

# Director's Message

This message is posted online in [اللغة العربية](#), [English](#), [Русский](#), [Soomaali](#), [Español](#), [简体中文](#) and [Tiếng Việt](#).

---

**Date:** Dec. 01, 2025

**To:** I/DD Community Members and ODDS Staff

**From:** Darlene O'Keeffe, Interim Director  
Office of Developmental Disabilities Services (ODDS)

**Subject: Provider moratorium is over**

Hello,

This message is for the intellectual and developmental disabilities (I/DD) community. This news is most important for:

- Prospective provider agencies
- Provider agencies waiting for their applications to be reviewed
- Current provider agencies
- Case management entities

**The [provider moratorium](#) that started June 2, 2025, ends on Dec. 2.**

At that time, ODDS will begin processing applications for:

- New Community Living Supports Standard Model Agencies (SMA)
- New 24-hour residential provider agencies
- New 24-hour residential homes operated by current providers

- New SMA endorsements for existing provider agencies.

If you've been waiting to apply, you can learn more on our [prospective providers web page](#). ODDS Licensing will contact prospective providers whose applications were closed and the start of the moratorium.

## Why did ODDS have a moratorium for these provider types?

During the last three years, applications from provider agencies increased 240%. With the number of staff at ODDS, we couldn't process all the new applications. We had a backlog for the provider types listed above. Working on this backlog took time away from supporting current providers. Our staff couldn't focus enough on technical assistance and compliance monitoring.

The Centers for Medicare and Medicaid Services granted our request for the moratorium, so we could work to:

- Ensure fiscal compliance and regulatory oversight.
- Improve the quality of I/DD services and customer support
- Ensure providers' compliance and people's safety
- Decrease the risk of abuse and fraud
- Make sure available services are what people need
- Make our work toward these goals more effective.

## What did ODDS accomplish during the moratorium?

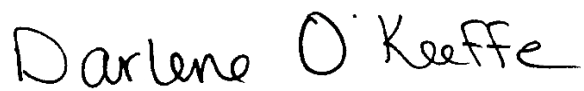
We addressed the challenges listed above by:

- Completing process improvements, including quality assurance and data cleanup
- Moving provider applications from paper to online forms
- Updating our procedures, guides and trainings
- Revising rules to clarify application requirements and prioritization.

## Thank you

We appreciate your patience and support as we worked on these needed improvements. If you have questions, please email [dd.licensing@odhsoha.oregon.gov](mailto:dd.licensing@odhsoha.oregon.gov).

Sincerely,



Darlene O'Keeffe, Interim Director  
[Office of Developmental Disabilities Services](#)  
Oregon Department of Human Services

---

You can get this document for free in other languages, large print, braille or a format you need. Email [dd.directorsoffice@odhs.oregon.gov](mailto:dd.directorsoffice@odhs.oregon.gov) or call 503-945-5811. We accept all relay calls.

## Resources

- Sign up for [ODDS updates](#).
- Learn about [ODDS events](#).
- Sign up for [Oregon Department of Human Services updates](#).

- Read [messages from ODDS](#).
- Follow us on [Facebook @oregondhs.idd](#)