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Feb. 13, 2024

To: I/DD community members, Tribal partners and ODDS staff

From: Anna S. Lansky, Interim Director, Office of Developmental

Disabilities Services (ODDS)

Subject: Compass Project in-home hours update

Hello,

I'm writing to update you about the in-home hours changes that are under way. This message is for:

- Individuals who use in-home services and supports
- Their families and guardians
- Case management staff

In my last Compass Project update, I summarized these changes. I shared resources to assist you and your support teams through this transition. Since then, the ODDS staff and I have been listening to your feedback. We hear how some of you are worried and that you feel we aren't being transparent enough. We hear the fears of those who may have fewer hours when the new ranges of in-home hours take effect after March 2025.

Thank you for sharing your feedback. It helps us to improve the tools we're developing to help you and your teams. We know that changes, even overall improvements to the I/DD system, can impact you and your families. As we go through the in-home hours changes, our goal is to meet the needs of every individual with intellectual and developmental disabilities (I/DD) in Oregon. We are trying to be and will do better at being transparent.

#### Here are some things we are doing to achieve this:

- Regular email updates about these changes every three months: When needed, I will update you more often.
- Community listening sessions: We plan to host meetings throughout this transition. We'll answer your questions and hear your feedback. In March, we'll host Zoom meetings for individuals with I/DD and another for parents and guardians. In April, we'll continue our statewide in-person listening sessions.
- **Trainings:** We will hold trainings for case management staff throughout the year. Two are listed below. We also plan to offer webinars for self-advocates and family members. We'll keep you updated on the schedule. It's posted on our <u>upcoming trainings web page</u>.
- Tools to help you through this process: These include videos, frequently asked questions, audio recordings, and more. As we learn from your feedback, we will make new tools. We will also create flyers, social media posts and other things to help you spread the word. Find these resources on our website:

- Resources for self-advocates and families
- Resources for case management entities and providers
- Better processes: We are working hard to improve the processes some of you may need to prepare for the in-home hours changes. Again, we want to be sure you have the supports you need to meet your goals. We are working to make it easier to apply for exceptions if you need them. We will train staff on these improved processes.
  - We are also working to make it easier to get other supports you may need. These include assistive technology of modifying your home to be more accessible.

#### New or updated resources to assist you

- FAQs about in-home hours: For those who like to learn by reading
  - o <u>English, Español, اللغة العربية</u>, <u>Pусский, 简体中文, Soomaali,</u> Tiếng Việt
- Audio FAQs: For those who like to learn by listening
  - o <u>English, Español, اللغة العربية</u>, <u>Pусский, 简体中文, Soomaali, Tiếng Việt</u>

# Upcoming feedback and listening sessions

- Advocate Feedback Conversation on In-Home Hours
  - When: March 28 from 1 to 3 p.m. on Zoom
  - Who should attend: This space is for people with I/DD to share their feedback and concerns.

o **How to join the meeting:** Use this **Zoom link** or QR code:



Meeting ID: 161 365 2520

Passcode: 589287

### • Family Feedback Conversation on In-Home Hours

When: March 28 from 10 a.m. to noon on Zoom

- Who should attend: This meeting is for family members and parents who want to learn more or ask questions.
- How to join the meeting: Use this <u>Zoom link</u> or QR code:



Meeting ID: 160 131 6162

Passcode: 793973

Help promote the above events: Please share this flyer with those
who might want to come. Post it in your offices or where you gather
with members of our community. Share it on your social media.
Thank you.

o <u>English, Español, اللغة العربية</u>, <u>Pусский, 简体中文, Soomaali,</u> Tiếng Việt

#### **Community listening sessions**

- ODDS leadership and I will hold the next in-person listening session in April. We plan to visit locations across the state through 2025. We welcome your feedback at these events.
- We'll be in Roseburg April 10–12. The full schedule is pending. We'll send a message when it's finalized.
- Check for updates and future locations on this web page.

#### **Trainings on Zoom**

- Feb. 14 from 9:30-11 a.m.
  - o **Topic:** Exceptions and the in-home hours implementation
  - Who should attend: Employees of case management entities including leadership, services coordinators and personal agents
  - O Use this Zoom link or QR code to register:



- March 13 from 9:30–11 a.m.
  - o Topic: ODDS history from Fairview to the Compass Project
  - Who should attend: Employees of case management entities including leadership, services coordinators and personal agents

Use this Zoom link or QR code to register:



 Note: We're also creating a future version of this training for individuals and families. It will help you understand how Oregon's I/DD services have grown and changed over time. It will also recap why we started the Compass Project and how we developed the Oregon Needs Assessment (ONA).

#### Accessibility to meetings

We want everyone to feel welcome and safe at our meetings. We will provide free support for you to fully participate, including:

- American Sign Language
- Spanish interpreter
- Live captioning

If you need other languages or supports, call 503-945-5811 or email <a href="mailto:odds.questions@odhsoha.oregon.gov">odds.questions@odhsoha.oregon.gov</a>. We accept relay calls. Please let us know at least three business days before an event.

## Closing

Thank you again for your feedback. I will send an update in a few months with more resources to assist you. In the meanwhile, if you have questions or feedback, please email <a href="mailto:odds.questions@odhsoha.oregon.gov">odds.questions@odhsoha.oregon.gov</a>.

Sincerely,

Anna S. Lansky

Anna S. Lansky

Interim Director

Office of Developmental Disabilities Services

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