

Action Request Transmittal Aging and People with Disabilities



Jane-ellen Weidanz

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Number: APD-AR-23-023

Issue date: 10/4/2023

Topic: Long Term Care

Due date:

Subject: Case Manager Responsibilities in Self-Neglect Cases (In-Home) Mandatory Training

Applies to (check all that apply):

- | | |
|---|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging: Types A and B | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs | <input type="checkbox"/> ODDS Children's Intensive In Home Services |
| <input type="checkbox"/> County DD program managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input type="checkbox"/> Support Service Brokerage Directors | <input type="checkbox"/> Other (<i>please specify</i>): |
| <input type="checkbox"/> ODDS Children's Residential Services | |
| <input type="checkbox"/> Child Welfare Programs | |

Action required:

A new training module, "Case Manager (CM) Responsibilities in Self-Neglect Cases," is available for CMs working with consumers who are at risk of self-neglect. This module is currently available on Workday Learning. Here is a link to the training module: [CM Responsibilities in Self-Neglect Cases](#). It is an online self-paced module that takes about 20 minutes to complete. This training module is mandatory for CMs and should be completed by 12/31/2023.

Reason for action:

APD has not provided in-depth training regarding case manager responsibilities when working with older adults and adults with physical disabilities experiencing self-neglect. "Self-Neglect" can occur when an adult is unable to understand the consequences of their actions or inactions and are at risk of harming or endangering themselves ([OAR 411-020-0002\(43\)](#)).

This training will equip CMs to:

- Identify self-neglect,
- Understand the differences between informed decisions and self-neglect,
- Recognize intervention obstacles, and

- Identify practical strategies to monitor and mitigate this risk.

Staff will also learn what services are available to help consumers who are self-neglecting and options when self-neglect interventions do not mitigate or minimize the risk.

This module provides critical training for CMs who work with consumers at risk of self-neglect.

Field/stakeholder review: Yes No

If yes, reviewed by: APS and APD Operations and Policy

If you have any questions about this action request, contact:

Contact(s): apd.medicaidpolicy@odhsoha.oregon.gov	
Phone:	Fax:
Email:	