

Action Request Transmittal Aging and People with Disabilities



Erika Miller

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Number: APD-AR-22-053

Issue date: 12/2/2022

Topic: Long Term Care

Due date:

Subject: Opportunity for In-Home Consumers to Participate in the GrandPad Pilot

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging: Type B | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs | <input type="checkbox"/> ODDS Children's Intensive In Home Services |
| <input type="checkbox"/> County DD program managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input type="checkbox"/> Support Service Brokerage Directors | <input type="checkbox"/> Other (<i>please specify</i>): |
| <input type="checkbox"/> ODDS Children's Residential Services | |
| <input type="checkbox"/> Child Welfare Programs | |

Information:

As discussed in [APD-IM-22-104](#), Aging and People with Disabilities (APD) has established a 12-month-long pilot for a limited number of individuals receiving in-home services (OAR 411-030) using [GrandPad®](#) tablets and services. The purpose of this pilot is to use GrandPad tablets to reduce social isolation and loneliness through increased connection and engagement with family and friends. For those who have already received a GrandPad, usage has been substantial, including, 138K clicks, 236 hours of usage, 154 companions added, and many conference and 1:1 video calls.

However, APD is still in need of identifying more participants for this pilot.

Action for Case Managers:

Case managers who work with individuals receiving in-home services need to identify at least one individual who may benefit from receiving a GrandPad tablet. Individuals include those who:

- Have the ability to use the GrandPad tablet.
- Are identified as having higher loneliness and social isolation needs.
- Would likely be interested in participating in the GrandPad Pilot.
- Have reliable cellphone coverage in their home.

After identifying at least one individual who is interested in receiving a GrandPad, please complete the “GrandPad Consumer List” spreadsheet (forwarded from an APD/AAA manager) and email it back to Janet Brattin (janet.l.brattin@dhsosha.state.or.us). Contact Janet with a blank copy of the spreadsheet if needed.

This action needs to be taken by December 12, 2022.

If APD receives more names than what is allowed for the pilot, potential participants will be put on a waiting list.

Action for APD/AAA Type B Managers

Please forward or reforward the email to case managers regarding the GrandPad project from Mat Rapoza on November 18, 2022, asking staff to complete this AR as directed. If a manager needs a copy of the email that was previously sent, please request it from Mat (Mathew.G.Rapoza@odhs.oregon.gov).

Additional Information for Staff

- GrandPad and Central Office will work coordinate the delivery of the device directly to individuals – local offices will not be responsible for delivery of the device.
- Once the device is received, GrandPad staff will assist with setting up the GrandPad and will provide any needed ongoing support.

Reason for action:

APD has not identified enough individuals to participate in the GrandPad pilot.

Field/stakeholder review: Yes No

If yes, reviewed by:

If you have any questions about this action request, contact:

Contact(s): Paul Johnson (In-home Policy Analyst) Mat Rapoza (Medicaid Services and Supports Manager)	
Phone: 971-209-5020 Paul 971-301-3334 Mat	Fax:
Email: Paul.E.Johnson@dhsosha.state.or.us Mathew.G.Rapoza@odhs.oregon.gov	