

# Action Request Transmittal Aging and People with Disabilities



Jane-ellen Weidanz

**Authorized signature**

**Number: APD-AR-23-006**

**Issue date: 2/22/2023**

**Corrected: 2/23/2023**

**Topic:** Long Term Care

**Due date:**

**Subject:** Mandatory Webinar for Staff Who Authorize In Home Care Agency Services

## **Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees                             | <input type="checkbox"/> County Mental Health Directors                       |
| <input checked="" type="checkbox"/> Area Agencies on Aging: Type B     | <input type="checkbox"/> Health Services                                      |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs                     | <input type="checkbox"/> ODDS Children's Intensive In Home Services           |
| <input type="checkbox"/> County DD program managers                    | <input type="checkbox"/> Stabilization and Crisis Unit (SACU)                 |
| <input type="checkbox"/> Support Service Brokerage Directors           | <input type="checkbox"/> Other ( <i>please specify</i> ):                     |
| <input type="checkbox"/> ODDS Children's Residential Services          |   |
| <input type="checkbox"/> Child Welfare Programs                        |   |

## **Action required:**

Case managers (CMs) and support staff who authorize In-Home Care Agency (IHCA) services (by either approving the services in Oregon ACCESS or entering a Plan of Care in MMIS) must attend a one one-hour webinar regarding IHCA payment issues and resolutions.

Sessions will be held at the following dates and times:

- **Mar 8, 2023 09:00 AM Pacific Time (US and Canada)**
  - [https://www.zoomgov.com/webinar/register/WN\\_Tm6OJKr2Qr6\\_JwoJf71psQ](https://www.zoomgov.com/webinar/register/WN_Tm6OJKr2Qr6_JwoJf71psQ)
- **Mar 8, 2023 02:30 PM Pacific Time (US and Canada)**
  - [https://www.zoomgov.com/webinar/register/WN\\_pVY5cGZMTKizBJIT6xW7KQ](https://www.zoomgov.com/webinar/register/WN_pVY5cGZMTKizBJIT6xW7KQ)
- **Mar 9, 2023 09:00 AM Pacific Time (US and Canada)**
  - [https://www.zoomgov.com/webinar/register/WN\\_QGAL8z9JSn-Wsu-zAfxswv](https://www.zoomgov.com/webinar/register/WN_QGAL8z9JSn-Wsu-zAfxswv)

Staff who are required to attend a webinar but are unavailable to attend any of the sessions may watch a recording, which will be available in workday after the training.

CMs and support staff who are not involved with IHCA services are encouraged, but not required, to attend.

**Reason for action:**

Several IHCA's have reported issues with timely claims processing, resulting in substantial past due payments, impacting the provider's ability to serve Medicaid eligible Oregonians.

**Field/stakeholder review:**     Yes     No

**If yes, reviewed by:**

*If you have any questions about this action request, contact:*

Contact(s): Ben Sherman - Medicaid LTSS	
Phone:	Fax:
Email: <a href="mailto:Ben.C.Sherman@odhs.oregon.gov">Ben.C.Sherman@odhs.oregon.gov</a>	