



OREGON DEPARTMENT OF
Human Services

Welcome to the OPI-M Power Hour

Starting at 2:05 p.m.



May 27, 2026



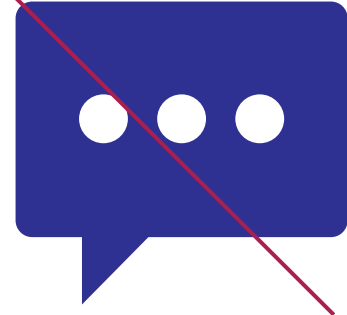
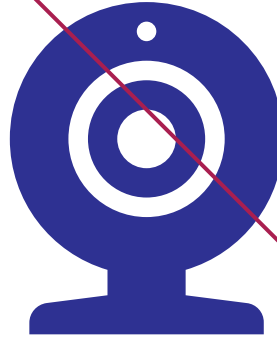
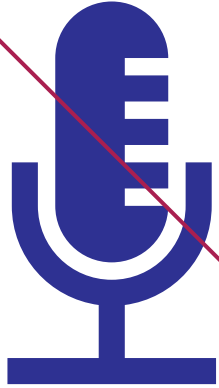
OPI-M Power Hour

Mckynna Capson, OPI-M Policy Analyst

Brian Sexton, OPI-M Policy Analyst

Brandi Truitt, OPI/OPI-M Policy Analyst

Mics, camera and chat are not available



Use the Q&A feature
for questions.

Agenda

1. Recent transmittal updates
2. Local Office Approvals – Quality Assurance
3. Home modifications reminder
4. Q&A



APD-IM-26-042 AAA Onboarding Guide

Target Audience: Type A, AAA OPI-M Supervisors

Action Needed:

See AAA Onboarding Guide and follow steps for onboarding new staff.

APD-IM-26-015 OPI-M Renewal Process

Target Audience: AAA/APD OPI-M Supervisors, ECMs

Action Needed:

The OPI-M Renewal Guide has been updated to clarify OPI-M CA/PS assessments must be completed in the month due and should not be done early, as early assessments may shorten the 24-month continuous eligibility period.

If additional time is needed to complete the CA/PS or PLAN before the current service plan expires, a service plan extension may be requested.

APD-PT-26-008 Collective Bargaining Agreement

Target Audience: AAA/APD OPI-M Supervisors and SCMs

Action Needed:

Review transmittal for detailed steps related to prior authorization, timely and accurate pay, and pay processing.

Prior authorization of hours –

- Authorization must be in writing. Verbal authorization is **not** allowed.
- Do not pay for hours worked before prior authorization is in place. Do not backdate pay.
- When timing is critical, email may serve as written prior authorization.

APD-PT-26-007 HCBS Waiver Compliance Requirements

Target Audience: AAA/APD OPI-M Supervisors, ECMs and SCMs

Action Needed:

- Complete HCBS Waiver Compliance Training
- Review transmittal for details on the following requirements:
 - Performance Measure 18 requires that a waiver participant's service plan addresses risk and safety concerns.
 - Performance Measure 19 requires that a waiver participant's service plan addresses personal goals and preferences.
 - Performance Measure 23 requires that services are delivered in the type, scope, amount, duration, and frequency authorized in the service plan.
 - Performance Measure 24 requires that waiver participants are offered a choice between institutional care and home and community-based services.
 - Performance Measure 25 requires that waiver participants are offered a choice among providers.

Service Options Counseling Tool

Target Audience: AAA/APD OPI-M Supervisors and ECMs

Action Needed:

- CMs must obtain a signed SOC form at the initial assessment and at each reassessment while with the consumer.
- The SOC form documents the individual's choice of program benefits, care settings, and providers.
- CMs or support staff must upload the signed SOC form to Laserfiche within 10 business days after the individual signs it.
- For efficiency, CMs are encouraged to use DocuSign to obtain the required signature.
- CMs must be prepared to provide choice counseling so individuals can make an informed decision about available program options, care settings, and providers.

Local Office Ancillary Approvals - Quality Assurance

OPI-M Ancillary Services Basic Process Flow and Ancillary Services Guidance must be followed.

- Need is clearly identified
- Request is directly linked to an assessed unmet need, risk mitigation or service goal
- 3406 is accurately completed
- Narration is complete
- No other payor source and not covered by insurance

Ancillary Quality Assurance Examples

Does the request meet the definition of Assistive Technology?

"Assistive Technology" means any item, piece of equipment, technology, system, whether acquired commercially, modified, or customized, that is used to achieve, increase, maintain, or improve the functional capabilities of an individual, that provides additional security and support to an individual, replaces the need for human interventions or enables an individual to self-direct their care and maximize their independence. Training on using the technology should be offered to the individual.

Home modification clarification

Tub to shower modifications:

- Before submitting a request, review other less costly alternatives with the individual. This includes but is not limited to: tub transfer bench, hand-held shower, grab bars, bath seat.
- Determine if the tub to shower modification will allow the individual to bathe independently or if they will still need assistance from another person to complete bathing tasks.

Questions and discussion



OREGON DEPARTMENT OF
Human Services