

## **Oregon Home Care Commission**

#### September 15<sup>th</sup>, 2022



## **Oregon Home Care Commission**

In 2000, the citizens of Oregon voted to amend the State Constitution to create the Home Care Commission. The Commission is responsible for ensuring the quality of homecare services that are funded by the Department of Human Services for seniors and people with disabilities.



## **Responsibilities of the Oregon Home Care Commission**

The Commission has four major responsibilities:	
To define the qualifications of homecare workers;	
To create a statewide registry of homecare workers;	
To provide training opportunities for homecare workers and consumers; and	
To serve as the "employer of record" for purposes of collective bargaining for homecare workers whose pay comes from public funds.	



# **Commission Members**

Five individuals who receive in-home services. Individuals must be an older adult,

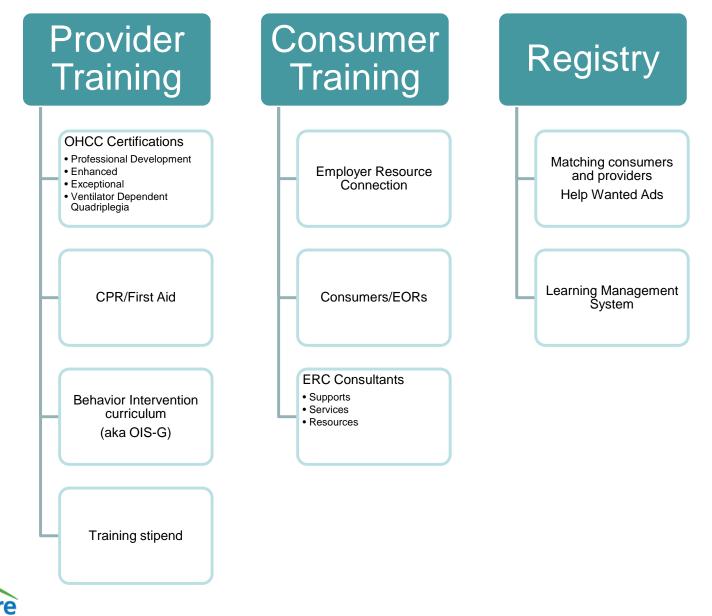
person with a physical or intellectual/developmental disability, or a person experiencing a mental illness Aging and People with Disabilities (APD)

Oregon Association of Area Agencies on Aging and Disabilities (O4AD) Governor's Commission on Senior Services (GCSS)

Oregon Disabilities Commission (ODC)



## What we do!





## OHCC Training

OHCC Certifications lead to a pathway of higher wages for providers.

> Certifications are provided in other languages.

Link to Elevate Newsletter: https://www.oregon.gov/dhs/SENIORS \_

DISABILITIES/HCC/PSWHCW/Pages/W orker-News.aspx

### **Elevate** Your career path through quality training



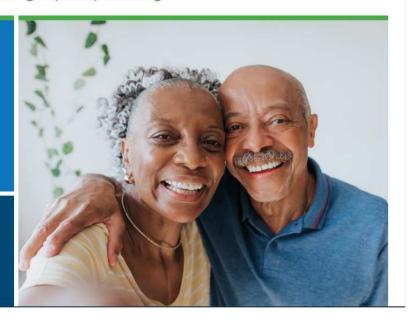
#### 🌀 Courses

To maintain physical distancing guidelines, Oregon Home Care Commission (OHCC) is currently not holding in-person classes.

Our classes are currently offered in webinar and on-demand formats. Check out our current schedule!

## Important Information

Stay up to date on the latest news and information that affects you.





### **Registry and Referral System**



COVID-19 related: Due to social distancing, we are temporarily unable to offer in-person classes. Online courses are available. Questions? Email us at <u>Training.OHCC@dhsoha.state.or.us</u>

#### For more information about the recent changes to the Registry, including the Password Reset feature, click here.



#### Seniors and Adults with Physical Disabilities

Are you a senior or a person with a physical disability or someone who is assisting a senior or person with a physical disability in finding and hiring a homecare worker to provide in-home/personal care services?

If so please click here.



#### People with Developmental or Intellectual Disabilities

Are you a parent, family member, self-advocate or consumer, representative, case manager or personal agent seeking or assisting a child or adult with developmental/intellectual disabilities with finding and hiring a personal support worker to provide their needed services in and outside of the home? If so please <u>click here.</u>



#### Addictions and Mental Health

Are you a consumer of services for addictions and/or mental health? Are you a support provider for consumers of services for addictions and/or mental health? If so please <u>click here.</u>

#### Need to hire a respite provider?

Link to OHCC Registry: https://or-hcc.org/



### **Carina Update**

#### Carina

#### HOME CARE COMMISSION

CONSUMER/EMPLOYER INFORMATION

> COVID-19 VACCINE INFORMATION AND RESOURCES

PSW AND HCW RESOURCES

E REGISTRY

► CARINA

SENATE BILL 1534

WORKFORCE DEVELOPMENT

#### About

In 2017, the Oregon Home Care Commission (OHCC) submitted our Workforce Development Strategic Plan which recommended technological efficiency and innovation with regards to how in-home consumers and providers could connect with one another for consistent employment and vital service needs being met.

In the 2019 collective bargaining agreement between the OHCC and SEIU Local 503 it was agreed upon to implement an updated consumer and provider registry through partnership with Carewell SEIU 503. This collaborative effort led to Carina.

#### What is Carina?

<u>Carina</u> is an easy-to-use website where people looking for care can quickly and easily match with providers who meet their needs. Carina is an optional tool for all Medicaid and Oregon Project Independence (OPI) consumers. Carina partnered with the following to develop a tool to meet the needs of Medicaid and OPI consumers across Oregon:

- · Oregon Department of Human Services
- · Oregon Health Authority Health Systems Division
- Oregon Home Care Commission
- Carewell SEIU 503
- SEIU Local 503

Carina is currently piloting in Clackamas, Marion and Lane counties.

During the pilot, the current Registry will remain available to consumers and providers. Carina will launch statewide in late 2022/early 2023 as a matching tool for consumers and providers across Oregon.

#### Fact Sheets, Flyers and FAQs

- <u>Carina Introduction Letter Consumers</u>
- Carina Is Coming Flyer Consumers
  - English, لغة العربية, 简体中文, 繁體中文, Русский, Af Soomaali, Español, Tiếng Việt



### Resources for Personal Support Workers, Homecare Workers and Personal Care Attendants

### **OHCC Registry**

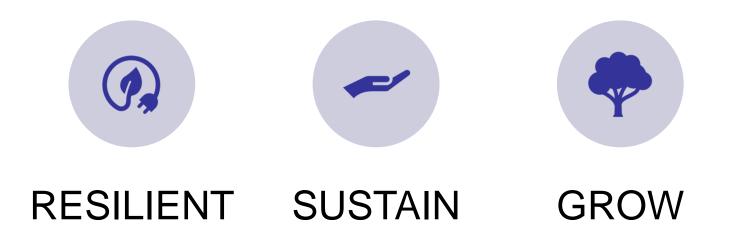
- <u>Registry and Referral System</u>
- <u>About the Registry</u> Including how to create an account or reset password
- <u>Carina</u>
- OHCC Carina Info Page

### **Provider Time Capture**

- Oregon Provider Time Capture
- Web Portal log in
- Need help? Provider pro-tips
  - <u>Español</u> | اللغة العربية | 简体中文 | 繁體中文 | <u>Русский | Af Soomaali | Tiếng Việt</u>

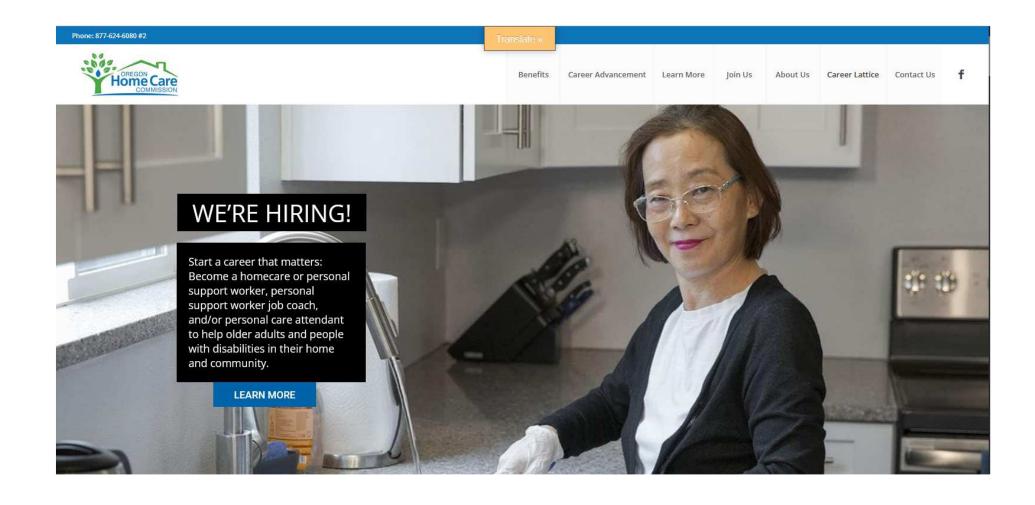


### **Workforce Collaborative – Care Providers**





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#### Link to OHCC Workforce Development Website:

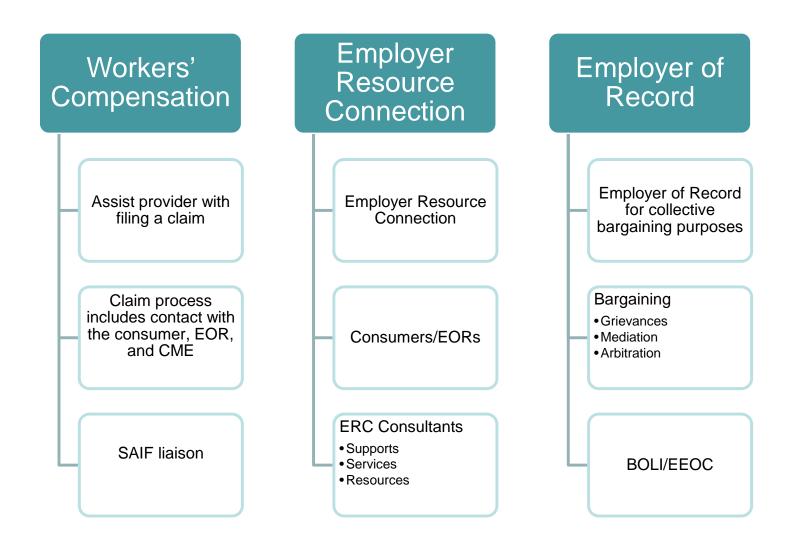
https://ohccworkforce.org/

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## What we do!

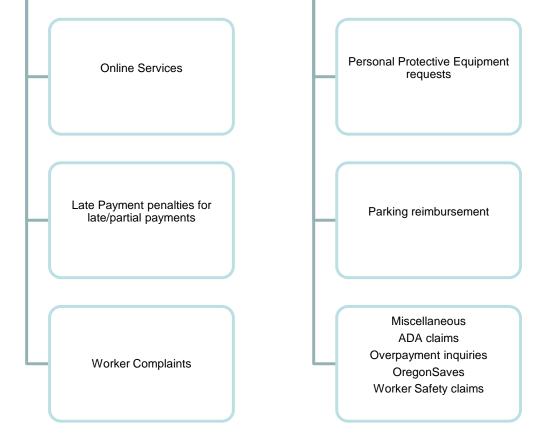




## What we do!

## Customer Relations

## Customer Relations





## OHCC Customer Relations Online Service

# Resources for Personal Support Workers, Homecare Workers and Personal Care Attendants

#### ► PSW AND HCW RESOURCES

CAREER OPPORTUNITIES

HEALTH AND SAFETY

HOW TO BECOME A TRADITIONAL HEALTH WORKER (THW)

OHCC CERTIFICATIONS

➡ OTHER CERTIFICATIONS

∃ OHCC TRAINING

REGISTRY

HOME CARE COMMISSION

### **OHCC Customer Relations**

#### **Online Service**

Homecare Workers, Personal Support Workers and Personal Care Attendants can use the Online Service to make individual requests for questions or support. This service is compatible with smart phones, smart devices (tablets and iPads), and computers.

#### Submit a request online

Reach us by phone or email: 877-624-6080 or OHCC CustomerRelations@dhsoha.state.or.us M



### Questions







## Thank you!

OHCC website: https://www.oregon.gov/dhs/SENIORSDISABILITIES/HCC/Pages/index.aspx