



OREGON DEPARTMENT OF
Human Services

Welcome to the OPI-M Power Hour

Starting at 2:05pm



Aug. 26, 2026



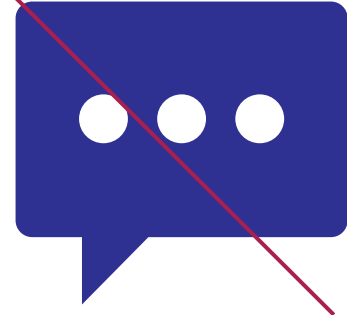
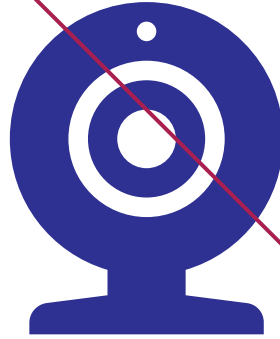
OPI-M Power Hour

Mckynna Capson, OPI-M Policy Analyst

Brian Sexton, OPI-M Policy Analyst

Brandi Truitt, OPI/OPI-M Policy Analyst

Mics, camera and chat are not available



Use the Q&A feature
for questions.

Agenda

1. Recent transmittal updates
2. Overlapping Benefit error
3. OPI-M Ancillary updates
4. Q and A



APD-IM-23-062 New way to submit Tier three Admin Service Plan Extensions

Target audience: Type A and B AAA/APD SCMs, OPI-M Supervisors

Action needed:

- Effective immediately, OPI-M cases requiring tier three service plan extensions should be submitted to the service plan extension Microsoft form.
- Assessment should be put into ADMIN status, select ADMIN reason, and service plan in pending status.

Admin Assessment example

Assessment status
set to Administrative

Assessment Status:	Administrative	Type:	Title XIX	SPL:	15
Worker:					
Assessment Date:	12/13/2023	OPIM-CE:	☒		
Valid Until:	12/31/2025	OPIM Last Mod By:			
		OPIM Last Mod Dt:	07/11/25 19:07:11		
Review Before:	12/31/2025				
Status Reason:	To Provide Adequate Notice				

Select status reason

Pending Service Plan example

Benefits				Ben Act	
Service Category/Benefit	Begin Date	End Date	Status		
OPI - Medicaid	08/20/2026	07/10/2027	Pending		

Hours Segments						View Dtl	
Hours #	Begin Date	End Date	Status	Alwd	Excp		
2	08/20/2026	07/10/2027	Pending	17	12		
1	08/20/2026	07/10/2027	Invalid	17	12		

Plans For OPI - Medicaid Benefit				(Read Only)	
Plan #	Begin Date	End Date	Status		
1	08/20/2026	07/10/2027	Pending		

Services For Plan #1						Pln Act	
Row #	Services	Provider Name	Begin Date	End Date	Invalid Entry		
1	Home Delivered Meals (O		08/20/2026	07/10/2027	☐		
2	In-Home Care (HCW) Hou		08/20/2026	07/10/2027	☐		

APD-IM-26-084 PTC Phase 2B go-live

Target audience: Type A AAA/APD SCMs, OPI-M Supervisors, voucher clerks

Action needed:

- PTC Phase 2B Go-Live is Aug. 23, 2026
- Additional automation resulting in less manual processing by local staff
- Phase 2B Command Center for questions:
 - Week one (August 24-28)
 - Monday through Thursday from 9am to 3pm
 - Week two and three (Aug 31- Sept 10)
 - Monday and Wednesday 9am to 11am
 - Tuesday and Thursday 1pm to 3pm

Overlapping Benefit error

CAPS Service Eligibility Interface

Code	Error Message
00215	Benefit overlaps with an existing benefit. Benefits cannot overlap.

SELG CAPS and Non-CAPS Service Eligibility Query 07/16/2026

Prime # Recip:

Sel	Beg Date	End Date	Svc Cat	Svc Set	Ben Pl	Lst Update	Racf Id	Cor Rsn	Branch	IE	Source
-	08/09/2026	08/07/2027	OPM	IHC		07/15/2026		ASM	3412	Y	CAPS
-	09/03/2025	08/08/2026	OPM	IHC		12/12/2025		INL	3411	Y	CAPS

Case for [REDACTED] Case Branch: Wash Cty OPI)

Benefit Eligibility and Service Planning

Valid Until: 07/31/27 Pay: 08/08/26 Pay2: 08/07/27

Select Assessment
07/16/2025 XIX (Comp)

Assessment Type:
Title XIX

Service Category/Benefit	Begin Date	End Date	Status
OPI - Medicaid	08/09/2026	08/07/2027	Pending
OPI - Medicaid	09/03/2025	08/08/2026	Approved

Hour Segments

OPI-M Ancillary: QA reviews

CO will conduct quarterly audits of Local Office approvals to ensure compliance with policy and administrative rules. Audit findings will be shared with Managers and District Managers to identify training and technical assistant needs.

Things to remember:

- Upload all documents to Laserfiche
- Make sure narration is up to date

OPI-M Ancillary: Chore services

Reminders:

- Chore services are to maintain health and safety and are beyond the scope of ADL and IADL tasks.
- Photos are required for chore service requests.
- Chore service is not just a deep cleaning. The environment needs to pose a health or safety risk such as but not limited to:
 - Inability to walk within the home
 - No emergency exits
 - Clutter which fosters rodents or pests

Questions and discussion



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