

October 15, 2025

<<Case Number>>

<<HOH First Name>> <<HOH Last Name>>

<<Current Mailing Address 1>>

<<Current Mailing Address 2>>

<<Current Mailing City>>, <<Current Mailing State>> <<Current Mailing Zip Code>>

Your SNAP benefits will be lowered as of Nov. 1, 2025

Hello <<HOH First Name>> <<HOH Last Name>>,

Congress and the President made changes to who can get SNAP food benefits. We know this is stressful and we want to make things clear.

What is changing?

- Your new amount will change starting Nov. 1, 2025.
- We cannot show you the new benefit amount in this letter but you can find the amount in your Applicant Portal account at one.oregon.gov

Why is this change happening?

According to the new federal law, people cannot get SNAP benefits unless they are one of the following:

- U.S. citizen or U.S. National living in the U.S
- Lawful Permanent Resident (LPR) (may need to meet certain criteria) living in the U.S
- Cuban or Haitian Entrant living in the U.S
- Compacts of Free Association (COFA) National living in the U.S

Contact us if you think there has been a mistake:

- Call us as soon as possible at:
- 800-699-9075 (Monday through Friday, 7 a.m. to 6 p.m.)
- Or email: Oregon.benefits@odhs.oregon.gov

Include in your message:

- Your full name.
- Your SNAP case number (top right of this letter).
- Your phone number or email.
- The best time to contact you.

What will happen to the benefits currently on your account

- Any benefit amount left on your Oregon Electronic Benefit Transfer (EBT) card at the end of the month is rolled over into the next month.
- If there's no activity on the card, SNAP benefits will expire 9 months after they are issued.
- You can check available SNAP benefits, check the day they were deposited, and take actions to protect your benefits using the ebtEDGE.com website.

Legal Information

Oregon Administrative Rules (OARs)

The following OARs were used to make the decisions in this letter: 461-135-0665(5), 461-175-0050(4), 461-180-0006(2)(b). This change is made because you or some members of your household do not meet the new immigration requirements for SNAP benefits.

If You Do Not Agree with this Decision

If you do not agree with the decision in this letter or think we made a mistake, you can ask for a hearing. Go to the Hearing rights section in this letter to learn about your rights.