**Working Commitments:**

* Treat others how you'd like to be treated.
* It’s the little things we do every day that make a difference.
* Find the good in every person and situation.
* Balance is needed in every aspect of life.
* Practice mutual respect for your fellow staff members.
* Use direct and honest communication with each other, even in the face of anger.
* Cultivate an attitude of gratitude.
* Make life as fun as possible.

**Purpose of this meeting:**

* Address conflict head on
* Seek to understand each other
* Make a plan for repair and moving ahead together

**Essential Questions, to be answered during our meeting: (Remember: Personal, Local, Immediate)**

1. What is your most pressing issue?

2. In addition to this issue, is there something else underlying? Name the root of this conflict.

3. How is this issue affecting you?

4. What will the future be like if nothing changes?

5. What do you see as your responsibility in the matter? Your teammates’? Your supervisor’s? Your TA provider’?

6. What does the preferable future look like to you?

7. What is the most powerful thing we can agree to do? What is the one thing we cannot fail to do?

9. What practical steps must be taken to make this happen?