

# APD MEDICAID PROGRAM ANALYST CONTACTS

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Provider Relations Unit	
Name / Email Link / Phone #	Assigned Roles and Responsibilities
<a href="#">Diana Nott</a> 503-779-4064	<ul style="list-style-type: none"> <li>• Interim Manager Medicaid Provider Enrollment – CBC Providers</li> </ul>
<a href="#">Candi Sucik</a> 503-580-6669	<ul style="list-style-type: none"> <li>• HCW Payment Adjustments</li> <li>• Payment Support</li> <li>• HCW Unemployment Insurance Claims</li> <li>• HCW Adjustment Mailbox: <a href="mailto:apd.ceppayments@odhsoha.oregon.gov">apd.ceppayments@odhsoha.oregon.gov</a></li> </ul>
<a href="#">Casey Baxter</a> 800-241-3013	<ul style="list-style-type: none"> <li>• HCW Enrollment</li> <li>• HCW Enrollment Mailbox: <a href="mailto:hcw.enrollment@odhsoha.oregon.gov">hcw.enrollment@odhsoha.oregon.gov</a></li> </ul>
<a href="#">Coleen Thompson</a> 503-931-8661	<ul style="list-style-type: none"> <li>• Payment Support</li> <li>• CBC Provider Payment Adjustments</li> </ul>
<a href="#">Dana Vafiades</a> 971-719-6490	<ul style="list-style-type: none"> <li>• Provider Enrollment Policy Analyst</li> <li>• Changes in Ownership / Changes in Management</li> <li>• Partner / Stakeholder Communication and Education</li> </ul>

## APD MEDICAID PROGRAM ANALYST CONTACTS

	<ul style="list-style-type: none"> <li>• Provider Enrollment Mailbox: <a href="mailto:apd.providerenrollment@odhsoha.oregon.gov">apd.providerenrollment@odhsoha.oregon.gov</a></li> </ul>
<a href="#">Doug Livengood</a> 503-931-9877	<ul style="list-style-type: none"> <li>• AFH Enrollment</li> <li>• K-Plan Enrollment</li> <li>• Mailbox: <a href="mailto:spd.providernumber@odhsoha.oregon.gov">spd.providernumber@odhsoha.oregon.gov</a></li> </ul>
<a href="#">Kalina Brown</a> 971-283-4549	<ul style="list-style-type: none"> <li>• AFH Provider Enrollment</li> <li>• Updates and Revalidation</li> <li>• CBC Provider Enrollment Mailbox: <a href="mailto:apd.providerenrollment@odhsoha.oregon.gov">apd.providerenrollment@odhsoha.oregon.gov</a></li> </ul>
<a href="#">Kara Warkenten</a> 800-241-3013 – PRU	<ul style="list-style-type: none"> <li>• Customer Services</li> <li>• HCW</li> <li>• Employment and Income Verification</li> <li>• Replacement W-2s and 1099s (Replacement W-2 Phone # 503-947-5138)</li> <li>• Mail</li> </ul>
<a href="#">Laura Kucera</a> 503-798-5941	<ul style="list-style-type: none"> <li>• Provider Enrollment</li> <li>• Updates and Revalidation</li> <li>• Provider Enrollment Mailbox: <a href="mailto:apd.providerenrollment@odhsoha.oregon.gov">apd.providerenrollment@odhsoha.oregon.gov</a></li> </ul>
<a href="#">Lynette Otjen</a> 503-801-3753	<ul style="list-style-type: none"> <li>• Payment Support</li> <li>• HCW Payment Adjustments</li> <li>• HCW Garnishments</li> <li>• HCW Travel Time</li> <li>• Local Office Liaison for HCW Payment Issues</li> <li>• HCW Adjustment Mailbox: <a href="mailto:apd.ceppayments@odhsoha.oregon.gov">apd.ceppayments@odhsoha.oregon.gov</a></li> </ul>
<a href="#">Samantha Grimm</a> 503-385-3473	<ul style="list-style-type: none"> <li>• Provider Enrollment</li> <li>• Updates and Revalidation</li> <li>• Provider Enrollment Mailbox: <a href="mailto:apd.providerenrollment@odhsoha.oregon.gov">apd.providerenrollment@odhsoha.oregon.gov</a></li> </ul>

# APD MEDICAID PROGRAM ANALYST CONTACTS

APD Medicaid Financial Eligibility Policy Analyst	
Name / Email Link / Phone #	Assigned Roles and Responsibilities
<a href="#">APD Medicaid Financial Eligibility Policy Analyst Contacts OWL Page</a>	APD Medicaid Policy Analyst Mailbox: <a href="mailto:apd.medicaidpolicy@odhsoha.oregon.gov">apd.medicaidpolicy@odhsoha.oregon.gov</a>
<a href="#">Andrew Isom</a> 503-559-5860	<ul style="list-style-type: none"> <li>• General Medicaid Policy</li> <li>• Special Needs and Medical Related Payments</li> <li>• Asset Verification System</li> </ul>
<a href="#">Heather Burkus</a> 503-508-1847	<ul style="list-style-type: none"> <li>• Medicare Savings Programs</li> <li>• General Medicaid Policy</li> <li>• Trust and Agency</li> <li>• Notice-Related Questions</li> <li>• Behavioral Health Financial Eligibility</li> <li>• ONE</li> </ul>
<a href="#">Hilary Thompson</a> 503-378-6327	<ul style="list-style-type: none"> <li>• General Medicaid Policy</li> <li>• Intellectual/Developmental Disabilities</li> <li>• OPEN</li> <li>• ONE</li> </ul>
<a href="#">Janell White</a> 541-507-7423	<ul style="list-style-type: none"> <li>• General Medicaid Policy</li> <li>• EPD</li> <li>• Residents of Public Institutions</li> <li>• APD Staff Tools</li> <li>• Citizen and Non-Citizen Medicaid Eligibility</li> <li>• Healthier Oregon Program</li> <li>• Dental Only Programs</li> </ul>
<a href="#">Katherine Bodi</a> 503-945-6455	<ul style="list-style-type: none"> <li>• General Medicaid Policy</li> <li>• Legacy</li> <li>• MMIS</li> <li>• ONE</li> <li>• 512 Related Questions</li> </ul>
<a href="#">Michael Avery</a> 503-378-2407	<ul style="list-style-type: none"> <li>• General Medicaid Policy</li> <li>• Liability Policy</li> <li>• ONE</li> </ul>

## APD MEDICAID PROGRAM ANALYST CONTACTS

<a href="#">Ruth Huddle</a> 503-936-6422	<ul style="list-style-type: none"> <li>• General Medicaid Policy</li> <li>• Liability Policy</li> <li>• ONE</li> <li>• 512 Related Questions</li> </ul>
<a href="#">Trevor Baker</a> 503-871-2732	<ul style="list-style-type: none"> <li>• General Medicaid Policy</li> <li>• ONE</li> </ul>

<b>APD Medicaid Services and Supports / Long-Term Services and Supports Policy Analysts</b>	
<b>Name / Email Link / Phone #</b>	<b>Assigned Roles and Responsibilities</b>
<a href="#">Barbara Robertson</a> 503-509-9550	<ul style="list-style-type: none"> <li>• Accessibility for Deaf and Hard of Hearing Consumers</li> <li>• Public Health Awareness of Hearing Loss</li> <li>• Inter-Agency Collaboration</li> <li>• OHDDS Committee Liaison</li> </ul>
<a href="#">Beckie Jenkins</a> 503-945-5990	<ul style="list-style-type: none"> <li>• HCW Payment Specialist</li> </ul>
<a href="#">Beth Jackson</a> 503-945-6479	<ul style="list-style-type: none"> <li>• State Plan and Waivers</li> <li>• QA and Ongoing Compliance</li> </ul>
<a href="#">Chris Angel</a> 971-332-0416	<ul style="list-style-type: none"> <li>• HCBS Policy</li> <li>• HCBS Cross-Platform Project Management</li> <li>• Federal Research</li> <li>• LTSS Section Project Management</li> </ul>
<a href="#">Christine Maciel</a> 503-881-9064	<ul style="list-style-type: none"> <li>• Lead Policy Analyst</li> <li>• Case Management Tools Website</li> <li>• Service Desk Tickets – Policy Related Issues</li> <li>• OA and CA/PS Liaison and Subject Matter Expert</li> <li>• In-Home Exceptions</li> <li>• Tribal Navigator Contract Administrator</li> <li>• ICP Policy</li> <li>• Case Manager Desk Guide</li> <li>• ICP Mailbox: <a href="mailto:icp.spd@odhsoha.oregon.gov">icp.spd@odhsoha.oregon.gov</a></li> </ul>

## APD MEDICAID PROGRAM ANALYST CONTACTS

<p><a href="#">Cindy Susee</a> 503-945-6448</p>	<ul style="list-style-type: none"> <li>• NF Rates and Capacity</li> <li>• NF Payment Rules</li> <li>• NATCEP Policy</li> <li>• NF Cost Reports</li> </ul>
<p><a href="#">Darla Zeisset</a> 503-779-8983</p>	<ul style="list-style-type: none"> <li>• MED Policy</li> <li>• Legal Actions Support</li> <li>• HCW Actions Support</li> </ul>
<p><a href="#">Donitta Booth</a> 503-358-1139</p>	<ul style="list-style-type: none"> <li>• WCM Policy (Direct/Indirect Contacts)</li> <li>• Case Management Liaison</li> <li>• RMS Audit Reviews</li> <li>• CIA Reviews</li> </ul>
<p><a href="#">Janice Castle</a> 503-480-6903</p>	<ul style="list-style-type: none"> <li>• K-Plan Ancillary Services</li> <li>• HCW Unemployment Hearings</li> </ul>
<p><a href="#">Jessica Kallhoff</a> 503-698-0290</p>	<ul style="list-style-type: none"> <li>• Crisis Support Services</li> <li>• Crisis Support Services Mailbox: <a href="mailto:apd.crisissupport@odhsoha.oregon.gov">apd.crisissupport@odhsoha.oregon.gov</a></li> </ul>
<p><a href="#">Jonathan “JD” Tilford</a> 541-529-9660</p>	<ul style="list-style-type: none"> <li>• Policy, Planning and Development Manager</li> </ul>
<p><a href="#">Julio Angel</a> 503-951-3721</p>	<ul style="list-style-type: none"> <li>• Healthier Oregon Program Policy and Outreach</li> <li>• REALD and SOGI Implementation</li> <li>• HCW Terminations</li> <li>• SPPC Policy</li> <li>• In-Home SPPC Exceptions</li> <li>• SPPC MED Consultations</li> <li>• ERS Policy</li> </ul>
<p><a href="#">Kathryn Nunley</a> 503-947-2309</p>	<ul style="list-style-type: none"> <li>• Mental Health Policy and Field Consultation</li> <li>• ECS / ECOS Policy</li> <li>• OHA HSD Liaison</li> <li>• Behavioral Support Policy</li> <li>• PAS / PASRR Policy</li> <li>• Specialized Services Expansion</li> </ul>

## APD MEDICAID PROGRAM ANALYST CONTACTS

<p><a href="#">Krista Gallagher</a> 503-979-7301</p>	<ul style="list-style-type: none"> <li>• Accessibility for Deaf and Hard of Hearing Consumers</li> <li>• Deaf and Blind Research</li> <li>• Inter-Agency Collaboration</li> <li>• ODHHS Committee Liaison</li> </ul>
<p><a href="#">Lindsay Vanderworker</a> 503-856-6931</p>	<ul style="list-style-type: none"> <li>• HCW Drivers License and Insurance Coordinator</li> <li>• HCW Hourly Cap and Overtime Coordinator</li> <li>• HCW Terminations</li> <li>• Fraud Liaison</li> <li>• ADS Policy</li> </ul>
<p><a href="#">Lisa Bouchell</a> 503-856-6274</p>	<ul style="list-style-type: none"> <li>• In-Home Exceptions</li> <li>• PACE Audits and Compliance</li> <li>• PACE Policy</li> <li>• EWE</li> </ul>
<p><a href="#">Margaret May</a> 971-261-9909</p>	<ul style="list-style-type: none"> <li>• K-State Plan Policy</li> <li>• In-Home Exceptions Coordinator</li> <li>• DME Liaison</li> <li>• Senior Hunger Workgroup</li> <li>• HDM Policy</li> <li>• Exception Rules</li> </ul>
<p><a href="#">Max Brown</a> 503-945-6993</p>	<ul style="list-style-type: none"> <li>• APD Strategic Planning</li> <li>• Policy and Line Operations with Statewide Impact</li> <li>• Legislative Implementation</li> <li>• Statewide Planning</li> </ul>
<p><a href="#">Mckynna Capson</a> 541-640-3958</p>	<ul style="list-style-type: none"> <li>• OPI-M Policy</li> </ul>
<p><a href="#">Monique Cole</a> 458-232-5216</p>	<ul style="list-style-type: none"> <li>• In-Home Exceptions</li> </ul>
<p><a href="#">Naomi Sacks</a> 503-385-7168</p>	<ul style="list-style-type: none"> <li>• PointClickCare (PCC) (Formerly Collective) Coordinator</li> <li>• NCI-AD</li> <li>• APD Internships Coordinator</li> </ul>

## APD MEDICAID PROGRAM ANALYST CONTACTS

	<ul style="list-style-type: none"> <li>• LGBTQIA2S+ Survey and Related Work</li> </ul>
<a href="#">Paul Johnson</a> 971-209-5020	<ul style="list-style-type: none"> <li>• In-Home Services Policy</li> <li>• SP Policy</li> <li>• Non-Medical Community Transportation</li> <li>• Help Me Home Program (Washington County)</li> <li>• HCC Commissioner</li> </ul>
<a href="#">Stacey Spelman</a> 541-589-3971	<ul style="list-style-type: none"> <li>• SPL Policy</li> <li>• IHCA Policy</li> <li>• MED Support</li> <li>• SP Exceptions</li> </ul>
<a href="#">Traci Lerner</a> 541-705-7324	<ul style="list-style-type: none"> <li>• HCW Program Policy</li> <li>• HCW Terminations</li> <li>• Fraud/MFcU Liaison</li> <li>• CBA Implementation</li> <li>• HCC Liaison</li> <li>• PTC Tracking</li> </ul>
Vacant	<ul style="list-style-type: none"> <li>• HCBS Transition</li> <li>• Person-Centered Planning</li> <li>• TBI</li> </ul>
Vacant	<ul style="list-style-type: none"> <li>• Service Equity Delivery</li> <li>• Service Equity Support and Project Management for State Districts</li> <li>• Tribal Navigator Interface and Support</li> </ul>
Vacant	<ul style="list-style-type: none"> <li>• Executive Assistant to LTSS Administrator and Medicaid Eligibility Administrator</li> </ul>
Vacant	<ul style="list-style-type: none"> <li>• New Programs Initiative Specialist</li> <li>• Specialized Living</li> </ul>

### Community Services and Supports Unit

Name / Email Link / Phone #	Assigned Roles and Responsibilities
<a href="#">Rodney Schroeder</a> 541-305-3489	<ul style="list-style-type: none"> <li>• Community Services and Supports Unit Manager</li> <li>• AAA Contract Management State Program Report</li> </ul>

## APD MEDICAID PROGRAM ANALYST CONTACTS

	<ul style="list-style-type: none"> <li>• AAA Fiscal Monitoring</li> <li>• Area Plan Budgets</li> <li>• OMAC Policy / QA</li> </ul>
<a href="#">Adam Hansen</a> 503-853-5699	<ul style="list-style-type: none"> <li>• Nutrition</li> <li>• Health Promotion</li> <li>• Monitoring Oversight</li> <li>• Senior Hunger</li> <li>• Add Staff GCSS</li> </ul>
<a href="#">Brandi Truitt</a> 503-930-6552	<ul style="list-style-type: none"> <li>• OPI Program Administrator</li> <li>• OPI Training</li> <li>• OA Training for OPI</li> </ul>
<a href="#">Cassandra Hutchinson</a> 503-798-5736	<ul style="list-style-type: none"> <li>• Training Coordinator</li> <li>• Trainer – Options Counseling</li> <li>• Care Tool</li> <li>• NAPIS</li> </ul>
<a href="#">Dawn Rustrum</a> 503-779-9242	<ul style="list-style-type: none"> <li>• ADRC Technology and Business Analyst</li> <li>• ADRC Website and ADRC FB</li> <li>• OMAC</li> <li>• Advisory Council Meetings</li> <li>• ADRC Grant Oversight</li> </ul>
<a href="#">Deb McCuin</a> 541-301-1672	<ul style="list-style-type: none"> <li>• OAA</li> <li>• Area Plans</li> <li>• Area Plan Review</li> <li>• State Plan</li> <li>• State Plan Implementation</li> </ul>
<a href="#">Deborah Spere</a> 971-301-1023	<ul style="list-style-type: none"> <li>• Housing</li> <li>• OMMP</li> <li>• ADRC and ODC FB</li> </ul>
<a href="#">Joseph Lowe</a> 971-239-6666	<ul style="list-style-type: none"> <li>• DSAC/Staff ODC</li> <li>• Transportation</li> <li>• Service Equity Lead</li> </ul>
<a href="#">Kiley Plaza-Meza</a>	<ul style="list-style-type: none"> <li>• Resource Database Maintenance</li> </ul>



## APD MEDICAID PROGRAM ANALYST CONTACTS

503-981-9531	<ul style="list-style-type: none"> <li>• Website Activity Reports</li> <li>• Backup Support</li> </ul>
<a href="#">Lacey Hanson</a> 503-318-7562	<ul style="list-style-type: none"> <li>• RTZ Technical Specialist Liaison</li> <li>• ADRC I&amp;A and I&amp;R Training</li> <li>• Oversight – ADRC Resource Database</li> </ul>
<a href="#">Melinda Meeds</a> 503-568-5247	<ul style="list-style-type: none"> <li>• All Unit Support</li> <li>• GCSS and ODC Support</li> <li>• Security User Access</li> <li>• Senior Farm Direct Nutrition Program</li> <li>• Websites</li> </ul>
<a href="#">Ryan Kibby</a> 503-510-3988	<ul style="list-style-type: none"> <li>• Medicare Improvements for Patients and Providers</li> <li>• Senior Medicare Patrol</li> <li>• Senior Community Service Employment Program</li> <li>• Title V Grant – Budget Oversight</li> <li>• Staff ODC</li> </ul>
<a href="#">Stephanie Herro</a> 503-507-5208	<ul style="list-style-type: none"> <li>• Dementia Specialist</li> <li>• Alzheimer’s Program</li> </ul>
<a href="#">Theresa Powell</a> 971-301-1618	<ul style="list-style-type: none"> <li>• Family Caregiver Support Program</li> <li>• Gatekeeper/Property Tax Deferral</li> </ul>
Vacant	<ul style="list-style-type: none"> <li>• Legal Services</li> <li>• Elder Rights</li> </ul>

### APD Central Delivery Supports Unit

Name / Email Link / Phone #	Assigned Roles and Responsibilities
<a href="#">Trevin Butler</a> 503-302-1309	<ul style="list-style-type: none"> <li>• APD Central Delivery Supports Manager</li> </ul>
<a href="#">Cori Klosterman</a> 503-302-7495	<ul style="list-style-type: none"> <li>• Complex Case Coordinator</li> </ul>
<a href="#">Dana Kowash</a> 503-509-3413	<ul style="list-style-type: none"> <li>• Specific Needs Contracts Coordinator</li> </ul>
<a href="#">Erin Drake</a> 503-798-1324	<ul style="list-style-type: none"> <li>• Behavior Support Services Analyst</li> <li>• CBC Exceptions Coordinator</li> </ul>

## APD MEDICAID PROGRAM ANALYST CONTACTS

	<ul style="list-style-type: none"> <li>• Specific Needs Contract Administrator</li> </ul>
<a href="#">Joel Sayre</a> 503-779-4109	<ul style="list-style-type: none"> <li>• Embedded Hospital Contract Administrator</li> <li>• Specialized Living Contract Administrator</li> <li>• CBC Contract Administrator</li> </ul>
<a href="#">Karen Kaino</a> 503-569-7034	<ul style="list-style-type: none"> <li>• National Voter Registration Analyst</li> <li>• APD Governance Team Coordinator</li> <li>• Specific Needs Contract - Admissions</li> </ul>
<a href="#">Marcus Schwarz</a> 503-949-6951	<ul style="list-style-type: none"> <li>• Specific Needs Contract Administrator - AFHs</li> </ul>
<a href="#">Melissa Taber</a> 503-269-4565	<ul style="list-style-type: none"> <li>• Enhanced Care Services Coordinator</li> <li>• Specific Needs Contract Administrator</li> </ul>
<a href="#">Sarah Hansen</a> 971-600-7239	<ul style="list-style-type: none"> <li>• Specific Needs Contracts – Lead</li> <li>• LTCCN Analyst</li> </ul>
<a href="#">Scott Spencer</a> 503-509-7418	<ul style="list-style-type: none"> <li>• Rates and Data Analyst</li> </ul>
<a href="#">Tammy Mazon</a> 503-930-8231	<ul style="list-style-type: none"> <li>• APD Forms Coordinator</li> <li>• Specific Needs Contracts – Intake</li> <li>• Private Pay PASRR – Intake</li> </ul>
<a href="#">Tige Wilbanks</a> 503-383-6915	<ul style="list-style-type: none"> <li>• Branch 5510 Transition Coordinator</li> </ul>

### APD Central Coordination Unit

Name / Email Link / Phone #	Assigned Roles and Responsibilities
<a href="#">Trevin Butler</a> 503-302-1309	<ul style="list-style-type: none"> <li>• APD Central Delivery Supports Manager</li> </ul>
<a href="#">Jade Elliott</a> 503-877-7205	<ul style="list-style-type: none"> <li>• Branch 5510 Financial Eligibility Specialist</li> </ul>
<a href="#">Katrina Turner</a> 503-586-6376	<ul style="list-style-type: none"> <li>• Central Functions Queue - Lead</li> </ul>
<a href="#">Tara Youravish</a> 503-507-2329	<ul style="list-style-type: none"> <li>• Central Functions Queue – Lead</li> </ul>
<a href="#">Tifini Linford</a>	<ul style="list-style-type: none"> <li>• Central Functions Queue – Lead</li> </ul>

## APD MEDICAID PROGRAM ANALYST CONTACTS

971-388-4986	
<a href="#">Veronica Hillebrand</a> 971-332-0338	<ul style="list-style-type: none"> <li>APD Central Coordinator Unit Manager</li> </ul>

APD MMA / Buy-In Unit	
Name / Email Link / Phone #	Assigned Roles and Responsibilities
<a href="#">Trevin Butler</a> 503-302-1309	<ul style="list-style-type: none"> <li>APD Central Delivery Supports Manager</li> </ul>
<a href="#">Kevin Nygren</a> 971-600-8207	<ul style="list-style-type: none"> <li>APD MMA/Buy-In Unit Manager</li> </ul>
<a href="#">Kesha Baxter</a> 971-301-1739	<ul style="list-style-type: none"> <li>MMA/Buy-In Unit Lead</li> </ul>
<a href="#">Sylvia Cuellar</a> 503-798-1908	<ul style="list-style-type: none"> <li>MMA Hotline Advocate</li> </ul>
<a href="#">Elizabeth Dominquez</a> 971-345-1526	<ul style="list-style-type: none"> <li>MMA Hotline Advocate</li> </ul>
<a href="#">Selma Salcido</a> 971-707-3966	<ul style="list-style-type: none"> <li>MMA Hotline Advocate</li> </ul>
<a href="#">Kristen Hutton</a> 503-509-4693	<ul style="list-style-type: none"> <li>Medicare Buy-In Specialist</li> </ul>
<a href="#">Shannon Johnston</a> 971-707-0306	<ul style="list-style-type: none"> <li>Medicare Buy-In Specialist</li> </ul>
<a href="#">Jennifer Smith</a> 503-586-9738	<ul style="list-style-type: none"> <li>Medicare Buy-In Specialist</li> </ul>

PMDDT	
Name / Email Link / Phone #	Assigned Roles and Responsibilities
<a href="#">Brian Kirk</a> 503-373-0271	<ul style="list-style-type: none"> <li>Program Manager</li> </ul>

SNAP Policy	
Name / Email Link / Phone #	Assigned Roles and Responsibilities

# APD MEDICAID PROGRAM ANALYST CONTACTS

[SNAP Policy](#)

- SNAP Policy

Commonly Used Email Address	
Email Link	Purpose
<a href="mailto:ptc.support@odhsoha.oregon.gov">ptc.support@odhsoha.oregon.gov</a>	To be used for staff questions related to OR PTC DCI.
<a href="mailto:apd.ewe.request@odhsoha.oregon.gov">apd.ewe.request@odhsoha.oregon.gov</a>	To be used for EWE related questions/requests.
<a href="mailto:spd.exceptions@odhsoha.oregon.gov">spd.exceptions@odhsoha.oregon.gov</a>	To be used for in-home exception requests.
<a href="mailto:apd.cbceceptions@odhsoha.oregon.gov">apd.cbceceptions@odhsoha.oregon.gov</a>	To be used for CBC exception requests.
<a href="mailto:icp.spd@odhsoha.oregon.gov">icp.spd@odhsoha.oregon.gov</a>	To be used for all ICP questions/related documentation.
<a href="mailto:apd.crisissupport@odhsoha.oregon.gov">apd.crisissupport@odhsoha.oregon.gov</a>	To be used for all Crisis Support Services referrals, questions, and documentation.
<a href="mailto:kplan.Requests@odhsoha.oregon.gov">kplan.Requests@odhsoha.oregon.gov</a>	To be used for all K-Plan requests.
<a href="mailto:apd.medicaidpolicy@odhsoha.oregon.gov">apd.medicaidpolicy@odhsoha.oregon.gov</a>	To be used for APD Medicaid policy related questions. <b>Note:</b> Add a note of either <i>Financial</i> or <i>Long-Term Services</i> on the Subject line to indicate which unit your email needs to be directed to.
<a href="mailto:trainingunit.servicessupports@odhsoha.oregon.gov">trainingunit.servicessupports@odhsoha.oregon.gov</a>	To be used for APD Services and Supports training unit.
<a href="mailto:apd.decisionnotices@odhsoha.oregon.gov">apd.decisionnotices@odhsoha.oregon.gov</a>	To be used for APD SPAN related questions.
<a href="mailto:or.pasrr@odhsoha.oregon.gov">or.pasrr@odhsoha.oregon.gov</a>	To be used to submit Pre-admission Screening Resident

## APD MEDICAID PROGRAM ANALYST CONTACTS

	Reviews (PASRR) Level I's, or questions related to PASRR.
<a href="mailto:pasrr.appeal@odhsoha.oregon.gov">pasrr.appeal@odhsoha.oregon.gov</a>	For use ONLY after a PASRR Level II has been completed and there has been a determination an individual or their representative wishes to appeal.
<a href="mailto:hcw.terminations@odhsoha.oregon.gov">hcw.terminations@odhsoha.oregon.gov</a>	To be used for HCW termination submissions.
<a href="mailto:hcwvoucher.issues@odhsoha.oregon.gov">hcwvoucher.issues@odhsoha.oregon.gov</a>	To be used for HCW voucher related issues/questions.
<a href="mailto:hcw.enrollment@odhsoha.oregon.gov">hcw.enrollment@odhsoha.oregon.gov</a>	To be used for HCW enrollment related issues/questions.
<a href="mailto:apd.providerenrollment@odhsoha.oregon.gov">apd.providerenrollment@odhsoha.oregon.gov</a>	To be used for APD Provider Enrollment PEA submissions/questions.
<a href="mailto:med.spd@odhsoha.oregon.gov">med.spd@odhsoha.oregon.gov</a>	To be used for all MED review requests/questions.
<a href="mailto:hcbs.oregon@odhsoha.oregon.gov">hcbs.oregon@odhsoha.oregon.gov</a>	To be used for all HCBS related issues/questions.
<a href="mailto:dhs.forms@odhsoha.oregon.gov">dhs.forms@odhsoha.oregon.gov</a>	To be used when submitting forms for written translation.
<a href="mailto:specific-needs.contract-team@odhsoha.oregon.gov">specific-needs.contract-team@odhsoha.oregon.gov</a>	For questions or concerns not addressed on the <a href="#">Specific Needs Contracts</a> page.
<a href="mailto:apd.specificneedcontractapplications@odhsoha.oregon.gov">apd.specificneedcontractapplications@odhsoha.oregon.gov</a>	For Specific Needs Contract Applications.
<a href="mailto:apd.admissions@odhsoha.oregon.gov">apd.admissions@odhsoha.oregon.gov</a>	For Specific Needs Contract Rate adjustments/questions.

## APD MEDICAID PROGRAM ANALYST CONTACTS

<a href="mailto:apd.pace@odhsoha.oregon.gov">apd.pace@odhsoha.oregon.gov</a>	To be used for PACE questions, general information and related documentation.
<a href="mailto:apdcomplexcase.consultationteam@odhsoha.oregon.gov">apdcomplexcase.consultationteam@odhsoha.oregon.gov</a>	For questions and assistance with complex placements. Complete the Complex Case Consultation Referral Form 2841 and staff with your manager prior to submitting the form.
<a href="mailto:enhancedcare.team@odhsoha.oregon.gov">enhancedcare.team@odhsoha.oregon.gov</a>	For Enhanced Care Service Team questions and assistance (Enhanced Care Services Referral Form 3082).
<a href="mailto:ltc.nsg@odhsoha.oregon.gov">ltc.nsg@odhsoha.oregon.gov</a>	To be used for questions about the Long-Term Community Nursing program.

### Acronyms

AAA	Area Agency on Aging
ADRC	Aging and Disability Resource Connection of Oregon
ADS	Adult Day Services
AFH	Adult Foster Home
APD	Aging and People with Disabilities
CA/PS	Client Assessment and Planning System
CBA	Collective Bargaining Agreement
CBC	Community-Based Care
CIA	Continuous Improvement Assessment
DME	Durable Medical Equipment
DSAC	Disability Services Advisory Councils
ECOS	Enhanced Care Outreach Services
ECS	Enhanced Care Services
EPD	Employed Persons with Disabilities

## APD MEDICAID PROGRAM ANALYST CONTACTS

ERS	Emergency Response System
EWE	Extended Waiver Eligibility
FB	Facebook
GCSS	Governor’s Commission on Senior Services
HCC	Homecare Commission
HCW	Homecare Worker
HDM	Home Delivered Meals
HCBS	Home and Community-Based Services
HSD	Health Systems Division
I & A	Identity and Access Management System
I & R	Information and Referral
IHCA	In-Home Care Agency
ICP	Independent Choices Program
LGBTQIA2S+	Lesbian, gay, bisexual, transgender and trans, queer and questioning, intersex, asexual or agender, and two-spirit
LTCCN	Long-Term Care Community Nurse
LTSS	Long-Term Services and Supports
MED	Mental or Emotional Disorders Review
MFcU	Medicaid Fraud Control Unit
MMA	Medicare Modernization Act
MMIS	Medicaid Management Information System
MSS	Medicaid Services and Supports
NATCEP	Nursing Assistant Training and Competency Evaluation Program
NCI-AD	National Core Indicators-Aging and Disabilities
NF	Nursing Facility
OAA	Older Americans Act
ODC	Oregon Disabilities Commission
ODHHS	Oregon Deaf and Hard of Hearing Services
OHA	Oregon Health Authority
OHDDS	Office of Developmental Disabilities Services
OMAC	Oregon Medicaid Administrative Claiming
OMMP	Oregon Money Management Program
ONE	OregONEligibility

## APD MEDICAID PROGRAM ANALYST CONTACTS

OPEN	Oregon Programs Eligibility Notebook
OPI	Oregon Project Independence
OA	Oregon ACCESS
NAPIS	National Aging Program Information Systems
PACE	Program of All-Inclusive Care for the Elderly
PAS	Pre-Admission Screening
PASRR	Pre-Admission Screening and Resident Review
PMDDT	Presumptive Medicaid Disability Determination
PTC	Provider Time Capture
QA	Quality Assurance
REALD	Race, Ethnicity, Language, and Disability
RMS	Random Moment Survey
RTZ	Return to Zero
SNAP	Supplemental Nutrition Assistance Program
SOGI	Sexual Orientation and Gender Identity
SP	Spousal Pay
SPL	Service Priority Level
SPPC	State Plan Personal Care
TBI	Traumatic Brain Injury
WCM	Waivered Case Management

\*Email Christine Maciel at [christine.c.maci@odhs.oregon.gov](mailto:christine.c.maci@odhs.oregon.gov) when updates to this list are necessary.