

GrandPad + Music Fact Sheet

Updated November 18, 2025

About the GrandPad + Music Program

All GrandPad's come with the ability to call friends and family, check e-mails, play games, and read the news.

The music support feature is a custom playlist of songs and musical selections from a meaningful time in the life of the consumer that can be loaded on to their GrandPad tablet for consumers in the GrandPad + Music program. Music helps stabilize and improve mood, particularly for consumers with cognition support. Consumers are eligible to have the music support feature added to their GrandPad if they meet the following criteria:

- They are assessed as a full or substantial assist in cognition.
- They require cognitive support with memory impairment, have challenging behaviors, are non-responsive, etc.
- They have a natural support to assist with selecting songs that are meaningful for the consumer and are available to assist with accessing the music feature for the consumer on their GrandPad.
- They are either in-home or in licensed care settings (including memory care, Adult Foster Homes, Assisted Living and Residential Care Facilities, Specific Needs Contracted facilities and Enhanced Care Facilities).
- Consumers cannot be receiving State Plan Personal Care, Oregon Project Independence, or Oregon Project Independence - Medicaid.

Submitting GrandPad Referrals

Case managers may submit referrals via this online form:

<https://forms.office.com/g/jjRnAyAugE>.

Please see [APD-PT-24-004](#) (GrandPad Expansion for Consumers Receiving In-Home Services) and [APD-PT-25-009](#) (Social Isolation Clarification and GrandPad Plus Music Expansion) for additional information.

Questions can be sent to: APD.GrandpadRequest@odhsoha.oregon.gov

You can get this letter in other languages, large print, braille, or a format you prefer for free. Contact ODHS at apd.ltss@odhsoha.oregon.gov or at 503-945-5811 (voice/text). We accept all relay calls.