systems to provide better care and services for residents.

Most important, tracking these metrics helps facilities focus on evaluating and enhancing person-centered care strategies for individual residents. Two measures related to staff include staff retention and training. Experienced, well-trained staff are more knowledgeable about the residents they support and can better anticipate individual needs, which translates into higher quality resident care, person-centered approach and satisfaction.

The quality metrics data will also be valuable for the public because these data provide information concerning the performance of each facility and, over time, will measure improvement in these key areas. To review metrics reported by each facility, see Appendix B, Reported Metrics by Facility, for a list of facilities where no data was reported, see Appendix C.

Compliance Data

Compliance data is the information collected from licensing survey inspections completed by Community Based Care Survey staff, investigations conducted by SOQ Licensing Complaint Unit (LCU), and investigations performed by Adult Protective Services (APS). This data is useful because it provides the public with a snapshot of the deficient practices of facilities during a survey or an investigation. Identifying these deficient practices also provides each facility the opportunity to make improvements in their systems.

Number of Facilities That Reported Data for 2021

The following chart includes the number of assisted living facilities and residential care facilities that reported metrics data into the QMA this year, as well as the number of facilities that did not report. These numbers indicate how many facilities logged into the QMA and entered data; therefore, these numbers are identical for each of the metrics.

Facility Type	Total # of facilities required to report	Facilities that Reported		Facilities that did not Report	
		Number	Percent	Number	Percent
ALF	240	222	92%	18	8%
RCF	318	283	89%	35	11%
Total	558	505	91%	53	9%

For facilities that reported this year, the information indicating either "yes" or "no" as to whether the facilities tracked each measure appears in the appendices. The names of the 505 facilities that entered data in the QMA appears in Appendix B of this document, while the names of the 53 facilities that did not report appears in Appendix C.

Comparing Data from the Two Years of Reporting

The following chart includes data from both years of reporting quality metrics:

Description	2021	2020
Total # of facilities licensed	570	564
# licensed for entire year and required to report	558	549
# that opened or closed	12	15
# that reported metrics data into portal	505	462
# that did not report metrics into portal	53	87
% facilities that successfully reported	91%	84%
% facilities that did not report into portal, as required	9%	16%

Key Observations from the Second Year of Reporting

Even though the pandemic was ongoing during this second year of reporting, more facilities reported data than during the first year of reporting. Key observations:

- **More facilities entered data into the Quality Metrics Application (QMA) this year, as compared to last year.** There was a dramatic increase in the number of facilities that entered data this year (505) as compared to last year (462). We speculate this is likely due to several possible reasons: greater familiarity with the QMA; slight lessening of challenges from COVID-19 virus; desire not to appear on the "did not report" list. In future years, we might be able to poll facilities to learn specifically why more facilities are reporting.

- **Since 53 facilities did not report data, we expect some facilities may have experienced difficulties entering results into the QMA.** Last year, there was an even larger number of facilities that did not enter data into the QMA. This prompted the Department to contact all facilities for which there was no reported data. About one third responded. A few of the responding facilities acknowledged they did not report. However, several respondents asserted they had reported their metrics in the QMA. This feedback was shared with the software technicians who developed the system, and it was determined the difficulty was likely due to facility user error in some cases, and Department problems with the QMA in other cases. Based on this, Department staff have received training on operation of the QMA, and the Department has planned trainings for facilities emphasize how to correctly enter and save data.

- **About a quarter of Oregon's CBC facilities didn't contract with a third-party vendor to perform a resident satisfaction survey in 2020 (Metric 5)**. It is not known for sure why there was such a high incidence of facilities not tracking this metric, but it should be noted that 42% of the facilities that did not contract with a third-party vendor were memory care communities (MCCs). This is likely due to the requirement that residents are to be individually interviewed by third party vendors. Residents in MCCs can be more difficult to

interview due issues with cognitive impairment. It is also expected that facilities did not track this due to issues related to the pandemic. This metric will be monitored in future years to see if there will be an increase with tracking.

Quality Metric #1 – Retention of Direct Care Staff

Why Measure This Metric?

Research indicates that retention of staff directly results in better care for residents. Experienced staff seem more effective at providing quality care, given their familiarity with residents. As staff become more knowledgeable about residents' preferences, health status and behaviors, they are better able to build caring and trusting relationships with residents and better anticipate and meet residents' needs. Experienced staff also know and understand the practices, policies, and routines of the facility.

Direct care staff are those staff that provide personal care services to residents, such as assistance with bathing, dressing, assisting to the bathroom, medications, resident focused activities, meal preparation and much more.

With our simplified reporting for 2021, each facility was asked the following question:

Did your facility track data for retention of direct care staff in some way in 2021?

Data Related to Metric 1

Out of 494 facilities, 505 reported that they did track direct care staff retention in 2021. 11 facilities (<2%) reported that they did not track direct care staff retention. A larger proportion of ALFs tracked staff retention (99%) than RCFs (97%), by a small margin.

Table 4. Facilities Tracking Quality Metric #1 by Facility Type

Facility Type	Facilities that Reported	Facilities that Tracked		Facilities that did not Track	
		Number	Percent	Number	Percent
ALF	222	219	99%	3	<1%
RCF	283	275	97%	8	3%
Total	505	494	98%	11	<2%

The region in which the largest proportion of CBCs tracked staff retention was Southern Oregon, with 99% tracking.

Table 5. Facilities Tracking Quality Metric #1 by Region

Region	Total Reported	Facilities that Tracked		Facilities that did not Track	
		Number	Percent	Number	Percent
Eastern	83	81	98%	2	2%
PDX/Metro	194	191	98%	3	2%
Southern	78	77	99%	1	1%
WV & NC	150	145	97%	5	3%
Total	505	494	98%	11	2%

Regions are collections of counties. ***Eastern****: Baker, Crook, Deschutes, Gilliam, Grant, Harney, Hood River, Jefferson, Klamath, Lake, Malheur, Morrow, Sherman, Umatilla, Union, Wallowa, Wasco, Wheeler.* ***PDX Metro****: Clackamas, Columbia, Multnomah, Washington.* ***Southern****: Coos, Curry, Douglas, Jackson, Josephine.* ***Willamette Valley & North Coast (WV&NC)****: Benton, Clatsop, Lane, Lincoln, Linn, Marion, Polk, Tillamook, Yamhill.*

Key Observations Concerning Metric 1

Most facilities tracked staff retention even with the continuation of the pandemic. However, as with the first year of the pandemic, it proved extremely challenging for facilities to hire and maintain skilled staff. Facilities needed to access outside agency staff and ODHS crisis team staff resources who helped during outbreaks and crisis staffing shortages.

The pandemic continues to put a lot of pressure on caregivers, leading to increased rates of burnout. In turn, this creates stress on residents and on facilities, as they attempt to find skilled caregivers, in a diminishing pool of talent.

Quality Metric #2 – Compliance with Staff Training

Why Measure This Metric?

For the health and safety of residents, it is essential to have trained staff caring for residents. Staff who are well-trained provide residents better care and services and experience greater satisfaction with their jobs. Oregon Administrative Rules outline an extensive list of training topics and requirements for staff, as well as the number of hours of training needed in each topic. Rules also require facilities to have a system for documenting training of staff.

This metric includes all staff hired by a facility and working at some point in 2021, including direct care staff, food service, maintenance, activities, health services, administration, and any other staff. This metric also includes both full-time and part-time workers.

With our simplified reporting for 2021, each facility was asked the following question: **Did your facility track compliance with staff training in some way in 2021?**

Data Related to Metric 2

500 out of 505 facilities (99%) reported that they did track resident falls with physical injury in 2021. Five facilities (1%) reported that they did not track

compliance with staff training. A very slightly larger proportion of ALFs tracked compliance with staff training (99%) than RCFs (98%).

Table 6. Facilities Tracking Quality Metric #2 by Facility Type

Facility Type	Facilities that Reported	Facilities that Tracked		Facilities that did not Track	
		Number	Percent	Number	Percent
ALF	222	221	99%	1	<1%
RCF	283	279	98%	4	<2%
Total	505	500	99%	5	1%

Two regions, Eastern Oregon and Southern Oregon, both had 100% training compliance.

Table 7. Facilities Tracking Quality Metric #2 by Region

Region	Total Reported	Facilities that Tracked		Facilities that did not Track	
		Number	Percent	Number	Percent
Eastern	83	83	100%	0	0%
PDX/Metro	194	191	98%	3	2%
Southern	78	78	100%	0	0%
WV & NC	150	148	99%	2	1%
Total	505	500	99%	5	1%

Regions are collections of counties. ***Eastern****: Baker, Crook, Deschutes, Gilliam, Grant, Harney, Hood River, Jefferson, Klamath, Lake, Malheur, Morrow, Sherman, Umatilla, Union, Wallowa, Wasco, Wheeler.* ***PDX Metro****: Clackamas, Columbia, Multnomah, Washington.* ***Southern****: Coos, Curry, Douglas, Jackson, Josephine.* ***Willamette Valley & North Coast (WV&NC)****: Benton, Clatsop, Lane, Lincoln, Linn, Marion, Polk, Tillamook, Yamhill.*

Key Observations Concerning Metric 2

Most community-based care facilities were able to track this data in some way in 2021. Facilities have always been required to provide and document staff training as described in administrative rule. However, it is not uncommon for facilities to be cited for lack of documentation related to staff training. By having this as a quality metric, it has highlighted the importance of training staff and the need for ensuring documentation.

Quality Metric #3 – Resident Falls with Injury

Why Measure this Metric?

Falls are a primary cause of resident injury and can lead to adverse event or death. It is important to note that not all falls are preventable, and not all falls are serious enough to cause injury. Facilities with more residents at risk for falls will likely have consistently higher numbers for this metric, whereas facilities with lower numbers of residents at risk for falls would have lower numbers for this metric. This is to be expected.

For all facilities, it is crucial for staff to learn as much as possible about why falls are occurring and to determine what may be done to lessen the impact and severity of falls as much as possible.

For purposes of this metric, a fall is defined as an unintended decent to the floor or other object (sink, table or other furniture) that results in injury. This includes falls witnessed by staff or reported by a resident. A physical injury is defined as a bruise, abrasion or wound requiring simple intervention such as dressing, limb elevation, topical medications, oral pain medications etc. They also include more serious injuries can such as dislocation, fracture, intracranial injury or laceration that may require splints, sutures, surgery etc. Depending on the injury it may be treated within the facility or the resident may need to leave the facility for treatment.

Facilities were asked: **Did your facility track falls with injury in some way in 2021?**

Data Related to Metric 3

501 out of 505 facilities (99%) reported that they did track resident falls with physical injury in 2021. Four facilities (1%) reported that they did not track resident falls with physical injury. A very slightly larger proportion of ALFs tracked resident falls with physical injury (99%) than RCFs (98%).

Table 8. Facilities Tracking Quality Metric #3 by Facility Type

Facility Type	Facilities that Reported	Facilities that Tracked		Facilities that did not Track	
		Number	Percent	Number	Percent
ALF	222	221	99%	1	<1%
RCF	283	280	98%	3	<2%
Total	505	501	99%	4	1%

The Eastern and Southern regions literally tied (100% each) for the largest proportion of CBCs tracked resident falls with physical injury.

Table 9. Facilities Tracking Quality Metric #3 by Region

Region	Total Reported	Facilities that Tracked		Facilities that did not Track	
		Number	Percent	Number	Percent
Eastern	83	83	100%	0	-%
PDX/Metro	194	191	98%	3	2%
Southern	78	78	100%	0	-%
WV & NC	150	149	99%	15	1%
Total	505	501	99%	53	3%

Regions are collections of counties. ***Eastern****: Baker, Crook, Deschutes, Gilliam, Grant, Harney, Hood River, Jefferson, Klamath, Lake, Malheur, Morrow, Sherman, Umatilla, Union, Wallowa, Wasco, Wheeler.* ***PDX Metro****: Clackamas, Columbia, Multnomah, Washington.* ***Southern****: Coos, Curry, Douglas, Jackson, Josephine.* ***Willamette Valley & North Coast (WV&NC)****: Benton, Clatsop, Lane, Lincoln, Linn, Marion, Polk, Tillamook, Yamhill.*

Key Observations Concerning Metric 3

This metric had the highest tracking percentages, with two regions – Southern and Eastern Oregon – indicating that, of facilities that reported, 100% of those facilities tracked this particular metric. It is noted that not all falls can be prevented. This is one of the reasons it is important for facilities to track falls with injury, investigate why a resident is falling, and then take steps to prevent falls or minimize their effect.

Quality Metric #4 – Nonstandard Use of Antipsychotic Medications

Why Measure This Metric?

Antipsychotic medications were designed to treat symptoms of psychosis due to a variety of causes. Antipsychotics have helped numerous people live more productive lives by treating psychotic symptoms.

Antipsychotics can be a standard treatment when a resident with dementia has psychosis, physical aggression, or a psychiatric illness. Neuropsychiatric symptoms (also known as behavioral psychological symptoms of dementia) are common and can be distressing; however, they are usually not dangerous and are best addressed through person-centered planning and care routines. Thorough assessment, knowledge about each resident's history and current preferences, and adequate staffing and staff training related to behaviors are all crucial elements in providing person-centered care. Medications including antidepressants, antianxiety, and antipsychotics can also be part of a person-centered plan.

There is concern antipsychotic medications are being overused in facilities to calm undesirable behavioral and psychological symptoms of residents with dementia. Thus, the goal is for facilities to ensure antipsychotics are only prescribed following a person-centered assessment and careful consideration of the specific needs of each individual resident, as well as ensuring these medications are used in conjunction with ongoing non-pharmacological approaches (such as activities).

The purpose of this metric is to encourage the appropriate use of antipsychotics, not to discourage all use of antipsychotic medications. It is recognized there are evidence-based reasons for prescribing antipsychotic medications for residents. Data is needed to determine the prevalence of nonstandard antipsychotic medication use and to encourage facilities to examine their use of these medications.

With our simplified reporting for 2021, each facility was asked the following question: **Did your facility track antipsychotic medications prescribed for nonstandard uses in some way during 2021?**

Data Related to Metric 4

492 out of 505 facilities (97%) reported that they did track antipsychotic medications prescribed for nonstandard uses in 2021. 13 facilities (3%) reported that they did not track antipsychotic medications prescribed for nonstandard uses. A slightly larger proportion of RCFs tracked antipsychotic medications prescribed for nonstandard uses (98%) than ALFs (97%).

Table 10. Facilities Tracking Quality Metric #4 by Facility Type

Facility Type	Facilities that Reported	Facilities that Tracked		Facilities that did not Track	
		Number	Percent	Number	Percent
ALF	222	216	97%	6	3%
RCF	283	276	98%	7	2%
Total	505	492	97%	13	3%

Two regions, Eastern Oregon and Southern Oregon, demonstrated the highest tracking of antipsychotic medications prescribed for non-standard uses was Southern Oregon, both with 99% tracking.

Table 11. Facilities Tracking Quality Metric #4 by Region

Region	Total Reported	Facilities that Tracked		Facilities that did not Track	
		Number	Percent	Number	Percent
Eastern	83	82	99%	1	1%
PDX/Metro	194	187	96%	7	4%
Southern	78	77	99%	1	1%
WV & NC	150	146	97%	4	3%
Total	505	492	97%	13	3%

Regions are collections of counties. ***Eastern****: Baker, Crook, Deschutes, Gilliam, Grant, Harney, Hood River, Jefferson, Klamath, Lake, Malheur, Morrow, Sherman, Umatilla, Union, Wallowa, Wasco, Wheeler.* ***PDX Metro****: Clackamas, Columbia, Multnomah, Washington.* ***Southern****: Coos, Curry, Douglas, Jackson, Josephine.* ***Willamette Valley & North Coast (WV&NC)****: Benton, Clatsop, Lane, Lincoln, Linn, Marion, Polk, Tillamook, Yamhill.*

Key Observations Concerning Metric 4

A larger number of facilities tracked antipsychotics in some way this reporting year, as compared to last year. The goal of this metric is to ensure appropriate use of antipsychotics, not to dissuade facilities from accepting residents who are prescribed antipsychotics to treat specific conditions. Antipsychotics should be prescribed only following a thorough process which includes a person-centered assessment.

Quality Metric #5 – Resident Satisfaction Survey

Why Measure This Metric?

Research suggests that high customer satisfaction is directly linked to residents' experiences and quality of care. Conducting a resident survey is an effective way of determining how satisfied residents are with facility care and services.

Prior to the COVID-19 pandemic, the Quality Measurement Council chose to adopt the CoreQ questions for assisted living (AL) to measure satisfaction for this metric. CoreQ is a set of four questions that ask residents to rate the overall quality of care, staff and food.

These questions were developed by a team including Nicholas Castle, Ph.D., the American Health Care Association/National Center for Assisted Living (AHCA/NCAL), and providers, with input from customer satisfaction vendors and residents. Based on a core set of customer satisfaction questions to allow consistent measurement across long term and post-acute care settings, CoreQ has been independently tested as valid and reliable.

Facilities didn't need to perform any measurement for this metric during 2020 or 2021; however, for facilities that conducted a survey, the expectation was that facilities will have contracted with a third-party vendor to have these surveys conducted. Also, facilities were instructed as required by law to have these surveys conducted only with residents. Family should not be used as a proxy for any resident, including residents who have cognitive impairment. Surveys could be conducted in various ways such as by mail, by phone or in-person.

With our simplified reporting for 2021, each facility was asked the following question: **Did your facility have a resident satisfaction survey conducted sometime in 2021?**

Data Related to Metric 5

407 out of 505 facilities (81%) reported they had a resident satisfaction survey conducted by a third-party vendor sometime in 2021. 98 facilities (19%) reported they did not have a resident satisfaction survey conducted. A larger proportion of ALFs did have a resident satisfaction survey conducted (85%) than RCFs (77%).

Table 12. Facilities Tracking Quality Metric #5 by Facility Type

Facility Type	Facilities that Reported	Facilities that Tracked		Facilities that did not Track	
		Number	Percent	Number	Percent
ALF	222	189	85%	33	15%
RCF	283	218	77%	65	23%
Total	505	407	81%	98	19%

The region in which the largest proportion of CBCs that conducted a resident satisfaction survey sometime in 2021 was Eastern Oregon, with 76%.

Table 13. Facilities Tracking Quality Metric #5 by Region

Region	Total Reported	Facilities that Tracked		Facilities that did not Track	
		Number	Percent	Number	Percent
Eastern	83	71	86%	12	14%
PDX/Metro	194	149	77%	45	23%
Southern	78	63	81%	15	19%
WV & NC	150	124	83%	26	17%
Total	505	407	81%	98	19%

Regions are collections of counties. ***Eastern****: Baker, Crook, Deschutes, Gilliam, Grant, Harney, Hood River, Jefferson, Klamath, Lake, Malheur, Morrow, Sherman, Umatilla, Union, Wallowa, Wasco, Wheeler.* ***PDX Metro****: Clackamas, Columbia, Multnomah, Washington.* ***Southern****: Coos, Curry, Douglas, Jackson, Josephine.* ***Willamette Valley & North Coast (WV&NC)****: Benton, Clatsop, Lane, Lincoln, Linn, Marion, Polk, Tillamook, Yamhill.*

Key Observations Concerning Metric 5

Although more facilities reported having tracked this metric this year, this metric still had the lowest percentage of facilities (81%) that tracked it. We expect this is due to the cost or difficulty contracting with a third-party vendor, as required by the metric. Also, memory care communities (MCCs) have a greater challenge than other facilities, since most residents who reside in MCCs have significant cognitive impairment and the metric requires that residents be interviewed individually.

APPENDICES

You can get this document in other languages, large print, braille or a format you prefer. Contact the Oregon Department of Human Services' Community Based Care Program, Safety, Oversight & Quality at 503-373-2227 or email CBC.TEAM@dhsoha.state.or.us. We accept all relay calls or you can dial 711.

Appendix A: Quality Measurement Council Membership

According to ORS 442.447, the Quality Measurement Council must consist of the following nine members:

- One individual representing the Oregon Patient Safety Commission.
- One individual representing residential care facilities or assisted living facilities.
- One consumer representative from an Alzheimer's advocacy organization.
- One licensed health care practitioner with experience in geriatrics.
- Two individuals associated with academic institutions who have expertise in research data and analytics and community-based care and quality reporting.
- The Long-Term Care Ombudsman or designee.
- One individual representing the Department.
- One direct care worker or a representative of a direct care worker who works in a residential care facility. *(This position was added in SB 703 (2021) and was filled May 2022.)*

Council Members

Sydney E. Edlund, MS **Chair**
Oregon Patient Safety Commission
Oregon Patient Safety Commission representative

Mauro Hernandez, PhD
ita Partners
Residential care facilities representative

Sara E. Kofman *(left July 2022) (position currently vacant)*
Alzheimer's Association, Oregon, and SW Washington
Alzheimer's advocacy organization representative

Maureen Nash, MD, MS, FAPA, FACP
Providence ElderPlace, Oregon
Practitioner with geriatric experience

Walter Dawson, D.Phil
Assistant Professor, Layton Aging and Alzheimer's Disease Center, OHSU
Academic institution representative with expertise in research, community-based care and quality reporting

Ozcan Tunalilar, PhD
Assistant Professor, Institute on Aging, Portland State University
Academic institution representative with expertise in research, community-based care and quality reporting

Fred Steele, JD, MPH **Vice-Chair**
State LTC Ombudsman
Long Term Care Ombudsman

Sudha Landman, MS
Manager, Community-Based Care, Aging & People with Disabilities, Oregon Department of Human Services
Oregon Department of Human Services representative

Daniel Morris, MS, DrPH; *(joined Council in May 2022)*
Service Employees International Union (SEIU)
Direct care worker or a representative of a direct care worker who works in a residential care facility

Appendix B: Metrics Reported by Facilities

Yes: *facility tracked this measure in some way in 2020* ***No:*** *facility did not track this measure in some way in 2020*

NDR*: No data reported (NDR) by this facility for this measure in 2020*

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Aaren Brooke Place	Ontario	RCF		Yes	Yes	Yes	Yes	Yes
Adams House Assisted Living	Myrtle Creek	ALF		Yes	Yes	Yes	Yes	Yes
Adara Oaks Living	Gresham	RCF		Yes	Yes	Yes	Yes	No
Advocate Care	Portland	RCF		Yes	Yes	Yes	Yes	No
Alderwood ALF	Central Point	ALF		Yes	Yes	Yes	Yes	Yes
Alpine House Assisted Living	Joseph	ALF		Yes	Yes	Yes	Yes	No
Applegate House of Grants Pass	Grants Pass	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Applegate Place	Sutherlin	ALF		Yes	Yes	Yes	Yes	Yes
Arbor House of Grants Pass	Grants Pass	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Arbor Oaks Terrace Memory Care Residence	Newberg	RCF	MCC	No	Yes	Yes	Yes	Yes
Arcadia Senior Living	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Ashley Manor - Alameda	Ontario	RCF		Yes	Yes	Yes	Yes	Yes
Ashley Manor - Anique	Grants Pass	RCF		Yes	Yes	Yes	Yes	Yes
Ashley Manor - Arrowhead	Medford	RCF		Yes	Yes	Yes	Yes	Yes
Ashley Manor - Brookhurst	Medford	RCF		Yes	Yes	Yes	Yes	Yes
Ashley Manor - Conners	Bend	RCF		Yes	Yes	Yes	Yes	Yes
Ashley Manor - Heidi Lane	Grants Pass	RCF		Yes	Yes	Yes	Yes	Yes
Ashley Manor - Homedale	Klamath Falls	RCF		Yes	Yes	Yes	Yes	Yes
Ashley Manor - Lund Lane	Baker City	RCF		Yes	Yes	Yes	Yes	Yes
Ashley Manor - Meadow Lakes	Prineville	RCF		Yes	Yes	Yes	Yes	Yes
Ashley Manor - Oak	Madras	RCF		Yes	Yes	Yes	Yes	Yes
Ashley Manor - Pacific Heights	Hood River	RCF		Yes	Yes	Yes	Yes	Yes
Ashley Manor - Roseburg	Roseburg	RCF		Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Ashley Manor - Sage	Hermiston	RCF		Yes	Yes	Yes	Yes	Yes
Ashley Manor - Shasta	Burns	RCF		Yes	Yes	Yes	Yes	Yes
Ashley Manor - Well Springs	Ontario	RCF		Yes	Yes	Yes	Yes	Yes
Aspen Ridge Memory Care	Bend	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Aspen Ridge Retirement Community	Bend	ALF		Yes	Yes	Yes	Yes	Yes
Astor Place	Astoria	ALF		Yes	Yes	Yes	Yes	Yes
Autumn House of Grants Pass	Grants Pass	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Avamere Court at Keizer RCF	Keizer	RCF		Yes	Yes	Yes	Yes	Yes
Avamere Living at Newberg	Newberg	ALF		Yes	Yes	Yes	Yes	Yes
Avamere Living at St Helens	Saint Helens	ALF		Yes	Yes	Yes	Yes	Yes
Avamere at Albany	Albany	ALF		Yes	Yes	Yes	Yes	Yes
Avamere at Bethany	Portland	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Avamere at Bethany Assisted Living Facility	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Avamere at Cascadia Village	Sandy	ALF		Yes	Yes	Yes	Yes	Yes
Avamere at Chestnut Lane	Gresham	ALF		Yes	Yes	Yes	Yes	Yes
Avamere at Hermiston	Hermiston	ALF		Yes	Yes	Yes	Yes	Yes
Avamere at Hillsboro	Hillsboro	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Avamere at Hillsboro Assisted Living Facility	Hillsboro	ALF		Yes	Yes	Yes	Yes	Yes
Avamere at Newberg	Newberg	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Avamere at Oak Park	Roseburg	ALF		Yes	Yes	Yes	Yes	Yes
Avamere at Park Place	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Avamere at Sandy	Sandy	RCF	MCC	Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Avamere at Sandy Assisted Living Facility	Sandy	ALF		Yes	Yes	Yes	Yes	Yes
Avamere at Seaside Residential Care Facility	Seaside	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Avamere at Sherwood	Sherwood	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Avamere at Sherwood Assisted Living Facility	Sherwood	ALF		Yes	Yes	Yes	Yes	Yes
Avamere at St Helens	Saint Helens	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Avamere at Waterford Assisted Living Facility	Medford	ALF		Yes	Yes	Yes	Yes	Yes
Aveena Memory Care	Damascus	RCF	MCC	Yes	Yes	Yes	Yes	No
Awbrey Place	Bend	ALF		Yes	Yes	Yes	Yes	No
Azalea Gardens Senior Living	Brookings	ALF	MCC	No	Yes	Yes	Yes	Yes
Barbur Vista Residential Care	Portland	RCF		Yes	Yes	Yes	Yes	No
Bartlett House of Medford Memory Care Community	Medford	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Battle Creek Memory Care	Salem	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Bayberry Commons Assisted Living	Springfield	ALF		Yes	Yes	Yes	Yes	Yes
Bayberry Commons Memory Care	Springfield	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Bayside Terrace Assisted Living	Coos Bay	ALF		Yes	Yes	Yes	Yes	Yes
Bayside Terrace Memory Care	Coos Bay	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Beaverton Farmington Square	Beaverton	RCF	MCC	Yes	Yes	Yes	Yes	No
Better Living RCF	Portland	RCF		Yes	Yes	Yes	Yes	No

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Blue Haven Memory Care - Dallas	Dallas	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Blue Haven Memory Care - Independence	Independence	RCF	MCC	Yes	Yes	Yes	Yes	No
Bonaventure of Albany Assisted Living	Albany	ALF		Yes	Yes	Yes	Yes	No
Bonaventure of Albany Memory Care	Albany	RCF	MCC	Yes	Yes	Yes	Yes	No
Bonaventure of Gresham Assisted Living	Gresham	ALF		Yes	Yes	Yes	Yes	No
Bonaventure of Gresham Memory Care	Gresham	RCF	MCC	Yes	Yes	Yes	Yes	No
Bonaventure of Keizer Assisted Living	Keizer	ALF		Yes	Yes	Yes	Yes	Yes
Bonaventure of Keizer Memory Care	Keizer	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Bonaventure of Salem Assisted Living	Salem	ALF		Yes	Yes	Yes	Yes	Yes
Bonaventure of Salem Memory Care	Salem	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Bonaventure of Tigard Assisted Living	Tigard	ALF		Yes	Yes	Yes	Yes	No
Boone Ridge Memory Care	Salem	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Boone Ridge Senior Living Community	Salem	ALF		Yes	Yes	Yes	Yes	Yes
Bridgecreek Memory Care	Lebanon	RCF	MCC	Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Bridgewood Rivers Assisted Living	Roseburg	ALF		Yes	Yes	Yes	Yes	Yes
Brightcreek at Sea View	Brookings	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Brookdale Beaverton	Beaverton	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Brookdale Bend	Bend	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Brookdale Geary Street	Albany	ALF		Yes	Yes	Yes	Yes	Yes
Brookdale Geary Street Memory Care	Albany	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Brookdale McMinnville Town Center	McMinnville	RCF		Yes	Yes	Yes	Yes	Yes
Brookdale Mt Hood	Gresham	RCF		Yes	Yes	Yes	Yes	Yes
Brookdale Newberg	Newberg	ALF		Yes	Yes	Yes	Yes	Yes
Brookdale Oswego Springs - Portland	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Brookdale River Road	Keizer	ALF		Yes	Yes	Yes	Yes	Yes
Brookdale River Valley Tualatin	Tualatin	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Brookdale Rose Valley Scappoose	Scappoose	ALF		Yes	Yes	Yes	Yes	Yes
Brookdale Roseburg	Roseburg	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Brookdale Salem	Salem	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Brookdale Troutdale	Troutdale	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Brookdale Wilsonville	Wilsonville	RCF		Yes	Yes	Yes	Yes	Yes
Brookside Memory Care	Tigard	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Brookside Place	Redmond	ALF		Yes	Yes	Yes	Yes	Yes
Brookstone Alzheimer's Special Care Center	Salem	RCF	MCC	Yes	Yes	Yes	Yes	No

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Callahan Court Memory Care Com	Roseburg	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Callahan Village Assisted Living	Roseburg	ALF		Yes	Yes	Yes	Yes	Yes
Canfield Place Retirement Community	Beaverton	ALF		Yes	Yes	Yes	Yes	Yes
Canyon Rim Assisted Living	Maupin	ALF		Yes	Yes	Yes	Yes	Yes
Capital Manor Retirement Community	Salem	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Carriage Place	Prineville	ALF	MCC	Yes	Yes	Yes	Yes	Yes
Cascade Aids Project / Our House of Portland	Portland	RCF		Yes	Yes	Yes	Yes	Yes
Cascade Valley Assisted Living	Milton Freewater	ALF		Yes	Yes	Yes	Yes	Yes
Cascade Valley Memory Care	Milton Freewater	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Cascades of Bend Retirement Community	Bend	RCF		Yes	Yes	Yes	Yes	Yes
Cascades of Grants Pass - The Pointe	Grants Pass	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Cascades of Grants Pass - The Village	Grants Pass	ALF		Yes	Yes	Yes	Yes	Yes
Cascades of Stayton	Stayton	ALF		Yes	Yes	Yes	Yes	Yes
Cedar Crest Alzheimer Special Care Center	Tualatin	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Cedar Village Assisted Living Community	Salem	ALF		Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Cedar Village Memory Care Community	Salem	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Celia's House In Holmes Park	Medford	RCF		Yes	Yes	Yes	Yes	Yes
Chantele's Loving Touch Memory Care	Sutherlin	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Chateau Gardens Memory Care Community	Springfield	RCF	MCC	Yes	Yes	Yes	Yes	No
Cherry Blossom Cottage	Portland	RCF		Yes	Yes	Yes	Yes	Yes
Cherry Park Plaza	Troutdale	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Cherrywood Memory Care - Revere Court	McMinnville	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Chinook Place	Madras	ALF		Yes	Yes	Yes	Yes	Yes
Churchill Retirement Assisted Living	Eugene	ALF	MCC	Yes	Yes	Yes	Yes	Yes
Clackamas View Senior Living - Milwaukie	Milwaukie	RCF		Yes	Yes	Yes	Yes	Yes
Clatsop Care Memory Community	Warrenton	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Clatsop Care Retirement Village	Astoria	ALF		Yes	Yes	Yes	Yes	Yes
Comfort Care	Klamath Falls	RCF		Yes	Yes	Yes	Yes	Yes
Conifer House Residential Care and Memory Care	Corvallis	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Cornell Estates Retirement and Asst Living Res	Hillsboro	ALF		Yes	Yes	Yes	Yes	No
Cornerstone Residential Option	Portland	RCF		Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Corvallis Caring Place Assisted Living	Corvallis	ALF		Yes	Yes	Yes	Yes	No
Country Meadows Village	Woodburn	ALF		Yes	Yes	Yes	Yes	No
Countryside Living Memory Care	Canby	RCF	MCC	Yes	Yes	Yes	Yes	No
Countryside Living Memory Care South	Canby	RCF	MCC	Yes	Yes	Yes	Yes	No
Countryside Living of Redmond	Redmond	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Countryside Village	Grants Pass	ALF		Yes	Yes	Yes	Yes	No
Countryside Village Lodge	Grants Pass	RCF	MCC	Yes	Yes	Yes	Yes	No
Courtyard Fountains Assisted Living Community	Gresham	ALF		Yes	Yes	Yes	Yes	No
Courtyard at Hillside Memory Care	McMinnville	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Courtyard at Mt Tabor	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Courtyard at Mt Tabor Garden House	Portland	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Courtyard at Mt Tabor Pavilion	Portland	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Crystal Terrace	Klamath Falls	RCF		Yes	Yes	Yes	Yes	Yes
Crystal Terrace Memory Care	Klamath Falls	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Curry Manor	Roseburg	RCF	MCC	Yes	Yes	Yes	Yes	No
Dallas Retirement Village Assisted Living	Dallas	ALF		Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Dallas Retirement Village Assisted Living Hud	Dallas	ALF		Yes	Yes	Yes	Yes	Yes
Dallas Retirement Village Memory Care Center	Dallas	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Davenport Place	Silverton	ALF		Yes	Yes	Yes	Yes	Yes
Deerfield Village Assisted Living	Milwaukie	ALF		Yes	Yes	Yes	Yes	Yes
Desire For Healing	Pendleton	RCF		Yes	Yes	Yes	Yes	No
Donham Place	Portland	RCF		No	No	No	No	No
Dorian Place Assisted Living	Ontario	ALF		Yes	Yes	Yes	Yes	Yes
East Cascade Memory Care Community	Madras	RCF	MCC	Yes	Yes	Yes	Yes	Yes
East Cascade Retirement Community	Madras	ALF		Yes	Yes	Yes	Yes	No
Edgewood Point Memory Care	Beaverton	RCF	MCC	No	No	No	No	No
Edgewood Point Senior Living	Beaverton	ALF		No	No	No	No	No
Elite Care Adams - Hood	Milwaukie	RCF		Yes	Yes	Yes	Yes	Yes
Elite Care Jefferson - Ashland	Milwaukie	RCF		Yes	Yes	Yes	Yes	Yes
Elite Care Larch - Tabor	Milwaukie	RCF		Yes	Yes	Yes	Yes	Yes
Elite Care Rainier - Helens	Milwaukie	RCF		Yes	Yes	Yes	Yes	Yes
Elliott Residence	Sublimity	ALF		Yes	Yes	Yes	Yes	Yes
Emerald Gardens	Woodburn	RCF	MCC	Yes	Yes	Yes	Yes	No
Emerald Valley Assisted Living	Eugene	ALF		Yes	Yes	Yes	Yes	Yes
Emerson House Portland	Portland	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Eugene Farmington Square	Eugene	RCF	MCC	Yes	Yes	Yes	Yes	No
Evergreen Memory Care	Eugene	RCF	MCC	Yes	Yes	Yes	No	Yes
Evergreen Senior Living	Eugene	ALF		Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Expressions at Summerplace	Portland	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Fanno Creek By Elite Care	Tigard	RCF		Yes	Yes	Yes	Yes	Yes
Fircrest Assisted Living	McMinnville	ALF		Yes	Yes	Yes	Yes	Yes
Fircrest Senior Living	McMinnville	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Firwood Gardens RCF	Portland	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Flagstone Retirement and Assisted Living	The Dalles	ALF		Yes	Yes	Yes	Yes	Yes
Footsteps at Carman Oaks	Lake Oswego	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Footsteps at Clackamas Woods	Milwaukie	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Footsteps at Greer Gardens	Eugene	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Footsteps at Lake Oswego	Lake Oswego	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Footsteps at Mill Creek	The Dalles	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Footsteps at Sherwood	Sherwood	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Footsteps at Tanasbourne	Hillsboro	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Footsteps at Wilsonville	Wilsonville	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Forest Glen Senior Living	Canyonville	RCF		Yes	Yes	Yes	Yes	No
Forest Grove Beehive	Forest Grove	ALF		Yes	Yes	Yes	Yes	No
Fountain Plaza	Medford	RCF		Yes	Yes	Yes	Yes	No
Fox Hollow Independent and Assisted Living Community	Bend	ALF		Yes	Yes	Yes	Yes	Yes
Fox Hollow Residential Care Community	Eugene	RCF		Yes	Yes	Yes	Yes	Yes
Friendsview Retirement Community	Newberg	RCF	MCC	Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Gateway 2 Healthier Living	Springfield	RCF		Yes	Yes	Yes	Yes	Yes
Gateway Gardens	Eugene	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Gateway Living	Springfield	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Gilman Park Assisted Living	Oregon City	ALF		Yes	Yes	Yes	Yes	Yes
Golden Acres Retirement Center	Portland	RCF		Yes	Yes	Yes	Yes	No
Golden Age Living	Milwaukie	RCF		Yes	Yes	Yes	Yes	Yes
Grace Manor Residential Care Community	Eugene	RCF		Yes	Yes	Yes	Yes	Yes
Grande Ronde Retirement Resd	La Grande	ALF		Yes	Yes	Yes	Yes	Yes
Greenridge Estates	Lake Oswego	ALF		Yes	Yes	Yes	Yes	No
Gresham Farmington Square	Gresham	RCF	MCC	Yes	Yes	Yes	Yes	No
Guardian Angel Homes	Hermiston	ALF		Yes	Yes	Yes	Yes	Yes
Guardian Angel Homes Memory Care	Hermiston	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Harmony House of Salem	Salem	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Harmony Living	McMinnville	RCF		Yes	Yes	Yes	Yes	No
Harvest Homes	Portland	ALF		Yes	Yes	Yes	Yes	No
Harvest Homes RCF	Portland	RCF	MCC	Yes	Yes	Yes	Yes	No
Haven House Retirement Center	Fossil	RCF		Yes	Yes	Yes	Yes	No
Hawks Ridge Senior Assisted Living Community	Hood River	ALF		No	Yes	Yes	No	Yes
Hawthorne Gardens Memory Care Community	Portland	RCF	MCC	Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Hawthorne Gardens Senior Living Community	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Hawthorne House of Salem	Salem	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Healthius Residential Care Facility LLC	Tigard	RCF		Yes	Yes	Yes	Yes	No
Hearthstone at Murrayhill	Beaverton	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Hearthstone at Murrayhill Assisted Living	Beaverton	ALF		Yes	Yes	Yes	Yes	Yes
Hearthstone of Beaverton	Beaverton	ALF		Yes	Yes	Yes	Yes	Yes
Heartwood Place	Woodburn	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Heritage House of Woodburn	Woodburn	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Heron Pointe Senior Living	Monmouth	ALF		Yes	Yes	Yes	Yes	Yes
Hillside Place	Lincoln City	ALF		Yes	Yes	Yes	Yes	Yes
Holladay Park Plaza	Portland	RCF		Yes	Yes	Yes	Yes	Yes
Holly Residential Care Center	Eugene	RCF		Yes	Yes	Yes	Yes	No
Homewood Heights Assisted Living	Milwaukie	ALF		Yes	Yes	Yes	Yes	Yes
Horton Plaza	Medford	RCF		Yes	Yes	Yes	Yes	No
Inland Point Retirement Community	North Bend	ALF		Yes	Yes	Yes	Yes	Yes
Inspired Senior Living of Hillsboro	Hillsboro	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Ivy Court Senior Living	Milwaukie	RCF		Yes	Yes	Yes	Yes	Yes
Jefferson Lodge Memory Care Community	Dallas	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Jennings Mccall Center	Forest Grove	ALF		Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Jennings Mccall RCF	Forest Grove	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Junction City Retirement and Assisted Living Res	Junction City	ALF		Yes	Yes	Yes	Yes	Yes
Juniper House	Pendleton	ALF		Yes	Yes	Yes	Yes	Yes
Juniper House Memory Care	Pendleton	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Juniper Springs Senior Living	Redmond	ALF		Yes	Yes	Yes	Yes	Yes
Kellogg Assisted Living at Mary's Woods	Lake Oswego	ALF		Yes	Yes	Yes	Yes	Yes
Kinsington Oak Grove	Medford	RCF	MCC	Yes	Yes	Yes	Yes	No
Kinsington Place	Grants Pass	RCF	MCC	Yes	Yes	Yes	Yes	No
Lakeland Senior Living	Eagle Point	ALF		Yes	Yes	Yes	Yes	Yes
Lakeview Gardens Assisted Living Facility	Lakeview	ALF		Yes	Yes	Yes	Yes	Yes
Lancaster Village 1	Salem	ALF		Yes	Yes	Yes	Yes	Yes
Lancaster Village 2	Salem	ALF		Yes	Yes	Yes	Yes	Yes
Laurel Parc at Bethany	Portland	ALF	MCC	Yes	Yes	Yes	Yes	Yes
Laurel Pines Retirement Lodge	White City	RCF		Yes	Yes	Yes	Yes	Yes
Laurelhurst House	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Liberty Pointe	Gresham	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Lone Oak Assisted Living	Eugene	ALF		Yes	Yes	Yes	Yes	Yes
Lydia's House	Albany	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Macdonald Residence	Portland	ALF		Yes	Yes	Yes	Yes	No
Magnolia Gardens Memory Care	Cottage Grove	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Magnolia Gardens Senior Living	Cottage Grove	ALF		Yes	Yes	Yes	Yes	No

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Manor Terrace Care Suites	Medford	RCF		Yes	Yes	Yes	Yes	Yes
Maple Ridge Senior Living	Ashland	ALF		Yes	Yes	Yes	Yes	Yes
Maple Valley Memory Care	McMinnville	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Mapleview Manor	Milwaukie	RCF	MCC	Yes	Yes	Yes	Yes	No
Marie Rose Center Assisted Living	Lake Oswego	ALF	MCC	Yes	Yes	Yes	Yes	Yes
Marie Rose Residential Care	Lake Oswego	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Marjorie House Memory Care Community	McMinnville	RCF	MCC	Yes	Yes	Yes	Yes	No
Markham House Retirement Comm	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Marquis Autumn Hills Residential Memory Care	Portland	RCF	MCC	Yes	Yes	Yes	Yes	No
Marquis Forest Grove Assisted Living	Forest Grove	ALF		Yes	Yes	Yes	Yes	Yes
Marquis Hope Village ALF	Canby	ALF		Yes	Yes	Yes	Yes	Yes
Marquis Hope Village Memory Care	Canby	RCF	MCC	Yes	Yes	Yes	Yes	No
Marquis Piedmont Assisted Living	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Marquis Tualatin Assisted Living	Tualatin	ALF		Yes	Yes	Yes	Yes	Yes
Marquis Wilsonville Assisted Living	Wilsonville	ALF		Yes	Yes	Yes	Yes	Yes
Maryville Memory Care	Beaverton	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Mckay Creek Estates	Pendleton	ALF		Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Mckenzie Living	Springfield	RCF		Yes	Yes	Yes	Yes	Yes
Mckenzie Living Eugene	Eugene	RCF		Yes	Yes	Yes	Yes	Yes
Mckenzie Manor Memory Care	Eugene	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Mckillop Residence	Sublimity	ALF		Yes	Yes	Yes	Yes	Yes
Meadow Creek Village Assisted Living	Salem	ALF		Yes	Yes	Yes	Yes	Yes
Meadowbrook Place	Baker City	ALF		Yes	Yes	Yes	Yes	Yes
Meadowlark Senior Living	Lebanon	ALF		Yes	Yes	Yes	Yes	Yes
Meadows Courtyard	Oregon City	RCF		Yes	Yes	Yes	Yes	Yes
Medford Farmington Square	Medford	RCF	MCC	Yes	Yes	Yes	Yes	No
Memory Support Center at Rogue Valley Manor	Medford	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Merrill Gardens at Eugene	Eugene	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Merrill Gardens at Sheldon Park	Eugene	ALF		Yes	Yes	Yes	Yes	Yes
Middlefield Oaks Assisted Living Community	Cottage Grove	ALF		Yes	Yes	Yes	Yes	Yes
Middlefield Oaks Memory Care Community	Cottage Grove	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Midway RCF	Portland	RCF		Yes	Yes	Yes	Yes	Yes
Milwaukie Care Center	Milwaukie	RCF		Yes	Yes	Yes	Yes	No
Mirabella at South Waterfront	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Miramont Pointe	Clackamas	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Monarch Gardens Memory Care Community	Brookings	RCF	MCC	Yes	Yes	Yes	Yes	No
Monterey Court Memory Care	Happy Valley	RCF	MCC	Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Morningstar Assisted Living of Beaverton	Beaverton	ALF		Yes	Yes	Yes	Yes	Yes
Morningstar Memory Care of Beaverton	Beaverton	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Morningstar of Happy Valley Assisted Living	Happy Valley	ALF		Yes	Yes	Yes	Yes	Yes
Morningstar of Happy Valley Memory Care	Happy Valley	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Morrow Heights Ret and Al Comm	Rogue River	ALF		Yes	Yes	Yes	Yes	Yes
Mountain Park Memory Care Community	Clackamas	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Mountain View Residential Care Facility	Gresham	RCF		Yes	Yes	Yes	Yes	Yes
Mt Angel Towers	Mount Angel	RCF		Yes	Yes	Yes	Yes	No
Mt Bachelor Assisted Living	Bend	ALF		Yes	Yes	Yes	Yes	Yes
Mt Bachelor Memory Care	Bend	RCF	MCC	No	Yes	Yes	Yes	Yes
Mt Scott Residential Care Home	Portland	RCF		Yes	Yes	Yes	Yes	Yes
Murray Highland	Beaverton	RCF	MCC	Yes	Yes	Yes	Yes	No
Myrtle Point Care Center RCF	Myrtle Point	RCF		Yes	Yes	Yes	Yes	Yes
Neawanna By The Sea	Seaside	ALF		Yes	Yes	Yes	Yes	Yes
New Friends Memory and Residential Care of Florence	Florence	RCF	MCC	es	Yes	Yes	Yes	Yes
New Friends of Coos Bay LLC	Coos Bay	RCF		Yes	Yes	Yes	Yes	Yes
Northwest Memory Care	Florence	RCF	MCC	No	Yes	Yes	No	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Nyssa Gardens Assisted Living Facility	Nyssa	ALF		Yes	Yes	Yes	Yes	Yes
O'Hara's Manor	Gresham	RCF		Yes	Yes	Yes	Yes	Yes
Oak Lane Retirement	Grants Pass	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Oaktree Residential Living	Eugene	RCF		No	Yes	Yes	Yes	No
Ocean Ridge Retirement and Assisted Living Community	Coos Bay	ALF		Yes	Yes	Yes	Yes	Yes
Orchards Assisted Living	Medford	ALF		Yes	Yes	Yes	Yes	Yes
Oswego Grove	Lake Oswego	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Oswego Place Assisted Living Community	Lake Oswego	ALF		Yes	Yes	Yes	Yes	No
Pacific Gardens Alzheimer's Special Care Center	Portland	RCF	MCC	Yes	Yes	Yes	Yes	No
Pacific Grove Memory Care	Forest Grove	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Pacific Grove Senior Living Community	Forest Grove	ALF		Yes	Yes	Yes	No	No
Pacific View Assisted Living Community	Bandon	ALF		Yes	Yes	Yes	Yes	Yes
Pacific View Memory Care Community	Bandon	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Pacifica Senior Living Klamath Falls	Klamath Falls	ALF		Yes	Yes	Yes	Yes	No
Parkhurst Place	Hood River	ALF		Yes	Yes	Yes	Yes	Yes
Parkland Village Retirement Community	McMinnville	ALF		Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Parkview Assisted Living	Portland	ALF		Yes	Yes	Yes	No	No
Parkview Memory Care at Cherrywood Village	Portland	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Pear Valley Senior Living	Central Point	ALF		Yes	Yes	Yes	Yes	Yes
Pelican Pointe Assisted Living Community	Klamath Falls	ALF		Yes	Yes	Yes	Yes	Yes
Pheasant Pointe Assisted Living Community	Molalla	ALF		Yes	Yes	Yes	Yes	Yes
Pheasant Pointe Memory Care Community	Molalla	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Pioneer Place Assisted Living	Vale	ALF		Yes	Yes	Yes	Yes	Yes
Pioneer Village	Jacksonville	ALF		Yes	Yes	Yes	Yes	No
Powell Valley Assisted Living Community	Gresham	ALF		Yes	Yes	Yes	Yes	Yes
Powell Valley Memory Care Community	Gresham	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Prairie House Assisted Living Community	La Pine	ALF		Yes	Yes	Yes	Yes	Yes
Prairie House Memory Care Community	La Pine	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Premier Living Center	Portland	RCF		Yes	Yes	Yes	Yes	No
Prestige Senior Living Arbor Place	Medford	ALF		Yes	Yes	Yes	Yes	Yes
Prestige Senior Living Arbor Place Memory Care	Medford	RCF	MCC	Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Prestige Senior Living Beaverton Hills	Beaverton	ALF		Yes	Yes	Yes	Yes	Yes
Prestige Senior Living Five Rivers	Tillamook	ALF		Yes	Yes	Yes	Yes	Yes
Prestige Senior Living Huntington Terrace	Gresham	ALF		Yes	Yes	Yes	Yes	Yes
Prestige Senior Living Orchard Heights	Salem	ALF		Yes	Yes	Yes	Yes	Yes
Prestige Senior Living Orchard Heights Memory Care	West Salem	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Prestige Senior Living Riverwood	Tualatin	ALF		Yes	Yes	Yes	Yes	Yes
Prestige Senior Living Southern Hills	Salem	ALF		Yes	Yes	Yes	Yes	Yes
Prestige Senior Living West Hills	Corvallis	ALF		Yes	Yes	Yes	Yes	Yes
Princeton Village Assisted Living Community	Clackamas	ALF		Yes	Yes	Yes	Yes	Yes
Providence Benedictine Orchard House	Mount Angel	ALF		Yes	Yes	Yes	Yes	Yes
Providence Brookside Manor	Hood River	ALF		Yes	Yes	Yes	Yes	Yes
Providence Brookside Memory Care	Hood River	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Providence Elderplace In Cully	Portland	RCF		Yes	Yes	Yes	Yes	Yes
Providence Elderplace In Glendoveer	Portland	RCF		Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Providence Elderplace In Irvington Village	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Quail Crest Memory Care	Eugene	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Quail Run Assisted Living	Albany	ALF		Yes	Yes	Yes	Yes	Yes
Rackleff Place	Canby	ALF		Yes	Yes	Yes	Yes	Yes
Raleigh Hills Assisted Living	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Raleigh Hills Enhanced Care	Portland	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Redwood Heights Ret and Al Community	Salem	ALF		Yes	Yes	Yes	Yes	Yes
Redwood Terrace	Grants Pass	ALF		Yes	Yes	Yes	Yes	Yes
Regency Park Alzheimer's Care	Portland	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Regency Park Assisted Living	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Regency Park Place at Corvallis	Corvallis	ALF		Yes	Yes	Yes	Yes	Yes
Regency Village at Bend	Bend	ALF		Yes	Yes	Yes	Yes	Yes
Regency Village at Prineville	Prineville	ALF		Yes	Yes	Yes	Yes	No
Regency Village at Redmond	Redmond	ALF		Yes	Yes	Yes	Yes	No
Regency Woodland	Salem	RCF		Yes	Yes	Yes	Yes	Yes
Regent Court	Corvallis	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Revere Court of Portland	Portland	RCF	MCC	Yes	Yes	Yes	Yes	No
Ridgeview Assisted Living Facility	Medford	ALF		Yes	Yes	Yes	Yes	Yes
River Grove Memory Care	Eugene	RCF	MCC	Yes	Yes	Yes	Yes	Yes
River Park Senior Living	Sheridan	ALF		Yes	Yes	Yes	Yes	Yes
River Run Place	Eugene	ALF		Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
River Terrace Memory Care	Oregon City	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Rivera Mansions RCF	Portland	RCF		Yes	Yes	Yes	Yes	No
Riverside Living	Wood Village	RCF		Yes	Yes	Yes	Yes	No
Riverview Terrace	Roseburg	RCF		Yes	Yes	Yes	Yes	No
Rn Villa Senior Care	Portland	RCF		Yes	Yes	Yes	Yes	Yes
Rock of Ages Mennonite Home	McMinnville	RCF	MCC	Yes	Yes	Yes	Yes	No
Rogue River Place	Klamath Falls	ALF		Yes	Yes	Yes	Yes	Yes
Rose Linn Vintage Place	West Linn	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Rose Schnitzer Manor	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Rosewood Court Memory Care	Hillsboro	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Rosewood Court Residential Care	Salem	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Rosewood Park Retirement and Assist Living Residence	Hillsboro	ALF		Yes	Yes	Yes	Yes	Yes
Roxy Ann Memory Community	Medford	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Royal Anne Assisted Living	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Royalton Place Assisted Living	Milwaukie	ALF		Yes	Yes	Yes	No	Yes
Royalton Place Memory Care	Milwaukie	RCF	MCC	Yes	Yes	Yes	No	Yes
Russellville Park West	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Russellville Park West Memory Care	Portland	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Salem Farmington Square	Salem	RCF	MCC	Yes	Yes	Yes	Yes	No
Sea View Senior Living Community	Brookings	ALF		Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Senior Haven RCF	Portland	RCF		Yes	Yes	Yes	Yes	No
Settler's Park Assisted Living Community	Baker City	ALF		Yes	Yes	Yes	Yes	Yes
Settler's Park Memory Care Community	Baker City	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Sherwood Pines Residential Care	Veneta	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Shore Pines Senior Living Community	Gold Beach	ALF	MCC	Yes	Yes	Yes	Yes	No
Silver Creek Assisted Living	Woodburn	ALF		Yes	Yes	Yes	Yes	Yes
Silver Creek Memory Care Community	Woodburn	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Silvia and John's Residential	Portland	RCF		Yes	Yes	Yes	Yes	No
Skylark Assisted Living	Ashland	ALF		Yes	Yes	Yes	Yes	Yes
Skylark Memory Care	Ashland	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Somerset Assisted Living	Gladstone	ALF		Yes	Yes	Yes	Yes	Yes
South Beach Manor	South Beach	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Spring Meadows Assisted Living Facility	Saint Helens	ALF		Yes	Yes	Yes	Yes	No
Spring Valley Assisted Living	Springfield	ALF		Yes	Yes	Yes	Yes	Yes
Springridge Court Assisted Living	Wilsonville	ALF		Yes	Yes	Yes	Yes	Yes
Springridge Court Memory Care	Wilsonville	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Springs at Clackamas Woods ALF	Milwaukie	ALF		Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Springs at Tanasbourne	Hillsboro	ALF		Yes	Yes	Yes	Yes	Yes
Spruce Point Assisted Living	Florence	ALF		Yes	Yes	Yes	Yes	Yes
Spruce Point Memory Care	Florence	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Stoneybrook Assisted Living	Corvallis	ALF		Yes	Yes	Yes	Yes	Yes
Summerplace Assisted Living Community	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Summit Springs Village ALF	Condon	ALF		Yes	Yes	Yes	Yes	No
Summit Springs Village MCU	Condon	RCF	MCC	Yes	Yes	Yes	Yes	No
Sun Terrace Hermiston	Hermiston	ALF		Yes	Yes	Yes	Yes	Yes
Suncrest Place	Talent	ALF		Yes	Yes	Yes	Yes	Yes
Sunnyside Meadows	Happy Valley	RCF	MCC	Yes	Yes	Yes	Yes	No
Sunset Estates	Ontario	RCF	MCC	Yes	Yes	Yes	Yes	No
Suzanne Elise Assisted Living	Seaside	ALF		Yes	Yes	Yes	Yes	Yes
Sweet Bye N Bye Memory Care - West	Salem	RCF	MCC	Yes	Yes	Yes	Yes	No
Sweet Bye N Bye Memory Care Facilities	Salem	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Sweetbriar Villa	Springfield	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Table Rock Memory Care Community	Medford	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Tabor Crest II Memory Care	Portland	RCF	MCC	Yes	Yes	Yes	Yes	No
Tabor Crest Residential Care	Portland	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Terrace at Hillside Assisted Living	McMinnville	ALF		Yes	Yes	Yes	Yes	Yes
Terwilliger Plaza Metcalf Unit	Portland	RCF		Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Terwilliger Terrace ALF	Portland	ALF		Yes	Yes	Yes	Yes	Yes
The Ackerly Memory Care	Portland	RCF	MCC	Yes	Yes	Yes	Yes	Yes
The Ackerly at Sherwood	Sherwood	ALF		Yes	Yes	Yes	Yes	Yes
The Ackerly at Sherwood Memory Care	Sherwood	RCF	MCC	Yes	Yes	Yes	Yes	Yes
The Ackerly at Timberland	Portland	ALF		Yes	Yes	Yes	Yes	Yes
The Amber Senior Living	Clatskanie	ALF		Yes	Yes	Yes	Yes	No
The Arbor at Bend	Bend	RCF	MCC	Yes	Yes	Yes	Yes	Yes
The Aspens	Hines	ALF		Yes	Yes	Yes	Yes	Yes
The Atrium at Flagstone	The Dalles	RCF	MCC	Yes	Yes	Yes	Yes	Yes
The Bridge Assisted Living	Grants Pass	ALF		Yes	Yes	Yes	No	Yes
The Cottages Senior Living	Portland	RCF	MCC	Yes	Yes	Yes	Yes	Yes
The Forum at Town Center	Happy Valley	ALF		Yes	Yes	Yes	Yes	Yes
The Gardens at Laurelhurst Village	Portland	ALF		Yes	Yes	Yes	Yes	Yes
The Griffin House LLC	Tillamook	RCF		No	No	No	No	No
The Grove at Pear Valley Memory Care	Central Point	RCF	MCC	Yes	Yes	Yes	Yes	Yes
The Hawthorne House	Forest Grove	RCF	MCC	Yes	Yes	Yes	Yes	No
The Landing Senior Living	Roseburg	ALF		Yes	Yes	Yes	Yes	Yes
The Lodge In Sisters	Sisters	ALF		Yes	Yes	Yes	Yes	Yes
The Meadow at Mt Bachelor Memory Care	Bend	RCF	MCC	Yes	Yes	Yes	Yes	Yes
The Oaks at Lebanon	Lebanon	ALF		Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
The Odd Fellows Home of Oregon	Portland	RCF		Yes	Yes	Yes	Yes	Yes
The Pines at Juniper Springs	Redmond	RCF	MCC	Yes	Yes	Yes	Yes	Yes
The Pines at The Landing	Roseburg	RCF	MCC	Yes	Yes	Yes	Yes	Yes
The Rawlin at Riverbend	Springfield	RCF	MCC	Yes	Yes	Yes	Yes	Yes
The Springs at Anna Maria	Medford	RCF		Yes	Yes	Yes	Yes	Yes
The Springs at Carman Oaks	Lake Oswego	ALF		Yes	Yes	Yes	Yes	Yes
The Springs at Greer Gardens	Eugene	ALF		Yes	Yes	Yes	Yes	Yes
The Springs at Lake Oswego	Lake Oswego	ALF		Yes	Yes	Yes	Yes	Yes
The Springs at Mill Creek	The Dalles	ALF		Yes	Yes	Yes	Yes	Yes
The Springs at Sherwood	Sherwood	ALF		Yes	Yes	Yes	Yes	Yes
The Springs at Veranda Park	Medford	ALF		Yes	Yes	Yes	Yes	Yes
The Springs at Willowcreek	Salem	RCF	MCC	Yes	Yes	Yes	Yes	Yes
The Springs at Wilsonville	Wilsonville	ALF		Yes	Yes	Yes	Yes	Yes
The Stafford Assisted Living Facility	Lake Oswego	ALF		Yes	Yes	Yes	Yes	Yes
The Suites Assisted Living Community	Grants Pass	ALF		Yes	Yes	Yes	Yes	Yes
The Suites Memory Care Community	Grants Pass	RCF	MCC	Yes	Yes	Yes	Yes	Yes
The Terrace at Laurelhurst Village	Portland	ALF		Yes	Yes	Yes	Yes	Yes
The Village at Keizer Ridge	Keizer	ALF		Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
The Village at Keizer Ridge Memory Care	Keizer	RCF	MCC	Yes	Yes	Yes	Yes	Yes
The Weatherly Court	Medford	ALF		Yes	Yes	Yes	Yes	No
The Weatherly Court Memory Care	Medford	RCF	MCC	Yes	Yes	Yes	Yes	No
Timber Pointe Senior Living	Springfield	ALF		Yes	Yes	Yes	Yes	Yes
Timber Town Living	Sutherlin	RCF		Yes	Yes	Yes	Yes	Yes
Timberhill Place	Corvallis	ALF		Yes	Yes	Yes	Yes	Yes
Timberwood Court Specialty Cc	Albany	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Touchmark In The West Hills	Portland	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Touchmark at Mt Bachelor Village	Bend	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Tsl Elderhealth and Living Memory Village	Springfield	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Tualatin Farmington Square	Tualatin	RCF	MCC	Yes	Yes	Yes	Yes	No
Turner Retirement Homes	Turner	RCF		Yes	Yes	Yes	Yes	Yes
Valley View Memory Care Community	John Day	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Valley View Residential Care Facility	Damascus	RCF		Yes	Yes	Yes	Yes	Yes
Valley View Senior Living	John Day	ALF		Yes	Yes	Yes	Yes	Yes
Village at Valley View	Ashland	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Vineyard Heights A L and Retirement Cottages	McMinnville	ALF		Yes	Yes	Yes	Yes	Yes
Wallowa Valley Senior Living	Enterprise	ALF		Yes	Yes	Yes	Yes	Yes

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Wallowa Valley Sr Living Memory Care	Enterprise	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Washington Gardens Memory Care	Tigard	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Waterford Grand Assisted Living	Eugene	ALF		Yes	Yes	Yes	Yes	Yes
Waterford Grand Memory Care	Eugene	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Waterhouse Ridge Memory Care Community	Beaverton	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Waverly Place Assisted Living	Albany	ALF		Yes	Yes	Yes	Yes	No
Waverly Place Memory Care	Albany	RCF	MCC	Yes	Yes	Yes	Yes	No
Wellsprings ALF	Ontario	ALF		Yes	Yes	Yes	Yes	Yes
West Hills Village Senior Residence	Portland	RCF		Yes	Yes	Yes	Yes	Yes
West Wind Court	Bandon	RCF		Yes	Yes	Yes	Yes	Yes
West Wind Ecu	Medford	RCF		Yes	Yes	Yes	Yes	Yes
Whitewood Gardens	Portland	RCF		Yes	Yes	Yes	Yes	Yes
Wildflower Lodge	La Grande	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Wildflower Lodge Assisted Living Community	La Grande	ALF		Yes	Yes	Yes	Yes	Yes
Wiley Creek Community	Sweet Home	ALF		Yes	Yes	Yes	Yes	No
Willamette Lutheran Retirement Community	Keizer	RCF		No	No	Yes	No	No
Willamette Manor	Lebanon	ALF		Yes	Yes	Yes	Yes	Yes
Willamette Springs Memory Care	Corvallis	RCF	MCC	Yes	Yes	Yes	Yes	No

A	B	C	D	E	F	G	H	I
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metric 1**	**Metric 2**	**Metric 3**	**Metric 4**	**Metric 5**
Willamette View Memory Care Community	Milwaukie	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Willamette View Neighborhoods	Portland	ALF		Yes	Yes	Yes	Yes	Yes
Willamette View Terrace	Portland	RCF		Yes	Yes	Yes	Yes	Yes
Willow Creek Terrace	Heppner	ALF		Yes	Yes	Yes	Yes	No
Willow Place	Newberg	ALF		Yes	Yes	Yes	Yes	Yes
Wilson House Residential Care Facility	Salem	RCF		Yes	Yes	Yes	Yes	No
Windsong at Eola Hills	Salem	RCF	MCC	Yes	Yes	Yes	Yes	Yes
Woodland Heights Assisted Living	Tigard	ALF		Yes	Yes	Yes	Yes	Yes
Woodside Senior Living	Springfield	ALF		Yes	Yes	Yes	Yes	No

Appendix C: List of Facilities for Which No Data was Received

According to the information received from the Quality Metrics Application (QMA), 53 facilities (10%) did not report any data. This is a complete list of all facilities where no data was received.

A	B	C	D	E
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metrics Reporting**
A Touch of Grace	Medford	RCF	MCC	NDR
Arbor Senior Living	Portland	RCF	MCC	NDR
Ashley Manor - Athens	Pendleton	RCF		NDR
Ashley Manor - Rimrock	Redmond	RCF		NDR
Assumption Village	Portland	ALF		NDR
Autumn Garden Home RCF	Portland	RCF	MCC	NDR
Blue Diamond Estates	Bandon	RCF		NDR
Bonaventure of Medford Assisted Living	Medford	ALF		NDR
Bonaventure of Medford Memory Care	Medford	RCF	MCC	NDR
Bonaventure of Tigard Memory Care	Tigard	RCF	MCC	NDR
Brookdale Forest Grove	Forest Grove	RCF		NDR
Brookdale McMinnville City Center	McMinnville	ALF		NDR
Brookdale McMinnville City Center Memory Care	McMinnville	RCF	MCC	NDR
Brookdale Medford	Medford	RCF		NDR
Brookdale Ontario	Ontario	RCF		NDR
Brookdale Redmond Assisted Living	Redmond	ALF		NDR

A	B	C	D	E
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metrics Reporting**
Brookdale Redmond Clare Bridge	Redmond	RCF	MCC	NDR
Cascade Park Retirement Center	Woodburn	RCF		NDR
Churchill Estates Assisted Living	Eugene	ALF		NDR
Coral Springs Residential Care	Salem	RCF		NDR
Cornell Park Mc at Cedar Mill	Portland	RCF	MCC	NDR
Cornell Park at Cedar Mill	Portland	ALF		NDR
Forest Meadows	Grants Pass	RCF		NDR
Gibson Creek Retirement and Asst Living Residence	Salem	ALF		NDR
High Lookee Lodge	Warm Springs	ALF		NDR
Holi Senior Living	Hillsboro	RCF	MCC	NDR
Hope N Care	Portland	RCF		NDR
Kellyville RCF	Portland	RCF		NDR
Kilchis House	Tillamook	ALF		NDR
Kinsington at Redwood Park	Grants Pass	RCF	MCC	NDR
Lakeview Senior Living	Lincoln City	ALF		NDR
Mcloughlin Memory Care of Oregon	Oregon City	RCF	MCC	NDR
Mcloughlin Place Senior Living	Oregon City	ALF		NDR
Melody Court Memory Care Residence	Portland	RCF	MCC	NDR
Memory Lane Homes of Baker	Baker City	RCF		NDR

A	B	C	D	E
Facility Name	**City**	**Facility Type**	**Memory Care**	**Metrics Reporting**
Nehalem Bay House	Nehalem	ALF		NDR
Oceanview Assisted Living Residence	Newport	ALF		NDR
Pacifica Senior Living Calaroga Terrace	Portland	RCF		NDR
Pacifica Senior Living McMinnville	McMinnville	RCF	MCC	NDR
Pelican Pointe	Klamath Falls	RCF	MCC	NDR
Prestige Senior Living High Desert	Bend	ALF		NDR
Reflections Memory Care	Salem	RCF	MCC	NDR
Sea Aire Assisted Living Community	Yachats	ALF		NDR
Sellwood Senior Living	Portland	ALF		NDR
Solomia Home Care	Saint Helens	RCF		NDR
St Andrews Memory Care	Portland	RCF	MCC	NDR
St Anthony Village	Portland	ALF	MCC	NDR
Suttle Care and Retirement	Pendleton	RCF		NDR
Tanner Spring Assisted Living	West Linn	ALF		NDR
Tanner Spring Memory Care	West Linn	RCF	MCC	NDR
The Arbor at Avamere Court	Keizer	RCF	MCC	NDR
The Atrium at Mcloughlin Place	Oregon City	RCF	MCC	NDR
The Gardens	Lincoln City	RCF	MCC	NDR

Appendix D: Facilities Opened or Closed in 2021

Facilities Opened in 2021

Facility Name	Facility Type	City	Date Opened
Awbrey Place Memory Care	MCC	Bend	04/28/2021
Bear Creek Memory Care	MCC	Molalla	04/29/2021
Chinook Place Memory Care	MCC	Madras	10/14/2021
Golden Age Center	MCC	Milwaukie	08/12/2021
Hillside Place Memory Care	MCC	Lincoln City	05/14/2021
Iuditas' Memory Care	MCC	Salem	03/22/2021
Juniper Canyon Living	RCF	Redmond	09/09/2021
Miracle Heights at Happy Valley	RCF	Happy Valley	01/21/2021
Still Waters	RCF	Bandon	04/08/2021
Sweet Home RCF	RCF	Sweet Home	01/01/2021
Whitewood Gardens of Gresham	MCC	Portland	12/02/2021

Facilities Closed in 2020

Facility Name	Facility Type	City	Date Closed
Taft HOME	RCF	Portland	11/30/2021

Appendix E: Resources for Consumers

1. Adult Protective Services (APS) Investigates allegations of abuse and suspected abuse in community-based care facilities, adult foster homes or in a private home. Call toll free 1-855-503-SAFE **(7233) if you suspect abuse of any vulnerable adult or child.**

2. Aging and Disability Resource Connection (ADRC) This program can help in finding needed services and supports in your local areas. You can also call toll free 1-855-673-2372.

3. Licensing Complaint Unit (LCU) – Investigates general licensing complaints within community-based care facilities. They can be contacted by calling **1-844-503-4773** or email at licensing.complaint@state.or.us.

4. Licensed Long-Term Care Facility Search - This website allows a person to search for a facility in their area and review their compliance history.

5. Long-Term Care Ombdudsman – An independent state agency that serves long-term care facility residents through complaint investigation, resolution and advocacy for improvement in resident care. You can call toll free 1- 800-522-2602 or email at ltco.info@oregon.gov.

6. Long-Term Care Referral Agency – Oregon requires registration of referral agents and other individuals who are compensated for referrals to long-term care settings. This website provides a listing of referral agents throughout the state.

7. Long-Term Care Facility Portal – https://ltcfacilityportal.oregon.gov Portal for facilities to use when entering quality metrics data or accessing the ODHS' acuity-based staffing tool.

8. QualityMetrics.Acuity@dhsoha.state.or.us – Email address for facilities to use when sending questions specific to the Quality Metrics Program or the Acuity-Based Staffing Tool.

You can get this document in other languages, large print, braille or a format you prefer. Contact the Oregon Department of Human Services' Community Based Care Program, Safety, Oversight & Quality at 503-373-2227 or email CBC.TEAM@dhsoha.state.or.us.

Oregon Department of Human Services

For additional information:
Contact Roberto Gutierrez
ODHS Government Relations Manager
roberto.gutierrez@dhsoha.state.or.us
971-317-1265