

Action Request Transmittal Aging and People with Disabilities



Erika Miller

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Number: APD-AR-22-047

Issue date: 10/19/2022

Topic: Long Term Care

Due date:

Subject: Employer Resource Connection Referrals

Applies to (check all that apply):

- | | |
|---|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging: Types A and B | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs | <input type="checkbox"/> ODDS Children's Intensive In Home Services |
| <input type="checkbox"/> County DD program managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input type="checkbox"/> Support Service Brokerage Directors | <input type="checkbox"/> Other (<i>please specify</i>): |
| <input type="checkbox"/> ODDS Children's Residential Services | |
| <input type="checkbox"/> Child Welfare Programs | |

Reason for action:

While referrals may be sent to OHCC.ERC@odhsoha.oregon.gov, it is recommended and more efficient for case managers to send referrals directly to the ERC contractor that serves that county or counties.

Action required:

Effective immediately AAA/APD local offices must begin submitting Employer Resource Connection (ERC) referrals, using a secure email connection, to the ERC contractor serving their county or counties. Below is the current contractor contact list. However, since contractors may change over time, it is recommended case managers bookmark this link to the ERC website where information is updated regularly:

<https://www.oregon.gov/dhs/SENIORS-DISABILITIES/HCC/Pages/Steps-Contacts.aspx>

Contractor	Serving Counties	Email Address	Phone Number
Handicap Awareness and Support League	Curry, Jackson, and Josephine	darla@haslonline.org; jean@haslonline.org	541.479.4275
Lane Council of Governments	Lane	Mbyerly@lcog.org; kbailey@lcog.org	541.682.4031
NorthWest Senior and Disability Services	Clatsop, Tillamook, Marion, Polk, and Yamhill	dianne.rushcamp@nwsds.org	503.798.9068
Oregon Cascades West Council of Governments	Benton, Lincoln, and Linn	jandrews@ocwcog.org	541.924.4535
Umpqua Valley disAbilities Network	Douglas and Coos	mia@uvdn.org; joyce@uvdn.org	541.672.6336
The Arc of Oregon	Baker, Crook, Deschutes, Gilliam, Grant, Jefferson Harney, Hood River, Malheur, Morrow, Sherman, Umatilla, Union, Wallowa, Wasco, and Wheeler	erc@thearcoregon.org; amassey@thearcoregon.org	888.442.5550
Community Action Team	Columbia	seniorp@cat-team.org	503.410.5828
Public Partnerships, LLC.	Multnomah, Clackamas, Klamath, Lake, Washington	PPLOHCC@pcgus.com	844.844.0526

If there are concerns that an ERC referral that has been submitted has not been addressed by an ERC contractor, please send the referral to OHCC.ERC@odhsoha.oregon.gov. Include the date the referral was originally sent to the ERC contractor. The Employer Resource Connection Coordinator will follow-up.

If offices would like to invite their ERC contractors to a unit meeting, please feel free to reach out directly to them or send an email to OHCC.ERC@odhsoha.oregon.gov.

Field/stakeholder review: Yes No

If yes, reviewed by: APD Policy & Ops Review

If you have any questions about this action request, contact:

Contact(s): Nancy R. Janes	
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